

GRAND VALLEY STATE UNIVERSITY

INFORMATION TECHNOLOGY

DIVISION

APRIL 2025 NEWSLETTER



Have you heard about the **GV Technology Summit**? This university-wide event is a celebration of innovation and progress, bringing together faculty, staff, and students. Sponsored by IT and driven by collaboration across colleges and departments, the summit showcases how technology is shaping the future of teaching, learning, and working at GVSU.

Connect, collaborate, and contribute to the conversation about the future of technology at GVSU. Whether you're a seasoned expert, an emerging innovator, or simply curious, your participation will make this event a success!

The GV Technology Summit builds on the university's [Reach Higher](#) initiatives, showcasing innovative work that advances GVSU's mission, values, and strategic goals.

Date: October 2, 2025, 12:00 - 5:00 PM

Location: DeVos Center for Interprofessional Health (DCIH)

How **YOU** can get involved:

Many have already reached out to get involved—don't miss your opportunity!

Have you been part of an exciting project or technology initiative that would make a great presentation? We'd love to hear from you! [Submit a proposal](#) to become a presenter and share your insights with fellow faculty and staff.

Interested in attending? [Register now to secure your spot!](#)

Do you have an event question? [Email us to connect!](#)

Start Your Climb to the GV Technology Summit Here!

GVSU's Network is Getting a Boost This Summer

IT is excited to announce upgrades to GVSU's wireless and wired network infrastructure this summer! These improvements will enhance connectivity, modernize our technology, and support the growing needs of our campus community.

Key Benefits of the Upgrade:

- **Modernized Infrastructure:** Upgrading GVSU's network to meet current standards, enhancing reliability, performance, and long-term resilience..
- **Faster Speeds:** Smoother, more reliable connectivity for teaching, collaborating, and research.
- **Stronger Coverage:** Improved wireless access in high-traffic areas.
- **Greater Capacity:** Better performance, even during peak usage.
- **Future-Ready:** Built to support emerging technologies and evolving campus needs.

Planned Schedule & Minimal Disruption

We are strategically scheduling upgrades during low-demand periods to minimize disruptions while considering both academic and administrative needs. IT is committed to ensuring a smooth transition and will communicate any planned changes through targeted emails to affected building occupants. During maintenance, we will prioritize keeping either the wired or wireless network active to avoid complete service interruptions.

For a detailed upgrade schedule, see the [Enhanced Wi-Fi & Network Upgrades Summer 2025 webpage](#).

For questions, contact IT Services via the [Service Portal](#), email it@gvsu.edu, or call 616-331-2101.

Windows 11 Rollout Continues at GVSU

Project webpage highlights timeline, training opportunities added

GVSU IT has started rolling out the Windows 11 upgrade across the university in designated phases. This update applies only to Windows computers and is not required for Mac computers. The transition is necessary as Microsoft will end support for Windows 10—including updates and security patches—on October 14, 2025.

Windows 11 Migration Schedule

Windows 11 is being rolled out in phases across the university. The planned migration schedule is available on the [Windows 11@GVSU webpage](#). Before each area's upgrade, targeted communications will be sent to those affected.

Windows 11 Webinars

We encourage faculty and staff to attend an upcoming Windows 11 webinar. This training will overview Windows 11 features, preparation steps, best practices for file backup using OneDrive, and action items to ensure a successful upgrade.

[Register now to secure your spot!](#)

Windows 11 Resources and Information

The Service Portal offers a variety of [Windows 11-specific Knowledge Base articles](#), and the [Windows 11 @ GVSU](#) webpage is a great resource to bookmark for ongoing updates, current information, and helpful links.

If you have any questions about Windows 11, contact IT Services via the [Service Portal](#), at it@gvsu.edu or 616-331-2101.



Technology Acquisition Year-End Purchasing Deadlines

Note Upcoming June 2025 Cutoff Dates

If you are considering making technology purchases prior to year-end, please note these deadlines:

June 9, 2025 – Final deadline to submit Tech Acquisition quote orders
Internal Service Deliveries for Technology Acquisition quote orders must be submitted and approved by your cost center manager no later than 12:00 p.m.(noon) on Monday, June 9, 2025. **If the items ordered have not arrived to campus by June 30th, the ISD will be moved and billed in the next fiscal year.**

June 23, 2025 – Final deadline to submit Tech Acquisition catalog/stock orders
Internal Service Deliveries for Technology Acquisition catalog/stock orders must be submitted and approved by your cost center manager no later than 12:00 p.m. (noon) on Monday, June 23, 2025. **Any catalog/stock items ordered before Monday, June 23 at noon will be billed to the current 2024-2025 fiscal year.**

Orders for fiscal year 2025-2026 will be accepted on July 1, 2025. Please visit the [Technology Acquisition website](#) for guidelines and policies.



Security Corner:

Best Data Privacy Tips for Faculty & Staff

Faculty and staff play a critical role in maintaining data privacy. Here are some best practices to follow:

Be Mindful of Data Sharing: Only share student and faculty information with authorized individuals. Avoid sending sensitive data through unencrypted emails or unsecured platforms.

Use Strong Authentication Methods: Enable multi-factor authentication (MFA) on all accounts to add an extra layer of security.

Secure Physical and Digital Documents: Lock away printed documents containing sensitive information and ensure electronic files are stored securely.

Be Aware of Phishing Attempts: Cybercriminals often use phishing emails to gain unauthorized access to systems. Verify suspicious emails before clicking links or downloading attachments. [See examples of phishing attempts on this webpage.](#)

Follow University Policies on Data Storage: Utilize university-approved cloud storage services rather than personal drives or USB devices.

Report Security Incidents Immediately: If you suspect a data breach or accidental exposure of sensitive information, [report it to IT Security team right away.](#)

Learn about GVSU's data privacy policies and cybersecurity resources at [this link](#).

Stay secure, stay informed, and stay connected!



Meet Brian Snyder

Lead Analyst of Application Services

Brian Snyder is a Lead Analyst of Application Services at GVSU IT in the Enterprise Applications group, where he helps direct the team responsible for building and maintaining system integrations.

His work includes Single Sign-On setups and the development of custom websites that support various functions across the university. Brian finds fulfillment in streamlining processes—turning manual tasks into automated solutions that free up time for others to focus on their priorities.

With 15 years at GVSU, Brian brings a strong technical foundation, earning a Bachelor of Science in Computer Science with a minor in Mathematics from Western Michigan University.

Outside of work, Brian stays active with a wide range of hobbies, including snowboarding, surfing, biking, running, woodworking, playing music, attending concerts, and remodeling his house. Above all, his daughter is always his top priority, and he enjoys including her in as many of his activities as possible.

Thank you, Brian, for all you do for GVSU!

Need IT Assistance?

Phone: (616) 331-2101 **Email:** it@gvsu.edu **Service Portal:** [services.gvsu.edu](#)

