

# Internet Resources

## Wifi Hot Spot:

Traverse City - NMC University Center

WiFi typically extends into the University Center South Parking lot, located in the 2nd and 3rd rows. As long as a user can "see" one of the NMC networks, they will have the same access as if they were inside the building  
2200 Dendrinos Dr, Traverse City, MI 49684

[www.nmc.edu](http://www.nmc.edu)

[View in Google Maps](#)

## WiFi- Booster/Extender

- AT&T MicroCell Network Extender

- Linksys extender - <https://www.linksys.com/us/p/P-RE7000/>

- NETGEAR EX6150 - [http://www.tigerdirect.com/applications/searchtools/item-details.asp?EdpNo=9673013&SRCCODE=3WCJ&utm\\_source=cj&utm\\_content=6361382&utm\\_term=13717773&cjevent=81f7a86f6ded11ea802300b30a240611](http://www.tigerdirect.com/applications/searchtools/item-details.asp?EdpNo=9673013&SRCCODE=3WCJ&utm_source=cj&utm_content=6361382&utm_term=13717773&cjevent=81f7a86f6ded11ea802300b30a240611)

## Internet Companies

- Charter:
  - Charter will offer free Spectrum broadband and Wi-Fi access for 60 days to households with K-12 and/or college students who do not already have a Spectrum broadband subscription and at any service level up to 100 Mbps. To enroll call **1-844-488-8395**. Installation fees will be waived for new student households.
  - Charter will partner with school districts to ensure local communities are aware of these tools to help students learn remotely. Charter will continue to offer Spectrum Internet Assist, high speed broadband program to eligible low-income households delivering speeds of 30 Mbps.
  - Charter will open its Wi-Fi hotspots across our footprint for public use.
  - Spectrum does not have data caps or hidden fees.
- Comcast:
  - Comcast is taking steps to keep people connected during the COVID-19 pandemic.
  - The company is offering a low-income Internet Essentials package that includes two months of free internet.
  - While it's not high-speed, it will help people stay connected to the internet as more schools suspend classes and companies encourage employees to work from home.
  - The speed of the program's internet service has been increased to 25 Mbps for downloads and 3 Mbps for uploads.
  - That increase will go into effect for no additional fee and it will become the new base speed for the program going forward.
  - To sign up to Comcast's Internet Essentials program, go to **[www.internetessentials.com](http://www.internetessentials.com)**.
  - Xfinity WiFi hotspots across the country will also be available to anyone who needs them for free, including non-Xfinity Internet subscribers.
  - For a map of Xfinity WiFi hotspots, visit [www.xfinity.com/wifi](http://www.xfinity.com/wifi).
  - Once at a hotspot, select the "xfinitywifi" network name in the list of available hotspots and then launch a browser.

- Comcast is also pausing customer data plans for 60 days, giving all customers unlimited data for no additional charge.
- The company say it will not disconnect a customer's internet service or assess late fees if they contact them and let them know they can't pay their bills during this time.

## Phone Internet:

- AT&T
  - Last week, we announced that we are suspending broadband usage caps for our home internet customers. That means no overage fees while people are home using more data.
  - We're keeping our public Wi-Fi hotspots open for anyone who needs them.
  - We continue to offer internet access for qualifying limited-income households at \$10/month through our Access from AT&T program.
  - We won't terminate service of any wireless, home phone or broadband residential or small business customer due to an inability to pay their bill as a result of the coronavirus pandemic – and we're waiving late payment fees for those customers.
  - We are underwriting expenses for a "one-stop" resource center to support eLearning Days from the State Educational Technology Directors Association. It's available to help all educators handle school closings and virtual learning.
  - Our FirstNet teams are working closely to keep first responders stay connected.
  - And we are helping businesses and universities stand-up virtual offices and classrooms with conference call and video conferencing with [Cisco Webex Meetings with AT&T](#). We're also enabling businesses to forward calls to both mobile and landline phones with [AT&T IP Flexible Reach](#).
- Verizon:
  - Verizon said it is waiving late fees and suspending service termination for customers "negatively impacted by the global crisis."
- T-Mobile:
  - The mobile phone service provider is providing unlimited data to all current customers who have plans with data for the next 60 days. It will also provide additional data to mobile hotspot users.
- Sprint:
  - Providing Unlimited data for 60 days to customers with metered data plans (effective 3/18)
  - Giving 20 GB of free mobile hotspot to customers with hotspot-capable devices (effective 3/18)
  - Waiving per-minute toll charges for international long-distance calls from the U.S. to CDC- defined Level 3 countries (effective 3/17)