NEW FACULTY ORIENTATION

AUGUST 9 – 11, 2023





Welcome to Grand Valley State University and congratulations!

We are delighted to have you here at New Faculty Orientation. You have joined a distinguished group of more than 850 faculty who are collegial, passionate for the mission of GVSU, and eager to get to know you and work with you. Personally, and on behalf of all my colleagues in the Office of the Provost, I want to remind you that we are here to serve you and provide all the necessary resources for you to grow, thrive, and succeed. Please never hesitate to reach out to your unit head, your dean, and any of us in my office.

This orientation is designed to accomplish several goals:

- Introduce you to GVSU's history, educational philosophy, and organizational culture.
- Familiarize you with the many resources available to you and to our students.
- Orient you to policies and procedures that will be relevant to you as an employee and as a faculty member.
- Introduce you to the different technologies used for teaching, research, student advising, and mentoring.
- Provide you with an opportunity to network with colleagues at GVSU.

You can think of this orientation as a map to GVSU. I am very confident that, as your knowledge of GVSU grows and expands, so will your appreciation of its unique history, its rich offerings, and its caring and equity-minded culture. Please enjoy, explore, and network. I look forward to getting to know you and to see you grow and thrive at GVSU.

Go Lakers!

— Dr. Fatma Mili, Provost and Executive Vice President for Academic Affairs

NEW FACULTY ORIENTATION CHECKLIST

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- ☐ Register for New Faculty Orientation (www.gvsu.edu/ftlc/nfo)
- □ Complete Orientation Pre-Work—includes 9 short videos (ranging in length from 2 to 8 minutes) that will take a total of 40 minutes to watch and one 3-page document to review).
- □ Attend Orientation

After Orientation; Before the Start of Classes

- □ Complete Human Resources paperwork, if not already done
- □ Request syllabi of record and sample course syllabi for your courses for your department
- □ Complete "Diversity, Inclusion, and Belonging at GVSU" training (access via Blackboard organization)
- □ Attend Navigate training session (register in Sprout; www.gvsu.edu/sprout)
- □ Reach out to any of the people you met during Orientation with any questions
- □ Add department, college, and university start-up events and meetings to your calendar
- □ Review the GVSU Emergency Manuals (https://www.gvsu.edu/emergency/do-you-know-what-to-do-13.htm) and Classroom Emergency Procedures Placards (located in each classroom) (copy in binder).

During the Fall Semester

□ Sign up for a First-Year-Faculty (FYF) Mentoring Community that fits your schedule (www.gvsu.edu/ftlc/mentoring)

During the Winter Semester

- OPTIONAL: Continue in an FYF Mentoring Community (www.gvsu.edu/ftlc/mentoring)
- □ OPTIONAL: Plan for participation in the 2024-2025 Effective Teaching Practices Learning Community

ORIENTATION AT-A-GLANCE

DAY 1—AUGUST 9, 2023

TIME	DESCRIPTION	LOCATION
8:30 – 9am	Registration & Breakfast	2250 Kirkhof Center Grand River Room
9 – 9:30am	Welcome DR. CHRISTINE RENER Vice Provost for Instructional Development and Innovation Director, Pew Faculty Teaching and Learning Center	
9:30 – 10am	Provost's Welcome DR. FATMA MILI Provost and Executive Vice President for Academic Affairs	
10 – 10:45am	Student Perspectives GVSU STUDENT PANELISTS	
10:45 – 11am	BREAK	
11 – 11:45am	Faculty-to-Faculty Conversations GVSU FACULTY PANELISTS	
11:45am – 12:45pm	LUNCH	
12:45 – 1:15pm	Student Mental Health UNIVERSITY COUNSELING CENTER	
1:15 – 1:30pm	BREAK	
1:30 – 4pm	Technology Exhibits, Demonstrations, and Workshops INFORMATION TECHNOLOGY AND REGISTRAR	Mary Idema Pew Library Atrium Level
4:15 – 5pm	Optional Tour of Allendale Campus	Meet at the Clock Tower

ORIENTATION AT-A-GLANCE (Cont.)

