Finance and Administration Division Grand Valley State University Inclusion Implementation Plan 2008-2011

An important part of the University's Inclusion Implementation Plan 2008-11 is the development of a divisional plan to support and facilitate the overall University plan. The Vice President for Inclusion and Equity asked every college and vice president/provost division take on the challenge of defining its own vision for how to "move beyond" the status quo when it comes to embedding inclusion and equity into the daily operations of their respective areas.

INTRODUCTION

The Finance and Administration Division Inclusion Implementation Plan is this division's defining of our own terms and development of our action steps to implement the University plan and our additions to it. In creating this plan the Division joins the University in its journey toward creating the most inclusive campus possible.

Our model, following the lead of the University model, focuses on five major principles:

- 1. Accountability highlights the need for responsible monitoring of the development and implementation of program initiatives. The model emphasizes that clear goals and specific managers and reporting structures must be in place.
- 2. Inclusiveness signifies that a diverse representation of faculty, staff, and, students will be included on committees, in the curriculum, and in programs.
- 3. Shared responsibility means that all campus community members, individually and as institutional units, have a responsibility to create a welcoming environment.
- 4. Evaluation mechanisms are essential to assess for changing needs and program modifications.
- 5. Institutionalization is necessary to ensure that diversity initiatives become a permanent part of the university structure. Specific accountability and implementation plans are needed at all levels of the university. While these procedures add somewhat to the level of bureaucracy, they keep the focus on diversity as an institutional priority

The goal of Inclusive Excellence is embraced by the Finance and Administration Division. We will not only talk inclusion we will make plans to move towards it. Through participation in this process to date, the Division has been making progress towards our goal of inclusive excellence. All Division staff are expected to participate in learning experiences to increase cultural awareness and increase our competencies. Divisionally we all support the University Strategic Plan related to Inclusion, equity and intercultural Learning in ALL aspects of University Life.

A significant action to realize these objectives in the Division is the creation of the Finance and Administration Intercultural Advisory Committee, referred to later in this document. The committee will be charged with assisting with the divisional implementation of this plan, assessing divisional environment and planning for the division related to inclusion. The committee reports directly to the Vice President for Finance and Administration.

GRAND VALLEY STATE UNIVERSITY STRATEGIC POSITIONING: STRATEGIC PLAN 2008-2010

Value Statement

Diversity and Community

A range of thoughtful perspectives is necessary for open inquiry, liberal education, and a healthy community. Recognizing this, we seek and welcome a diverse group of students, faculty, and staff. We value a multiplicity of opinions and backgrounds and seek ways to incorporate the voices and experiences of all into our university. We value our local community and embrace the participation of individuals and groups from Michigan, the nation, and the world. We also encourage participation in educational opportunities abroad. In order to foster a healthy and diverse environment, we will act with integrity, communicate respectfully, and accept responsibility for our words and actions.

Goal Four

Promote inclusion, equity and intercultural learning in all aspects of university life.

Strategy

Create a comprehensive, systemic, and measurable framework for curricular and co-curricular educational excellence that incorporates diversity at its core.

Objectives:

- To develop a common understanding of the definition and the importance of diversity
- To provide access by enrolling, supporting, retaining, and graduating all students, including economically disadvantaged students, first generation students, students of color, international students, and any other underrepresented population and by recruiting and retaining diverse faculty and staff who foster an intellectual, supportive, and nurturing environment for educational excellence

- To create and provide interculturally inclusive content in the courses, programs, and experiences across all academic offerings and in the social dimensions of the campus environment
- To develop an inclusive community that promotes intercultural learning that engages all of its diversity in the service of student growth and organizational development
- To undertake initiatives in intentional ways that enhance intercultural competence, cognitive complexity and the ability to work in and bring leadership to diverse groups

Strategy

Build collaborations with West Michigan that promote inclusion, equity and the integration of diversity.

Strategic Imperatives

There are five imperatives embedded in the goals of the strategic plan that will be the subjects of additional attention and priority: enrollment management, facilities master planning, human resources planning, inclusion and equity, and broadening the base for financial support. These areas of focus serve the university goals of providing quality education, creating a vibrant campus culture, and effective financial resource allocation directly. They also indirectly serve the other five goals as well as reinforce the university's commitment to accountability.

