

GRAND VALLEY STATE UNIVERSITY INFORMATION TECHNOLOGY DIVISION

MAY 2025 NEWSLETTER

GVSU FEATURED IN EDUCAUSE HORIZON REPORT



Grand Valley State University was recently recognized in the 2025 *EDUCAUSE Horizon Report: Teaching and Learning Edition* for its groundbreaking work through the [Student Technology and Innovation Guild \(STING\)](#). GVSU's STING program was highlighted as an exemplary model for evolving teaching practices — a core focus area of the report.

STING brings together a diverse group of student assistants—known as Guild Members—who collaborate with subject-matter experts across campus to design and build innovative technology solutions that address real pedagogical challenges. These projects are often the first of their kind, built with specific teaching and learning goals in mind and leveraging cutting-edge platforms and emerging technologies.

The inclusion in the Horizon Report is a testament to the university's commitment to meaningful, student-centered innovation in teaching and learning.

[Access the Full 2025 EDUCAUSE Horizon Report](#)



DISCOVER THE KEYNOTE & APPLY TO PRESENT!

Mark your calendar for the [GV Technology Summit](#) on October 2, 2025, from 12:00 to 5:00 p.m. at DeVos Center for Interprofessional Health (DCIH). Sponsored by IT, this university-wide event brings together faculty, staff, and students to explore how technology is shaping the future of teaching, learning, and working at GVSU.

Meet Our Keynote:

Meagan Luttenton-Knoll, Seidman College of Business
We're thrilled to welcome Meagan Luttenton-Knoll as the keynote speaker for the GV Technology Summit! Her talk, *Harnessing the Power of Data*, will explore how technology and data-driven insights can support student success in both academic and personal journeys. Join us for her keynote session from 12:30 to 1:30 p.m.
[Learn more about Meagan here!](#)



Want to Present? There's Still Time!

Have you been part of an exciting project or technology initiative that would make a great presentation? We'd love to hear from you! [Submit a proposal](#) to become a presenter and share your insights with fellow faculty and staff. Presentations can be in the form of a break-out session, roundtable or poster.

[Start Your Climb to the GV Technology Summit Here!](#)



GVSU IT Introduces New Seidman Service Desk

GVSU IT is making it easier than ever for downtown students, faculty, and staff to get tech support! As of **May 5**, a brand-new **walk-up service desk** is open in the **L. William Seidman Center (SCB 2046)**, offering in-person IT help in the heart of Pew Campus.

Whether you need help with Wi-Fi, password resets, setting up software, or troubleshooting a device, our team is ready to assist. Just stop by during open hours:

Monday–Thursday: 7:30 a.m. – 7:00 p.m.
Friday: 7:30 a.m. – 6:00 p.m.
Closed weekends

The Seidman location joins our existing walk-up desks at the Mary Idema Pew Library (LIB 010) in Allendale and Cook-DeVos Center for Health Sciences (CHS 100) in Grand Rapids. It's all part of our commitment to provide quick, convenient, and friendly IT support wherever you are on campus.



Reminder: Network Upgrades Are Underway This Summer!

IT has already begun upgrades to GVSU's wireless and wired network infrastructure this summer, bringing enhanced connectivity and modernized technology to support our campus community. These improvements will ensure smoother, faster, and more reliable access across campus.

The upgrades are scheduled during low-demand periods to minimize disruptions to academic and administrative activities. During the upgrades, we'll prioritize keeping either the wired or wireless network active to ensure continuous connectivity.

For full details on the upgrade timeline, check out the [Enhanced Wi-Fi & Network Upgrades Summer 2025 webpage](#).

For questions, contact IT Services via the [Service Portal](#), email it@gvsu.edu, or call 616-331-2101.



Windows 11 Rollout Moves Forward with Focus on Academic Areas This Summer

GVSU began migrating to Windows 11 in January 2025, [using a phased rollout across the university](#). To date, over 600 devices have completed the migration process. Windows 11 offers a range of benefits, including accessibility enhancements, performance upgrades, and [built-in AI functionality](#).

This summer, academic areas have the opportunity to complete their upgrades to Windows 11, ensuring systems are ready for the upcoming fall semester. Please note: Windows 10 will no longer be supported at GVSU after October 2025.

Next Steps and Reminders:

- **Pre-Upgrade Communications:** Before an area is scheduled for the upgrade, faculty and staff will receive additional communications with details on how to prepare and when to expect the update. These messages will also include available upgrade options.
- **Complete Your Windows 11 Upgrade Before October 2025:** If you've already received communication about being eligible for the Windows 11 upgrade but haven't completed the process, please do so as soon as possible.
- **Windows 11 Webinars:** Faculty and staff are encouraged to attend an upcoming webinar covering Windows 11 features, prep steps, OneDrive backup tips, and key actions for a smooth upgrade. [Register now to save your spot!](#)
- **Windows 11 Resources and Information:** The Service Portal offers a variety of [Windows 11-specific Knowledge Base articles](#), and the [Windows 11@GVSU](#) webpage is a great resource to bookmark for ongoing updates, current information, and helpful links.

If you have any questions about Windows 11, contact IT Services via the [Service Portal](#), at it@gvsu.edu or 616-331-2101.

GVSU IT Tech Tidbits

A few more quick highlights from around IT — updates, tips, and resources you might find helpful!

Project Launch - WinLab

As part of our Digital Transformation strategy, IT is replacing the aging WinLab virtual lab with a more powerful, cloud-based solution—provided by Propeller—to boost performance, streamline software, and better support academic and research needs.

Learn more about the [WinLab Replacement project](#) and explore other IT initiatives at gvsu.edu/it/projects.

GVSU IT Innovation + Research Team Shines at Reach Higher Celebration

Information Technology's Innovation and Research (I+R) Team played a key role in the recent Reach Higher Celebration on April 17. They supported six interactive exhibits featuring current, emerging, and future technologies designed to enhance teaching and learning at GVSU. [Check out the blog post to learn more about their work at the event.](#)

Celebrating Student Employees in April's Tech Talk

Each month, IT produces short *Tech Talk* videos to highlight key projects, teams, and events within the division. While primarily shared internally, these videos also spotlight stories that resonate across the university. April's edition featured some of our outstanding student employees as they graduated and began their next chapters. With over 100 student employees in IT, their contributions help power our work and strengthen support for the GVSU community. [Watch the video here and explore more Tech Talk episodes!](#)



Meet Josh Marko Senior Project Manager, Project Management Office

Since January 2023, Josh Marko has been at the helm of GVSU's Workday implementation, a multi-year effort expected to wrap up in spring 2028. As a Senior Project Manager in the Project Management Office, he focuses on keeping project work moving forward—primarily by empowering GVSU project leaders to feel confident in their roles.

Josh finds project work especially rewarding because of the variety of people and topics he encounters daily. One of the most fulfilling parts of his role is watching teams come together to tackle complex challenges and grow into high-performing groups.

Josh first joined GVSU in April 2017 as a Special Projects Coordinator at the Michigan Small Business Development Center (SBDC) in the Seidman College of Business. He holds a BA in History and Spanish from Aquinas College, an MBA from Davenport University, and certifications as a Project Management Professional (PMP) and Certified Scrum Master (CSM). He is currently applying for the Program Management Professional (PgMP) credential.

Outside of work, Josh enjoys spending time with his two daughters (ages 3 and 12). Whether they're playing tabletop games, cooking, or enjoying a good movie or book, he enjoys making the most of their time together.

Need IT Assistance?

Phone: (616) 331-2101 **Email:** it@gvsu.edu **Service Portal:** services.gvsu.edu

