

May 25, 2021

To:  **Prospective Bidder**

Subject:  **Request for Proposal**

Grand Valley State University is accepting proposals for **Window Washing Services** for our Grand Rapids Campus and Regional Centers. Reference attached instructions and specifications.

This request for proposal is for a three (3) year contract period and we are requesting guaranteed pricing for a three (3) year period: **July 1, 2021 through June 30, 2024.** Grand Valley State University reserves the right to renew the contract for (3) additional years in one (1) year increments. Renewal(s) will depend on pricing and level of service received during contract period.

**If you wish to bid on these services, please submit your proposals** **for bid #221-29 no later than 10:00 A.M. Wednesday, June 30, 2021.** E-mail your proposal to: [**RFP-Received@gvsu.edu**](mailto:RFP-Received@gvsu.edu)

Your proposal must be received electronically by the bid opening date and time. Grand Valley State University is not responsible for e-mail bids affected by spam or not received by the bid opening date & time. No fax, verbal, or telephone proposals will be accepted.

**Please note:** A Site visit will be mandatory. A tour of the Grand Rapids Campus will take place on June 3rd at 1pm. The tour will begin at the North Entrance to DeVos Center (see map). Regional Center tours will be held on Friday the 4th by appointment. Parking is available in the DEVOS LOT (see map) and will require a parking pass (Contact [kelloggc@gvsu.edu](mailto:kelloggc@gvsu.edu) for parking pass).

Before submitting proposal, check to be sure that:

1. The Proposal/Certification/Contract form is signed and witnessed.\*
2. All addenda received are acknowledged

\*Note: Electronic submission becomes your authorized signature

Thank you for your participation.

Valerie Rhodes-Sorrelle, C.P.M.

Vendor Relations Manager

***Procurement Services – 2033 Zumberge Hall - Allendale, MI 49401***

***Phone - 616/331-2283 - Fax 616/331-3287***

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**REQUEST FOR PROPOSAL #221-29**

**Grand Valley State University – Window Cleaning Services**

Issued by Facilities Services – Grand Rapids Campus and Regional Centers

350 Bike Factory, 201 Front Ave. SW • Grand Rapids, MI 49504

**DUE: Wednesday, June 30, 2021 by 10:00 AM**

**GRAND VALLEY STATE UNIVERSITY**

**REQUEST FOR PROPOSAL #221-29**

**WINDOW CLEANING SERVICES CONTRACT – Grand Rapids Campus and Regional Centers**

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**GRAND VALLEY STATE UNIVERSITY**

**REQUEST FOR PROPOSAL #221-29**

**WINDOW CLEANING SERVICES CONTRACT – Grand Rapids Campus and Regional Centers**

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| **Request for Proposal** |

1. **Section 1 – Request for Proposal (RFP)**
   1. **Submission Deadline and Requirements:** Grand Valley State University is requesting bid proposals from qualified companies for a *Contract for Window Cleaning Services for the Grand Rapids Campus and Regional Centers.* Proposals must be received in the Pew Campus Facilities Services Office of Grand Valley State University NO LATER than **10:00 a.m. on Wednesday June 30, 2021**. Subject line must read: **RFP #221-29 – Grand Rapids Campus and Regional Centers Window Cleaning Services**. No telephone, facsimile, or verbal proposals will be accepted. Grand Valley State University is not responsible for e-mail bids affected by spam or not received by the bid due date and time, late, lost, misdirected, damaged, or incomplete mail.
   2. E-mail your proposal to: [**RFP-Received@gvsu.edu**](mailto:RFP-Received@gvsu.edu) The subject line must read: “RFP #221-29 – Pew Campus Window Cleaning Services”. Proposals and/or proposal revisions received after the date and time specified will not be considered.
   3. Each proposal must be signed by an authorized member of the bidder’s company. This member should be the highest-ranking officer at the local level.
   4. **Inquiries**:Prospective bidders may request clarification of information contained in the RFP. All such requests must be received through email by the close of business on **Monday, June 14, 2021**. An email response to all written requests will be provided within three (3) business days and will be sent to all bidders who are on record as to having received the RFP. All inquiries for clarification of information contained in the RFP must be submitted through e-mail to: [kelloggc@gvsu.edu](mailto:kelloggc@gvsu.edu).
   5. **Site Visits:** A Site visit will be mandatory. A tour of the Grand Rapids Campus will take place on June 3rd at 1pm. The tour will begin at the North Entrance to DeVos Center (see map). Regional Center tours will be held on Friday the 4th by appointment. Contact: [kelloggc@gvsu.edu](mailto:kelloggc@gvsu.edu)
   6. **Proposal Costs:** Any recipient of the RFP is responsible for any and all costs incurred by it or others acting on its behalf in preparing or submitting a Proposal, or otherwise responding to the RFP, or any negotiations incidental to its Proposal or the RFP.
   7. **RFP / Proposal Information Control:** The following process described is intended to ensure that all prospective bidders have equal access to information relative to the RFP. As part of the RFP preparation (which may have included previous discussions with selected prospective bidders), every effort has been made to provide prospective Bidders with adequate disclosure. Each bidder shall prepare a proposal based only on the information contained in the RFP, notwithstanding any information that may have been previously provided. A prospective bidder noting any inconsistency between the information contained in the RFP and any information previously provided should request clarification.