DAY 2—AUGUST 10, 2023

TIME	DESCRIPTION	LOCATION
8:30 – 9am	Registration & Continental Breakfast	215 Eberhard Center 2nd floor conference room
9 – 9:30am	Welcome Back DR. CHRISTINE RENER Vice Provost for Instructional Development and Innovation Director, Pew Faculty Teaching and Learning Center	
9:30 – 9:45am	Faculty Governance Welcome DR. FELIX NGASSA Chair, University Academic Senate and Executive Committee of the University Academic Senate, Professor, Chemistry DR. COURTNEY KARASINSKI Vice Chair, University Academic Senate and Executive Committee of the University Academic Senate, Associate Professor, Communication Sciences and Disorders	
9:45 – 10am	President's Welcome DR. PHILOMENA MANTELLA President, Grand Valley State University	
10 – 10:15am	BREAK	
10:15 – 11am	Teaching and Learning Breakout Sessions GVSU FACULTY	3 rd Floor Eberhard Center (see program for room details)
11 – 11:15am	BREAK	
11:15am – 12pm	Inclusive and Just Campus Community DIVISION OF INCLUSION AND EQUITY	215 Eberhard Center
12 – 1pm	LUNCH	
1 – 2:30pm	Benefits Overview TARA BIVENS Director of Total Rewards and Benefits Manager	201 Eberhard Center
2 – 4pm	Resource Fair	215 Eberhard Center & Lobby
4:15 – 6pm	Grand Rapids City Bus Tour and Health Campus Reception	Meet in Eberhard 1st Floor Lobby (near entrance)

ORIENTATION AT-A-GLANCE (Cont.)

DAY 3—AUGUST 11, 2023 (Tenure-Track Faculty Only)

DAY 3—AUGUST 1	1, 2023 (<i>Tenure-Track Faculty Only</i>)	
TIME	DESCRIPTION	LOCATION
8:30 – 9:00am	Breakfast & Welcome DR. ROBERT SMART Vice Provost for Research Administration	030 Mary Pew Idema Library Multipurpose Room
9:00 – 10:00am	Faculty Experiences! Panel Discussion DR. RICHARD LORD, MODERATOR Associate Professor of Chemistry	
10 – 10:15am	Research Philosophy and Integrity DR. JEFF POTTEIGER Associate Vice Provost, The Graduate School	
10:15 – 10:30am	Break	
10:30 – 11:30am	Creating Your Scholarship Agenda and Support Services CSCE LEADERSHIP TEAM	
11:30am – 1pm	Meet & Greet—Question and Answer with Center for Scholarly and Creative Excellence (CSCE) Staff and Faculty Researchers	
Notes:		

Day One — August 9, 2023

Student Perspectives

10 - 10:45am

GVSU Students, moderated by Takeelia Garrett, GVSU Ombuds

New faculty members will have the opportunity to hear from a dynamic group of Grand Valley students in this session hosted by the Division of Student Affairs and the GVSU Social Justice Centers (LGBT Resource Center, Office of Multicultural Affairs, Center for Women and Gender Equity, and the Military and Veterans Resource Center). Panelists will provide new faculty with a richer understanding of student experiences and perspectives. You will have the opportunity to hear about students' experiences and ask questions with the intention that what is shared expands your classroom practices and your ability to support students.

Faculty-to-Faculty Conversations

11 – 11:45am

GVSU Faculty

Faculty who are relatively new to Grand Valley will share their experiences and perspectives. You will have the chance to hear their suggestions for things to do (and advice on what not to do?) during your first few months on campus. Panelists will share resources that they found particularly helpful in their own transition to campus as well as in supporting students. You will have an opportunity to ask questions and engage in discussion. The information contained in the pre-work videos from the Provost's Office, FTLC, CSCE, and University Libraries will prove particularly helpful during this session.

Student Mental Health

12:45 - 1:15pm

University Counseling Center

The University Counseling Center seeks to enhance the well-being of the Grand Valley community through mental health services, including prevention, education, and counseling. This session will provide an overview of mental health on college campuses, as well as important information related to navigating student mental health concerns. Special attention will be given to available resources and supports.