HIGHER LEARNING COMMISSION OF NORTH CENTRAL ASSOCIATION OF COLLEGES AND SECONDARY SCHOOLS STATEMENT ON DIVERSITY

The commission recognizes that much of the vitality that characterizes the higher education system in the United States is derived from the diversity found within the universe of organizations that comprise it. The commission further recognizes that the diversity inherent among the people of the United States enriches American higher education and contributes to the capacity that students develop for living in a culturally pluralistic and interdependent world.

Diversity is represented in many forms, ranging from differences in organizational mission and educational levels to differences in the ideas, viewpoints, perspectives, values, religious beliefs, backgrounds, race, gender, age, sexual orientation, human capacity, and ethnicity of those who attend and work in the organizations. Individual and group differences add richness to teaching and learning, and also challenge them. People become more aware of the differences and similarities in a variety of ways, including through the processes of discovery and exploration, interaction, collaboration, and partnering. In this context, the commission champions diversity as a value to be upheld, and it looks to its member organizations promote diversity in both concept and practice as they realize their respective missions.

Recognizing diversity is one of the values embraced by the commission in its overall statement of mission and its new Criteria for Accreditation. Therefore, member organizations are encouraged to evaluate their respective missions, visions, values, and character to determine how well they address issues of diversity when providing enriching educational experiences and services for their constituencies. Organizations teach by example; they model approaches to diversity by conducting their operations in an equitable and just manner.

An organization that provides diverse experiences for its constituencies establishes an environment in which greater intellectual development can occur, and from which its constituencies can learn that focusing on commonalities, while understanding differences, binds peoples and cultures. Valuing diversity relates to experiencing it; thus, people in an environment that encourages inclusiveness and discourages acts of insensitivity and disrespect can become more enlightened. The commission urges its member organizations to create and maintain teaching and learning environments that provide educational opportunities for diverse individuals and groups. In addition, the commission urges its member organizations to provide learning environments, larger than its classroom settings, in which students can contribute to and learn from the diversity that broad life exposure offers.

The commission recognizes the value that member organizations place on their histories, traditions, and missions and the effect of such factors on their policies and practices. Therefore, the Commission does not prescribe a set of actions to address issues of diversity. However, through its Criteria, the Commission does expect its member organizations to evidence positive responses to issues of diversity and to show the relationship of those responses to the integrity of their operations.

(The Higher Learning Commission of NCA)

FINANCE AND ADMINISTRATION DIVISION PLAN TIMELINE

YEAR	PHASE	ACTION
Year 1 Academic Year	Phase I: Finance and Administration Taskforce w divisional plan, reviewed and approved by divisional senior management team.	Taskforce meets over summer 2009 to draft divisional plan. Plan elements include 4 action areas: 1) Access and Equity; 2) Campus Climate; 3) Diversity in Curriculum/Co-Curriculum; and 4) Organizational Learning.
08-09	Phase II: Review and Recommendations	The Division of Inclusion and Equity will review all plans and provide a recommendation for further revision or signify readiness for implementation. Individual colleges/VP units will have more or less work to do based on the depth of inclusion-related initiatives/strategies already in progress.
Year 2	Phase III: Implementation	Division work to implement plan. Progress report will be sent to the Division of Inclusion and Equity by September 2009.
Academic Year 09-10	Phase IV: Community Update (Bringing all constituents to the table)	The Division of Inclusion and Equity will publish the first annual community update in October, 2009.
Year 3	Phase V: Taking Implementation to the Next Level	Division reconvenes a different taskforce to review and choose to revise/refine their plans based on the outcome of the community update and/or additional consultation with the Division of Inclusion and Equity.
Academic Year 10-11	Phase VI: Evaluation of Processes/ Outcomes (Inclusive Excellence Scorecard)	Progress towards Plan goals will be an item included in Appointing Officers annual review. Acknowledge successes as a community before the next 3-year planning cycle begins.

FINANCE AND ADMINISTRATION (F&A) DIVISIONAL STRATEGIES, OBJECTIVES, MEASURES

(To be more fully developed by accountable units)

Action A	Action Area 1: Access and Equity – Recruitment and Retention (faculty, staff, students)					
Goal	Strategy	Objectives	Measures	Accountable Unit(s) P=Primary		
Increase the presence of staff from underrepresented groups (Latino, Native American, African American), LGBT, international and staff with disabilities	Utilize university Affirmative Action Plan to identify underutilization for minorities and women Network with diverse professional associations Advertise in diverse publications	Utilize data from F&A Division Utilization Data.	Plans for all areas of underutilization	F&A Senior Management Team (P) Division of Inclusion and Equity - Office of Affirmative Action		
Enhance language support for international students	Better understand the challenges and barriers for faculty, staff and students with other native languages	Offer education to Divisional staff on this subject.	Education programming offered in 2010-11	F&A Intercultural Advisory Committee (P) Vice President's Office International Office		
Promote a more holistic approach to undergraduate admissions to increase access/diversity without lowering standards Increase the presence of students from historically underrepresented groups (Latino, native American, African American)						

