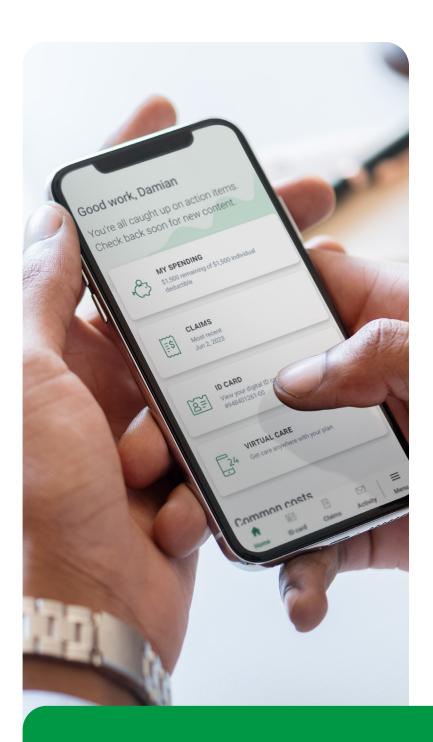
## **Your Priority Health Plan**

OPEN ENROLLMENT BENEFITS GUIDE





# Access your plan anytime, anywhere.

Finding all your important health plan information is easier than ever with a Priority Health member account. With your member account, you can:

- · See what's covered by your plan.
- · Find or change your primary care physician.
- · Replace a lost ID card.
- · Estimate the cost of care.
- · Schedule virtual care appointments.
- · Pay your bill.

To download the Priority Health app, go to **member.priorityhealth.com,** or scan the code below to get started.



p. 3
Choosing a doctor

p. 5
Preventive care

p. O

Care options

p. /
Prescription
coverage

p. \\
Know
your costs

Staying healthy and engaged

p. 12

Exclusive programs



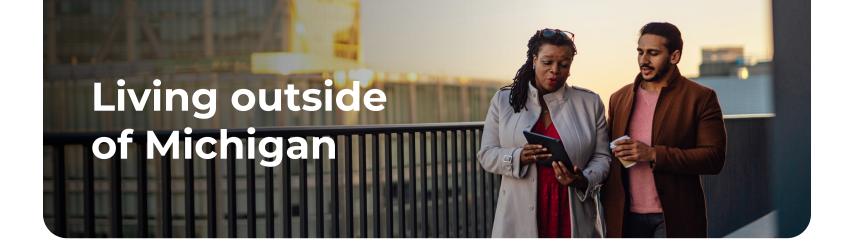
#### If you live IN MICHIGAN

Your plan may require you to be assigned an in-network primary care provider, or PCP, whom you'll visit for all your routine and preventive care needs.

#### To view or change your PCP:

- Log in to your Priority Health member account at **member.priorityhealth.com** or through the Priority Health app.
- $\bigcirc$  Click or tap on Menu and select Find Care.
- Select "Find a Doctor or Specialist." You'll be redirected to the Find a Doctor tool.
- Search by name, specialty or location.

Search results are based on your specific plan and home address, so you'll only see doctors in your network and your area.

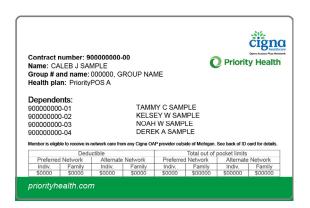


## Are you a Priority Health member residing outside of Michigan?

As a Priority Health member residing outside of Michigan, Priority Health partners with Cigna through a strategic alliance to ensure you have access to in-network providers near where you live. You can see any provider that participates in the Cigna Open Access Plus network, as well as any provider in the Priority Health network when in the state of Michigan.

#### To find or switch your Cigna OAP provider:

- Log in to your Priority Health member account at **member.priorityhealth.com** or through the Priority Health app.
- 2 On the homepage, click or tap the Provider tab under "Coverage check."
- Click or tap the "Go there now" button. You'll be redirected to the Cigna Find a Doctor tool. Search results are based on your location.