No information communicated, either verbally or in writing, to or from a bidder shall be effective unless confirmed by written communication contained in the RFP, an addendum to the RFP, a request for clarification or written response thereto, or in the Proposal.

* 1. **Addenda to the RFP:** Should it become necessary to revise any part of the RFP, notice of the revision will be given in the form of an addendum to all prospective bidders on record as having received the RFP. Each bidder must acknowledge receipt of addenda, but the failure of a bidder to receive or acknowledge receipt of any addendum, shall not relieve the bidder of the responsibility for complying with the terms thereof. Acknowledgment shall consist, minimally, of returning a signed copy of all addenda cover sheets as part of the proposal by the RFP closing date and time. All addenda shall become a part of the RFP. Acknowledgment of all addenda received must be submitted by the RFP closing date and time. Acknowledgment shall consist, minimally, of returning a signed copy of all addenda cover sheets as part of the proposal by the RFP closing date and time. All addenda shall become a part of the RFP. Acknowledgment of all addenda received must be submitted by the RFP closing date and time.
  2. **Opening of Proposals:** At the specified time and date stated in Section I-1.01 all submitted proposals shall be opened. Bidders are invited to attend the opening. No immediate decision will be rendered. Information received will not be tabulated nor made available for further viewing or dissemination until after final action by the selection committee, except as required by law. Note: electronic submission does become your authorized signature of submission.
  3. **Reservation of Rights:** The University reserves the right to accept or reject any or all proposals not withdrawn before the opening date and to waive any irregularity or informality in the proposal process. The University reserves the right to conduct discussions, request additional information and accept revisions of proposals from any or all bidders. The University reserves the right to negotiate with the bidder whose proposal is deemed strongest by the Selection Committee. Bids may not be withdrawn within 60 days after opening date without forfeiting bid security. The University reserves the right to make such investigations as deemed prudent to determine bidder's qualifications and eligibility, including but not limited to, requests for financial statements and company profiles. By submitting a bid proposal for this contract, bidder signifies acceptance of this condition.
  4. **Bidder’s Obligations:** Before submitting proposal, each bidder shall carefully examine all drawings and documents, including all addenda, and visit site of work in order to inform himself of all conditions which can affect the work or the cost thereof. He shall take his own measurements and be responsible for the correctness of the same. Failure of bidder to receive or examine any document or to visit the site and acquaint himself with existing conditions shall in no way relieve bidder from any obligation with respect to his bid.
  5. **Substitutions:** Each Bidder represents that his bid is based upon the materials and equipment described in the bidding documents. No substitution will be considered unless written request has been submitted to the University at least ten (10) days prior to the date for receipt of bids. Each such request shall include a complete description of the proposed substitute, the name of the material or equipment for which it is to be substituted, drawings, cuts performance, and test data and other data necessary for a complete evaluation. If the University approves any proposed substitution, such approval will be set forth in an addendum.
  6. **Finality of Decision:** Any decision made by the University, including the selection of a Contractor, shall be final.

**GRAND VALLEY STATE UNIVERSITY**

**REQUEST FOR PROPOSAL #221-29**

**WINDOW CLEANING SERVICES CONTRACT – Grand Rapids Campus and Regional Centers**

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| **Contract Terms and Information to Bidders** |

1. **Contract Terms and Information to Bidders**
   1. **Term of Contract**: The contract period is July 1, 2021 through June 30, 2024. Grand Valley State University reserves the right to renew the contract for three (3) additional years. Renewal(s) will be in one (1) year increments. Renewals will be based on quality of service received during the terms of the contract.
   2. **Tax Exempt**: Grand Valley State University tax exempt number is 38 1684280
   3. **Payments**: The contractor will invoice the University once per month. All services must be billed on one invoice.
   4. The Supplier shall comply with the University’s policy and procedures

(http://www.gvsu.edu/purchasing) and any additional instructions issued from time to time by the University.

