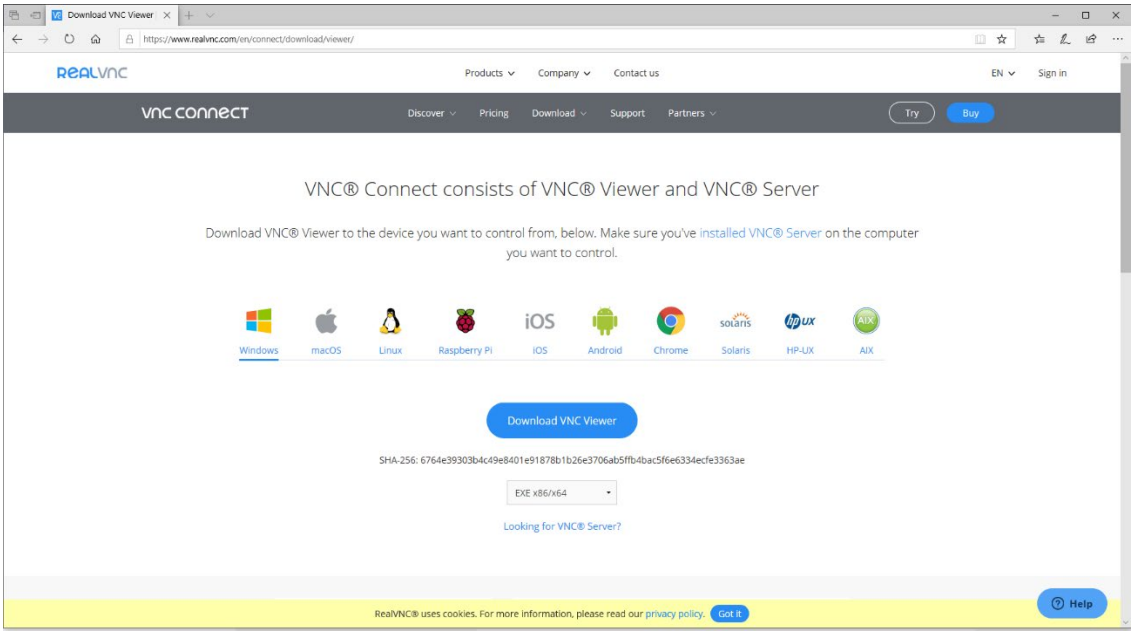
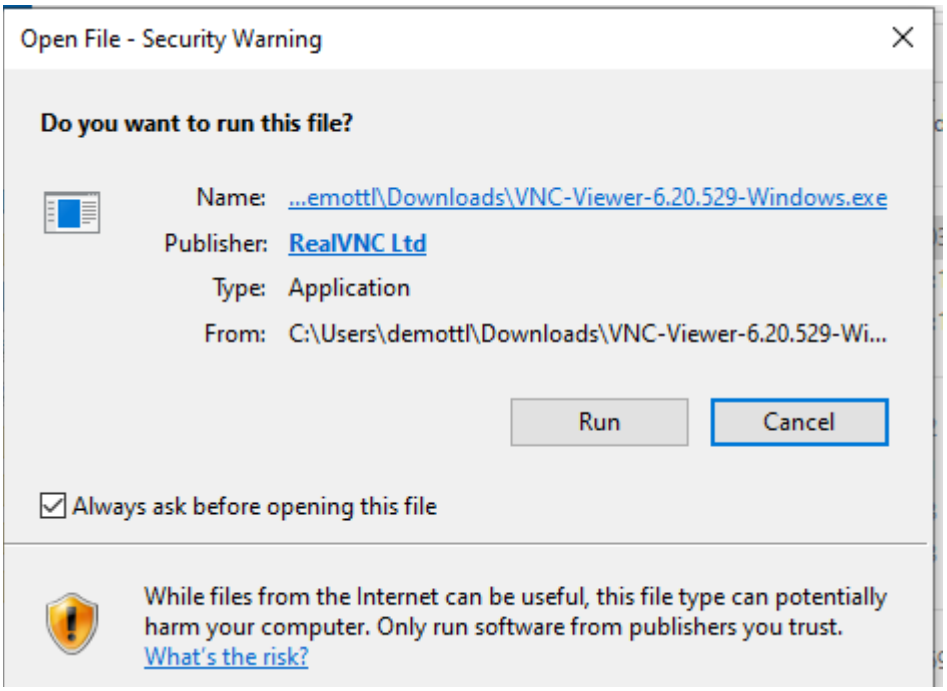
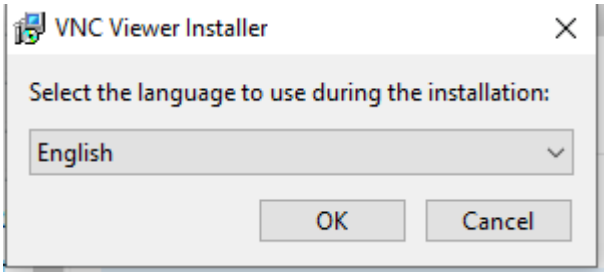
Instructions for Windows users for accessing the Mac Remote Labs