Information Technologies & University Systems Workshops

1:30 - 4pm

Information Technology and Registrar

The Records/Registration Department, eLearning Technologies, IT Security, Academic Research and Computing, IT Innovation and Research, and the University Libraries have partnered to sponsor an informative afternoon of exhibits and scheduled sessions. Various workshops will provide an extensive overview of the diverse range of technologies and services available to GVSU faculty. Blackboard Ultra and Banner (essential campus teaching and learning platforms) will be covered, as well as advanced and innovative technologies that can enhance your teaching and student learning. Live demonstrations and exhibits will feature Digital Studio services, instructional design consultation, how to request assistance through our Service Portal, Okta/multifactor authentication, library resources, and more.

Day One — **August 9, 2023** (*cont.*)

Allendale Campus Tour (Optional)

4:15 - 5pm

GVSU Faculty & Staff Volunteers

Meet at the Cook Carillion Clock Tower for a highlight tour of the Allendale Campus. New faculty will explore some of the buildings in the center of campus, learn about points of particular interest to faculty, and tour one of the student living and learning centers. You are invited to join whether or not you will be teaching on this campus.

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MEET THE ACADEMIC LEADERS College Deans & Provost's Office



Ed AboufadelSenior Associate Vice President for Academic Affairs



Jennifer DrakeDean, College of Liberal Arts and Sciences



Mary AlbrechtExecutive Associate for Administrative Operations



Erica HamiltonAssistant Vice President for Academic Affairs



Annie Bélanger Dean, University Libraries



Sean LancasterAssistant Vice President for Academic Affairs



Bonnie Bowen Associate Vice President for Academic Affairs



Diana LawsonDean, Seidman College of Business



Cathy BuyarskiVice Provost for Advising and Student Success



Aaron LowenAssistant Vice President for Academic Affairs

MEET THE ACADEMIC LEADERS College Deans & Provost's Office



Fatma MiliProvost and Executive Vice President for Academic Affairs



Robert Smart
Vice Provost for Research
Administration and Executive Director
of the Center for Scholarly and
Creative Excellence



Paul PlotkowskiDean, Padnos College of Engineering and Computing



Sherril SomanDean, College of Education and Community Innovation



Jeff PotteigerAssociate Vice Provost of The Graduate School



Patricia Thomas
Dean, Kirkhof College of Nursing



Christine Rener
Vice Provost for Instructional Development
and Innovation and Director of the Robert
and Mary Pew Faculty Teaching and
Learning Center



Kara Van DamVice Provost for Graduate and Lifetime Learning



Mark SchaubDean, Brooks College of Interdisciplinary
Studies



Ning "Jackie" Zhang Dean, College of Health Professions

August 9, 2023

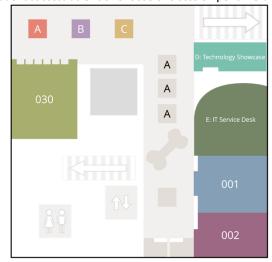
Technology Exhibits, Demonstrations, and Workshops 1:30 pm - 4 pm

The Records/Registration Department, eLearning Technologies, IT Security, Academic Research Computing, IT Innovation & Research, and the University Libraries have partnered to sponsor an informative afternoon of exhibits and scheduled sessions. Various workshops will provide an extensive overview of the diverse range of technologies and services available to GVSU faculty. Blackboard Ultra and Banner (essential campus teaching and learning platforms) will be covered, as well as advanced and innovative technologies that can enhance your teaching and student learning. Live demonstrations and exhibits will feature Digital Studio services, instructional design consultation, how to request assistance through our Service Portal, Okta/multifactor authentication, library resources, and more.

(New Faculty	Returning Faculty		
1:30 – 1:55pm	LIB Atrium (Exhibit spaces outside of the Multipurpose Room and near the Service Desk) Visit Demonstrations Meet your eLearning liaisons, library liaisons, members of IT Security, IT Innovation & Research, Academic Research Computing, and more!			
Session 1 2:00 – 2:55pm	LIB 001 myBanner Overview or LIB 030 • Multipurpose Room Ultra Essentials or LIB 002 General IT & eLearning Technologies Orientation	LIB 030 • Multipurpose Room Ultra Essentials or LIB Atrium Visit Demonstrations		
Session 2 3:00 – 3:55pm	LIB 001 myBanner Overview or LIB 030 • Multipurpose Room Ultra Essentials	LIB 030 • Multipurpose Room Ultra Essentials or LIB 002 Creating Instructor Presence with Panopto Video or LIB Atrium Visit Demonstrations		

Information Technology & eLearning Technologies Orientation

The following sessions and demonstrations highlight technologies that can enhance teaching and support student success at GVSU. Choose one session per time block.



