

March 16 Updates

Feeling overwhelmed?

Remember this is a temporary situation and Grand Valley State University is doing everything we can to help each of you.

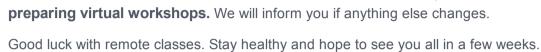
Rest assured, TRIO STEM is also here to help each of you. We are available if you need us.

Currently we are making calls to all students to check-in and make sure you have what you need for remote access.

available for you to use. General Information about Covid 19

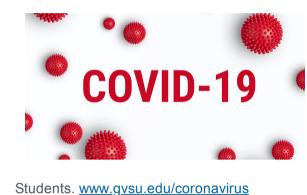
Below you will find a list of resources that are

- Internet Access
- Laptops
- Food Insecurity
- Financial Issues Tutoring and the Writing Center
- Storage



All March events for TRIO STEM are cancelled. We are in the process of

TRIO STAFF



Covid 19

Grand Valley State University has a

General Information on

website to help you understand about the virus and what the university is doing. There is a link for Information for

KEEP

CALM

ALL IN THIS

TOGETHER

To read factual information on COVID-19 and pandemics, you should use CDC guidance

for the latest information on the pandemic so you can make informed decisions. https://www.cdc.gov/

If you do not have internet access, you can check with any of these. We do not support or promote any

Internet Access

specific business but are just passing along information to you.

also includes the option to video chat with customer service agents in American Sign Language. There are also two dedicated phone numbers 1-855-846-8376 for English and 1-855-765-6995 for Spanish.

• Comcast - To sign up, applicants can simply visit www.internetessentials.com. The accessible website

- Charter Communications, Spectrum's parent company, announced that beginning March 16, it will make its services available for free for 60 days to households with K-12 and/or college students who don't already have internet through the company. To enroll in the program, call 1-844-488-8395. Installation fees will be waived for new student households.
- who needs them for free including non-Xfinity Internet subscribers. For a map of Xfinity WiFi hotspots, visit www.xfinity.com/wifi [xfinity.com]. Once at a hotspot, consumers should select the "xfinitywifi" network name in the list of available hotspots, and then launch a browser. Make your links look like links. Users won't click them if they can't find them!

Xfinity WiFi Free For Everyone: Xfinity WiFi hotspots across the country will be available to anyone



If you do not have a laptop, there are two resources on campus to help

Laptop Access

TRIO STEM has a limited number that can be loaned out. Contact us to reserve one. The University Libraries has a limited number of Windows 10, internet-enabled laptops to

loan until March 29th to students who need them. Fill out a laptop request form to get in the queue.

Food Insecurity

the conversion period to online teaching. Students have two options to access Replenish:

Kirkhof 0074 and College Health Science 353.

If the Replenish Kirkhof Center 0074 (Allendale location) is locked, someone from the Center for Women and Gender Equity (CWGE) will be available to assist. The CWGE is

Hours of operation will be 8am - 4pm, Monday through Friday, for both locations.

located in 1201 Kirkhof Center or staff may be reached at 331-2748.

scholarships, economic hardship, and student employees. Please visit

Replenish, our campus food resource, will be open and accessible to student users during

If the 353 College Health Science (downtown location) is locked, someone from the Simulation Lab will be available to assist at 331-3461.

Financial Issues

The Office of Financial Aid has a page of questions and answers about financial aid,

continues to change.

Tutoring and Writing Center Updates

www.gvsu.edu/financialaid/covid19faq for the most recent updates as this situation

continues to submit tutoring request.

Tutoring Center - Details about connecting with tutors online will be coming soon. You may

Fred Meijer Center for Writing & Michigan Authors - The Writing Center is now open virtually during all regular hours of operation! Our physical locations are closed along with all GVSU classes, however we are excited to work with you online during all hours of operation

(Monday - Thursday 9am-11pm; Friday 9am-3pm; Sunday 2pm-11pm). You can receive support by sharing a Google Doc with virtualwc@mail.gvsu.edu or by speaking with a Knowledge Market receptionist via Google

Meet: https://meet.google.com/wxk-njtp-qkn. Additional information about online services is available here: https://www.gvsu.edu/wc/online-services-15.htm If you have a scheduled appointment, your consultant will email you when your session is

so you can begin working. If you have any issues, please reach out via the Virtual Knowledge Market front door: https://meet.google.com/wxk-njtp-qkn

scheduled to begin. The email will have an invitation to join the consultant in a Google Meet room

Storage of Personal Items

U-Haul Offers 30 Days Free Self-Storage amid Coronavirus Outbreak

https://www.uhaul.com/Articles/About/20625/College-Students-U-Haul-Offers-30-Days-<u>Free-Self-Storage-amid-Coronavirus-Outbreak/?</u> utm campaign=uhaulsm&utm source=twitter&utm medium=pr&utm content=20200312uhaulisoffering30

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