

# When it's time for a vacation, rest assured that you're insured.

Assist America® is a free benefit to you and your dependents with no financial cap on services. A multilingual, medically trained call center can help you 24 hours a day, 365 days a year with one-touch access through the free app.

You can relax knowing that Priority Health and Assist America have you covered, no matter where you gather with friends and family. If someone becomes ill or injured while traveling more than 100 miles from home, including in a foreign country, Assist America provides support for medical and travel services such as:

#### **Medical consultation, evaluation and referral**

When you call Assist America, the 24/7 staff can make immediate recommendations for any situation and solve medical and non-medical emergencies anywhere in the world.

#### **Foreign hospital admission assistance**

Assist America fosters prompt hospital admission by validating your health insurance or advancing funds as needed to the hospital.

#### **Emergency medical evacuation**

If you become ill or injured away from home, Assist America will use whatever means necessary to evacuate you safely to the nearest facility that meets its rigorous standards.

#### **Prescription assistance**

Assist America works with your physician and pharmacy to replace your medication while you're traveling.

#### **Care of minors and children**

If a parent or guardian becomes ill or injured, Assist America will arrange and pay for minors and children to

return home to a family member, or arrange for child care locally.

#### **Compassionate visit**

Assist America will arrange and pay for transportation for a loved one to join you if you're traveling alone and expected to be hospitalized for longer than seven days.

#### **Return of mortal remains**

In the unfortunate event that you pass away while traveling, Assist America will arrange and pay for the necessary paperwork, body preparations and transport to bring your remains home.

#### **Lost luggage and document assistance**

Assist America works with airlines to recover and deliver lost bags and work with travel companies to replace lost tickets and/or passports and other documents.

#### **Two ways to access services:**

- 1. Call Assist America's 24-hour Operations Center at 800.872.1414.**
- 2. Download the Assist America app.**

**Priority Health reference number:  
01-AA-PHP-12123**