Session One: 2 - 2:55 pm

030: Ultra Essentials

Join this session to master the latest version of Blackboard and maximize your teaching potential. Learn how to navigate Blackboard Ultra effortlessly, seamlessly share course materials with students, optimize course organization with folders or learning modules, incorporate external links and engaging multimedia content from Panopto, YouTube, or other third-party tools, and effortlessly create online assignments. Discover how to effectively utilize the Gradebook for providing valuable feedback and accurate scoring.

001: myBanner Overview

This session will provide an overview of the Self-Service Banner Faculty Services tab and Additional Student Information pages. Faculty will become familiar with inputting grades, viewing a student's course schedule, unofficial transcript, and degree progress (myPath), viewing the annual course schedule, and viewing lists of advisees and other lists available on the Additional Student Information page. We will also briefly discuss the structure and function of the Registrar's Office, the timing of important Registrar's Office functions, and best practices for protecting students' personally identifiable information.

002: General IT & eLearning Technologies Orientation

This session will cover an overview of various eLearning Technologies and IT services, resources, and support. Faculty will explore the benefits of using GVSU's enterprise technology tools and become familiar with professional development opportunities scheduled throughout the year. Faculty will meet members of the eLearning team and learn how to request assistance using the Service Portal.

Continual Demonstrations: 1:30 - 3:55 pm

(A) General Questions

Meet your eLearning Technologies liaisons and University Librarian liaisons! Ask us questions about Blackboard Ultra, library resources, the IT Service Portal, and professional development opportunities offered throughout the year.

(B) Digital Studio and Lightboard

The Digital Studio is available to assist faculty with their digital media projects. Learn about the innovative Lightboard, our video platform Panopto, and other services available through our Digital Studio.

C) IT Security & Academic Research Computing

Engage with the University's IT security team and learn how to secure your accounts, use single sign-on, and set up multifactor authentication. Find out how Academic Research Computing can support advanced academic technologies and high-performance research computing at GVSU.

(D) Technology Showcase

The Technology Showcase provides faculty, staff, and students with an engaging environment to interact, discover, learn, and share how emerging technologies can enhance teaching and improve learning. Stop by to experience 3D printing, virtual/augmented reality, and more!

(E) Visit the IT Service Desk if you need assistance with your GVSU username/password, Wi-Fi connection, and more!

Session Two: 3 - 3:55 pm

030: Ultra Essentials

Join this session to master the latest version of Blackboard and maximize your teaching potential. Learn how to navigate Blackboard Ultra effortlessly, seamlessly share course materials with students, optimize course organization with folders or learning modules, incorporate external links and engaging multimedia content from Panopto, YouTube, or other third-party tools, and effortlessly create online assignments. Discover how to effectively utilize the gradebook for providing valuable feedback and accurate scoring.

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002: Creating Instructor Presence: Getting Started with Panopto Video

Learn how to create instructional content by increasing instructor presence with Panopto in a few easy steps. In this session, faculty will learn how to use the Panopto Web Recorder, basic video editing tips, and hosting your Panopto video content in Blackboard Ultra.

Day Two — August 10, 2023

Teaching and Learning Breakout Sessions

10:15 - 11am

GVSU Faculty

In these concurrent sessions, you will have an opportunity in smaller groups to focus on preparing for the start of classes on August 28th. Join a discussion geared towards those new (or relatively new) to teaching or those who are joining GVSU with significant prior teaching experience. Topics covered in this session include: (a) student motivation, (b) fostering a sense of belonging and self-efficacy, (c) clarity of expectations, and (d) supporting student well-being. See nametags for room assignments.

Group A	Room 310
Group B	Room 312
Group C	Room 314
Group D	Room 316
Group E	Room 317

Inclusive and Just Campus Community

11:15am - 12pm

Division of Inclusion and Equity Leadership Team

The Division of Inclusion and Equity Leadership Team is on-hand for this session to assist new faculty navigate a variety of case studies designed to explore situations involving inclusion and equity-related student needs, both inside and outside of the classroom. These cases are drawn from real-life examples here at GVSU. While participating in the case study discussion, new faculty members will have the opportunity to learn more about our Social Justice Centers and campus partners. This session will provide new faculty with references to some policy and compliance obligations directed by units within the division.

