# **Isaac Moore**

# **SAP Certified Associate**

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# **Education**

Grand Valley State University, Allendale, MI

**Bachelor of Business Administration, Management Information Systems** 

# December 2022

#### Major GPA: 3.32

## Professional Knowledge and Technical Skills

- ABAP, Java, HTML, C, SQL, and Visual Basic programming experience
- SAP Business Process Integration and Solution Architect Certification (TERP10) with SAP ERP 6.0 (Completed August 2021)
- Lotus Notes, Service Manager, Microsoft Access, Oracle, Linux, Adobe Dreamweaver CC, and Photoshop knowledge
- AGILE and SDLC methodologies

# **Internship Experience**

Consumers Energy, Jackson, MI

May - August 2022

#### **SAP Development Intern**

- Worked as part of the Work Order and Asset Management Team as an ABAP Developer
- Completed change tickets that added to and improved usability of existing business objects
- Participated as a member of the Power Toastmasters Club
- Collaborated with members of other teams to complete and test development work
- Improved ABAP development and problem-solving skills
- Worked with a fully implemented SAP system and other professional enterprise software suites

#### **ABAP Development**

- Improved performance of existing work order costs interfaces by adding binary searches when reading internal tables; maintained Excel spreadsheet of all business development objects
- Modified an enhancement to allow table driven pasting limits when using T-codes SE16, SE16N, SQVI that significantly reduced the load on the system
- Created an interface that kept track of modified equipment details to include eight fields in an output spool, printed the spool to a text file within SAP, and sent the information to a proxy to be stored on a centralized database

#### **Related Educational Experience**

# **Enterprise Information Systems**, MGT 351

Winter 2022

**Business Process Integration** 

 Analyzed and conducted the financial and material impacts of the various steps in the integration process using SAP

#### **Customized ERP Solutions**, MGT 475

Winter 2021

**ABAP** Development Assignments

- Learned techniques and the importance of customizing off-the-shelf-software, such as SAP
- Programmed ABAP solutions tailored to various user needs commonly found used in business practices

#### **Professional Experience**

Package Handler, FedEx Ground, *Grand Rapids, MI*Moving Crew, Grand Valley State University, *Allendale, MI* 

May 2019 – Present

May 2020 – December 2022