

## Second Reminder: Required Windows 11 Upgrade for Faculty/Staff Devices

You recently received a notification that your university-managed computer is due for a required upgrade to Windows 11. Our records show this upgrade hasn't been completed—this is your second reminder. *If you've already completed the upgrade, thank you, and you may disregard this message.* 

If you haven't completed the upgrade, please do so within 60 days of your initial notification to keep your device secure and running smoothly. **Upgrades must be completed before the fall semester to avoid access or compatibility issues**.

Before starting the upgrade, <u>be sure to back up your data</u>. Next, determine which upgrade option—<u>In-Place Upgrade</u> or <u>Clean Install</u>—best suits your needs.

## Need Help?

Windows 11 resources are available through the <u>Service Portal</u> and on the <u>Windows 11@GVSU webpage</u>. <u>Windows 11 training</u> is available to all faculty and staff.

For questions, contact IT Services through the <u>Service Portal</u>, email <u>it@gvsu.edu</u>, or call 616-331-2101.

Thank you for your partnership in making the transition to Windows 11 a success and for your continued support in enhancing technology at GVSU.

Thank You,

Tagny Diaké Director, IT Services Information Technology

> 1 Campus Drive 4490 KHS Allendale, MI 49401