Your member ID card has coverage information important to your provider's office. The Cigna logo indicates your primary network, known as Cigna Open Access Plus (OAP).

## Preventive care at no cost to you



We believe in the importance of preventive care—finding illnesses before they get serious and fighting them when things are most treatable. That's why we include preventive health care services, such as flu shots and routine physicals, in every plan at no cost to you.1

Preventive care can help you avoid health problems, recognize health risks and detect illness early. Below are just a few examples of important services available to you.

To see everything that is covered in the Preventive Health Care Guidelines of your plan, visit priorityhealth.com/preventive.



#### **FOR CHILDREN**

- Well-child visits



#### **FOR ADULTS**

- Routine physical exams
- Flu shots
- Colon cancer screenings · Cholesterol and diabetes screening labs



**FOR WOMEN** 

- Contraceptives<sup>2</sup>
- Breast cancer screenings
- · Pap and HPV tests

Virtual care is a great affordable option for preventive care appointments. Schedule yours today using your Priority Health member account member.priorityhealth.com

Most Priority Health plans include preventive health care at no cost to our members. There are a few plans that do not include preventive health care or have special guidelines: Preventive care may be excluded or may include specific costs for certain services if the plan is grandfathered  $typically\ an\ employer-sponsored\ plan\ that\ hasn't\ changed\ since\ 2010.\ ^2Employers\ may\ not\ be\ required\ to\ offer\ contraceptive\ coverage.\ You\ can\ find\ properties and\ prop$ out if your plan includes this service by calling customer service at the number listed on the back of your Priority Health member ID card.



## With Priority Health, you have options for care—options that can save you time and money.

ER and urgent care visits are often time consuming and expensive. If you can't see your PCP right away, Priority Health's virtual care services allow you to see a doctor 24/7, including nights, weekends and holidays.

Use virtual care to connect with a doctor over the phone, through video chat or by submitting an online questionnaire. Depending on your condition and the type of virtual care you choose, a doctor can:

- · Develop a treatment plan.
- · Prescribe a medication and send it to your preferred pharmacy.
- · Notify your PCP with current information.
- · Make follow-up recommendations, including next steps with a specialist.

#### Virtual care is perfect for treating nonemergency issues such as:

- · Cough
- · Cold and flu
- · Fever
- Nausea and vomiting
- · Sinus infections

- · Pink eye
- · Allergies
- · Bites and stings
- · Rashes and hives
- Anxiety
- · And more

#### How do I get started?

Log into your member account at member.priorityhealth.com or in the Priority Health app. Under the "Find care" menu, click on Find virtual care. Then click on the appropriate "Get started" button.



#### When to use urgent care

Use urgent care for non-life-threatening conditions that can't wait for an appointment, such as minor broken bones or fractures in fingers or toes, sprains and strains, or X-rays and lab tests.



#### When to use the emergency room

Use the emergency room for emergencies or symptoms that can't wait, such as bleeding that won't stop, pain in the chest or one arm, poisoning or drug overdose, seizures or slurred speech and broken bones.



#### Is my prescription covered?

That's an important question. We know prescription coverage can make a difference in both your health and budget. That's why we improve our prescription benefits, expand our approved drug list and update you on your options as regularly as possible.

#### How to check if your prescriptions are covered

The easiest way to see if your plan covers your prescriptions is to check the approved drug list, or ADL. You can find it on our website:

- · Go to priorityhealth.com/formulary/employer.
- Check the back of your member ID card to select the appropriate list. If it says "Prescription: Yes", you have Traditional Formulary. If it says "Optimized Rx: Yes", you have Optimized Formulary.
- · Search for medications alphabetically by name or by therapeutic class—like antihistamines, for example. You can also search for medications by cost.



#### Lower the cost of your prescription drugs.

Prescription drugs can be costly. That's why we offer **PriceMyMeds** to help you save.