At Grand Valley State University, socially responsible procurement -- which is defined as supporting diversity, socially responsible procurement, and sustainability -- is highly valued. These ideals are fundamental to our academic, research, and athletic excellence.  GVSU promotes supplier participation that is reflective of the diverse business community and of the University's desire to procure environmentally friendly products, while remaining focused on socially responsible procurement methodologies.

Grand Valley State University endeavors to buy products made in the United States of America whenever an American-made\* product is available that meets or exceeds the specifications requested and the price is equal to or lower than a foreign-made product.  Vendors are requested to bid American made products and or services whenever available.  Vendors may bid foreign-made products or services when:

1. They are specified
2. They are identified as an alternate by the vendor as long as they are technically acceptable.

\*More than 50% of the manufactured or assembled in the United States.

GVSU reserves the right to accept or reject any or all proposals not withdrawn before the bid opening date and to waive any irregularity or informality in the proposal process.  The University reserves the right to conduct discussions, request additional information and accept revisions of proposals from any or all bidders.  GVSU reserves the right to award proposal in the manner that best suits the University which includes procuring product and services locally. The University reserves the right to negotiate with the bidder whose proposal is deemed most favorable.

**GENERAL TERMS & CONDITIONS (REV. 4.19.19)**

1.0 General Terms and Conditions

1.1.1 During the period of contract, no change is permitted to any of its conditions and specifications unless the Supplier receives prior written approval from the University.

1.1.2 Should the Firm find at any time that existing conditions make modification in contract requirements necessary, it shall promptly report such matter to the University for its consideration and decision.

1.1.3 The Firm shall comply with any and all federal, state or local laws, now in effect or hereafter promulgated which apply to the operation herein specified.

1.1.4 The Firm’s performance may be evaluated by a designee or an Advisory Committee of the University meeting from time-to-time during the period of contract.  It will be the responsibility of the Firm to respond, in writing if so requested, to inquiries, requests for change, and recommendations.

1.1.5 The Firm shall provide the University, with telephone numbers and addresses of management personnel and shall arrange for at least one such person to be available during the University’s normal working hours by telephone. The Firm shall also provide sufficient backup in times of staff shortages due to vacations, illnesses, and inclement weather.

1.1.6 The Firm shall maintain applicable insurance coverage with appropriate coverage limits.  The Firm shall provide the name of the primary insurance carrier and their trade rating which may apply to the operation herein specified.

 2.0 Termination

The University may terminate this agreement for any reason, including but not limited to, changes in the market price of the products and non-appropriation of federal or state funding to University, by delivering not less than thirty days prior written notice to Supplier.

If termination is due to default by Supplier, Supplier shall have ten days from receipt of notice to cure the default. If Supplier fails to cure within the ten-day period, university may terminate this agreement immediately.

The failure of university to exercise its rights of termination for default due to Supplier’s failure to perform as required in any one instance shall not constitute a waiver of termination rights in any other instance.

 3.0 General Terms and Conditions

The terms and conditions shall govern any agreement issued as a result of this solicitation.

Additional or attached terms and conditions which are determined to be unacceptable to the University may result in the disqualification of proposals.  Examples include, but are not limited to: liability for payment of taxes, subjugation to the laws of another state, and limitations on remedies.

3.1.1 Interpretation, Enforcement and Forum of Laws

For disputes between University and Supplier, this agreement shall be governed by, construed, interpreted, and enforced solely in accordance with the laws of the State of Michigan and the venue shall lie in Kent County.

 3.1.2 Compliance with Law

Supplier warrants and certifies that in the performance of this agreement, it has complied with or will comply with all applicable statutes, rules, regulations and orders of the United States, and any state or political subdivision thereof, including but not limited to, laws and regulations pertaining to labor, wages, hours and other conditions of employment.

3.1.3 Funding Provided by Federal Contracts or Grants

Where federal contracts or grants provide funding to University, it is the responsibility of the Supplier and University to comply with all FAR (Federal Acquisition Regulations) applicable laws and regulations by completing any certifications and disclosures and any other requirements. When federal contract or grant funds are used on purchases under this agreement, which exceed $25,000, certification must be provided in writing that the Supplier is not debarred, suspended, or proposed for debarment by the Federal Government.

3.1.4 Insolvency

In the event of any proceedings in bankruptcy or insolvency by or against Supplier, or in the event of the appointment (with or without it’s consent) of an assignee for the benefit of creditors, or a receiver, University may cancel this agreement without prior notice and without incurring any liability whatsoever to Supplier.

3.1.5 Assignments

Supplier shall not assign this agreement or any of Supplier’s rights or obligations hereunder, without University’s prior written consent. Any purported assignment made without prior written consent shall be void and of no effect.

