

# Set up a member account

Setting up your member account lets you stay on top of your health care, and only takes a few minutes.

## Here's how to get started:

- 1 | Visit **priorityhealth.com**, click **Log In**, and then click **Member**, at the top right corner.
- 2 | Click on the words **Sign up**, located in the lower right corner of the username and password box.
- 3 | Create an account with the information you used to sign up for your plan. Make sure you are using information as it appears on your member ID card. Enter the requested information, and accept the terms and conditions.
- 4 | You will be asked to provide a unique email address. This will be the username you log in with. Every member is required to use a unique email address that is specific to them.
- 5 | When creating a password, make sure it does not have your name or email in it. Your password must contain at least eight characters, using both upper and lower case letters, numbers and special characters.
- 6 | You will receive a verification code sent to the email address used for creating your account. Each device used to log in to your account will require a verification code.

**You're all set!** Once your policy is active, login to your member account to:



Learn more about your plan



Find out costs for procedures and prescriptions



Find and choose doctors



Access important plan documents and benefits



View your digital ID card



If you have premiums, set up recurring payments or utilize a one-time payment option

## Rather set up your member account on your phone?

Download the Priority Health app on the App Store or Google Play, or visit **member.priorityhealth.com**.



## Not all set? We're here to help.

Account creation can take up to 48 hours, so don't worry if you can't log in at first. You will receive an email when it is ready, so check your email inbox for the next steps.

Worried about one of the steps? Your health information is important to us, and we prioritize protecting that data. Security questions and verification codes keep your health information safe.

Still need help? Call 833.207.3210 for help accessing your account or technical assistance, or email us at **[techsupport@priorityhealth.com](mailto:techsupport@priorityhealth.com)**. Have other questions about your plan or coverage? Call our customer service team at the number on the back of your member ID card.