PriceMyMeds looks for prescription discounts and automatically applies them at the pharmacy checkout. Show your member ID card at the pharmacy so that you get the lowest cost on your prescription drugs. This benefit is available at no extra cost to members aged 18 and older.<sup>1</sup>

**Express Scripts®** automatically finds the lowest available price for your prescriptions when you fill your Rx—no action needed and all savings count toward your benefit. If you take a daily maintenance medication, then using Express Scripts home delivery may be a great option for you, saving you trips to the pharmacy and with out-of-pocket costs.<sup>2</sup>



#### Get savings alerts with the PriceMyMeds app.

You can also download the PriceMyMeds app, load your medication list and enable notifications to get alerts on discounts available at nearby pharmacies.

All prescriptions purchased at an in-network pharmacy using PriceMyMeds count toward your deductible and out-of-pocket maximum.

Use the **Find a Doctor** tool available in your member account to verify your pharmacy is in-network.

## What do prescription tiers mean for you?

"Tiers" are simply a way of grouping prescription drugs by cost and value. Different insurance carriers categorize drugs into tiers according to their specific approved drug lists (ADLs), so it's important for you to check Priority Health's ADL for your prescriptions.

#### Tier 1(\$):

Includes low-cost generic drugs—which are proven to be as safe as brand name drugs—and, on some formularies, select brand-name drugs.

#### Tier 2 (\$\$):

Includes preferred and lower-cost brand-name drugs, and some higher-cost generic drugs. If you must take a brand-name drug, you should work with your doctor to choose one that is covered here, as it will be the most affordable.

#### Tier 3 (\$\$\$):

Includes non-preferred and expensive brand-name drugs, as well as higher-cost generic drugs. These drugs may cost you a significant amount out of pocket, so ask your provider if a tier 1 or 2 option can be prescribed instead.

#### Tier 4 (\$\$\$):

Includes very expensive brand-name and generic drugs, as well as preferred specialty drugs used to treat complex conditions. Specialty drugs often have high costs and may have special handling or storage requirements. They are usually dispensed by trained personnel at specialty pharmacies. If you need to take a specialty drug, you should work with your doctor to choose one that is covered here. These drugs do not typically have a specific copay. Instead, you may pay a percentage of the total cost, up to a maximum amount per prescription.

#### Tier 5 (\$\$\$\$):

Includes non-preferred specialty drugs, and the most expensive brand-name and generic drugs are covered here because they offer limited clinical value. Most have a similar lower-cost option offering the same clinical value on tiers 1 through 4. Ask your provider about alternatives. These drugs typically do not have a specific copay. Instead, you may pay a percentage of the total cost, up to a maximum amount per prescription.



Scan the QR code to visit Priority Health's ADL.





What if my drug isn't on the list?





What if my drug isn't covered and my doctor can't switch my prescription before my new plan starts?





The ADL says I need step therapy.
What does that mean?





The ADL says
I need prior
authorization.
What does that
mean?





Who decides which drugs are on the ADL?

╄

Learn more about the ADL at *priorityhealth.com/rx101*.



## Remove guesswork and reduce costs with Cost Estimator, powered by Healthcare Bluebook.

Did you know the price of a procedure can vary depending on where it's performed? Want to know what health care services will cost you?

Cost Estimator, powered by Healthcare Bluebook, is a tool that shows you an estimate of what in-network providers might charge for common medical services—so you can save money.

With Cost Estimator, you don't have to brace yourself for the bill. You can financially prepare for hundreds of services, whether you need to schedule a doctor's visit, get an MRI or plan for surgery.