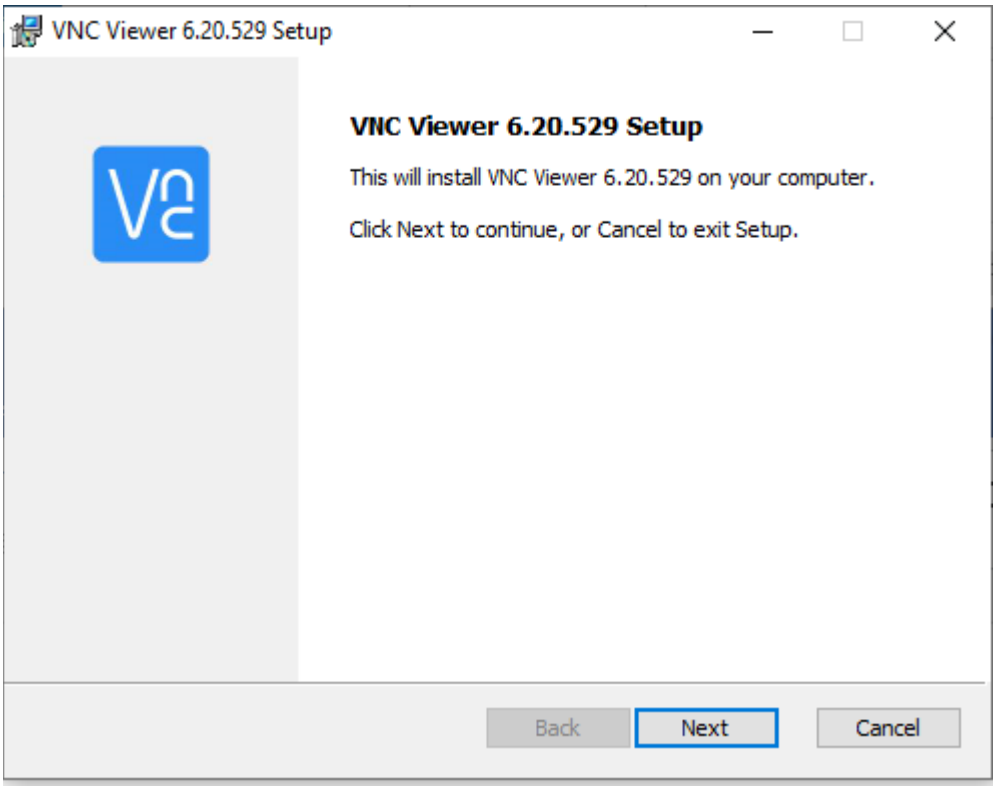
1. You will need to download the viewer. Follow the steps listed below

