February 6, 2024 Ap Executive Committee
Guest: VP Topic

Attendees:Dan Vainner, Jason Cronkite, Justin Melnick, Mike Prz, Brent Tavis, Derek Johnson, Mary Albrect, Leigh-Cee Bell, Shannon Dale, Michelle McCloud, Hannah Schoenfeld, Chelsea, quincy williams, Myesha Gholston, Tara Bivens, Bobby Nielsen

Updates from VP Topic:

- Currently stabilizing the Workday platform.
    - This is the largest product change at GVSU in the last 20 years.
    - Student Portal project under development
    - Workday will remove 13 standalone applications from University…one stop shop

Questions that you will ask yourself (include name):
- How did you feel about the Workday rollout? What were you proud of and what barriers did you encounter? (Chelsea)

MT: Extremely humbled and appreciate all the help and work from all parties involved. Still a massive undertaking. Issues and challenges still exist.

Several months away from realizing that "we aren't going back". We need to spend time and convince our colleagues to get trained and comfortable with Workday.

Student change is bigger and will take 3 years. Biggest lesson learned is continued communication. Departments had opportunities to voice the changes and chose not to. Now we're seeing those responses. Constant communication is vital. He'd encourage all partners to be more direct with these changes in the future.

- Follow up question from Michelle McCloud: Will we have support from these new products into February?

MT: Workday will be supported for the future. Accenture will support for an additional 2 months (we can extend).

- Follow up questions from Michelle McCloud: Is there any intention from IT to help move things along and have clear direction with various business processes in general?

MT: Surprised by question. Feels we have a robust catalog of information to help with training and changes of all business processes.

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- As we continue to see an increase in new technologies/systems at GVSU, how is the university supporting staff with limited technological experience and knowledge in learning and mastering these new systems? How do you envision IT involvement in supporting digital literacy? (Hannah)

MT: Passed to Justin M: Single digit numbers of people go to the trainings.
MT: Digital literacy is a struggle at GVSU. How do we infuse digital literacy in programs? Do we make requirements for everyone or focus on job/student requirements? How do we improve onboarding?
- Workday will help
- We're looking to simplify all things and create a front door or one stop shop to learn
- Basic fundamental for change is culture. Culture eats strategy for breakfast.
Dan Vainner - How do we get the entire campus to one go to drive? Gave examples of Onedrive, Teams, as current places of storage.

MT: I was approached to create a document to select ONE place for all offices to use and store their information. Lot's of push back. This is a political problem of getting the right buy in. He's working on getting that buyin.

- How are members of SLT determining the capacity of the university to implement and sustain new systems and how is SLT weighing the necessity of improving the efficiency of existing processes and systems while also looking to implement new ones? For example, in Records alone we are involved in implementing/evaluating the following in addition to our regular workload:·
    - Pathify
    - Diplomatic (diplomas)
    - EMS (event management)
    - Transact (mobile IDs)
    - TES (transfer equivalencies)
    - AI/ML tools for transcript processing
    - a digital credential wallet

    We are still learning Workday Platform and trying to prepare for the Workday Student implementation that begins in April. During these implementations, we will also need time to document/monitor processes and determine/establish clear governance structures to have sustainable systems and practices in place. (Hannah)

    Hannah: felt a lot of the above was answered.

> MT: Added that a lot of the above list is exploratory, needs come from functional area and may not always be a fit for University wide.

- In reference to the Blue Dot Initiative, do you feel that we are equipped to offer the recreational and student engagement opportunities for this new wave of students interested in the world of computing, such as gaming or esports? (Mike)

MT: I think we have opportunities to improve and grow. Gave explanation how he helped get Esports toGVSU.

How do we create multiple pods? Gaming station in various housing or student buildings idea. Was told "not now", everyone wants proof of concept.

Ideas and interest needs to come from the bottom up.

Most people think of Blue dot as a building. What it will be is an ecosystem.