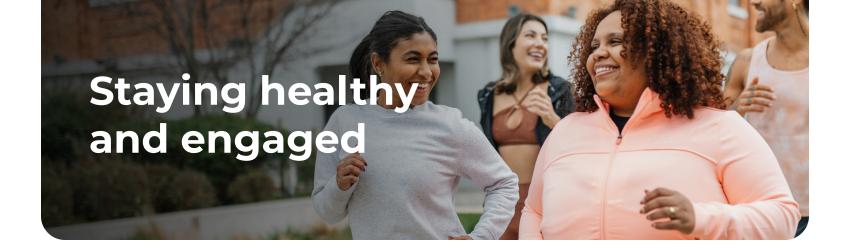
#### Using Cost Estimator is as easy as 1, 2, 3.





- Search for estimates by procedure name, single billing code, or a provider name. Then, select a location or provider and compare costs for medical services.
- Choose a location or provider and get a personalized out-of-pocket estimate of how much you'll pay based on your plan benefits and deductible amount.

Access Cost Estimator by logging into your member account at *member.priorityhealth.com*.



#### Your journey to health and wellness starts here.

We believe supporting the whole person is the way to achieve long-term health, and we know the health and wellness journey can look different for everyone. That's why these programs are designed to support the unique, personalized needs of Priority Health members through experiences that spark interest, encourage engagement and ultimately improve health.

#### Get discounted gym memberships.

What's the best way to break a sweat without breaking the bank? Active&Fit Direct™. It's a program designed to help you work out at one of our many fitness centers in Michigan—and more than 12,000 centers nationwide. Membership is \$28 per month, plus a one-time \$28 enrollment fee (plus applicable taxes).¹ Learn more at *priorityhealth.com/activeandfit*.



#### Get healthy tips and more.

Our digital magazine, *ThinkHealth*, offers the latest stories and information to help you live your healthiest life. Topics include personal well-being, nutrition, healthy tips and ways to save on your health care. Learn more at *priorityhealth.com/thinkhealth*.



#### Join PriorityVoice.

Your experience with Priority Health is important to us—so important we think you should have a say in how things run around here. You're invited to join PriorityVoice, an online community for our members, through which you can share your feedback. The information you provide will help us better serve you and more than 1 million members. Learn more and sign up at *priorityvoice.com/c/r/join*.



#### Become an Ambassador.

Priority Health has partnered with the National Fitness Campaign to build Fitness Courts in public spaces, with the goal of fighting obesity, improving quality of life and creating equitable access to exercise. Learn more about becoming a Fitness Court Ambassador at *nationalfitnesscampaign.com/ambassador*.







#### Get support when managing a chronic condition.

Managing a chronic condition? Our care management program puts your care front and center by pairing you with licensed nurses or social workers who are trained to help you manage chronic conditions including asthma, diabetes and depression. They can also help with new diagnoses, recent hospitalizations and more. Learn more at *priorityhealth.com/caremanagement*.





#### Prevent or manage your diabetes.

#### Did you know?

- $\cdot$  One in 10 Americans are living with diabetes.<sup>1</sup>
- · Of those, 90%-95% have Type 2 diabetes.1
- $\cdot$  96 million adults are living with prediabetes and aren't aware they could develop Type 2 diabetes.<sup>2</sup>

Priority Health members who are at risk, diagnosed with prediabetes or diagnosed with diabetes may be eligible to participate in our diabetes management and prevention programs that offer tools, resources and support through in-person or virtual classes. Learn more at **priorityhealth.com/member/managing-your-health**.





#### Digestive health support.

As a Priority Health member, you can access Ayble Health<sup>TM</sup>, a virtual provider offering personalized digestive care through a virtual gastroenterology (GI) clinic. You'll have a comprehensive digestive care team that collaborates with your current provider, along with smart nutrition and stress relief tools to alleviate common digestive symptoms. Learn more at ayblehealth.com/priorityhealth.



#### There's more to Priority Health than costs and coverage.

A Priority Health plan comes with access to a number of unique, affordable health services. Here are just a few ways you can get the most out of a Priority Health plan through our exclusive, low- or no-cost programs.