Benefits Overview

1 – 2:30pm **EC 201**

Human Resources Staff

Faculty will have the opportunity to listen to a benefits presentation from the Director of Total Rewards and Benefits Manager. After the presentation, Human Resources and Payroll staff will be available for faculty to complete any necessary forms and paperwork, complete their benefits enrollment, and answer any questions that you may have. There will also be representatives from both retirement vendors, TIAA, and Fidelity, available to assist and answer questions.

Resource Fair

2 – 4pm

Various GVSU Offices and Departments

To help familiarize you with some of the resources at GVSU that support faculty, staff, and students, we invite you to meet with representatives during the Resource Fair. Work through the tables in any order and ask questions of interest. This session is meant to support your continued exploration of campus over the next few months.

Day Two — August 10, 2023 (cont.)

City of Grand Rapids Bus Tour & Health Campus Reception *4:15 – 6pm*

GVSU Faculty & Staff Volunteers; Hello West Michigan

Whether you are new to West Michigan or simply curious to learn more about Grand Valley State University and Grand Rapids, this tour is about *place*. We will be joined by colleagues from Hello West Michigan (https://hellowestmichigan.com/) for an informative tour of notable sites/sights in and around downtown Grand Rapids. The narrated tour will touch on geography, history, current events, and rich context for where Grand Valley State University is situated. The tour will stop at GVSU's Health Campus for a brief reception and a chance to learn about what it means to be an *engaged* university. The tour leaves the Eberhard Center at 4:15pm and returns back to the Eberhard Center by 6pm. All are welcome; those who grew up in Grand Rapids are sure to learn something new and are invited to join the conversation.

Day Three — August 11, 2023

(Tenure-Track faculty only)

Building a Scholarly Agenda at GVSU

8:30am - 1pm

Mary Idema Pew Library Room 030 (Multipurpose Room)

Center for Scholarly and Creative Excellence Leadership Team

This half-day education session will introduce you to the many resources and supports GVSU offers to build and maintain your scholarly agenda. The Center for Scholarly and Creative Excellence (CSCE) is a full-service research-administration center comprised of the Office of Sponsored Programs, the Technology Commercialization Office, the Office of Research Compliance and Integrity, and the Center for Undergraduate Scholar Engagement. The session is highlighted by a faculty panel that will offer you tips and strategies on building a successful research program at GVSU while maintaining balance with your teaching, service, and life outside of the University. Our goal is to help propel your research portfolio and student-engagement activities where you want them to go in the years ahead.

Notes:		

New Faculty Resource Fair

To help familiarize you with some of the resources at GVSU that support faculty, staff, and students, we invite you to meet with representatives during the Resource Fair. Work through the tables in any order and ask questions of interest. This session is meant to support your exploration of campus over the next few months. All offices listed below will be present and participating. Stop by each table to learn more!

Alcohol and Other Drugs Services (AOD)

Alcohol and Other Drugs Services supports students in making healthy lifelong decisions regarding substance abuse. See University Counseling Center also.

Career Center

The Career Center provides undergraduate, graduate, and alumni learners with in-person and virtual career-led resources including career development, career planning and preparation, and job searching strategies. Career Center staff includes a dedicated employer development team who builds relationships that support experiential learning and ultimately post-graduate employment and career center advisors assigned to each major. This approach allows for rich partnerships between academic departments and the Career Center staff to benefit the career activities of learners and alumni. They look forward to working with you!

Children's Enrichment Center

The Children's Enrichment Center (CEC) supports student parents and the community by providing high quality, educational experiences, and care to pre-school aged children through the use of Creative Curriculum and Teaching Strategies Gold Assessment. The CEC also partners with 20+ departments across campus to host experiential learning opportunities for both little and big Lakers alike, including campus field trips and tours, student employment, classroom assignments and research, as well as utilizing recreation areas for large motor skills development. These significant partnerships give GVSU students the benefit of hands-on learning and application, while the CEC Little Lakers gain many of the academic rewards.

