







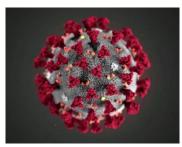




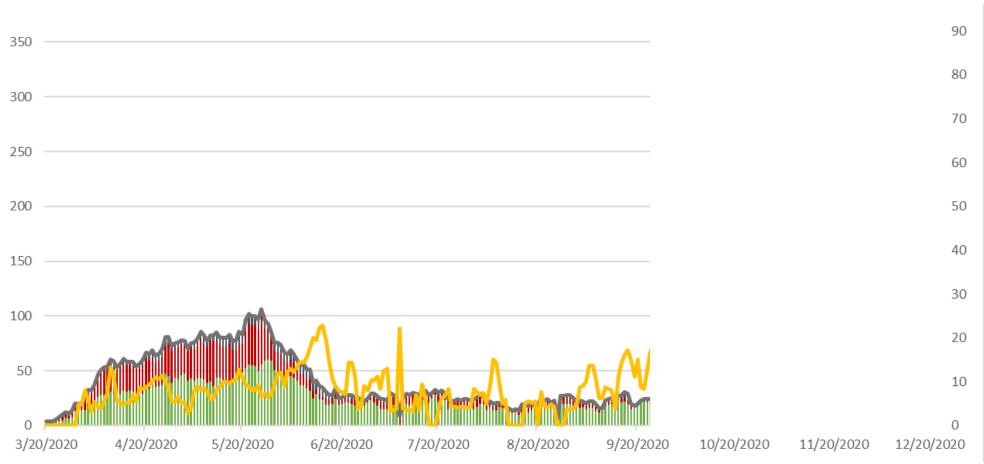
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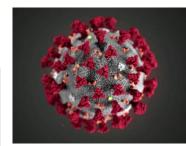




