

Summary of Benefits and Coverage: What this Plan Covers & What it Costs
Grand Valley State University: PPO plan

Coverage Period: 01/01/2021 - 12/31/2021
Coverage for: Subscriber/Dependent | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. **Note: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary.** For more information about your coverage or to get a copy of the complete terms of coverage, visit us at PriorityHealth.com or call 1-800-956-1954. For general definitions of common terms, such as allowed amount, balance billing, co-insurance, co-payment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at <https://www.healthcare.gov/sbc-glossary/> or call 1-800-956-1954 to request a copy.

| Important Questions | Answers | Why this Matters |
|--|--|--|
| What is the overall deductible? | For <u>network providers</u> \$250 person / \$500 family For <u>non-network providers</u> \$500 person / \$1,000 family The amounts calculated toward the non-network benefits <u>deductible</u> apply to the network benefits <u>deductible</u> . The network benefits <u>deductible</u> also apply to the non-network benefits <u>deductible</u> . Amounts you pay toward the <u>deductible</u> do not count toward any co-insurance maximums. | Generally, you must pay all of the costs from providers up to the deductible amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> . |
| Are there services covered before you meet your deductible? | Yes, the network benefits <u>deductible</u> doesn't apply to <u>preventive care</u> , <u>certain</u> services subject to flat dollar <u>co-pays</u> or certain services received in your primary care physician's office. | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without cost-sharing and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ . |
| Are there other deductibles for specific services? | No. | You don't have to meet <u>deductibles</u> for specific services. |
| What is the out-of-pocket limit for this plan? | Yes. For <u>network providers</u> \$8,550 person / \$17,100 family For <u>non-network providers</u> \$8,550 person / \$17,100 family Your <u>plan</u> also has a co-insurance maximum. For <u>network providers</u> \$1,000 person / \$2,000 family For <u>non-network providers</u> \$2,500 person / \$5,000 family The amounts calculated toward the non-network benefits co-insurance maximum and <u>out-of-pocket limit</u> apply to the network benefits co-insurance maximum and <u>out-of-pocket limit</u> . The amounts calculated toward the network benefits co-insurance maximum and <u>out-of-pocket limit</u> also apply to the amounts calculated toward the non-network benefits co-insurance maximum and <u>out-of-pocket limit</u> . | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met. |
| What is not included in the out-of-pocket limit? | <u>Premiums</u> , <u>balance-billed</u> charges, health care this <u>plan</u> doesn't cover, services that exceed an annual day/visit limit, and prior certification penalties. | Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> . |
| Will you pay less if you use a network provider? | Yes. See PriorityHealth.com or call 1-800-956-1954 for a list of <u>network providers</u> . | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's charge</u> and what your <u>plan</u> pays (<u>balance billing</u>). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a referral to see a specialist? | No. | You can see the in-network <u>specialist</u> you choose without a <u>referral</u> . |



All co-payment and co-insurance costs shown in this chart are after your deductible has been met, if a deductible applies.

| Common Medical Event | Services You May Need | What You Will Pay | | Limitations, Exceptions & Other Important Information |
|---|--|---|--|---|
| | | Network Provider (You will pay the least) | Non-Network Provider (You will pay the most) | |
| If you visit a health care provider's office or clinic | Primary care visit to treat an injury or illness | \$20 co-pay/ visit | 30% co-insurance/ visit | <p>Network benefit level deductible does not apply to certain services subject to flat dollar co-pays.</p> <p>Retail health clinic services are covered at reasonable and customary charges.</p> <p>\$20 co-pay/ visit for spinal manipulation services provided by a network provider. Covered up to a combined contract year maximum of 30 visits.</p> <p>30% co-insurance/ visit for spinal manipulation services provided by a non-network provider. Covered up to a combined contract year maximum of 30 visits.</p> <p>Temporomandibular Joint Function (TMJ) treatment covered up to a combined lifetime maximum of \$1,000.</p> |
| | Specialist visit | \$20 co-pay/ visit | 30% co-insurance/ visit | |
| | Other practitioner office visit | <ul style="list-style-type: none"> • \$20 co-pay/ visit for evaluation/ management services only at retail health clinics • 10% co-insurance/ visit for family planning/ infertility services • 10% co-insurance for Temporomandibular Joint Function (TMJ) treatment • 50% co-insurance for Orthognathic surgery | <ul style="list-style-type: none"> • Evaluation/management services only at retail health clinics covered at the network benefit level • 30% co-insurance/ visit for family planning/ infertility services • 30% co-insurance for Temporomandibular Joint Function (TMJ) treatment • 50% co-insurance for Orthognathic surgery | |
| | Preventive care/screening/immunization | No charge | 30% co-insurance/ visit | <p>Preventive care services are those listed in Priority Health's Preventive Health Care Guidelines, including women's preventive health care services. Network benefit level deductible does not apply.</p> <p>Routine eye exam and glaucoma testing covered up to a contract year maximum of \$40 when services received by a non-network provider. Additionally, routine eye exams and glaucoma testing are limited to a combined maximum of one exam every two years. You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.</p> |
| If you have a test | Diagnostic test (x-ray, blood work) | 10% co-insurance | 30% co-insurance | No charge when services received in a physician's office by a network provider, network benefit level deductible does not apply. Prior certification required for genetic testing. |
| | Imaging (CT/PET scans, MRIs) | 10% co-insurance | 30% co-insurance | Prior certification required for certain radiology examinations. Penalty applies if not prior certified. No charge when services received in a physician's office by a network provider, network benefit level deductible does not apply. |

