

March 16 Updates

Feeling overwhelmed?

Remember this is a temporary situation and Grand Valley State University is doing everything we can to help each of you.

Rest assured, TRIO STEM is also here to help each of you. We are available if you need us.

Currently we are making calls to all students to check-in and make sure you have what you need for remote access.

Below you will find a list of resources that are available for you to use.

- General Information about Covid 19
- Internet Access
- Laptops
- Food Insecurity
- Financial Issues
- Tutoring and the Writing Center
- Storage

All March events for TRIO STEM are cancelled. We are in the process of preparing virtual workshops. We will inform you if anything else changes.

Good luck with remote classes. Stay healthy and hope to see you all in a few weeks.

TRIO STAFF



General Information on Covid 19

Grand Valley State University has a website to help you understand about the virus and what the university is doing. There is a link for Information for

Students. www.gvsu.edu/coronavirus

To read factual information on COVID-19 and pandemics, you should use CDC guidance for the latest information on the pandemic so you can make informed decisions. <https://www.cdc.gov/>

Internet Access

If you do not have internet access, you can check with any of these. We do not support or promote any specific business but are just passing along information to you.

- **Comcast** - To sign up, applicants can simply visit www.internetessentials.com. The accessible website also includes the option to video chat with customer service agents in American Sign Language. There are also two dedicated phone numbers 1-855-846-8376 for English and 1-855-765-6995 for Spanish.
- **Charter Communications, Spectrum's** parent company, announced that beginning March 16, it will make its services available for free for 60 days to households with K-12 and/or college students who don't already have internet through the company. To enroll in the program, call 1-844-488-8395. Installation fees will be waived for new student households.
- **Xfinity WiFi Free For Everyone:** Xfinity WiFi hotspots across the country will be available to anyone who needs them for free – including non-Xfinity Internet subscribers. For a map of Xfinity WiFi hotspots, visit www.xfinity.com/wifi [[xfinity.com](http://www.xfinity.com)]. Once at a hotspot, consumers should select the “xfinitywifi” network name in the list of available hotspots, and then launch a browser. Make your links look like links. Users won't click them if they can't find them!



Laptop Access

If you do not have a laptop, there are two resources on campus to help you.

TRIO STEM has a limited number that can be loaned out. Contact us to reserve one.

The University Libraries has a limited number of Windows 10, internet-enabled laptops to loan until March 29th to students who need them. [Fill out a laptop request form](#) to get in the queue.

Food Insecurity

[Replenish](#), our campus food resource, will be open and accessible to student users during the conversion period to online teaching.

Students have two options to access Replenish:

Kirkhof 0074 and College Health Science 353.

Hours of operation will be **8am - 4pm**, Monday through Friday, for both locations.

If the Replenish Kirkhof Center 0074 (Allendale location) is locked, someone from the Center for Women and Gender Equity (CWGE) will be available to assist. The CWGE is located in 1201 Kirkhof Center or staff may be reached at 331-2748.

If the 353 College Health Science (downtown location) is locked, someone from the Simulation Lab will be available to assist at 331-3461.

Financial Issues

The Office of Financial Aid has a page of questions and answers about financial aid, scholarships, economic hardship, and student employees. Please visit www.gvsu.edu/financialaid/covid19faq for the most recent updates as this situation continues to change.

Tutoring and Writing Center Updates

[Tutoring Center](#) - Details about connecting with tutors online will be coming soon. You may continue to submit tutoring request.

[Fred Meijer Center for Writing & Michigan Authors](#) - The Writing Center is now open virtually during all regular hours of operation! Our physical locations are closed along with all GVSU classes, however we are excited to work with you online during all hours of operation (Monday - Thursday 9am-11pm; Friday 9am-3pm; Sunday 2pm-11pm).

You can receive support by sharing a Google Doc with virtualwc@mail.gvsu.edu or by speaking with a Knowledge Market receptionist via Google

Meet: <https://meet.google.com/wxk-njtp-qkn>. Additional information about online services is available here: <https://www.gvsu.edu/wc/online-services-15.htm>

If you have a scheduled appointment, your consultant will email you when your session is scheduled to begin. The email will have an invitation to join the consultant in a Google Meet room so you can begin working. If you have any issues, please reach out via the Virtual Knowledge Market front door: <https://meet.google.com/wxk-njtp-qkn>

Storage of Personal Items

U-Haul Offers 30 Days Free Self-Storage amid Coronavirus Outbreak

https://www.uhaul.com/Articles/About/20625/College-Students-U-Haul-Offers-30-Days-Free-Self-Storage-amid-Coronavirus-Outbreak/?utm_campaign=uhaulsm&utm_source=twitter&utm_medium=pr&utm_content=20200312-uhaulisoffering30