CLAS Center for Experiential Learning

The CLAS Center for Experiential Learning (CCEL) promotes and supports experiential and integrative learning opportunities and resources for faculty, staff, and students. Experiential learning includes: curricular and co-curricular applied learning, research, internships, study abroad, and community-based learning. Through intra-college, cross-divisional, and extra-institutional partnerships, CCEL seeks to build and support a model of career-connected liberal arts and sciences education and to sustain faculty efforts toward high-impact teaching and learning. CCEL acts as a hub, liaising with stakeholders and resources across and beyond campus, providing opportunities for faculty to connect with each other and design experiential learning activities, and supporting grant-writing and other funding needs. Currently, CCEL's central initiatives are the CLAS Voyage (which will launch in Fall 2025) and the Laker Accelerated Talent Link, an enhanced co-op program combining an industry certificate with a paid internship at one of our community employer partners.

Dean of Students

The Dean of Students Office mission is to empower learners to be intentional and engaged citizens by providing a culture of equity, self-advocacy, and care through programs, resources, and support. Our vision is that every learner will develop meaningful connections and resiliency, be respectful in their interactions and advocate for themselves and others. The Dean of Students Office values (a) community and connections, (b) self-advocacy and self-care, (c) equity and inclusion, (d) diversity of thought and expression, and (e) respect for self and respect for others.

Disability Support Resources (DSR)

Disability support Resources (DSR), located in the Blue Connection (215 CON), provides support resources and accommodations that enhance the campus environment for persons with disabilities. Program advisors collaborate with students, staff, and faculty to identify innovative approaches and resources that support diverse abilities and opportunities while maintaining compliance with the Americans with Disabilities Act. DSR is available to guide faculty on their role in providing accessibility and reasonable accommodations. DSR Program Advisors can also assist students with disabilities with questions regarding course selection, scheduling, and exploration of their areas of career interest. Program advisors can refer students to other on-campus resources if a student requires more comprehensive services in these areas. Alternative format textbooks, alternative testing, learning skills assistance, transportation on the Allendale campus to and from academic buildings, and assistive technology are some services available through DSR. The office also provides accommodations for faculty and staff. Disability Support Resources strives to educate the campus community on disability issues to foster a more inclusive and equitable campus for the benefit of all.

Division of Inclusion & Equity

The GVSU Inclusion and Equity Institute (part of the Division of Inclusion and Equity) works with partners across campus to motivate "shared equity leadership." Specifically, they work alongside Lakers (Faculty, Staff, Students, and Alumni) and Partners (People, Organizations, and Communities) to further personal and organizational social justice transformation. In addition to a variety of learning opportunities that will be shared on Sprout (GVSU's training management system), they welcome the chance to work with individuals, departments, and divisions on further inclusion and equity knowledge and develop commitments. At this table, they are also welcoming GVSU's Title IX colleagues as an additional resource in the division.

Employee Ombuds Office

The Employee Ombuds office offers confidential voluntary services to help faculty and staff create and maintain a positive working environment, including exploring options, communication and conflict coaching, group facilitation and feedback to campus leaders regarding systemic issues.

Facilities Services Grand Rapids/Transportation Services

Facilities Services Grand Rapids and Regional Centers is a multifaceted department that provides building management of the Grand Rapids Campus, Health Campus, regional centers, and leased spaces. Their department also administers Grand Valley's Transportation and Parking Services which provides inter-campus bus service and parking management for the University.

Fidelity

Fidelity has over 73 years of investing experience, and as a leading retirement provider to higher education institutions, they're committed to helping you meet your goals. Seth Yanick, your dedicated Fidelity Workplace Planning and Guidance Consultant, is ready to help you manage your retirement savings goals, review investment choices, and build a plan that's easy to put into action. To schedule your confidential consultation, contact Fidelity Investments at 877-963-0242 or visit GVSU Fidelity Appointment Scheduler (https://digital.fidelity.com/prgw/digital/wos/).

Gayle R. Davis Center for Women and Gender Equity

The Gayle R. Davis Center for Women and Gender Equity creates meaningful learning about gender and advocates for gender justice through education, engagement, and empowerment of students and the greater GVSU community. As such, we offer comprehensive and progressive programs, services, and initiatives that serve everyone in the GVSU community. We house Replenish, the Basic Needs Center, the Campus Victim Advocate, and Fostering Laker Success—a program for students formerly in foster care among other specialized programs, educational opportunities, and broad justice events.