3.1.6 Patent Trademark and Copyright Infringement

The Supplier warrants that the products/services hereby sold, either alone or in combination with other materials, do not infringe upon or violate any patent, copyright, trademark, trade secret, application or any other proprietary right of any third party existing under laws of the United States or any foreign country.  The Supplier agrees, at its own expense, to defend any and all actions or suits alleging such infringements and will hold University, its officers, agents, servants, and employees harmless from any and all losses, expenses, claims, (including reasonable attorney’s fees), or judgments arising out of cases of such infringement.

3.1.7 Use of Name, Logos, etc. in Advertising

Supplier agrees not to make reference to this agreement or use University logo or trademarks in any advertising material of any kind without expressed written permission.  University agrees not to make reference to this agreement or use the logo of Supplier in any advertising and marketing materials of any kind without the expressed written permission of the Supplier.

3.1.8 Indemnification

Supplier agrees to indemnify and hold University harmless from and against all liability, losses, damages, claims, liens, and expenses (including reasonable legal fees) arising out of or connected with the products purchased, work or services performed, or resulting from damages or injuries incurred by or to University by reason of any defect in manufacture, construction, inspection, delivery, material, workmanship, and/or design of any goods and services furnished hereunder, excepting only such liability as may result solely from the acts of negligence of University or its employees.  Supplier, at the request of University, shall undertake to defend any and all suits and to investigate and defend any and all claims whether justified or not, if such claim or suit is commenced against University or its respective officers, agents, servants, and employees.

3.1.9 Insurance

The Supplier will procure and maintain, at all times during the term of this contract, the following minimum insurance coverages:

(a) Commercial General Liability Insurance: including Bodily Injury and Property Damage, Independent Contractors Liability, Product Liability, and Completed Operations Liability in limits of not less than $1,000,000 per occurrence and $2,000,000 policy aggregate.

(b) Workers Compensation: Statutory limits

(c) Employers Liability: $500,000 each incident and each disease

(d) Umbrella or Excess Liability: $5,000,000 per occurrence and in the aggregate. Coverage will sit excess over Supplier’s Commercial General Liability, Employers Liability, and Auto Liability

Additional Coverages which may be required, per the scope of work

(e) Auto Liability: $1,000,000 Combined single limit, except Charter transportation companies who will maintain $10,000,000 - Only and always applicable to Suppliers who will drive on GVSU property, except Charter transportation companies who are providing chartering services

(f) Professional Liability: $1,000,000 per claim, except Architects and Engineers who will maintain $2,000,000 - Only and always applicable to Suppliers with professional designations or licenses, who are providing professional services to GVSU

(g) Environmental Liability $5,000,000 per claim and aggregate - Only and always applicable to Suppliers who perform environmental remediation, or work with hazardous substances or waste

(h) Liquor Liability: $2,000,000 - Only and always applicable to Suppliers who will furnish alcohol

(i) Technology Errors & Omissions: $10,000,000 – Only and always applicable to Suppliers who use, store, or have access to private, confidential or protected data

(j) Privacy & Network Security Liability: $10,000,000 – Only and always applicable to Suppliers who use, store, or have access to private, confidential or protected data

The Supplier shall name Grand Valley State University as Additional Insured on a primary and noncontributory basis under the following policies: Commercial General Liability, Umbrella or Excess Liability, Auto Liability, and Liquor Liability. The Supplier shall waive rights of subrogation against Grand Valley State University on any policy where said waiver is legally permitted.

The Supplier shall provide Grand Valley State University with Certificate(s) of Insurance which evidence all required coverages, as well as copies of all applicable Additional Insured, Primary and Noncontributory, and Waiver of Subrogation Endorsements. Failure to provide a Certificate of Insurance, or the relevant Endorsement(s) does not waive the Supplier’s obligation to carry the required coverage.

3.2.1 Licenses/Permits/Taxes and Tax-Exempt Status

Supplier shall be responsible for obtaining all permits, licenses and bonding, to comply with the rules and regulations of any state, federal, municipal or county laws or any city government, bureau or department applicable and assume all liability for all applicable taxes.

University is a 501(c) (3) not-for-profit corporation and is exempt from state sales and use taxes imposed for services rendered and products, equipment or parts supplied.

All prices listed and discounts offered are exclusive of sales and use taxes. Supplier has the duty to collect all taxes in connection with the sale, delivery or use of any items, products or services included herein from University (if for the purpose of resale), at the taxable rate in effect at the time of invoicing.  Supplier shall comply with the tax requirements of the State of Michigan.  University shall furnish to Supplier a certificate of exemption in form and timeliness acceptable to the applicable taxing authority.

