# SUPERVISOR 101: Leadership & Development

# **FMLA**

# **Time off Requests**

- Contact HR regarding a potential leave if:
  - Your employee will be off for ten or more days at a time
  - They require frequent treatments/ appointments for a chronic condition
- If the time off request does not meet these criteria, work with employee to coordinate their leave

#### **Maintain Records**

- Ensure leave is entered in UltraTime under correct codes as required
- For intermittent leaves, use tracking form from HR and submit monthly

#### **Return to Work**

- Confirm returns to work release has been received on first day back
- Provide appropriate placement upon return with HR as necessary

# **DISCIPLINE PROCESS\***

## **Verbal Warning**

- Discuss issue with employee
- Set expectations
- Document the conversation
- Send a copy to HR

## **Written Warning**

- Contact HR
- Discuss issue with employee
- Set expectations
- Document the conversation / warning, details, and action toward correction
- Send a copy to HR

## **Suspension**

- Contact HR
- Not to exceed five work days
- When applicable, employees are entitled to union representation when discipline is imposed

#### **Termination**

- Discuss issue with employee
- Set expectations
- Document the conversation
- Send a copy to HR

# **MANAGING PERFORMANCE**

## **Set Expectations**

How do your staff know their expectations?

#### **Give Feedback**

 How do your staff know they are going against expectations?

#### **Provide Tools & Resources**

 What tools, information, time, or help do your staff need to meet your expectations?

## **Ensure Knowledge & Skill**

- Do staff know how to do their job?
- Do they have the skill to meet expectations?
- What training or mentoring do they need?

#### **Assess Job Fit**

- Are staff the right fit for the job?
- Were they "born" to do the job?

#### **Address Motivation**

- Are staff motivated to do what's right?
- Make it easy for staff to do the right thing

<sup>\*</sup>Depending on the cause of discipline, the action taken may be escalated to other steps in the process at the advisement of Human Resources.

# **IMPORTANT LINKS**

## **Salary Continuation**

- www.gvsu.edu/hro/benefitswellness/executive-administrative-and-professional-staff-benefits-464.htm
- PSS Codes: www.gvsu.edu/hro/helpful-tools-for-proper-usage-of-salary-continuationsick-123.htm

#### **Contracts / Handbooks**

- www.gvsu.edu/hro/union-contracts-9.htm
- www.gvsu.edu/hro/employment-handbooks-47.htm

## **Professional Development & Training**

- www.gvsu.edu/hro/professional-development-440.htm
- www.gvsu.edu/sprout/

#### Resources

www.gvsu.edu/hro/supervisor-resources-1018.htm

# **IMPORTANT DATES**

#### **ePDP**

- Annual review due end of April
- Goal setting due end of September

# **Pay and Holiday Calendars**

• www.gvsu.edu/payroll/pay-and-holiday-calendars-24.htm

# **HUMAN RESOURCES CONTACTS**

#### **Deb Sanders**

**Director of Staff Relations** 

Office Address: 1090 James H. Zumberge Hall (1090 JHZ)

Phone: (616) 331-2215

Email: sandedeb@gvsu.edu

#### **Natalie Trent**

Human Resources Specialist

Office Address: 1090 James H. Zumberge Hall (1090 JHZ)

Phone: (616) 331-2215 Email: trentnat@gvsu.edu

