



Information for the  
Human Resource  
Professional to better  
assist your employees.

# social security tips

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## Equitable Relief – Medicare Enrollment/Disenrollment

The Centers for Medicare & Medicaid Services is providing equitable relief to individuals who could not submit premium-Part A or Part B enrollment or disenrollment requests timely due to challenges contacting us by phone. This relief applies to the 2022 General Enrollment Period, Initial Enrollment Period, and Special Enrollment Period.

If your employees were unable to enroll or disenroll in Medicare because they could not reach us by phone after January 1, 2022, they will be granted additional time, through December 30, 2022.

For more information, call 1-800-772-1213 or use our [Office Locator](#) to find the number for a local office.

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## Celebrating a Decade: My Social Security 10th Anniversary

Ten years ago this May, we launched [my Social Security](#). It started with letting people see future benefit estimates or current benefits. Over the decade, we've added and upgraded features to turn [my Social Security](#) into a powerful suite of online services that make your clients' lives easier when doing business with us online.

More than 69 million people have signed up and benefited firsthand from the many secure and convenient self-service options. And they've used their account more than 1.1 billion times to get what they need quickly and securely without needing to speak with a representative by phone or in an office.

A [my Social Security](#) account provides personalized tools for everyone, whether your clients receive benefits or not. Those not currently receiving benefits can:

- Estimate their future benefits and compare different dates or ages to begin receiving benefits.
- Get *instant* status of their Social Security application.
- Review their work history.
- Request a replacement Social Security card (in most states). And if your client can't request a card online, now they can begin the application online and save time visiting an office.

Please encourage your employees to visit our [my Social Security](#) webpage and securely create their account today!