#### Say what?

Heard about our hearing discount program? Priority Health members have access to discounts on hearing exams and hearing aids through our partnership with TruHearing. Learn more at *priorityhealth.com/truhearing*.





#### More for moms and babies.

PriorityMOM, which stands for Maternity Offering for Members, is designed to navigate health care costs and coverage through pregnancy and beyond. The goal is to promote more full-term pregnancies and offer helpful information on ways to stay happy and healthy throughout pregnancy. Learn more at *priorityhealth.com/prioritymom*.



PriorityBABY<sup>TM</sup> is Priority Health's premier family-first program, available to all members with newly added newborn dependents. The program is designed to support members and their little one, up to the baby's second birthday. The goal is to promote healthier and safer infant care for new caregivers by providing resources and information. Learn more at *priorityhealth.com/joinprioritybaby*.





#### Save on the brands you love.

Priority Health members can find deals on travel, restaurants, shopping, family care, car rentals and more through our easy-to-use online marketplace called BenefitHub. With exclusive offers, cash back and discounted gift cards to businesses near you, it's easy to save. Learn more at **priorityhealth.com/benefithub**.





Priority Health knows mental health issues can affect how we think, feel, act, handle stress, relate to others or make choices. Whether you're seeking treatment or simply searching for more information, we have many support options and free resources that can help.

#### Use the Teladoc Health Mental Health platform.

You have a free self-help resource waiting online.

Focusing on your emotional health is essential. As a Priority Health member, we encourage you to take advantage of Teladoc Health's Mental Health program.\* This free mental wellness resource offers support for stress, depression, sleep and more to help you live your happiest and healthiest life. To get started, visit *priorityhealth.com/mentalhealth* to sign up for your free Teladoc Health account.



#### Find a provider.

#### Locate in-network help that fits your needs.

Our behavioral health network includes outpatient psychologists, licensed professional counselors, licensed master social workers, psychiatrists, behavior analysts and so many more. You can find a behavioral health specialist by using our Find a Doctor tool at *priorityhealth.com/findadoc* or directly through your Priority Health app or member account. In the tool, click on **Advanced Search** and use the **Areas of Focus** and **Specialty filters** to find a list of behavioral health specialists who match the areas of expertise you are seeking.



#### Call us directly.

#### Priority Health remains committed to your mental well-being.

Navigating the behavioral health system can be tough. We have a team of behavioral health specialists who can talk to you about your health coverage, treatment options and find innetwork specialists. They can even help you determine whether outpatient care or inpatient care will best meet your needs. Just call the number on the back of your member ID card or **800.673.8043 (TTY: 711)**. Crisis support is available 24 hours a day, seven days a week.

You may also call or text 988 anytime to receive emotional support outside of Priority Health. Additionally, if you are experiencing immediate safety concerns or need medical attention, we encourage you to call 911 or to go the nearest emergency room.