The Graduate School

The Graduate School works to define, support, and advance excellence in graduate education and research activities associated with it by administering the Presidential Research Grant program and the graduate assistantship program. This office also works to articulate a vision of excellence in our actions and policies that affect students, faculty, and curriculum by enforcing all graduate education policies at GVSU and reviewing and approving all exceptions to policy requests. The Graduate School coordinates the work of the Graduate Council with the Office of the Provost and the University Academic Senate and works closely with the Division of Student Affairs and the Graduate Student Association to ensure the needs of graduate students are being met. Finally, this office hosts events, such as the 3-Minute Thesis Competition, The Graduate Citations for Academic Excellence, and the Graduate Showcase throughout the year that foster collaboration among graduate students and faculty and recognize achievements in research and academic endeavors.

Human Resources Wellness

Human Resources (HR) Wellness and Communications aims to support your personal and professional well-being to ensure you can effectively show up for your students, colleagues, and yourself. The HR team works alongside campus partners to identify, support, and promote health and well-being resources, policies, and strategies for employees and their families. Wellness opportunities that are available to you include Encompass employee assistance program (EAP), the work life consultant, wellness coaching, on-campus fitness opportunities, network communities, and more.

Human Resources Business Partners

Your Human Resources (HR) Business Partner is your one-stop-shop for any Human Resources needs, from employment to benefits and retirement. As an employee, you are assigned to an HR Business Partner/Generalist based on your specific college or area. HR Business Partners are here to support you and anticipate your needs as a member of the GVSU community. They will be available on-site at orientation. To identify your assigned HR Business partner, visit www.qvsu.edu/hro/hrbp.

Knowledge Market

The Knowledge Market offers one-stop student support for library research, writing, oral presentations, and digital projects. Available to help with projects from any class, our highly trained consultants are here to support student needs. The Knowledge Market is comprised of four separate student service organizations: the Library Research Center, the Writing Center, the Speech Lab, and the Digital Creator Lab. The Knowledge Market is founded on the principles that life-long skills can be cultivated through the social act of sharing power, skills, and information and that a person's peers can, with proper training and support, provide them with valuable assistance in developing life-long skills.

Milton E. Ford LGBT Resource Center

The Milton E. Ford LGBT Resource Center collaborates with campus and community partners to create an inclusive and equitable environment where all are empowered to be their authentic selves. Their advocacy work advances GVSU's commitment to a campus climate that celebrates and engages people of all gender identities, gender presentations, and sexual orientations. Using an intersectional framework, the Center offers programming to support students and the GVSU community through various identity-based clubs, educational opportunities, events, and a physical space where all are welcome.

Office of Multicultural Affairs (OMA)

The Office of Multicultural Affairs (OMA) is committed to building a diverse and inclusive campus. Through its comprehensive programs and services, OMA fosters an appreciation and respect for the history, tradition, and culture of different ethnic groups, and empowers students to be active learners. Engage with this office through participation in their cultural heritage celebrations, student support services, and social justice efforts.

Office of the Registrar

The Registrar's Office is the keeper of student data and a great resource for faculty, staff, and students. We work closely with faculty and their units as they create their annual course schedule, set transfer equivalencies, and submit grades. We also audit students for their degrees, provide IDs to faculty, staff, and students, and answer data security and FERPA questions. Stop by our table at the Resource Fair to get your faculty ID and get to know some of our staff!

Office of Student Conduct and Conflict Resolution

The Office of Student Conduct and Conflict Resolution (OSCCR) is available to help with any disruptions, policy violations, or academic misconduct, through a restorative justice lens.

Office of Student Life

The Office of Student Life provides a wide variety of engagement and involvement opportunities to students that help shape their Laker experience, create a sense of belonging, and build community. Through campus events and programming, student organizations, Greek Life, and civic engagement opportunities, the Office of Student Life provides robust and engaging opportunities for students to be involved outside of the classroom.

Padnos International Center

The mission of the Padnos International Center is "to engage the University community in meaningful international experiences which foster an appreciation and awareness of diverse cultures, people, and ideas." Their department facilitates study and internship abroad programs, supports international students, and provides a variety of global learning services for the institution. They also offer international grants and support to faculty.