* For more information about limitations and exceptions, see the plan or policy document at PriorityHealth.com.

| Common Medical Events | Services You May Need | What You Will Pay | | Limitations, Exceptions & Other Important Information |
|---|--|--|--|---|
| | | Network Provider (You will pay the least) | Non-Network Provider (You will pay the most) | |
| If you need drugs to treat your illness or condition More information about prescription drug coverage is available at https://www.priorityhealth.com/prog/pharmacy/pharmacy.cgi | Generic drugs | \$4 co-pay/ retail prescription \$8 co-pay/ mail order prescription | Not covered | Prescription Drugs – Administered by CVS Caremark More information about prescription drug coverage is available at www.caremark.com or by calling (888) 549-5789. Your prescription drug coverage is provided by a plan other than Priority Health. Your out-of-pocket costs for prescription drugs covered under that plan will also track to the Out-of-Pocket Limit, if applicable. If the issuer of the prescription drug plan does not provide timely updates or provides inaccurate information related to your out-of-pocket expense for drugs covered under that plan, Priority Health will not be responsible for reprocessing claims upon receipt of delayed or corrected information. |
| | Preferred brand drugs | \$20 co-pay/ retail prescription \$40 co-pay/ mail order prescription | Not covered | |
| | Non-preferred brand drugs | \$40 co-pay/ retail prescription \$80 co-pay/ mail order prescription | Not covered | |
| | Preferred specialty drugs | Contact CVS Caremark | Not covered | |
| | Non-Preferred specialty drugs | Contact CVS Caremark | Not covered | |
| If you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | 10% co-insurance/ visit | 30% co-insurance/ visit | Including outpatient care, observation care and ambulatory surgery center care. Prior certification may be required. Prior certification is required for bariatric surgery. Penalty applies if not prior certified. Coverage is limited to one bariatric surgery per lifetime. Unless medically necessary, a second bariatric surgery is not Covered, even if the first procedure occurred prior to joining this plan. |
| | Physician/surgeon fees | 10% co-insurance/ visit | 30% co-insurance/ visit | |
| If you need immediate medical attention | Emergency room services | \$50 co-pay/ visit | Covered at the network benefit level; reasonable and customary limitations apply | Co-pay waived if you become confined in a Hospital as an inpatient. Network benefit level deductible does not apply. |
| | Emergency medical transportation | 10% co-insurance | Covered at the network benefit level; reasonable and customary limitations apply | |
| | Urgent care | \$20 co-pay/ visit | 30% co-insurance/ visit | Co-pay applies to all urgent care visits. Network benefit level deductible does not apply. |

* For more information about limitations and exceptions, see the plan or policy document at PriorityHealth.com.

