

## **Reminder: Upgrade Now to Windows 11!**

You recently received an email notification that your computer is eligible for a mandatory upgrade to Windows 11. According to our records, it appears that you have not yet completed this transition. *If you've already completed the upgrade, thank you, and you may disregard this message.* 

To ensure your computer remains secure, performs optimally, and stays compatible with our campus-wide network, please complete the upgrade as soon as possible. With Microsoft ending support for Windows 10, this upgrade is essential.

Before starting the upgrade, <u>be sure to back up your data</u>. Next, determine which upgrade option—<u>In-Place Upgrade</u> or <u>Clean Install</u>—best suits your needs.

## Need Help?

Windows 11 resources are available through the <u>Service Portal</u> and on the <u>Windows</u> <u>11@GVSU webpage</u>. <u>Windows 11 training</u> is available to all faculty and staff.

For questions, contact IT Services through the <u>Service Portal</u>, email <u>it@gvsu.edu</u>, or call 616-331-2101.

Thank you for your partnership in making the transition to Windows 11 a success and for your continued support in enhancing technology at GVSU.

Thank You,

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