

Transportation Survey: Question Compare FY17 through FY19

What is your current Status?

	2017		2018		2019	
Faculty/Staff	378	12%	421	13%	418	13%
Undergraduate	2558	81%				
Undergraduate - Living on Campus			905	28%	844	27%
Undergraduate - Living off Campus			1678	52%	1630	52%
Graduate	212	7%				
Graduate - Living on Campus			18	1%	9	0%
Graduate - Living off Campus			223	7%	213	7%
Totals:	3148		3245		3114	

ALL: What is your primary mode of transportation to campus?

	2017		2018		2019	
Personal Car	1262	40%	1408	43%	1267	41%
Carpool	64	2%	48	2%	46	2%
Bus System	1457	46%	1367	42%	1302	43%
Biking	17	1%	21	1%	17	1%
Walking	287	9%	343	11%	360	12%
Other (please specify)	61	2%	0	0%	71	2%
Totals (add F/S + STUDENT after FY19):	3148		3245		3063	

FACULTY/STAFF: What is your primary mode of transportation to campus?

	2017		2018		2019	
Personal Car					328	79%
Carpool					4	1%
Bus System					75	18%
Biking					1	0%
Walking					2	0%
Other (please specify)					7	2%
Totals:					417	

STUDENT/GRAD STUDENT: What is your primary mode of transportation to campus?

	2017		2018		2019	
Personal Car					939	35%
Carpool					42	2%
Bus System					1227	46%
Biking					16	1%
Walking					358	14%
Other (please specify)					64	2%
Totals:					2646	

What would make you want to use the bus as your primary mode of transportation?

	2017		2018		2019	
Bus stop closer to my residence	544	18%	690	22%	651	22%
Wifi on the bus	154	5%	148	5%	128	4%
Direct route to my destination	390	13%	422	14%	418	14%
More-frequent buses	564	19%	549	18%	457	16%
Less-crowded buses	282	9%	266	9%	252	9%
Higher gas prices	102	3%	91	3%	98	3%
Not Applicable - I already use the bus as my primary mode	715	24%	655	21%	689	23%
Other (please specify)	251	8%	284	9%	250	8%
Totals:	3002		3105		2943	

Do you own a vehicle and still choose to ride the bus?

	2017		2018		2019	
Yes	1605	53%	1525	49%		
Yes, I own a vehicle, but ride the bus often					1400	48%
Yes, I own a vehicle and don't ride the bus					959	33%

No	1397	47%	1580	51%		
No, I don't own a vehicle. I ride the bus often					510	17%
No, I don't own a vehicle and don't ride the bus					74	3%
Totals:	3002		3105		2943	

(On GVSU bus routes), How many round trips per week do you ride?

	2017		2018		2019	
0	825	27%	935	30%	848	29%
1 to 3	877	29%	943	30%	873	30%
4 to 6	674	22%	697	22%	713	24%
7 to 9	289	10%	248	8%	268	9%
10+	337	11%	282	9%	241	8%
Totals:	3002		3105		2943	

How do you get to the bus stop?

	2017		2018		2019	
Walk	1888	63%	1898	61%	1821	62%
Bike	28	1%	36	1%	22	1%
Drive	449	15%	468	15%	430	15%
Carpool	21	1%	15	0%	26	1%
Not Applicable - I don't ride the bus	616	21%	688	22%	644	22%
Totals:	3002		3105		2943	

During what time(s) do you typically ride the bus? (select all that apply)

	2017		2018		2019	
6:00 am to 8:00 am	549	18%	503	16%	489	17%
8:00 am to 10:00 am	1126	38%	1041	34%	972	33%
10:00 am to Noon	922	31%	926	30%	901	31%
Noon to 2:00 pm	953	32%	950	31%	877	30%
2:00 pm to 4:00 pm	1022	34%	1023	33%	989	34%
4:00 pm to 6:00 pm	1252	42%	1223	39%	1245	42%
6:00 pm to 8:00 pm	796	27%	761	25%	714	24%
after 8:00 pm	735	24%	714	23%	702	24%
Not Applicable - I don't ride the bus	713	24%	794	26%	733	25%
Totals (manually enter total - multiple selections possible):	3002		3105		2943	

Do you own a GVSU parking permit?