#### **Questions? Call customer service.**

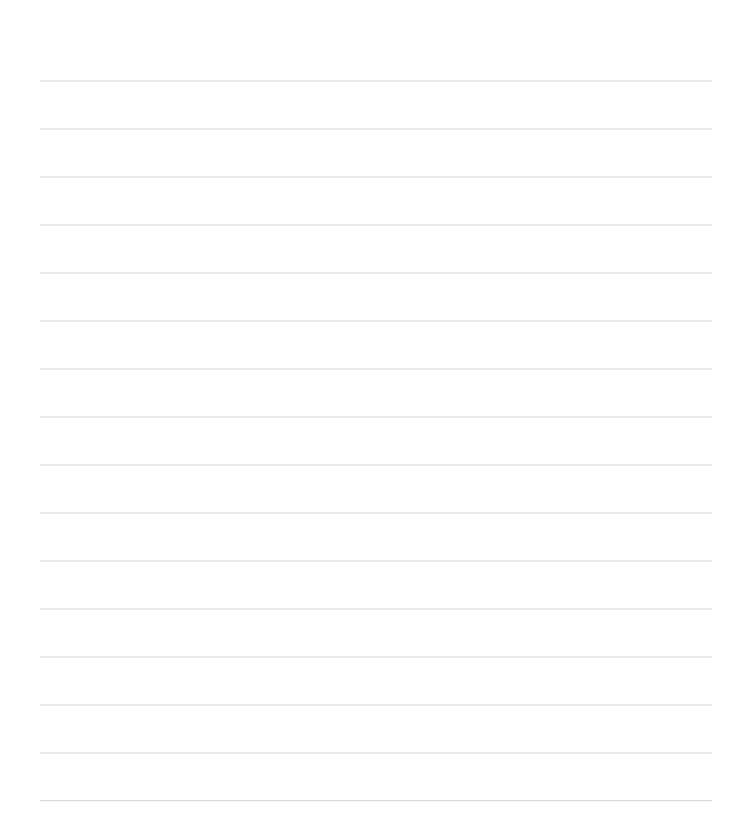
Did you know our customer service team members have won awards for being helpful, efficient and there when you need them? If you have questions regarding your health plan, please call the number listed on the back of your member ID card to be connected with a customer service representative.

### Each representative is located right here in Michigan and is available:

- · Monday to Thursday, 7:30 a.m. to 7 p.m. Eastern Time
- · Friday, 9 a.m. to 5 p.m. Eastern Time
- · Saturday, 8:30 a.m. to noon Eastern Time



## Notes



Priority Health complies with applicable civil rights laws and does not discriminate, exclude people, or treat them differently on the basis of race, color, ethnicity, national origin, age, HIV status, marital status, sex (as defined by law and Priority Health policy), sexual orientation, gender identity or expression, disability, religion, socioeconomic status or source of payment for service, height, weight, veteran status, association or any other protected characteristic based on federal, state or local law.

Priority Health provides free language services to people whose primary language is not English, which may include:

- · Qualified interpreters.
- · Information written in other languages.

Priority Health provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:

- · Qualified sign language interpreters.
- · Written information in other formats (e.g. large print, audio, accessible electronic).

If you need reasonable modifications, appropriate auxiliary aids and services or language assistance services, visit *priorityhealth.com/contact-us*.

If you believe that Priority Health has failed to provide these services or discriminated in another way on the basis of race, color, ethnicity, national origin, age, HIV status, marital status, sex (as defined by law and Priority Health policy), sexual orientation, gender identity or expression, disability, religion, socioeconomic status or source of payment for service, height, weight, veteran status, association or any other protected characteristic based on federal, state, or local law, you can file a grievance in person or by mail, phone, fax or email. The Section 1557 Civil Rights Coordinator can answer questions and help file a grievance by:

Mail: Attention: Section 1557 Civil Rights Coordinator

Compliance Department MC 3230

Priority Health

1231 East Beltline Ave NE Grand Rapids, MI 49525-4501

**Phone:** 866.807.1931 (TTY: 711)

**Fax:** 616.975.8850

**Email:** PH-compliance@priorityhealth.com

You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, the Priority Health civil rights coordinator is available to help you.

You can also file a civil rights complaint with the Office for Civil Rights (OCR) at the U.S. Department of Health and Human Services (HHS) by:

Mail: 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201

**Phone:** 800.368.1019 (TTD: 800.537.7697)

**Form:** hhs.gov/civil-rights/filing-a-complaint

## Notice of Availability of Language Assistance Services and Auxiliary Aids and Services

We offer free language assistance services and auxiliary aids and services.

**Albanian (Shqip) -** VINI RE: Nëse flisni shqip, shërbime falas të ndihmës së gjuhës janë në dispozicion për ju. Ndihma të përshtatshme dhe shërbime shtesë për të siguruar informacion në formate të përdorshme janë gjithashtu në dispozicion falas. Telefononi 800.942.0954 (TTY: 711) ose bisedoni me ofruesin tuaj të shërbimit.