Goal	Strategy	Objectives	Measures	Accountable Unit(s) P=Primary
Increase the presence of international students	Increase the presence of student employees (and interns) from underrepresented groups and international students	Determine current F&A student baseline data and make plans. Seek input from F&A student employees and interns. Look at this diversity and increase if needed		F&A Senior Management Team (P) Divisional Unit Heads Student staff interviewers
Coordinate/develop services to recruit & support veterans pursuing a degree	Divisional Support Assist in recruitment	Determine current F&A veterans baseline data and make plans.	Support suggested services	Enrollment, Development, Planning and Assessment Committee (P) All Divisional Staff
Create/enhance scholarship/financial aid administration in a post Proposal 2 arena	Focus on academic advising, financial aid and general support services. List of targeted scholarship funds to give to	Encourage staff to donate to these scholarship funds (such as the Urban Scholarship Fund)		Financial Aid Office (P)
Enhance recruitment & retention practices for faculty and staff	Review Human Resources internship program to determine options for expansion and/or replication			Office of Affirmative Action (P) Human Resources University Counsel's Office

Goal	Strategy	Objectives	Measures	Accountable Unit(s) P=Primary
	Continue to explore/review any tenure clock stoppage/family friendly/trailing partner policies for faculty and work life/flex schedule issues for staff	Tenure clock policy approved by Board in April 09. Flex project underway	Flex policy implemented w10	Office of the Provost (P) ECS/FPPC Human Resources
	Review new staff orientation process for appropriate focus on diversity and inclusion	Review all parts of new staff orientation for inclusion	Summer 2010	Human Resources (P) Division of Inclusion and Equity
	Facilitate better communication about existing information available to assist faculty with permanent residency process • Information/ network of resources	New information packets are now available	Do these make a positive difference to new international faculty	Human Resources (P) Padnos International Center
	Effectively utilize Affirmative Action plan to identify colleges, departments in need of special effort searches to address under-utilization of women and minorities			Office of Affirmative Action (P)
	Connect Human	Add to HR Web and	Added to hiring	Human Resources (P)

Goal	Strategy	Objectives	Measures	Accountable Unit(s) P=Primary
	Resources to Fair Housing of Michigan to incorporate materials and/or promote ongoing interactions to support diverse candidates/hires	hiring training	and Web information November 09	Office of the Provost Division of Inclusion and Equity Human Resources
	Design professional development opportunities for COT and AP staff	Plan up for consideration to the Budget Committee in August '09	Career Coach hired and initial program phase underway	
	Review/update COT job descriptions for uniformity between current descriptions and actual jobs being performed	Review all COT Job Descriptions as positions become open	Updating all descriptions as vacancies occur this year.	
	Design a plan for developing job descriptions for AP positions to include at minimum, core competencies required	Initial Meeting of Job Description Committee to begin this process	Plan TBD, however add as many formal JDs as possible in 2010-11	
	Offer effective interviewing training to include a focus on assessing cultural competence	Review current interview training and consider additions to accomplish this	Training offered with every search	
	Review/enhance system	Benchmark with others	Benchmarking	

Goal	Strategy	Objectives	Measures	Accountable Unit(s) P=Primary
	of exit interviews for departing faculty/staff	for "best practice" exit interview process, keep centralized	continuing through summer 2010, any chances implemented fall 2010	
	Continue annual review of pay equity and compression issues in addition to case by case reviews, as needed, with an eye toward increasing the transparency of this process	Ongoing. More information on the HR web and in development	Pay equity review of both faculty and EAP staff jobs this year. No inequity uncovered	
Address physical accessibility issues	Work closely with Facilities Master Planners to ensure that problem areas are identified and remediated	New system/process with DSS in the center	Annual review of the issues	Disability Support Services (P) Facilities Staff
	Action Area 1: Acc	ess and Equity – Polic	y/Administrative	Initiatives
Configure F&A Intercultural Advisory Committee to this work.	Establish a F&A Divisional committee to advise the F&A Vice President Solicit participation of a representative from each Division unit	Institute a F&A Intercultural Advisory committee to advise the VP and do assessment and planning for the division	Committee to be appointed and charged summer 2010	Vice President for Finance and Administration (P) F&A Senior Management Team
Develop consistent policy/approach to appointing interim directors and adjunct				Division of Inclusion and Equity (P) Human Resources

