



Congratulations on being offered a place at Macquarie University!

Making the decision to travel to the other side of the world to study a semester or a year takes a lot of courage and commitment, so the Study Abroad and Exchange team here at Macquarie University commends you on making that decision. Ahead of you are opportunities, experiences and challenges that may change the way you see life, the world and your place in it.

Excited? Scared? Questions?

We know you will go through a rollercoaster of emotions before jumping on your flight to Australia, so relax, it's natural. Much of the apprehension comes from not knowing what to expect. Below are some frequently asked questions you're probably asking yourself right now. Check out the web links provided and of course if you have any other questions don't hesitate to contact your Education Abroad Advisor. Your advisor's contact details are on the first page of your Offer Letter.

Q1. How do I accept my offer?

A1. For most applicants, Macquarie University works closely with your university or program provider to ensure your acceptance is as quick and smooth as possible. If for any reason you decide not to attend Macquarie University or wish to defer for a semester please let your university or program provider know as soon as possible.

In general, please read the information outlined in your Offer Letter and follow the specified instructions. The signed acceptance portion of your Offer Letter is required to acknowledge the conditions of study.

Q2. How do I get a Student Visa for Australia?

A2. You will be sent a Confirmation of Enrolment (CoE), once you accept your offer. The CoE is an official government document that is required when applying for an Australian Student Visa. Please see the Department of Immigration and Citizenship (DIAC) web site for details on how to apply. Please note that students from certain countries can apply online while others will have to apply to the nearest DIAC Office: www.immi.gov.au/students/index.htm

You can also obtain visa information from the nearest Australian diplomatic mission.

Q3. When do I get my CoE?

A3. In most cases you will be sent the CoE when you have a minimum of three subjects approved, your OSHC is paid and you have paid your tuition fee (if applicable). If your university pays OSHC and tuition on your behalf you will be sent the CoE once you have returned your signed acceptance.

Q4. How do I get from the Airport to my accommodation?

A4. Macquarie University offers a free airport reception service that can take you from the airport to your accommodation in the city or close to the university. You can apply for airport reception online at: <https://ask.mq.edu.au/AirportPickup.php>



Q5. What about housing? Where will I live? How do I arrange housing?

A5. Macquarie University guarantees housing for all Study Abroad/Exchange students wishing to have housing arranged through the Macquarie University Accommodation Office. Please check with your program provider for information regarding your accommodation arrangements.

If you are arranging your own housing, there are options available including on-campus residential colleges, on-campus apartments and off-campus apartments close to Macquarie University. The link below will give you information you require as well as information on how to apply for housing.
<http://www.students.mq.edu.au/support/accommodation/home/>

Please note that on-campus or first preference accommodation cannot be guaranteed for. To increase your chances of getting your first accommodation preference please, be sure to apply as soon as you have accepted your Offer Letter.

If you have any queries on accommodation you can email: housing@mq.edu.au

Q6. When can I move into Macquarie Accommodation?

A6. For those students wishing to stay in the Macquarie University accommodation the semester booking dates can be found here:

http://www.students.mq.edu.au/support/accommodation/oncampus_accommodation/university_accommodation/. If you wish to check in earlier please inform the Accommodation Office so this can be arranged.

Q7. Where can I get information on housing not provided by the University?

A7. Many students obtain their own housing near the beach or the city centre. For information on other housing options including shared accommodation, finding your own flat and finding a roommate go to: http://www.students.mq.edu.au/support/accommodation/off-campus_accommodation/private_accommodation/

Q8. Do I have to attend the Orientation?

A8. Yes, all commencing students must attend the orientation session. The Orientation session will introduce you to university life in Australia. You'll find out how to register in your classes and how to change your program of study. The Study Abroad and Exchange Orientation session is held on **26th February 2014**. All the sessions are held during the day. We will send more information about orientation closer to the commencement of the semester. Please note the orientation period for Exchange and Study Abroad is different to what you might read on the web site for other international students.

Q9. Can I change my courses once I get to Macquarie?

A9. Yes, at the Orientation session you will be instructed on how to change your study program. If you are intending to add courses upon arrival please ensure you bring an updated official academic transcript.



Q10. How can I see what my class timetable will look like?

A10. You can create a sample class timetable by going to www.timetables.mq.edu.au, selecting 'Timetable Maker' and entering the courses listed on your offer letter.

Q10. How can I get a copy of my course syllabus?

A10. Course syllabi are referred to as Unit Outlines at Macquarie University. You can find online versions of the unit outlines and pdf (print versions) by going to <https://units.mq.edu.au/>.

Q12. What is OSHC?

A12. Overseas Student Health Cover is an Australian government requirement for all international students studying in Australia on a Student Visa. Macquarie University students are covered by the insurance company OSHC Allianz Assistance. OSHC gives all students the same basic level of cover that Australian citizens receive. If you need to pay for your OSHC, please do so **directly to Macquarie University, and not to OSHC Allianz Assistance.** (If you are unsure whether you need to pay check with your international office) More information on coverage is available from <https://www.oshcallianzassistance.com.au/default.aspx>

Q13. Can I work while studying in Australia?

A13. Yes, many students choose to work part time during their semester in Australia. You are able to work up to 40 hours per fortnight, from the commencement of semester. You will not be required to apply for a separate work permit, as your student visa entitles you to work up to 40 hours fortnightly during the semester and unlimited hours during semester break.

Q14. When is the university break?

A14. Mid-semester break goes from **14th April – 27th April**

Final exams will be between **16th June – 6th July**, so please ensure you do **NOT make any travel arrangements prior to 6th of July 2014!**