Arabic (العربية) - تنبيه: إذا كنت تتحدث اللغة العربية، فستتوفر لك خدمات المساعدة اللغوية المجانية. كما تتوفر وسائل مساعدة وخدمات مناسبة لتوفير المعلومات بتنسيقات يمكن الوصول إليها مجانًا. اتصل على الرقم 800.942.0954 (TTY: 711) أو تحدث إلى مقدم الخدمة.

Assyrian (ملهونه) - عحمه محمله : جامه مرونه بالمه بالمونه ب

Bengali (বাংলা) - মনোযোগ দিন: যদি আপনি বাংলা বলেন তাহলে আপনার জন্য বিনামূল্যে ভাষা সহায়তা পরিষেবাদি উপলব্ধ রয়েছে। অ্যাক্সেসযোগ্য ফরম্যাটে তথ্য প্রদানের জন্য উপযুক্ত সহায়ক সহযোগিতা এবং পরিষেবাদিও বিনামূল্যে উপলব্ধ রয়েছে। ৪০০.942.0954 (TTY: 711) নম্বরে কল করুন অথবা আপনার প্রদানকারীর সাথে কথা বলুন।

**Bosnian/Croatian (Bosanski/Hrvatski) -** PAŽNJA: Ako govorite bosanski/hrvatski, dostupne su vam besplatne jezičke usluge. Odgovarajuća pomagala i usluge za pružanje informacija u pristupačnim formatima takođe se pružaju besplatno. Pozovite 800.942.0954 (TTY: 711) ili kontaktirajte svog pružatelja usluga.

**Brazilian Portuguese (Português do Brasil) -** ATENÇÃO: Se você fala português do Brasil, serviços gratuitos de assistência linguística estão disponíveis para você. Auxílios e serviços auxiliares apropriados para fornecer informações em formatos acessíveis também estão disponíveis gratuitamente. Lique para 800.942.0954 (TTY: 711) ou fale com seu provedor.

**Chinese – Simplified (中文) -** 注意:如果您说[中文],我们将免费为您提供语言协助服务。我们还免费提供适当的辅助工具和服务,以无障碍格式提供信息。致电 800.942.0954(TTY:711)或咨询您的服务提供商。

**English -** ATTENTION: If you speak English, free language assistance services are available to you. Appropriate auxiliary aids and services to provide information in accessible formats are also available free of charge. Call 800.942.0954 (TTY: 711) or speak to your provider.

**French (Français) -** ATTENTION : Si vous parlez Français, des services d'assistance linguistique gratuits sont à votre disposition. Des aides et services auxiliaires appropriés pour fournir des informations dans des formats accessibles sont également disponibles gratuitement. Appelez le 800.942.0954 (TTY: 711) ou parlez à votre fournisseur.

**German (Deutsch) -** ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlose Sprachassistenzdienste zur Verfügung. Entsprechende Hilfsmittel und Dienste zur Bereitstellung von Informationen in barrierefreien Formaten stehen ebenfalls kostenlos zur Verfügung. Rufen Sie 800.942.0954 (TTY: 711) an oder sprechen Sie mit Ihrem Provider.

**Haitian Creole (Kreyòl Ayisyen) -** ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd aladispozisyon w gratis pou lang ou pale a. Èd ak sèvis siplemantè apwopriye pou bay enfòmasyon nan fòma aksesib yo disponib gratis tou. Rele nan 800.942.0954 (TTY: 711) oswa pale avèk founisè w la.