	2017		2018		2019	
Yes	1438	48%	1572	51%		
Yes - Student					1040	36%
Yes - Faculty/Staff					407	14%
No	1538	52%	1513	49%	1458	50%
Totals:	2976		3085		2905	

Were you aware that GVSU offered to buy back student parking permits a few weeks into Fall semester?

	2017		2018		2019	
Yes	1237	42%	962	31%	553	19%
No	1720	58%	2123	69%	2352	81%
Totals:	2957		3085		2905	

If you don't have a GVSU parking permit, where do you predominantly park? (please choose one option)

	2017		2018		2019	
GVSU or other metered-parking/ramp	158	5%	149	5%	129	4%
Park & Ride - Meijer and/or Walker Fire Station	172	6%	195	6%	192	7%
Business	16	1%	17	1%	9	0%
Public street	123	4%	121	4%	144	5%
Other legal parking	86	3%	87	3%	68	2%
I leave my car at home	719	24%	661	21%	604	21%
Not applicable	1702	57%	1855	60%	1759	61%
Totals:	2976		3085		2905	

How do you rate the bus drivers in terms of attitude? (friendly, customer-oriented, etc.)

	2017		2018		2019	
Excellent	898	31%	737	26%	683	25%
Good	1187	40%	1072	38%	979	37%
Satisfactory	343	12%	479	17%	477	18%
Less than Satisfactory	46	2%	35	1%	60	2%
Unsatisfactory	8	0%	19	1%	16	1%
Not Applicable - I don't ride the bus	451	15%	478	17%	464	17%
Totals:	2933		2820		2679	

How do you rate the bus drivers in terms of driving skill and safety?

	2017		2018		2019	
Excellent	642	22%	540	19%	522	19%
Good	1177	40%	1027	36%	939	35%
Satisfactory	538	18%	613	22%	584	22%
Less than Satisfactory	102	3%	141	5%	149	6%
Unsatisfactory	32	1%	36	1%	36	1%
	442	15%	462	16%	449	17%
Totals:	2933		2819		2679	

In general, how often do you experience GVSU buses arriving more than 5 minutes late?

	2017		2018		2019	
Never	215	7%	362	13%	367	14%
Occasionally (few times per week)	1452	50%	1429	51%	1357	51%
Often (a few times per day)	558	19%	326	12%	305	11%
Always	134	5%	125	4%	103	4%
Not Applicable - I don't ride the bus	574	20%	578	20%	547	20%
Totals:	2933		2820		2679	

Has the GVSU transportation system influenced your decision to attend or remain at GVSU?

	2017		2018		2019	
Yes	755	26%	663	24%	591	22%
No	2178	74%	2157	76%	2088	78%
Totals:	2933		2820		2679	

Overall, does the current GVSU bus schedule meet your needs?

	2017		2018		2019	
Yes, for the most part	1328	45%	1364	48%	1341	50%
Somewhat	791	27%	679	24%	634	24%
Not Very Well	245	8%	172	6%	134	5%
Not At All	86	3%	56	2%	59	2%
Not Applicable - I don't ride the bus	483	16%	549	19%	511	19%
Totals:	2933		2820		2679	

Overall, how would you rate the quality of the transportation program?

	2017		2018		2019	
Excellent	421	14%	472	17%	470	18%
Good	1250	43%	1216	43%	1116	42%
Satisfactory	679	23%	588	21%	557	21%
Less than Satisfactory	177	6%	107	4%	106	4%
Unsatisfactory	48	2%	28	1%	29	1%
Not Applicable - I don't participate in any of GVSU's alternative transportation options	358	12%	409	15%	401	15%
Totals:	2933		2820		2679	

If Grand Valley implemented fees to ride the bus, how much would you be willing to pay each semester to use the system?

	2017		2018		2019	
\$0	2252	77%	2222	77%		
\$15	472	16%	462	16%		
\$30	154	5%	165	6%		

\$50+	31	1%	35	1%		
Totals:	2909		2884			

How far would you be willing to walk/bike to a bus stop (park & ride location)?

