



**Welcome (back) to GVSU!** Whether you're starting fresh this semester or returning for another chapter, we're glad you're here. GVSU IT is excited to support you on your academic journey. We know how important technology is to your success, and we're here to ensure you have the tools and support you need to thrive.

In this newsletter, we're sharing just a few of the many tech resources available to you. You can find a wide range of other information and services at [gvsu.edu/it](https://gvsu.edu/it).

Have questions? Contact us by phone at 616-331-2101, by email at [it@gvsu.edu](mailto:it@gvsu.edu), by submitting a ticket in the [Service Portal](#), or by visiting during walk-up hours (posted in the Service Portal and on our website).



## HELP SHAPE TECHNOLOGY AT GVSU

Share your input in a short survey!

GVSU Information Technology and the [University Technology Council](#) are updating the university's Digital Transformation (DX) Strategy, and we'd love your input! This plan focuses on how technology can better support your experience at GVSU.

First created in 2021 with input from the university community, the DX plan is now being refreshed to guide technology priorities for the next five years. Here's how you can get involved:

**Complete the DX Strategy Survey!**  
Share your thoughts on technology by taking [a quick survey](#). It's an easy way to tell us what's working, what's not, and where you'd like to see improvements. Your feedback will be shared with campus leaders and will help shape future technology priorities.

**Your Voice Matters!**  
take the DX Strategy Survey today!

The survey is open through February 15, 2026.

**Attend an Upcoming Town Hall!**  
Prefer to share your ideas and feedback in person? Join us for one of our upcoming town hall sessions:

- **Tuesday, January 27 - 11:30 a.m. –12:30 p.m.** Valley Campus - Kirkhof, Pere Marquette 2204
- **Thursday, February 5 - 11:30 a.m.– 12:30 p.m.** City Campus - L. William Seidman Center, Loosemore Forum 1008

**No registration needed - just show up! Refreshments will be provided.**

*Be part of what's next for technology at GVSU!*



## UNWRAP NEW TECH GIFTS?

Don't Forget to Register Them for Wi-Fi!

Did you get new tech over the holiday break? Nice! Just a reminder that devices like smart TVs, gaming consoles, and smart home gear need to be registered before they can connect to GVSU Wi-Fi. Not sure where to start? Browse the [Network, Wi-Fi & Internet articles](#) in the Knowledge Base.

Still stuck? Email IT Services at [it@gvsu.edu](mailto:it@gvsu.edu) and we'll help you get connected.



## ANCHOR UP & DOCK-IN!

Navigate GVSU with Laker Dock

Laker Dock is your go-to hub for quick access to resources, events, announcements, support services, and tech tools. Check dining hours, class schedules, IT help, and more—all in one place.

Download the app or access it on your desktop to stay connected and get the most out of your GVSU experience. [Check out the Laker Dock video to learn more!](#)





## DIGITAL SKILLS SELF-PACED COURSE TO EXPLORE BLACKBOARD & MORE

All GVSU students are automatically enrolled in a self-paced Blackboard course called [Digital Skills for College Success](#). It includes three quick modules on Essential Tech Skills, Cybersecurity, and Blackboard/Online Learning Orientation, each taking about 20–25 minutes.

You'll earn a certificate for each module you complete, but participation is optional. This course is here to help you strengthen the tech skills that set you up for success.

Remember that [Blackboard has a mobile app](#) available in the [iOS](#) and [Android](#) app stores. Additional support can be found in the [Blackboard Knowledge Base articles](#) in the [Service Portal](#).



## DON'T GET HOOKED!

Spotting Fake Job Emails

Phishing emails are one of the most common ways cybercriminals try to trick students into giving up personal or sensitive information. Lately, we've seen an increase in phishing attempts at GVSU, especially emails offering fake jobs or internships. Stay sharp and protect yourself so you don't get caught in a scam!

[More on Avoiding Job Scams](#)



## UNLOCK CREATIVITY WITH ADOBE EXPRESS

Free for all GVSU students!

Want to level up your class projects, promote your student org, or just get creative? All GVSU students get **free access to Adobe Express** — your go-to tool for making graphics, flyers, videos, web pages, and presentations.

No design skills? No problem. Use ready-made templates, AI tools, and collaborate online with ease! Get started anytime on your browser or phone. For step-by-step instructions, visit the [Accessing Adobe Express for GVSU Students Knowledge Base article](#) in the Service Portal.

# VISIT IT AT CAMPUS LIFE NIGHT!

Visit our table for giveaways, prizes, new technology and more!

Sunday, January 25, 2026 + 6-8:00 p.m. + Mary Idema Pew Library

[Need IT Assistance?](#)

**Phone:** (616) 331-2101 **Email:** [it@gvsu.edu](mailto:it@gvsu.edu) **Service Portal:** [services.gvsu.edu](https://services.gvsu.edu)