**Hindi (हिंदी) -** ध्यान दें: यदि आप हिंदी बोलते हैं, तो आपके लिए निःशुल्क भाषा सहायता सेवाएं उपलब्ध होती हैं। सुलभ प्रारूपों में जानकारी प्रदान करने के लिए उपयुक्त सहायक साधन और सेवाएँ भी निःशुल्क उपलब्ध हैं। 800.942.0954 (TTY: 711) पर कॉल करें या अपने प्रदाता से बात करें।

**Italian (Italiano) -** ATTENZIONE: se parli Italiano, sono disponibili servizi di assistenza linguistica gratuiti. Sono inoltre disponibili gratuitamente ausili e servizi ausiliari adeguati per fornire informazioni in formati accessibili. Chiama l'800.942.0954 (TTY: 711) o parla con il tuo fornitore.

**Japanese (日本語)** - 注:日本語を話される場合、無料の言語支援サービスをご利用いただけます。アクセシブル(誰もが利用できるよう配慮された)な形式で情報を提供するための適切な補助支援やサービスも無料でご利用いただけます。800.942.0954 (TTY: 711) までお電話ください。または、ご利用の事業者にご相談ください。

**Korean (한국어) -** 주의: [한국어]를 사용하시는 경우 무료 언어 지원 서비스를 이용하실 수 있습니다. 이용 가능한 형식으로 정보를 제공하는 적절한 보조 기구 및 서비스도 무료로 제공됩니다. 800.942.0954 (TTY: 711) 번으로 전화하거나 서비스 제공업체에 문의하십시오.

**Polish (Polski) -** UWAGA: Osoby mówiące po polsku mogą skorzystać z bezpłatnej pomocy językowej. Dodatkowe pomoce i usługi zapewniające informacje w dostępnych formatach są również dostępne bezpłatnie. Zadzwoń pod numer 800.942.0954 (TTY: 711) lub porozmawiaj ze swoim dostawcą.

**Russian (Русский) -** ВНИМАНИЕ: Если вы говорите на русский, вам доступны бесплатные услуги языковой поддержки. Соответствующие вспомогательные средства и услуги по предоставлению информации в доступных форматах также предоставляются бесплатно. Позвоните по телефону 800.942.0954 (ТТҮ: 711) или обратитесь к своему поставщику услуг.

**Serbian (Srpski) -** ПАЖЊА: Ако говорите језиком који није енглески, доступне су вам услуге бесплатне помоћи у вези језика. Одговарајућа помоћна средства и услуге ради пружања информација у приступачном формату су такође доступни без накнаде. Позовите 800.942.0954 (TTY: 711) или разговарајте са пружаоцем услуга.

**Spanish (Español) -** ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. También están disponibles de forma gratuita ayuda y servicios auxiliares apropiados para proporcionar información en formatos accesibles. Llame al 800.942.0954 (TTY: 711) o hable con su proveedor.

**Tagalog -** PAALALA: Kung nagsasalita ka ng Tagalog, magagamit mo ang mga libreng serbisyong tulong sa wika. Magagamit din nang libre ang mga naaangkop na auxiliary na tulong at serbisyo upang magbigay ng impormasyon sa mga naa-access na format. Tumawag sa 800.942.0954 (TTY: 711) o makipag-usap sa iyong provider.

**Urdu (اردو) -** توجه دیں: اگر آپ اردو بولتے ہیں، تو آپ کے لیے زبان کی مفت مدد کی خدمات دستیاب ہیں۔ قابل رسائی فارمیٹس میں معلومات فراہم کرنے کے لیے مناسب معاون امداد اور خدمات بھی مفت دستیاب ہیں 800.942.0954 (TTY: 711) پر کال کریں یا اپنے فراہم کنندہ سے بات کریں۔

**Vietnamese (Tiếng Việt) -** LƯU Ý: Nếu bạn nói tiếng Việt, chúng tôi cung cấp miễn phí các dịch vụ hỗ trợ ngôn ngữ. Các hỗ trợ dịch vụ phù hợp để cung cấp thông tin theo các định dạng dễ tiếp cận cũng được cung cấp miễn phí. Vui lòng gọi theo số 800.942.0954 (TTY: 711) hoặc trao đổi với người cung cấp dịch vụ của bạn.