3.2.2 Americans with Disabilities Act

Supplier shall comply with all applicable provisions of the Americans with Disabilities Act and applicable federal regulations under the Act.

3.2.3 Alcohol, Tobacco & Drug Rules and Regulations

Employees of the Supplier and its subcontractors shall comply with all instructions, pertaining to conduct and building regulations of the University.  University reserves the right to request the removal or replacement of any undesirable employee at any time.

All buildings at all University locations are tobacco-free. Use of tobacco products is not permitted in any area inside any buildings.  Smoking is prohibited within twenty-five (25) feet of any building, within twenty-five feet of any bus stop on University property and within twenty-five feet of the Little Mac Bridge on the Allendale campus. The Supplier is expected to respect this tobacco-free policy and fully comply with it.

The Supplier agrees that in the performance of this agreement, neither the Supplier nor any of its employees shall engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance, including alcohol, in conducting any activity covered by this agreement.  University reserves the right to request a copy of the Drug Free Workplace Policy. The Supplier further agrees to insert a provision similar to this statement in all subcontracts for services required.

3.2.4 Equal Opportunity

The provisions of Section 202 of Executive Order 11246.41 C.F.R. Sec. 60-1.1 C.F.R. Sec. 60-250.4 and 41 C.F.R. Sec. 60-741.4 are incorporated herein by reference and shall be applicable to this agreement unless this agreement is exempted under the rules, regulations, or orders of the U.S. Secretary of Labor.

3.2.5 Non-Discrimination

In the provision of goods and/or services to Grand Valley State University, the parties agree to comply with applicable state and federal rules governing Equal Employment Opportunity and Non-Discrimination and Grand Valley State University’s Commitment to Inclusion and Equity and Equal Opportunity/affirmation Action Policy.  In the performance of a contract to provide goods or services to Grand Valley State University, the vendor agrees to not discriminate on the basis of age, color, disability, familial status, height, marital status, national origin, political affiliation, race, religion, sex/gender (including gender identity and expression), sexual orientation, veteran or active duty status or weight.

3.2.6 Sexual Harassment and Bias Incidents

Federal law and the policies of the University prohibit sexual harassment.   Supplier is required to exercise control over its employees so as to prohibit acts of sexual harassment.  If University in its reasonable judgment determines that any employee of Supplier has committed an act of sexual harassment, Supplier agrees as a term and condition of this agreement to cause such person to be removed from University’s facility and to take such other action as may be reasonably necessary to cause the sexual harassment to cease.

3.2.7 Compliance with Specifications

The Supplier warrants that all goods, services, or work supplied under this agreement shall conform to specifications, drawings, samples, or other descriptions contained or referenced herein and shall be merchantable, of good quality and workmanship and free from defect.  The Supplier also warrants that all goods covered by this agreement which are the product of the Supplier or are in accordance with its specifications, will be fit and subject to University inspection before acceptance, and also to later rejection if use reveals defects not apparent upon receipt; and if rejected will be held at Supplier’s risk and expense for storage and other charges after 60 days of storage, goods may be disposed of without cost to University.  Neither receipt of goods nor payment therefore shall constitute a waiver of this provision.

3.2.8 Gratuities

University may, by written notice to Supplier, cancel the agreement if it discovers that gratuities, in the form of entertainment, gifts or the like, were offered or given by Supplier to any officer or employee of University with a view toward securing an agreement or securing favorable treatment with respect to the awarding of this agreement.

3.2.9 Covenant Against Contingency Fees

Supplier certifies that it has neither offered nor paid a contingency fee to any individual, agent, or employee of University to secure or influence the decision to award this agreement to Supplier.

3.3.1 Suspension or Debarment

University may, by written notice to the Supplier, immediately terminate the agreement if it is determined that the Supplier has been debarred, suspended or otherwise lawfully prohibited from participating in any public procurement activity, including but not limited to, being disapproved as a subcontractor by any public procurement unit or other governmental body.

3.3.2 Conflict of Interest

In order to avoid even the appearance of any conflict of interest, neither University nor Supplier shall employ any officer or employee of the other party for a period of one year from the date hereof.

3.3.3 Strikes or Lockouts

In the event Supplier should become involved in a labor dispute, strike or lockout, Supplier will be required to make whatever arrangements that may be necessary to insure that the conditions of this agreement are met in their entirety. Should the Supplier be unable to fulfill its obligations under this agreement, University shall have the right to make alternative arrangements to insure the satisfactory performance of the agreement during the time Supplier is unable to perform the required duties.  Any costs incurred by University, as a result of such job action, shall be reimbursed by the Supplier.