| Common Medical Events | Services You May Need | What You Will Pay | | Limitations, Exceptions & Other Important Information |
|---|--|--|---|--|
| | | Network Provider (You will pay the least) | Non-Network Provider (You will pay the most) | |
| If you have a hospital stay | Facility fee (e.g., hospital room) | 10% co-insurance/ visit | 30% co-insurance/ visit | Prior certification is required at least 5 working days in advance, except in emergencies or for Hospital stays for a mother and her Newborn of up to 48 hours following a vaginal delivery and 96 hours following a cesarean section. Notification must be provided for all admissions following emergency room care. |
| | Physician/surgeon fee | 10% co-insurance/ visit | 30% co-insurance/ visit | Penalty applies if not prior certified. Prior certification is required for bariatric surgery. Penalty applies if not prior certified. Coverage is limited to one bariatric surgery per lifetime. Unless medically necessary, a second bariatric surgery is not Covered, even if the first procedure occurred prior to joining this plan. |
| If you have mental health, behavioral health, or substance abuse needs | Mental/Behavioral health outpatient services | \$20 co-pay/ visit | 30% co-insurance/ visit | Including medication management visits. Network benefit level deductible does not apply. |
| | Mental/Behavioral health inpatient services | 10% co-insurance/ visit | 30% co-insurance/ visit | Including Residential Treatment and partial hospitalization. Except in an emergency, prior certification required. Penalty applies if not prior certified. |
| | Substance use disorder outpatient services | \$20 co-pay/ visit | 30% co-insurance/ visit | Prior certification required for intensive outpatient treatment. Including medication management visits. Network benefit level deductible does not apply. |
| | Substance use disorder inpatient services | 10% co-insurance/ visit | 30% co-insurance/ visit | Including subacute Residential Treatment and partial hospitalization. Except in an emergency, prior certification required. Penalty applies if not prior certified. |
| If you are pregnant | Routine prenatal and postnatal care | No charge | 30% co-insurance/ visit | Routine prenatal and postnatal visits are covered under your Preventive Health Care Services benefit. 10% co-insurance for approved maternity education classes when provided by a network provider. Maternity education classes provided by a non-network provider are not covered. Appropriate office visit charge (PCP or specialist) may apply to physician office services for complications of pregnancy. |
| | Delivery and all inpatient services | 10% co-insurance/ visit | 30% co-insurance/ visit | -----none----- |

* For more information about limitations and exceptions, see the plan or policy document at PriorityHealth.com.

| Common Medical Events | Services You May Need | What You Will Pay | | Limitations, Exceptions & Other Important Information |
|---|--|--|---|--|
| | | Network Provider (You will pay the least) | Non-Network Provider (You will pay the most) | |
| If you need help recovering or have other special health needs | Home health care | \$20 co-pay/ visit | \$20 co-pay/ visit | Excluding rehabilitation and habilitation services. Prior certification required Home health care services are limited to a combined 60 visits per contract year. |
| | Rehabilitation services <i>not</i> for the treatment of Autism Spectrum Disorder | 10% co-insurance/ visit | 30% co-insurance/ visit | Physical and occupational therapy limited to a combined 30 visits per contract year. Speech therapy limited to a combined 30 visits per contract year. Cardiac rehabilitation & pulmonary rehabilitation limited to a combined 30 visits per contract year. |
| | Habilitation services for treatment of Autism Spectrum Disorder <i>only</i> | 10% co-insurance/ visit | 30% co-insurance/ visit | Prior certification required for Applied Behavior Analysis (ABA). Covered services include Physical, Occupational, Speech Therapy and Applied Behavior Analysis (ABA). Services are Covered for children and adolescents under age 19 only. Multiple charges may apply during one day of service. |
| | Habilitation services not for the treatment of Autism Spectrum Disorder | Not covered | Not covered | Not covered |
| | Skilled nursing care | 10% co-insurance/ visit | 30% co-insurance/ visit | Services received in a skilled nursing care facility, subacute facility, inpatient rehabilitation care facility or hospice care facility are limited to a combined 120 days per contract year. Prior certification required. |
| | Durable medical equipment (DME) | 10% co-insurance/ visit | 30% co-insurance/ visit | Including rental, purchase or repair. Prior certification required for equipment over \$1,000, all rentals and all shoe inserts. |
| | Prosthetics & orthotics | 10% co-insurance/ visit | 30% co-insurance/ visit | Surgical bras after mastectomy limited to 4 bras per contract year Compression stockings limited to 12 pairs per contract year. |
| | Hospice service | 10% co-insurance/ visit | 10% co-insurance/ visit | This benefit applies to hospice services provided in the home only. Any hospice services provided in a facility will be subject to the appropriate facility benefit. Prior certification required. |
| If your child needs dental or eye care | Child eye exam | Not covered | Not covered | Not covered |
| | Child glasses | Not covered | Not covered | Not covered |
| | Child dental check-up | Not covered | Not covered | Not covered |

* For more information about limitations and exceptions, see the plan or policy document at PriorityHealth.com.

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan documents for more information and a list of any other excluded services.)

- Acupuncture
- Cosmetic surgery
- Dental care (Adult & Child)
- Habilitation services not for the treatment of Autism Spectrum Disorder
- Long-term care
- Routine foot care
- Weight loss programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan documents.)