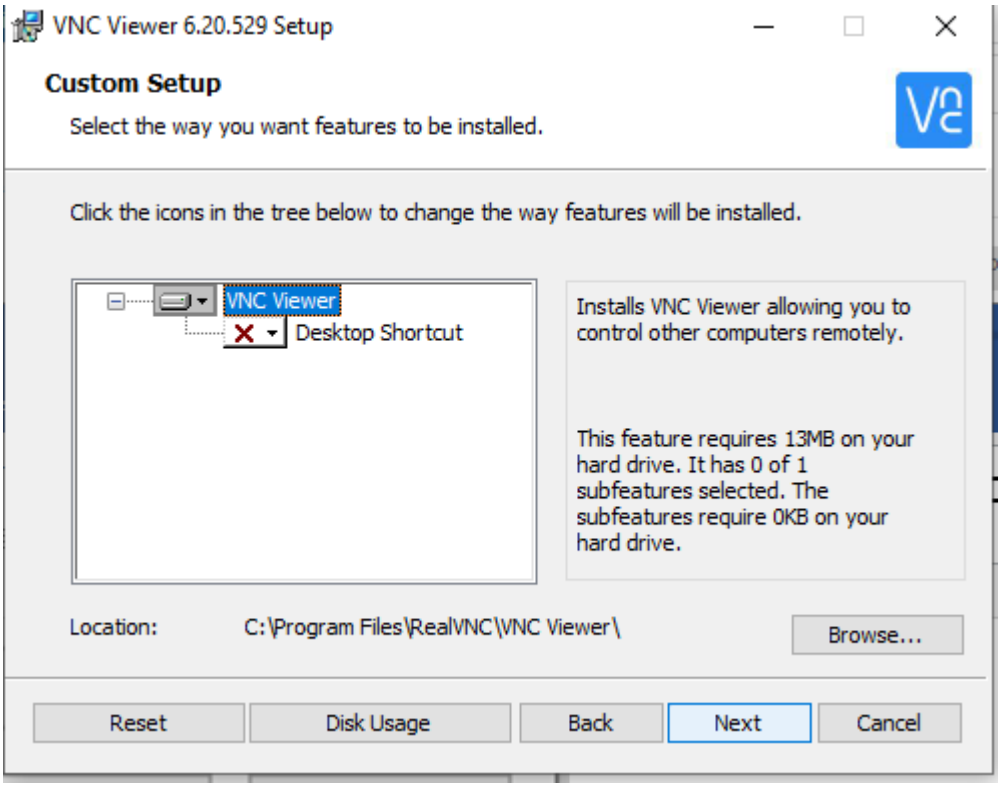
Point your browsers to URL: https://www.realvnc.com/en/connect/download/viewer/

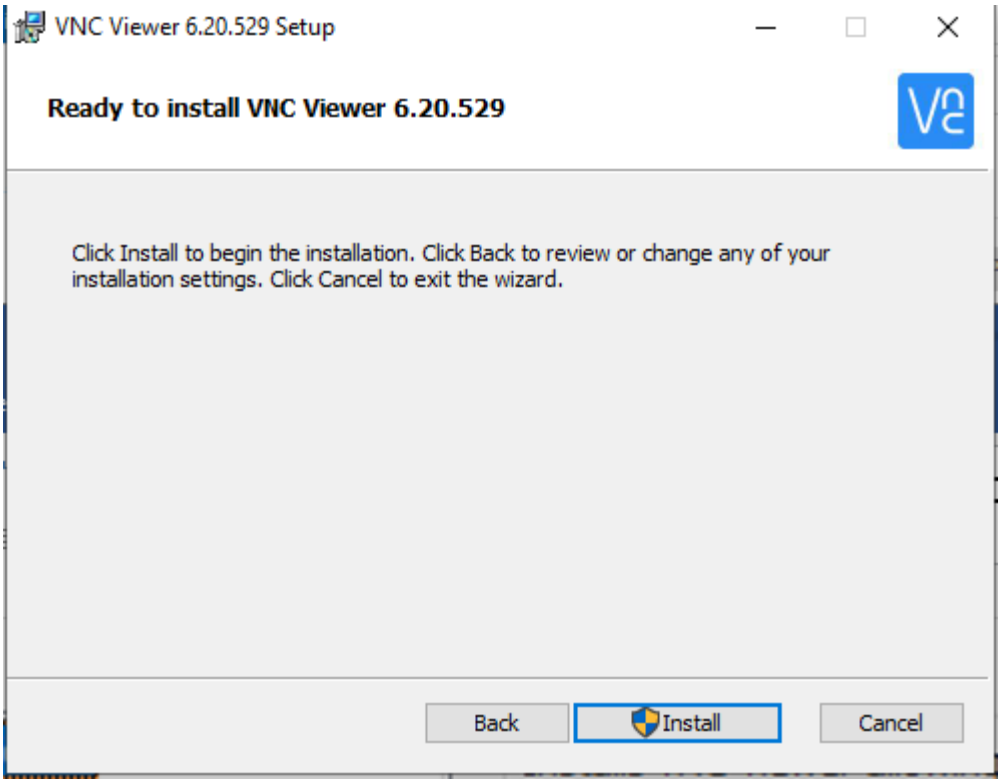





VNC Viewer Installer
Select the language to use during the installation:
English
OK
Cancel