3.3.4 Force Majeure

Neither party shall be held responsible for any losses resulting if the fulfillment of any terms or provisions of this agreement are delayed or prevented by any cause not within the control of the party whose performance is interfered with, and which by the exercise of reasonable diligence, said party is unable to prevent.

3.3.5 Modification of Terms

No waiver or modification of any of the provisions hereof shall be binding unless mutually agreed upon by University and the Supplier, in writing, with signatures of authorized representatives of all parties authorizing said modification.

 3.3.6 Continuation of Performance through Termination

Supplier shall continue to perform, in accordance with the requirements of this agreement, up to the date of termination, as directed in the termination notice.

3.3.7 Proprietary/Confidential Information

University considers all information, documentation and other materials requested to be submitted in response to this solicitation to be of a non-confidential and/or non-proprietary nature and therefore shall be subject to public disclosure.  Supplier is hereby notified that University adheres to all statutes, court decisions and the opinions of the State of Michigan regarding the disclosure of proposal information.

All information, documentation, and other materials submitted by Respondent in response to this solicitation or under any resulting contract may be subject to public disclosure under the Freedom of Information Act.

 3.3.8 Strict Compliance

The parties may at any time insist upon strict compliance with these terms and conditions, notwithstanding any previous custom, practice or course of dealing to the contrary.

3.3.9 Entire Agreement

This agreement together with the Exhibits annexed hereto constitutes the entire agreement between the parties and supersedes all prior agreements whether written or oral between the parties.  Documents subject to Freedom of Information Act will only be released after award.

3.4.1 Addendums

If any vendor addendum(s) and/or exhibit(s) conflict with GVSU’s specifications, terms and conditions, GVSU’s terms and conditions will prevail.

EXPORT CONTROLS. It is Grand Valley State University policy to remain compliant at all times with all U.S. export control regulations, including but not limited to the International Traffic in Arms Regulations and Export Administration Regulations. Before furnishing goods, software, services or technical data that are on the U.S. Munitions List (22 CFR 121) or in the 500- or 600-series of the Commerce Control List (15 CFR 774), [named Agreement party or any other party to this agreement] must notify Grand Valley State University’s Office of Research Compliance and Integrity that such items are export-controlled. [Named Agreement party or any other party to this agreement] will ship export-controlled items only after Grand Valley State University’s Office of Research Compliance and Integrity has furnished written confirmation that Grand Valley State University is prepared to accept delivery of such items.

**GRAND VALLEY STATE UNIVERSITY**

**REQUEST FOR PROPOSAL #221-29**

**WINDOW CLEANING SERVICES CONTRACT – Grand Rapids Campus and Regional Centers**

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| **Scope of Services** |

**4.0 Scope of Services**

4.01 **Buildings:** This agreement covers services for the Grand Rapids Campus in Downtown Grand Rapids and Regional Centers in Holland and Muskegon. If any additional buildings are added to the Campus or Regional Centers, the contract will be expanded to include the additional locations.

4.01.1 The service for the Grand Rapids Campus and Regional Centers will take place in the following buildings:

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| Eberhard Center/Keller Engineering/Kennedy Hall of Engineering (including elevator glass at Keller)  301 West Fulton  Grand Rapids, MI 49504 | Richard M. DeVos Center  401 West Fulton  Grand Rapids, MI 49504 |
| Cook-DeVos Center for Health Sciences  301 Michigan Street NE  Grand Rapids, MI 49503 | Secchia Hall – Exterior Common Areas Only  420 West Fulton  Grand Rapids, MI 49504 |
| The Depot  510 West Fulton  Grand Rapids, MI 49504 | Winter Hall – Exterior Common Areas Only  32 Winter Street  Grand Rapids, MI 49504 |
| Steelcase Building  140 Front Street  Grand Rapids, MI 49504 | Seward Parking Ramp (including elevator glass)  520 Lake Michigan Drive  Grand Rapids, MI 49504 |
| Lake Michigan Center and Field Station  740 W. Shoreline Drive  Muskegon, MI 49441 | Muskegon Innovation Hub (MIH)  200 Viridian Drive  Muskegon, MI 49440 |
| L. William Seidman Center  50 Front Street  Grand Rapids, MI 49504 | The Meijer Campus  515 S. Waverly Road  Holland, MI 49423 |
| Innovation Design Center  227 Winter Ave NW  Grand Rapids, MI 49504 | GVSU Bus Shelters  Fulton Avenue NW, under US-131 Overpass  Seward Ramp/Lake Michigan Drive  Park & Ride in Standale, behind Walker Fire Station |
| Daniel and Pamela DeVos Center for Interprofessional Health  333 Michigan St NE  Grand Rapids, MI 49503 | Raleigh J Finkelstein Hall  500 Lafayette Av. NE  Grand Rapids, MI 49503 |
| 609 Watson Building – WAT  609 Watson SW  Grand Rapids, MI 40504 |  |

4.02 Hours of Operation: Work must be completed during dates and times that are least intrusive to classes, events, and any other activity that would be impacted by the nature of the work. This means that some work will need to be completed outside of regular business hours, such as evenings and/or weekends.