Peter F. Secchia Military and Veterans Resource Center

The Peter F. Secchia Military and Veterans Resource Center's mission is to build a powerful military-connected community that supports student veterans and their families in realizing their fullest potential. This office believes a strong sense of community comes standard issue with veterans—but it's often lost in the transition from combat to classroom. The Military and Veterans Resource Center aims to build a more inclusive, resilient community of veterans who share a sense of identity and a powerful story that invites and motivates each individual to engage and contribute.

Pew Faculty Teaching and Learning Center

The Robert and Mary Pew Faculty Teaching and Learning Center supports faculty from across the university, regardless of discipline, rank, or career stage. Our programs and services foster dialogue and community-building around teaching and learning. Whether through our mentoring programs, learning communities, grant opportunities, consultations, or workshops, faculty are invited to engage with scholarly approaches to teaching, reflection on professional practice, inclusive student engagement, and personalized lifelong learning.

Department of Public Safety

The Department of Public Safety is committed to maintain a safe and secure environment to learn, live, and work for students, faculty, staff, and visitors. The Department of Public Safety patrols campus 24 hours a day, 365 days a year, to provide a safe environment for the Grand Valley community. The downtown campus is comprised of sworn law enforcement in addition to security staff and student cadets. The Department of Public Safety is located at 609 Watson SW, Grand Rapids, MI, 40504. The Department of Public Safety's 24-hour non-emergency dispatch can be reached at (616) 331-3255. For more information, visit our website at www.gvsu.edu/dps or follow us on social media.

Recreation and Wellness

Recreation and Wellness enhances and engages the GVSU community by providing inclusive and diverse recreational opportunities that inspire participation, promote health and well-being, and encourage student development and success. They offer a variety of ways for students to get involved, be active and live healthy through their programs including Outdoor Adventures, Fitness Services, Student Wellness, Intermural Sports, Esports, and Club Sports.

Student Ombuds

The Student Ombuds Office provides services for all students at GVSU. Students can meet confidentially with the Student Ombuds regarding any classroom, employment, financial, housing, etc. concerns. The Student Ombuds is a CSA (Campus Security Authority). This means that if something violates the Clery Act or Title IX, the Student Ombuds must report it. To learn what types of things must be reported under the Clery or Title IX, visit the Title IX and Campus Security Authority Report webpage (https://www.gvsu.edu/dps/title-ix-and-campus-security-authority-report-141.htm). The Student Ombuds is a resource person and can help direct students to where they need to go for additional assistance. The office works with faculty and students to present on topics such as mindfulness, self-care, how to work with difficult people, as well as other topics to help with student success.

TIAA

TIAA's mission is to help you meet your personal vision of financial success at every stage in life. Founded more than 100 years ago to help teachers retire with dignity, their reach now extends well beyond education. They stand together with over five million clients to help fortify their money and ignite their dreams. Choosing TIAA gives you an ally in planning your financial future in a way that's right for you. They put your goals first, supported by the people, tools, and expertise you need to help you succeed with personalized advice at no additional cost. Ryan Hallowell, Financial Consultant, will be on hand to assist you.

University Counseling Center

The University Counseling Center provides mental health services to the Grand Valley community, including prevention, education, and counseling. Additionally, the University Counseling Center supports student well-being through consultation and collaboration with faculty. In conjunction with these efforts, Alcohol and Other Drugs Services (AOD) supports students in making healthy lifelong decisions regarding substance abuse.

University Libraries

The University Libraries are here to support your teaching and research needs. Liaison librarians are assigned to the students and faculty of every department. Stop by and learn more about the services they provide and how you can access the wide variety of resources both online and in-person.

WGVU

The WGVU broadcast stations are licensed to Grand Valley State University as public radio and television facilities operating from the Meijer Public Broadcast Center, as part of the University's downtown Grand Rapids campus. Our television stations are affiliated with PBS (Public Broadcasting Service) and the radio stations are affiliated with NPR (National Public Radio). We are licensed in the Grand Rapids-Kalamazoo-Battle Creek designated broadcast market. It is the 38th largest market in the United States, reaching over 2.4 million television viewers in 24 counties and over 1.3 million radio listeners from Grand Rapids to the Lakeshore. As a service of Grand Valley State University, we also serve as ambassadors to extend the educational and community footprint of the university.

Notes:	