VNC Viewer 6.20.529 Setup
VNC Viewer 6.20.529 Setup
This will install VNC Viewer 6.20.529 on your computer.
Click Next to continue, or Cancel to exit Setup.
Back
Next
Cancel

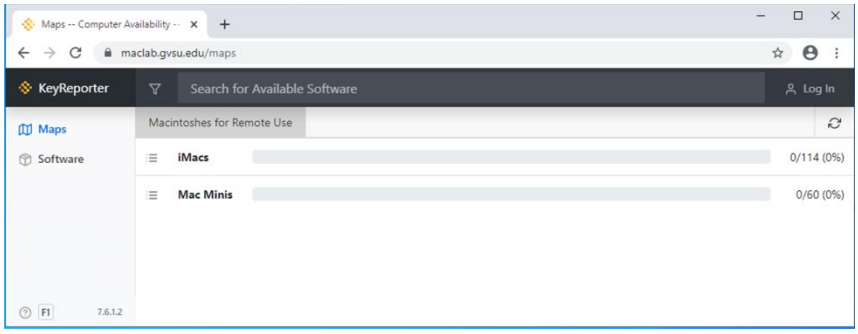

VNC Viewer 6.20.529 Setup
Custom Setup
Select the way you want features to be installed.
Click the icons in the tree below to change the way features will be installed.
VNC Viewer
Desktop Shortcut
Installs VNC Viewer allowing you to control other computers remotely.
This feature requires 13MB on your hard drive. It has 0 of 1 subfeatures selected. The subfeatures require 0KB on your hard drive.
Location:
C:\Program Files\RealVNC\VNC Viewer\
Browse...
Reset
Disk Usage
Back
Next
Cancel


VNC Viewer 6.20.529 Setup
Ready to install VNC Viewer 6.20.529
Click Install to begin the installation. Click Back to review or change any of your installation settings. Click Cancel to exit the wizard.
Back
Install
Cancel

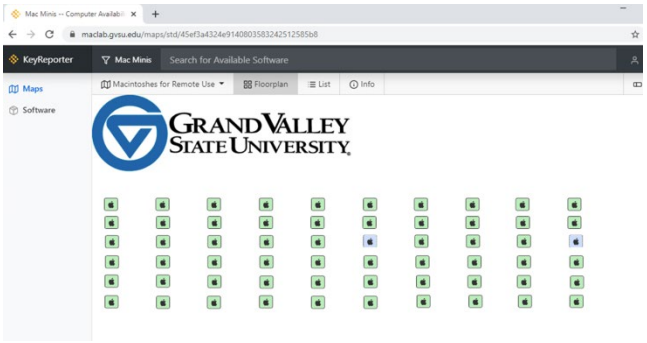
Once it has been installed, go to the following URL:

https://maclab.gvsu.edu

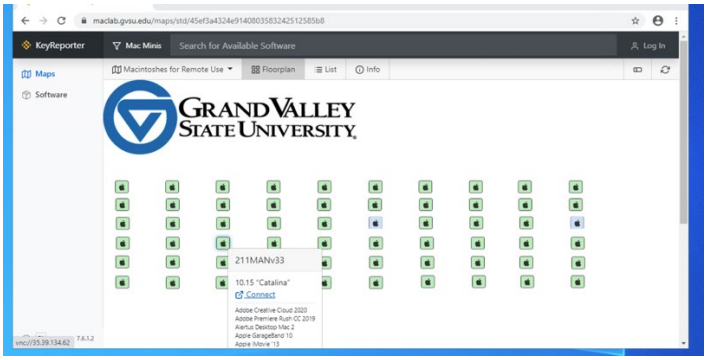
and **Select** either the iMac Lab or the MacMini Lab.