Goal	Strategy	Objectives	Measures	Accountable Unit(s) P=Primary
APs				
Design F&A Division incentives and recognition strategies to promote inclusion implementation strategies • Reward and value service – related activities • Reward both processes and	Use F&A divisional funds as start-up for inclusion programs and initiatives	Finance and Administration Advisor Committee recommend incentives to Vice President Bachmeier Divisional recognition at Divisional Forum	Recognition at every Forum	F&A Intercultural Advisory Committee (P) F&A Senior Management Team Division of Inclusion and Equity
Outcomes Create alignment among Allendale, Pew, Traverse City, Muskegon, and Holland campuses	Promote a "one university" philosophy in terms of inclusion and equity training and programs	F&A Support wherever possible		Intercultural Advisory Committee (P) F&A Senior Management Team
	Review transportation options to facilitate student, faculty, and staff learning opportunities at Muskegon and Holland sites			Pew Campus Operations and Transportation Services
Develop university ombudsperson function proposal • Mediation, problemsolving for faculty and staff	Review previous proposals Benchmark other institutions	Divisional staff participation in this role Divisional Committee participation in discussion/development		Office of the Provost (P) Human Resources University Counsel's Office Division of Inclusion and Equity

Goal	Strategy	Objectives	Measures	Accountable Unit(s) P=Primary	
Annual AP/COT Staff Performance Review: Existing diversity component must be meaningful, not simply a "check the box" activity	Provide appropriate training for fulfilling diversity component of the performance appraisal form • May be incorporated into general training re: performance appraisal system	Develop clear information	Disseminate to staff on regular basis. Make part of Assessment training available with the 2009-10 Performance Assessment	ECS Human Resources (P) F&A Intercultural Advisory Committee Division of Inclusion and Equity	
Develop plan to clarify and publicize salary bands – AP staff in particular – need more transparency Review annual COT	Place salary bands on WEB page and offer discussion on system to AP staff Examine rationale for not	Complete by: 11/30/09	Completed December 2009	Human Resources (P) Human Resources (P)	
luncheon format	providing awards as in AP luncheon format Work with the COT Training and Development Committee				
Action Area 2: Campus Climate					
Consider conducting a climate study of Divisional staff	Not a duplicate of University wide study	Discussion by Divisional Committee and Divisional Senior management team	Representation	F&A Intercultural Advisory Committee (P) F&A Senior Management Team Division of Inclusion and Equity	

Goal	Strategy	Objectives	Measures	Accountable Unit(s) P=Primary
Review turnover rates of women and minorities by division (AP staff)	Already done annually Report to University Senior Management Team, F&A Senior Management Team and F&A Intercultural Advisory Committee	Review findings and take appropriate action		Human Resources (P) F&A Senior Management Team F&A Intercultural Advisory Committee
Create a mechanism for roundtable or other informal discussions among self-identified "change agents" from all campuses	Facilitate group discussions for problem- solving Ethnic food events	Add to F&A Division activities/planning		F&A Intercultural Advisory Committee (P) F&A Senior Management Team
Develop supports for non- traditional students	Assess needs of this group	Many are student employees and F&A divisional support should be available		F&A Intercultural Advisory Committee (P) OMA, WC, LBGT
Develop training for staff regarding interactions with non- traditional students	F&A Inclusion Committee to assess needs of this group	Develop workshops for F&A staff to meet these needs	Fall '10	F&A Intercultural Advisory Committee (P) International Friends and Faculty
Design and implement schedule of "Opportunities to Dialogue about Race" and other inclusion-related topics such as disability, class, religion, sexual orientation, etc	Monthly breakfast dialogues on inclusion topics Consider small faculty and/or staff discussion groups	Support these campus wide events divisionally with participation and attendance	Review annual participation at these events	Division of Inclusion and Equity (P) OMA, WC, LBGT F&A Intercultural Advisory Committee
Continue to support the individual and	Provide F&A Division consultation, program co-	Encourage F&A participation wherever	F&A Participation	Division of Inclusion and Equity (P)