	2017		2018		2019	
1/8 mile (distance from Mackinac Hall bus stop to Student Services Building)	1343	46%	1262	44%	1206	44%
1/4 mile (distance from DeVos Center to Seidman Center)	1063	37%	1045	36%	1016	37%
1/2 mile (distance from Kirkhof Center to Lubbers Stadium)	385	13%	444	15%	387	14%
Other (please specify)	118	4%	133	5%	122	4%
Totals:	2909		2884		2731	

If you have classes on GVSU Health Campus (CHS/RFH), would you pay to park nearby if parking was available?

	2017		2018		2019	
Yes	1072	41%	1138	39%	556	21%
No	1520	59%	1746	61%	476	18%
Not applicable - I don't plan to have classes on the Health Campus					1669	62%
Totals:	2592		2884		2701	

What types of businesses would you like to see along the Standale portion of the bus route?

	2017		2018		2019	
Answers vary			2884			

Did you know that you can rent a bike from GVSU for about \$40 per year?

	2017		2018		2019	
Yes	1201	41%				
No	1702	59%				
Totals:	2903					

If the bike rental program were expanded, which type of rental would you most likely use? (can select more than one)

	2017		2018		2019	
Daily	221	8%				
Weekly	263	9%				
Monthly	321	11%				
Semester	510	17%				
Annual	172	6%				
I would not rent a bike	1798	61%				
Totals:	3285					

In 3 words or less, describe your perception of bicycling at GVSU.

	2017		2018		2019	
(Answers vary)			2965		2771	

Using the scale below, rate how frequently you use a bicycle for the following purpose.

	2017		2018		2019	
Transportation - 0%			2299	79%	2205	81%
Transportation - 1-25%			393	13%	323	12%
Transportation - 26-50%			97	3%	91	3%
Transportation - 51-75%			70	2%	68	2%
Transportation - 76-100%			65	2%	52	2%
Transportation - Total Responses			2924		2739	
Recreation - 0%			1518	52%	1478	54%
Recreation - 1-25%			799	27%	769	28%
Recreation - 26-50%			339	12%	314	11%
Recreation - 51-75%			172	6%	123	4%
Recreation - 76-100%			88	3%	71	3%
Recreation - Total Responses			2916		2755	
Health/Fitness - 0%			1397	48%	1373	50%
Health/Fitness - 1-25%			810	28%	790	29%
Health/Fitness - 26-50%			373	13%	337	12%
Health/Fitness - 51-75%			210	7%	146	5%

Health/Fitness - 76-100%			123	4%	100	4%
Health/Fitness - Total Responses			2913		2746	

If a bike share program were available at GVSU for a modest fee, how often would you likely use? (bike share = as needed, short-term bike rentals)

	2017		2018		2019	
Daily			83	3%	90	3%
A few times a week			336	11%	371	13%
A few time a month/semester			511	17%	493	18%
Likely would not use			2035	69%	1817	66%
Totals:			2965		2771	

Did you know that GVSU has two Enterprise rental cars for the GVSU community that are located in Allendale Kirkhof Lot and cost about \$8 per ho

	2017		2018		2019	
Yes	525	18%				
No	2347	82%				
Totals:	2872					

What would entice you to use the (*student) on-campus rental car program?

	2017		2018		2019	
Better car locations on campus	251	9%				
Add one to the GR campus	405	14%				
More marketing information	927	32%				
Lower cost	634	22%				
I would never use the rental program	1404	48%				
I'm not a student *						
Totals:	3621					

Did you know GVSU offers participation in the West Michigan Rideshare program - and that you can search for a carpool within the GVSU participa

	2017		2018		2019	
Yes	412	14%	337	11%		
No	2460	86%	2628	89%		
Totals:	2872		2965			

Is there anything about the GVSU bus system that just drives you crazy?

	2017		2018		2019	
No, I Love it!	960	33%	897	32%	985	37%
Not Applicable - I don't ride the bus	585	20%	668	24%	611	23%
Yes, I'll explain...	1292	44%	1255	45%	1083	40%
Totals:	2837		2820		2679	