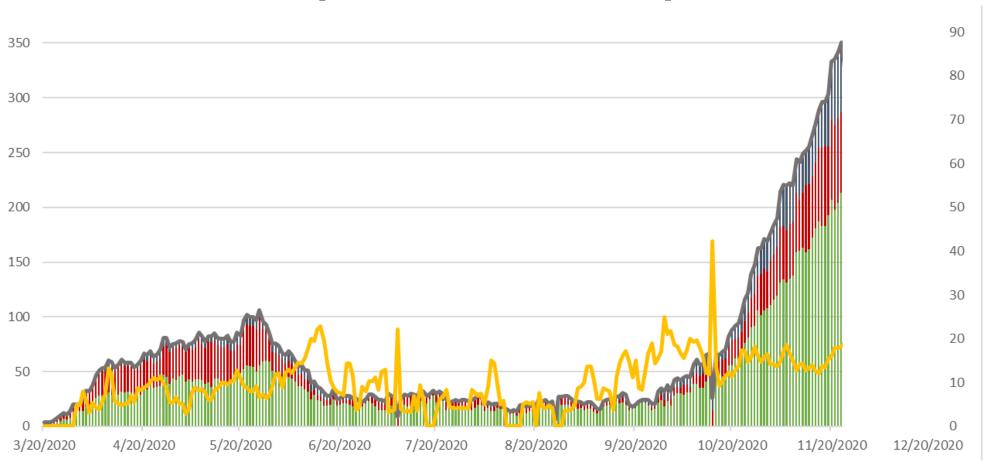


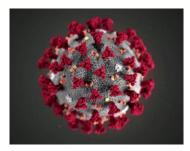




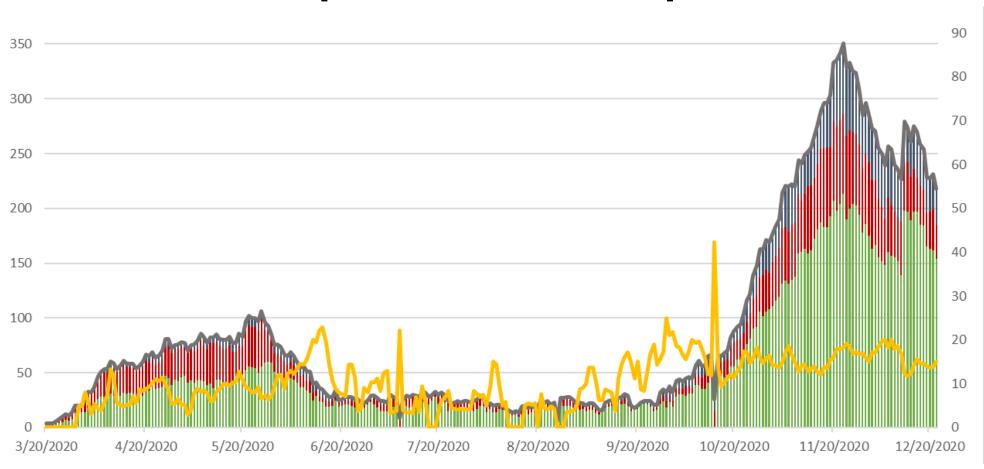


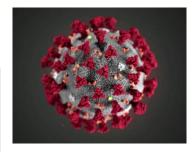






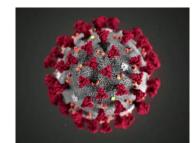


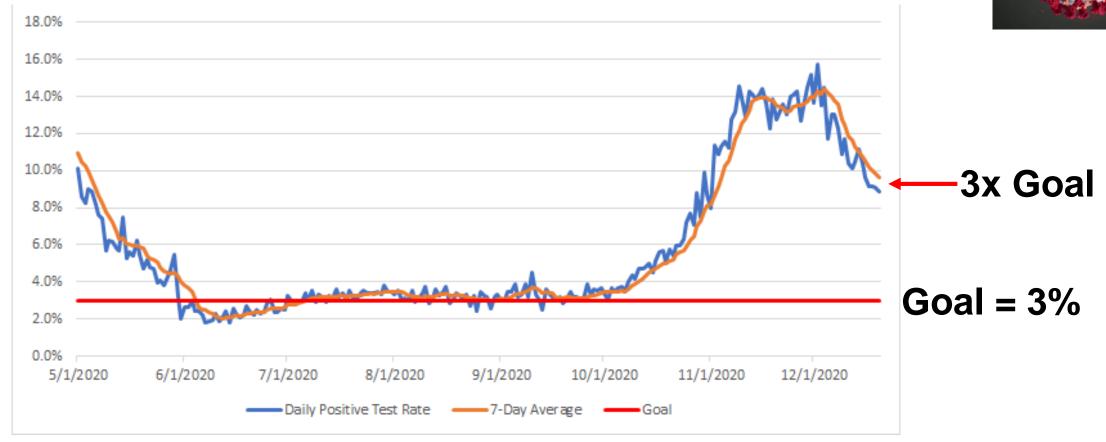






# **Kent County COVID-19 Positive Test Percent Goal < 3%**







#### What Did We Learn in 2020?

- It's not just a global economy → it's a global petri dish!
- In spite of medical advances, <u>all</u> countries are susceptible to new diseases technical problems
- The dedication and resiliency of our essential workers is unparalleled
- Contrary to previous theories, healthcare systems can work together
- Grand Rapids: CEO, CNO, COO, CMO
- Accelerated Innovation: Tele-health rapidly deployed, here to stay\*
- Supply chain management under appreciated
- Educating and caring for our children brought to a new level of importance
- Medical and business communities dependent upon each other for success
- 2020 became a marathon however, it started with a sprint!
- PPE, Social distancing, Hand hygiene: 3 phrases we have heard too often...



### "It's difficult to predict, especially about the future"



Yogi Berra Mark Twain Neils Bohr Danish proverb





### What Lessons Learned Can be Applied to 2021?

- It's not just a global economy, it's a global petri dish November 2019
  - Be more alert to developments in other countries, for both their and our benefit
- Optimize infrastructure and develop a leadership plan of succession
- Amazon salary structure will affect many businesses and professions
- COVID-19 will have medical ramifications for <u>years</u>
  - "Long haul" syndrome
  - Pulmonary symptoms, Heart complications, Blood clots/strokes
  - Cancer: Lack of screening mammograms, colonoscopy
- Telehealth\* good but <u>not</u> for all people, diseases: need other options too!
  - Lack of continuity of care
  - Technology is great but not perfect for all of medicine
- Can healthcare systems work together without a pandemic?



#### Final Thought....





1787 Constitutional Convention



Thank you,
Stay well,
Happy New Year!!!