Goal	Strategy	Objectives	Measures	Accountable Unit(s) P=Primary	
collaborative efforts of campus groups that promote inclusion and	sponsorship	possible		F&A Intercultural Advisory Committee	
equity				VP for F&A	
Design/enhance	Develop informal	Encourage F&A	F&A Participation	Office of Multicultural Affairs (P)	
mechanism(s) to bring students of color and faculty of color	mentoring/support opportunities for students	participation wherever possible		Division of Inclusion and Equity	
together				People of Color Network	
Design/enhance	Develop informal	Encourage F&A	F&A Participation	Padnos International Center (P)	
mechanism(s) to bring international students and faculty together	mentoring/support opportunities for students	participation wherever possible		International Friends and Faculty	
, ,				Division of Inclusion and Equity	
Design/enhance	Develop informal	Encourage F&A	F&A Participation	LGBT Faculty Staff Association (P)	
mechanism(s) to bring LGBT students and LGBT faculty	mentoring/support opportunities for students	participation wherever possible		LGBT Resource Center	
together				Division of Inclusion and Equity	
Participation on	Enhance campus	Encourage F&A	F&A Participation	Division of Student Services (P)	
religion task force chaired by Vice Provost Bart Merkle	inclusiveness for all religious groups – policies, protocols,	participation wherever possible		University Counsel's Office	
	publications should reflect the services/needs			Division of Inclusion and Equity	
	of multiple faith perspectives			Padnos International Center	
Action Area 3: Diversity in Curriculum/Co-curriculum					
Develop/implement	New Director of	Human Resources		Division of Inclusion and Equity (P)	
diversity/inclusion	Intercultural Training to	involvement in program			
campus-wide	collaborate with partners	development and		FTLC – Advisory Committee	
training/education		promotion			

Goal	Strategy	Objectives	Measures	Accountable Unit(s) P=Primary
workshops/programs				FTLC All Other Interested Colleges and Faculty
Co-sponsor Inclusion and Equity related conferences/programs across campus	Raise awareness and understanding of inclusion issues	Encourage F&A Divisional participation wherever possible	F&A Participation	Division of Inclusion and Equity (P) Office of Multicultural Affairs All colleges and VP/SMT Divisions
Revise model of commemorating MLK holiday	Establish planning committee comprised of faculty, staff and students - interruption of university business as usual is necessary for meaningful activity - expand activity beyond the one day format	Encourage F&A Divisional participation wherever possible	F&A Participation	Division of Inclusion and Equity(P) Office of Multicultural Affairs Provost Office Academic Services ECS
Foster, promote, and reward interactions between diverse groups and majority groups (students)	Identify and set aside funding available for cross-group collaborations Include a focus on understanding religious holidays	Divisional Representation on MLK Day committee Encourage F&A Divisional participation wherever possible	Linda Yuhas is on the committee F&A Participation	Student Services (P) Office of Multicultural Affairs LGBT Women's Center Student Senate
Utilize student generated strategies to enhance co-curricular experience	Options for consideration (from GVSU – Advertising and Public Relations Class) include: Seminar for students	Athletics Department involvement on planning groups lead by Student Services	?	Student Services (P) Office of Multicultural Affairs Division of Inclusion and Equity

Goal	Strategy	Objectives	Measures	Accountable Unit(s) P=Primary
	communicating benefits of diversity/cultural competence on the job			LGBT Center
	market			Women's Center
	Cancel class for dialogue events			Athletics Department
	Use opinion leaders from faculty and athletes to push inclusion message through flyers on all campuses			
	Diversity segment in Transitions			
	Diversity "student of the month" – recognition for students involved in diversity-related work			
	Educate faculty on importance of not stereotyping diverse students			
	Diversity blog			
	Calendar of events			
	Cultural competency speakers by field – extra credit as incentive			
	Start a "movement" unifying diverse students			

