



FACULTY & STAFF TECHNOLOGY

www.gvsu.edu/it/techresources



Grand Valley Information Technology (IT) connects you to the technology resources, services, and tools you need for teaching, research, working, and more.

Here's what you need to know.

ACCESS APPS IN ONE PLACE

MY.GVSU.EDU

Faculty and staff can easily sign in using their GVSU username and password and access all applications by visiting my.gvsu.edu. Powered by Okta, this site provides links to your most common applications. Fast and secure access to all your applications is streamlined by requiring fewer individual logins.

FIND ANSWERS, SUBMIT TICKETS

SERVICE PORTAL

The Service Portal is the home to knowledge base articles, service information, and more. Easily submit tickets for assistance and track them.

services.gvsu.edu

TEACH USING TECHNOLOGY

ELEARNING RESOURCES

eLearning provides a variety of resources to help you build your technology skills and use them effectively to enhance student learning. gvsu.edu/elearn

CONTACT GVSU IT:

Walk-Up Support:

Mary Idema Pew Library 010
Center for Health Sciences 100
L. William Seidman Center 2046
Hours posted at gvsu.edu/it

Email: it@gvsu.edu

Phone: 616-331-2101

Self-Service Portal: services.gvsu.edu



ONLINE TECH GUIDE

More information about all services and technologies available can be found on the GVSU IT website.

MORE WAYS TO CONNECT WITH GVSU IT

Emerging Technology:

Visit the Atomic Object Technology Showcase to explore emerging technologies: experience extended reality, learn about 3D printing, and explore spatial computing. More information and hours at gvsu.edu/techshowcase

Cyber Safety

GVSU Information Security Team works to protect the university's digital systems and data while providing friendly, helpful support. We partner with departments across campus to manage risk, meet security and privacy regulations, and ensure everyone has the tools and knowledge to stay safe online. Learn more at gvsu.edu/cybersafety

Academic Research Computing

Academic and Research Computing (ARC) helps faculty, staff, and students use advanced technology for teaching and research. We offer guidance and support for high-performance computing, new technologies, and research tools. ARC partners with you on things like system design, grant support, security, and ongoing maintenance to meet your research and academic needs. gvsu.edu/it/arc

HELPFUL TECH TIPS

Forgotten Password: Faculty and staff who forget their university account password can visit gvsu.edu/it/resetpassword to learn how to do this yourself quickly and securely.

Connect to WiFi: The recommended wireless network for GVSU faculty and staff is GV-Faculty- Staff. To connect, enter your GVSU account name and password then click OK. If you experience any issues connecting, contact IT Services. gvsu.edu/it/gvwifi

Service Status: Wondering if a system is down or experiencing issues? Bookmark gvsu.edu/it/status to check for any disruptions or maintenance that might be taking place with the systems and apps you use most.

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