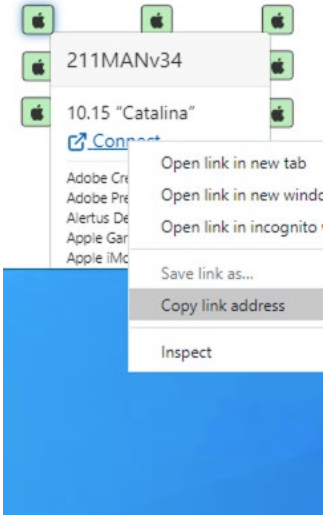
The left side gives you the option for a list view of available Macintoshes or a map view. The right-hand side displays the number of Macintoshes available and how many are in use. Click on List view or Map view



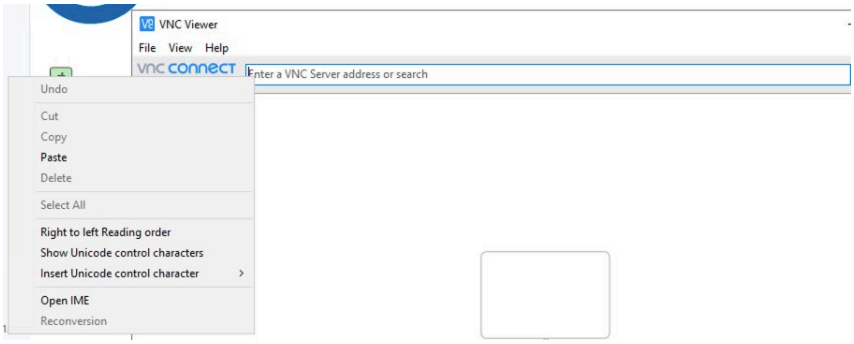
When you mouse over one of the green squares, you will see an option in blue that says Connect.



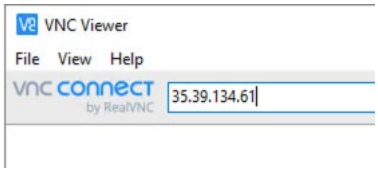
Right click (two figure tap) the word **Connect** and select **Copy link address**



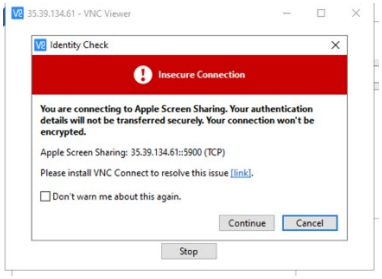
Open VNC Viewer and in the address box, **right click** and **select Paste**



You will need to edit the address that is pasted in the address box, by **removing the vnc://** and leaving only the address, as below:

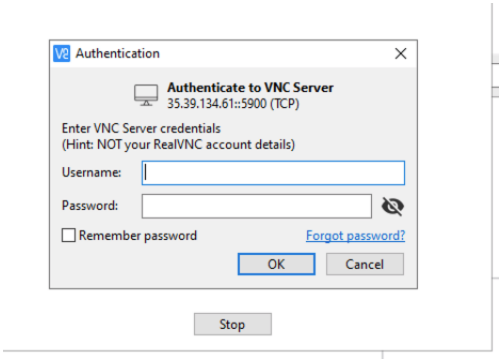
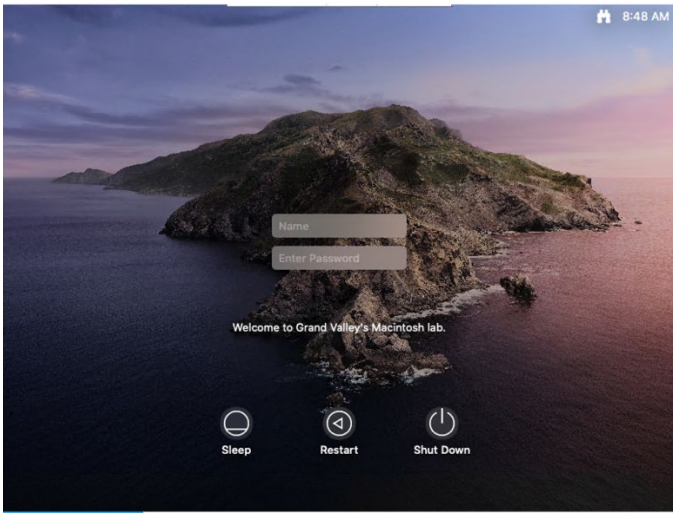


Once that is done, hit enter on the keyboard and the connect will initiate.



Select Continue to begin

You will need to use your Grand Valley credentials to authenticate. Once you have entered these in, click OK to login to the Macintosh screen.



At this point, you will be at the login screen of the Macintosh. You will enter your Grand Valley credentials again, and at that point, you will be logged into the Macintosh and have full access to the software installed on it.