Strategy	Objectives	Measures	Accountable Unit(s) P=Primary		
affirmations and membership card					
Designate a location for students to share their creative diversity expressions					
"Walk in my Shoes" event with required paper					
Action Area 4: Organizational Learning - Internal					
Provide training on a variety of inclusion-related topics including effective interviewing, unconscious bias, cultural competence*, ADA, Proposition 2, etc Utilize professional theatre groups and "train the trainer" concept Review/revise Diversity Workshops called "On Demand" Enhance training for	Human Resources participation Encourage F&A Divisional participation wherever possible	F&A Participation	Division of Inclusion and Equity (P) NSF Advance Grant Faculty All Interested Faculty Student Services		
	- affirmations and membership card Designate a location for students to share their creative diversity expressions "Walk in my Shoes" event with required paper Action Ar Provide training on a variety of inclusion-related topics including effective interviewing, unconscious bias, cultural competence*, ADA, Proposition 2, etc Utilize professional theatre groups and "train the trainer" concept Review/revise Diversity Workshops called "On Demand"	- affirmations and membership card Designate a location for students to share their creative diversity expressions "Walk in my Shoes" event with required paper Action Area 4: Organizational I Provide training on a variety of inclusion-related topics including effective interviewing, unconscious bias, cultural competence*, ADA, Proposition 2, etc Utilize professional theatre groups and "train the trainer" concept Review/revise Diversity Workshops called "On Demand" Enhance training for	- affirmations and membership card Designate a location for students to share their creative diversity expressions "Walk in my Shoes" event with required paper Action Area 4: Organizational Learning - Internation of the participation of		

_

^{*}Cultural Competence – (a) Understanding culture and its function in human behavior and society, recognizing the strengths that exist in all cultures (b) Ability to demonstrate competence in the provision of services that are sensitive to individuals' cultures and to differences among people and cultural groups (c) Obtaining education about and seeking to understand the nature of social diversity and oppression with respect to race, ethnicity, national origin, color, sex, sexual orientation, age, martial status, political belief, religion, and mental or physical disability, etc. (*National Association of Social Workers*)

Goal	Strategy	Objectives	Measures	Accountable Unit(s) P=Primary	
Strengthen university's level of cultural competence (domestic/international) Support an appropriate inclusion focus for 50 th Anniversary celebration Enhance university communication mechanisms for educating/informing community about inclusion and equity issues	and academic advisors Establish a Native American Community Advisory Board Other community advisory boards may be established as needed Work with planning committee to highlight success stories of early grads from the 60s and 70s, etc Add "Inclusion Activity" section to university calendar in an effort to enhance participation in co-curricular programs (Should include beyond campus events)	Encourage F&A Divisional participation wherever possible Divisional Representation on 50 th committee Encourage F&A Divisional participation wherever possible	F&A Participation Many reps. From F&A on committee; considering inclusion in events F&A Participation	Division of Inclusion and Equity (P) Padnos International Center 50 th Anniversary Committee (P) Division of Inclusion and Equity Office of Multicultural Affairs Alumni Relations Institutional Marketing/News and Information Services (P) Student Services Division of Inclusion and Equity	
	Develop specific system for reporting on university- community partnerships				
Action Area 4: Organizational Learning – Community Outreach					
Facilitate and sustain an effective university-wide	Superintendent of GRPS's: areas of interest Centers of innovation	Assist in this University effort - join with Divisional participation	HR Schools of Hope program and participation	COE (P) All Interested Colleges and Faculty	

Goal	Strategy	Objectives	Measures	Accountable Unit(s) P=Primary
mechanism for establishing partnerships and collaborations with Grand Rapids Public Schools - do the same for other districts with diverse populations (i.e. Muskegon, Holland, etc.)	Mentoring/tutoring programs for high school students High school reform/opportunities for students to accelerate completion of high school/dual enrollment programs in senior year Cultural competence training for GRPS teachers Helping teachers work with affluence Study teachers' fear of students and the impact of that fear on their expectations of students Teach pedagogy of creating a culture of optimism Create/prepare pool of teachers who want to work in urban schools Maintain active	where needed and appropriate. F&A Divisional	Joined Chamber	Division of Inclusion and Equity Deans Charter School Office Division of Inclusion and Equity (P)
key partnerships and relationships with	membership in Grand Rapids Chamber of	participation wherever possible	Quaris group, a recruitment effort	Interested Colleges and Faculty
community entities	Commerce Cultural		with an important	

Goal	Strategy	Objectives	Measures	Accountable Unit(s) P=Primary
doing (or interested in	Competency Council		emphasis of	
doing) similar	Institute for Healing		inclusion and	
inclusion work	Racism		belonging	
	Partners for a Racism Free Community, etc			
	Create a list of organizations outside of campus that we as an institution can/should			
	support			
Enhance faculty, staff, student involvement	Identify and publicize volunteer opportunities	Encourage F&A Divisional participation	F&A Participation	TRIO/Upward Bound (P)
in TRIO and Upward		wherever possible		Interested Colleges and Faculty
Bound Programs				Interested Student Groups
				Division of Inclusion and Equity