

July 20, 2021

**Bid Award Announcement - Additional information has been provided below**

**Request for Proposal #221-02**

Grand Valley State University (GVSU) is pleased to announce that we have selected Zoom and Five9 for our phone and call center solutions. **Please note:** GVSU will be working directly with five9.

Thank you to all participants.

Valerie Rhodes-Sorrelle, C.P.M.

Vendor Relations Manager

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