MyHealth account setup

MyHealth gives you access to your health information in one convenient place. From renewing prescriptions to scheduling a virtual doctor visit and even checking the price of health care services before you get care, MyHealth puts you in control of your health.

You’re just a few clicks away from having your health information at your fingertips.

New to MyHealth?

Get started by setting up your account.

1. Go to priorityhealth.com/myhealth
2. Click Get an account.
3. Enter your email address and a password.
4. Next, tell us your name and birthdate.
5. Select Priority Health as your primary insurance provider and add your ID number from your Priority Health membership card. Click Continue.
6. Answer the security questions and select the green Accept button.

To ensure the highest level of security for our members, Priority Health uses an authentication and fraud prevention service that validates a member’s identity in real time, reducing the risk of identity impersonation. Priority Health does not use or store this information.

If you need assistance setting up your MyHealth account, please call 877.308.5083.
Already have a MyHealth account but can’t see your Priority Health information?

If you have a Spectrum Health MyHealth patient account and cannot see your Priority Health insurance or wellness information, follow these simple steps to add this information to your existing MyHealth account:

1. Log into your Spectrum Health MyHealth patient account.
2. Choose Insurance from the left menu (this is where you’ll find your wellness information, too).
3. Select Add Priority Health info.
4. Next, add your ID number from your Priority Health membership card and click Continue.
5. You will be asked six security questions to confirm your identity.
6. You’ll know you’ve successfully added your Priority Health information to your Spectrum Health patient account when you see the “Welcome Priority Health Members” banner.

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IF YOU CURRENTLY HAVE TWO MYHEALTH ACCOUNTS, PLEASE CALL 877.308.5083 AND THE MYHEALTH CUSTOMER SUPPORT TEAM WILL MERGE YOUR ACCOUNTS.