- Bariatric surgery
- Chiropractic care
- Emergency services provided outside the U.S.
- Hearing aids
- Infertility treatment - diagnostic, counseling and planning services for the underlying cause of infertility
- Non-emergency care when traveling outside the U.S.
- Private-Duty Nursing
- Routine eye care (Adult & Child)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Insurance and Financial Services (DIFS) at 1-877-999-6442 or difs-HICAP@michigan.gov; the Department of Health and Human Services, Center for Consumer Information and Insurance Oversight at 1-877-267-2323 x61565 or www.cciio.cms.gov; or the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: Priority Health at 1-800-956-1954 or www.priorityhealth.com; the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform; or the Department of Insurance and Financial Services (DIFS) at 1-877-999-6442 or difs-HICAP@michigan.gov. Additionally, a consumer assistance program can help you file your appeal. Contact the Michigan Health Insurance Consumer Assistance Program (HICAP) at 1-877-999-6442 or difs-HICAP@michigan.gov.

Does this plan provide Minimum Essential Coverage? **Yes.**

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet Minimum Value Standards? **Yes.**

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-956-1954.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-956-1954.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码1-800-956-1954.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijigo holne' 1-800-956-1954..

-----To see examples of how this plan might cover costs for a sample medical situation, see the next section-----

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, co-payments, and co-insurance) and excluded services under this plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

| | |
|---|---------|
| ■ The <u>plan's</u> overall <u>deductible</u> | \$1,000 |
| ■ <u>Specialist co-payment</u> | \$50 |
| ■ Hospital (facility) <u>co-insurance</u> | 20% |
| ■ Other <u>co-insurance</u> | 20% |

This EXAMPLE event includes services like:

Specialist office visits (*prenatal care*)
 Childbirth/Delivery Professional Services
 Childbirth/Delivery Facility Services
 Diagnostic tests (*ultrasounds and blood work*)
 Specialist visit (*anesthesia*)

| | |
|---------------------------|-----------------|
| Total Example Cost | \$12,800 |
|---------------------------|-----------------|

In this example, Peg would pay:

| <i>Cost Sharing</i> | |
|-----------------------------------|----------------|
| Deductibles | \$1,000 |
| Co-payments | \$130 |
| Co-insurance | \$2,480 |
| <i>What isn't covered</i> | |
| Limits or exclusions | \$60 |
| The total Peg would pay is | \$3,670 |

Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

| | |
|---|---------|
| ■ The <u>plan's</u> overall <u>deductible</u> | \$1,000 |
| ■ <u>Specialist co-payment</u> | \$50 |
| ■ Hospital (facility) <u>co-insurance</u> | 20% |
| ■ Other <u>co-insurance</u> | 20% |

This EXAMPLE event includes services like:

Primary care physician office visits (*including disease education*)
 Diagnostic tests (*blood work*)
 Prescription drugs
 Durable medical equipment (*glucose meter*)

| | |
|---------------------------|----------------|
| Total Example Cost | \$7,400 |
|---------------------------|----------------|

In this example, Joe would pay:

| <i>Cost Sharing</i> | |
|-----------------------------------|----------------|
| Deductibles | \$971 |
| Co-payments | \$1,495 |
| Co-insurance | \$891 |
| <i>What isn't covered</i> | |
| Limits or exclusions | \$55 |
| The total Joe would pay is | \$3,412 |

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

| | |
|---|---------|
| ■ The <u>plan's</u> overall <u>deductible</u> | \$1,000 |
| ■ <u>Specialist co-payment</u> | \$50 |
| ■ Hospital (facility) <u>co-insurance</u> | 20% |
| ■ Other <u>co-insurance</u> | 20% |

This EXAMPLE event includes services like:

Emergency room care (*including medical supplies*)
 Diagnostic test (*x-ray*)
 Durable medical equipment (*crutches*)
 Rehabilitation services (*physical therapy*)

| | |
|---------------------------|----------------|
| Total Example Cost | \$1,900 |
|---------------------------|----------------|

In this example, Mia would pay:

| <i>Cost Sharing</i> | |
|-----------------------------------|----------------|
| Deductibles | \$518 |
| Co-payments | \$440 |
| Co-insurance | \$143 |
| <i>What isn't covered</i> | |
| Limits or exclusions | \$0 |
| The total Mia would pay is | \$1,101 |

The plan would be responsible for the other costs of these EXAMPLE covered services.