4.03 Communications:

4.03.1 Evaluations may be performed by GVSU at any time.

4.03.2 All concerns will be sent to the contractor via email or fax. The contractor is required to respond to each communication.

4.04 Contractor Bid Service Requirements:

4.04.1 Minimum two washing per year with additional washings determined and scheduled through Facilities Services Grand Rapids Campus and Regional Centers

4.04.2 One complete washing (interior and exterior) will be completed each spring just prior to Spring Commencement (Dates to be coordinated Facilities Services Grand Rapids Campus and Regional Centers)

4.04.3 One complete washing (exterior) will be completed in summer prior to the start of fall classes (Dates to be coordinated with Facilities Services Grand Rapids Campus and Regional Centers)

4.04.4 The spring and summer cleanings will also include pesticide application for spider control

4.04.5 Exterior cleaning of the Cook-DeVos Center for Health Sciences will include full washing of the metal panels on the exterior of the building

4.04.6 The exterior of Kennedy Hall of Engineering also has metal panels. These need to be washed in their entirety during the spring washing, but only the panels over the entrances need to be done during the summer washing.

4.04.7 The elevator glass in Keller Engineering and the Seward Parking Ramp will be included in the interior cleaning. This work will need to be coordinated with Otis Elevator Company.

4.04.8 Service to include, but not limited to the following:

1. Removal of all cobwebs from windows

2. Wash the windows – removing all dirt, bugs, and bird droppings from windows

3. After using the squeegee, all excess water to be wiped from sills and frames

4. Windows should be left free of streaks

* 1. GVSU Workplace and Safety Reminders – Grand Rapids and Regional Centers
     1. Electrical Lock-out /Tag-out: Comply with all OSHA regulations: Contractors will be responsible for lockout/tag out of the nearest source of power supplying equipment to be repaired, replaced or removed. Any breaker, breaker panel, disconnects, switches, contractors, starter, controls and/or other electrical devices not locked out or tagged out, will be deemed in use. Prior to shutdown of any equipment and/or power, contractors will notify the GVSU Facilities Services Grand Rapids at 331-6700.
     2. Site Safety Plan**:** The contractor shall develop, maintain and coordinate with its employees and its subcontractors and suppliers a site-specific safety plan and accident prevention program which shall comply with all MIOSHA, OSHA, state and local construction industry safety and health standards applicable to the site.
     3. Smoking (and Vaping) Policy: Smoking is prohibited in all indoor spaces. Smoking is prohibited within 25 feet of any GVSU building or bus stop.
     4. Alcohol and Other Drugs Policy: Alcohol is not to be possessed or consumed during working hours. Possession and/or use of marijuana or any non-legally prescribed drug in any form is prohibited on GVSU property, regardless of state law. Those possessing, consuming or are under the influence of any intoxicating substance will be asked to leave the GVSU campus.
     5. Weapons Policy: Possession or use of firearms or other lethal weapons are not permitted on GVSU property
     6. Parking Permits: All vehicles parking on campus are required to have a parking permit. Contractor parking is not permitted on sidewalks, drives, handicap spaces or at building entrance or egress locations. Unless allowed by a project manager due to an emergency. Contractors must park in contractor designated spaces only.
     7. Behavior: Negative behaviors are prohibited on campus, including but not limited to larceny or any type of assault. Any form of sexual harassment is not tolerated.
     8. Photographs: Any Consultant, Contractor, Supplier or Vendor shall not photograph GVSU projects for marketing purposes.
     9. Drones: GVSU approval is required for the use of any drone on GVSU property. Drone use to be in accordance with University Policy. Through contact at Public Safety
     10. Site Access and Deliveries: Site access, haul routes and staging areas shall be designated by the University’s Project Representative and as shown on the Construction Documents. Material deliveries NOT accepted at GVSU Central Receiving.
     11. Traffic Control: GVSU approval of any traffic disruption is required 2 weeks prior to commencement of work. Traffic control personnel must be trained, properly attired, dedicated to the traffic control task, and keep traffic flowing. Provide state approved barriers and safety signage for all road closures and detours.
     12. Dumpsters: Use of GVSU dumpsters or trash containers for disposal of waste is prohibited. Unless permission received from a project manager.
     13. Keys/Building Access: Available at Facilities Services Grand Rapids located in the Bicycle Factory.
     14. Confined Space Access: Information and forms available at Facilities Services Grand Rapids located in the Bicycle Factory.

