TEACHING, LEARNING & eLEARNING

Grand Valley offers faculty and staff a multitude of teaching resources including Blackboard, Qualtrics, Panopto, Ally and more. GVSU also has technology equipped classrooms, computer labs, group study rooms, and active learning classrooms across both campuses. View lab hours and locations.

The Robert and Mary Pew Faculty Teaching and Learning Center (FTLC) partners with faculty as they prepare students to contribute meaningfully to their professions and societies. The Pew FTLC is located in 068 Zumberge Hall on the Allendale campus. Visit them between 8 a.m. and 5 p.m. on weekdays. They can also be reached at pewftlc@gvsu.edu or (616) 331-3498.

eLEARNING

The eLearning and Emerging Technologies team provides a wide array of services and resources designed to facilitate digital learning at GVSU through supporting faculty in delivering high quality, innovative teaching. The eLearning team offers:

• Exemplary Instructional Design for Online and Hybrid Courses
• Effective Application of Instructional Technologies
• Blackboard Learning Management System Support
• Interactive Digital Media Development
• Innovative Emerging Technologies

For a full set of enterprise technologies supported in teaching, please visit their website or the Teaching with Technology Guide.

EMERGING TECHNOLOGIES

Website: gvsu.edu/elearn
Twitter: twitter.com/gvsuelearn
Facebook: facebook.com/gvsuelearn
Blog: gvsuelearn.wordpress.com
Podcast: gvsu-idel.org/t2
Youtube: gvsu.edu/s/1s3

NETWORK & SAFETY

NETWORK

Wired, Wi-Fi, and VPN connections are available for all campus affiliates. Having an issue connecting a device? Contact GVSU Help Desk at (616) 331-2101.

GSU NETWORK ACCOUNT

Your GVSU Network account will be used to log in to your GVSU issued computer, GVSU faculty/staff wireless, labs and classrooms, Outlook, Gmail, Blackboard, myBanner, Banner Admin and more.

DUO MULTI-FACTOR AUTHENTICATION

GVSU uses Duo Security as its multi-factor authentication (MFA) solution. Duo makes authentication easy by allowing individuals to verify their identity using a mobile device, either through an app or using a code sent via text.

All faculty and staff using the Pulse Secure VPN application for remote access will be required to use Duo when connecting to the VPN. If you are off campus and need to enroll in Duo MFA for VPN, email the Help Desk (helpdesk@gvsu.edu) for assistance. Please send the request from your GVSU email address and include your department information.
FREE computer support for any GVSU or personally owned devices. The GVSU IT Help Desk is #1 for technology updates, information, support, and answers. Contact the IT Help Desk via phone (616) 331-2101, via email (helpdesk@gvsu.edu), or visit the self-portal for all IT related questions or concerns. View hours, self-help documents and more.

GVSU IT Social Media

Facebook: facebook.com/GVSUITHelpDesk
Twitter: twitter.com/GVSUITHelpDesk

GVSU IT Social Media

Network & Safety (Cont.)

Cyber Safety
Click here to find tips and resources to help protect your accounts and data from cyber criminals lurking in both the workplace and your everyday life.

Phishing attacks are continuing to rise. Phishing is the attempt to acquire sensitive information such as usernames and passwords, often for malicious reasons, by masquerading as a trustworthy entity via electronic communication. To protect yourself and others, if you suspect phishing, report it to phishing@gvsu.edu. Think B4U Click!

VPN
While working off campus many systems require a secure connection to the GVSU network via a Virtual Private Network (VPN). If a system requires VPN, click here for instructions on how to connect.

Web Conferencing/Collaboration

Zoom
Zoom provides video conferencing, web conferencing, and group collaboration. Zoom Business can facilitate meetings for up to 300 participants, with a 24 hour limit on group meetings, and has a maximum of 1GB of cloud storage.

Collaborate Ultra
Blackboard Collaborate is a real-time video conferencing tool that lets you add files, share applications, poll attendees, group participants into breakout rooms, and use a virtual whiteboard to interact. There are no software downloads, installs, or user accounts to be created. Collaborate is available for students, staff and faculty, and a link is available in every Blackboard course site.

Google Meet
Google Meet is available with GVSU’s G Suite license. Providing seamless integration with other Google Apps. Meet can be used to make video calls, for meetings, and sharing your screen.

Skype for Business
With Skype for Business audio, video and web conferencing are all combined into one user experience and a single unified platform. Users can schedule a web meeting directly in Outlook or start one in real time.

Microsoft Teams
Microsoft Teams is a collaboration app that helps your team stay organized and have conversations—all in one place.

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Software, Hardware & Apps
Click here to find information about available university software such as SAS, and MAXQDA, as well as university apps and discounted personal hardware. (gvsu.edu/s/1s6)

Take advantage of Microsoft Office 365, which includes Exchange Online, OneDrive, Microsoft Teams, and SharePoint. Office 365 is available for FREE for personal computers/devices for all full-time, part-time, adjunct, affiliate and visiting employees. Click here for step by step directions on downloading desktop versions of Word, Excel, PowerPoint, and Outlook. (gvsu.edu/s/1s5)