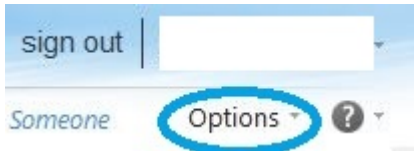


# Wipe Your Mobile Device Remotely

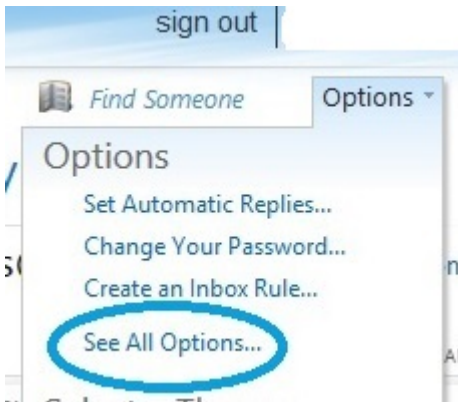
If you have lost or had your mobile phone or tablet stolen, you can wipe it remotely if you have setup your GVSU email account on the device.

The following procedure will work for Apple and for Android devices.

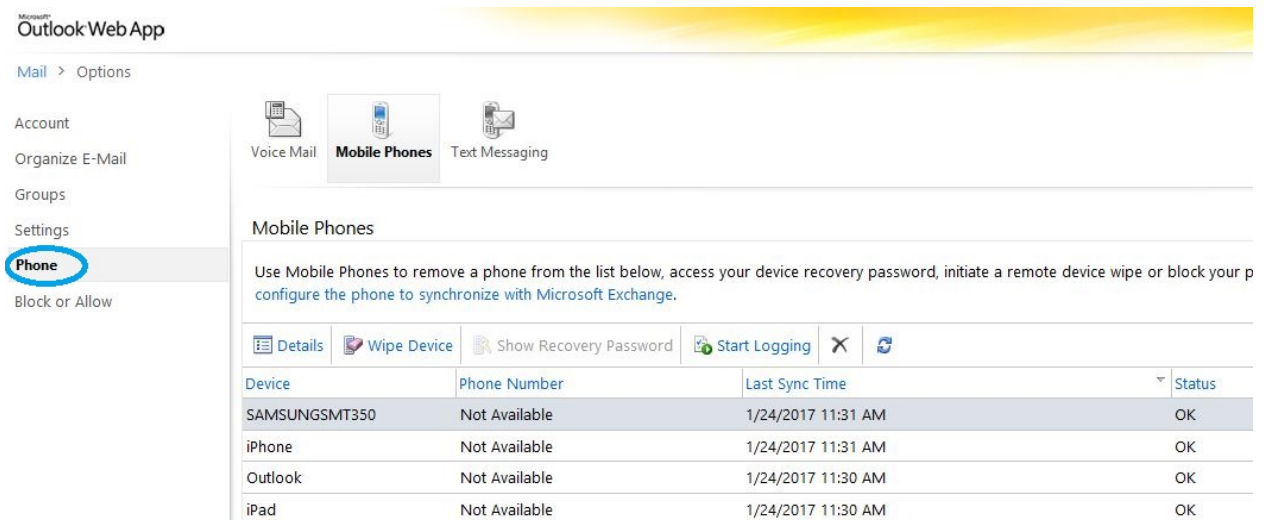
1. Login to your GVSU email account at mail.exchange.gvsu.edu using a computer and a web browser. This will also work using some mobile devices. The menu and choices may vary slightly.
2. Select Options



3. Select See all Options



4. Select Phone



5. Select Mobile Phones and then select your device

Microsoft Outlook Web App

Mail > Options

Account

Organize E-Mail

Groups

Settings

**Phone**

Block or Allow

Voice Mail **Mobile Phones** Text Messaging

Mobile Phones

Use Mobile Phones to remove a phone from the list below, access your device recovery password, initiate a remote device wipe or block your phone to configure the phone to synchronize with Microsoft Exchange.

Details Wipe Device Show Recovery Password Start Logging X

Device	Phone Number	Last Sync Time	Status
SAMSUNGSMT350	Not Available	1/24/2017 11:31 AM	OK
iPhone	Not Available	1/24/2017 11:31 AM	OK
Outlook	Not Available	1/24/2017 11:30 AM	OK
iPad	Not Available	1/24/2017 11:30 AM	OK

6. Click on the Wipe Device icon

Microsoft Outlook Web App

Mail > Options

Account

Organize E-Mail

Groups

Settings

**Phone**

Block or Allow

Voice Mail **Mobile Phones** Text Messaging

Mobile Phones

Use Mobile Phones to remove a phone from the list below, access your device recovery password, initiate a remote device wipe or block your phone to configure the phone to synchronize with Microsoft Exchange.

Details **Wipe Device** Show Recovery Password Start Logging X

Device	Phone Number	Last Sync Time	Status
SAMSUNGSMT350	Not Available	1/24/2017 11:31 AM	OK
iPhone	Not Available	1/24/2017 11:31 AM	OK
Outlook	Not Available	1/24/2017 11:30 AM	OK
iPad	Not Available	1/24/2017 11:30 AM	OK

7. The status will change to Wipe Pending

8. Once the wipe has been completed the status will change again to Remote Device Wipe Successful and you will receive an email with the status of the Remote Wipe.

You can now remove any devices you do not own from Outlook using the X to delete them after selecting the device.

Microsoft  
Outlook Web App

Mail > Options

Account  
Organize E-Mail  
Groups  
Settings  
**Phone**  
Block or Allow

Voice Mail **Mobile Phones** Text Messaging

### Mobile Phones

Use Mobile Phones to remove a phone from the list below, access your device recovery password, initiate a remote device wipe or block your phone to [configure the phone to synchronize with Microsoft Exchange](#).

Details Wipe Device Show Recovery Password Start Logging X

Device	Phone Number	Last Sync Time	Status
SAMSUNGSM350	Not Available	1/24/2017 11:31 AM	OK
iPhone	Not Available	1/24/2017 11:31 AM	OK
Outlook	Not Available	1/24/2017 11:30 AM	OK
iPad	Not Available	1/24/2017 11:30 AM	OK