**GRAND VALLEY STATE UNIVERSITY**

**REQUEST FOR PROPOSAL #221-29**

**WINDOW CLEANING SERVICES CONTRACT – Grand Rapids Campus and Regional Centers**

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| **Certification/Proposal/Contract** |

* 1. The undersigned certifies that to the best of his/her knowledge:

There is no officer or employee of Grand Valley State University who has, or whose relative has a substantial interest in any contract award subsequent to this proposal.

* 1. The undersigned further certifies that their company is NOT currently debarred, suspended or proposed for debarment by any federal entity. The undersigned agrees to notify the University of any changes in this status, should any occur, until such time as an award has been made.
  2. Bidder declares the following legal status in submitting this proposal:

\_\_\_\_\_\_\_\_\_\_ A partnership

\_\_\_\_\_\_\_\_\_\_ A corporation organized and existing under the laws of the State of \_\_\_\_\_\_\_\_\_\_

\_\_\_\_\_\_\_\_\_\_ An individual doing business as (DBA) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

* 1. Bidder declares that company is at least 51% owned, controlled and actively managed by (check all that apply):

\_\_\_\_\_\_ African-American \_\_\_\_\_\_ Native American \_\_\_\_\_\_ Woman/Women

\_\_\_\_\_\_ Asian American \_\_\_\_\_\_ Multi-Racial \_\_\_\_\_\_ Hispanic American

\_\_\_\_\_\_ ADA Disabled Person(s) \_\_\_\_\_\_ Veteran Owned

* 1. Base Proposal Sum:

**All pricing to include labor, materials, and rental and/or use of equipment.**

\_\_\_\_\_\_\_\_\_\_\_ 1. One interior and two exterior window washing for all buildings

2. Exterior

\_\_\_\_\_\_\_\_\_\_ 2a. One full window washing of all buildings

\_\_\_\_\_\_\_\_\_\_\_\_ 2b. One full window washing of each building separately (attach sheet)

\_\_\_\_\_\_\_\_\_\_\_\_ 2c. Center for Health Sciences windows and metal panels

\_\_\_\_\_\_\_\_\_\_\_\_ 2d. Front glass portion of the Center for Health Sciences

\_\_\_\_\_\_\_\_\_\_\_\_ 2e. Metal panels at Kennedy Engineering at ENTRANCES ONLY

\_\_\_\_\_\_\_\_\_\_\_\_ 2f. First two floors of DeVos Center and Eberhard Center

\_\_\_\_\_\_\_\_\_\_\_\_ 2g. MIHUB main entrance canopy power wash

3. Interior

\_\_\_\_\_\_\_\_\_\_\_\_ 3a. One full interior window washing of all buildings

\_\_\_\_\_\_\_\_\_\_\_\_ 3b. One full window washing of each building separately (attach sheet)

Company Name

Address City, State, Zip

Office Phone Cellular Phone Fax Number

Authorized Agent Signature Name & Title

Witness Signature Name

Tax Identification No. Date

1. Acceptance: This proposal is accepted by Grand Valley State University

Authorized Agent Signature Name & Title

Witness Signature Name

Office Phone Cellular Phone Fax Number

38 1684280

GVSU Tax Identification No. Date

**GRAND VALLEY STATE UNIVERSITY**

**REQUEST FOR PROPOSAL #221-29**

**WINDOW CLEANING SERVICES CONTRACT – Grand Rapids Campus and Regional Centers**

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| **Reference Questionnaire** |

Grand Valley State University requires all bidders responding to this Request for Proposal to complete the following questionnaire and return it as part of the response. Failure to include the questionnaire may disqualify your response to this RFP.

* + - 1. How many years have you been in business as a contractor under your present name?

List any other business name(s) and location(s) you have operated as a contractor:

* + - 1. List two (2) references of similar nature and size to this RFP that your organization has contracted for within the past five (5) years. GVSU reserves the right to contact any or all of the references listed. Additional references may be requested prior to the award of this bid.

Company:

Address:

City: State: Zip:

Contact:

Phone:

Type of Work:

Start Date: End Date:

Company:

Address:

City: State: Zip:

Contact:

Phone:

Type of Work:

Start Date: End Date:

* + - 1. Explain approximately your proposed plan for performing the services required. Include the specified number of days per week of service. (Another sheet may be attached if needed).

* + - 1. Specify emergency contacts:

Daytime contact: Phone:

Evening contact: Phone:

Weekend/holidays: Phone: