## Engaging Youth and Families with Lived Experience

Juvenile Justice Vision 20/20 Annual Conference October 13, 2022



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### NATIONAL COUNCIL OF JUVENILE AND FAMILY COURT JUDGES

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#### Presenters

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#### Learning Objectives

#### Identify

Key reasons why gaining perspective from people with lived experiences is important

#### Compare

The difference between case level engagement vs. system level engagement

#### Describe

Engagement strategies that can lead to authentic involvement in system improvements



## What is lived experience and why is it so important?



#### Who Are We Talking About



People who have gone/ are going through certain circumstances

- Experience w/ substance use, mental health challenges, domestic violence
- Involved in the juvenile and family justice system





## Engaging Youth and Families in their Cases





## What is your definition of an engaged youth or family?



What do you notice about most of the definitions of an engaged youth or family?

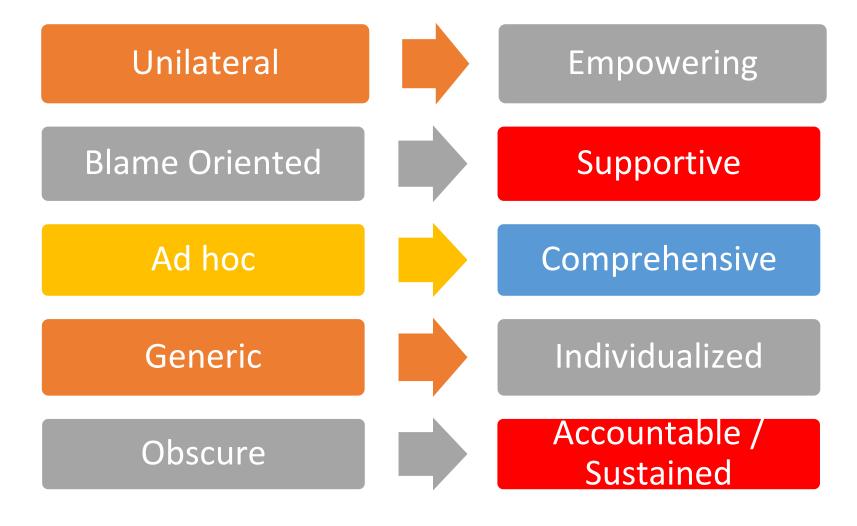
#### Why don't people engage?



- Unilateral
- Blame Oriented
- Ad hoc
- Generic
- Obscure



#### What could it look like?





#### **Empower**

- Limit conditions of probation and parental participation requirements
- Incentivize youth and parents
- Let them define who family is
- Schedule meetings at their convenience whenever possible



#### Supportive

- Recognize that youth have competing priorities
- Recognize that parenting their child may be difficult
- Focus on strengths
- Treat them as partners
  - Decision making
  - Incentives and sanctions





## How do you support youth and parents?

#### Comprehensive

- Create a wide network of services and providers
- Make sure parents know what their child is working on
- Coordinate youth and family services between agencies/court
- Train together as a stakeholder group on engaging families



#### Individualized

- Give youth voice and choice
- Ask parents what they need to be successful
- Practice cultural humility
- Recognize that each family has their own values





## How are you individualizing your approach to youth and families?

#### Accountable

- Explain decisions to youth and parents
- Communicate early, often, and multiple ways
- Ask for feedback
- Invite youth and parents to be part of your stakeholders





### How are you accountable to youth and families?

#### Sustained

- Create structures in your agency that give youth voice and choice
- Make family engagement part of someone's job
- Collect data on family engagement
- Train together as a stakeholder group
- Take youth and family voice seriously



## Engaging Lived Experience Experts in Systems Change



# Engagement Strategies

Access to child care

Sharing power

**Training** 

Stipends/ Employment



## How can lived experience experts participate?

- Exit interviews / surveys
- Stakeholder committees
- Policy development / review
- Advocacy (for funding, resources)
- Mentorship / peer support
- Training (providing & receiving)



- Empowering
- Supportive
- Comprehensive
- Individualized
- Accountable
- Sustained







What can you do in the next three months to further engage youth and parents with lived expertise, either on an individual or a system level?

#### Final Thoughts & Future Reading



