

GRAND VALLEY STATE UNIVERSITY

INFORMATION TECHNOLOGY
DIVISION

OCTOBER 2025 NEWSLETTER



In recognition of Cyber Security Awareness Month, we're sharing a few simple steps you can take to protect your online accounts and personal information. As cyber threats continue to evolve, it's up to all of us to help keep sensitive data safe—both at Grand Valley and beyond. Here are five easy ways to strengthen your security:

- Enable Multi-Factor Authentication (MFA) on all accounts
- Use Strong and Unique Passwords
- Beware of Phishing Emails
- Keep Software Updated
- Monitor Your Accounts Regularly

[Learn more about these tips and stay safe online!](#)

Beware of Job Scam Emails Targeting GVSU Students

Recently, there's been an increase in email scams targeting GVSU students with fake offers for remote jobs, internships, services, and other opportunities. These messages are designed to trick students into sharing personal information, depositing fake checks, or sending money to fraudulent accounts. It's important to stay alert and help spread the word to keep our community safe.

[See job scam examples and learn how to stay safe!](#)



Input Needed: Help Shape GVSU's Digital Strategy

Grand Valley's first [Digital Transformation \(Dx\) Strategy](#), developed in 2021 with extensive input from faculty, staff, students, and community partners, has guided some of GVSU's most impactful recent investments and accomplishments, including:

- Launching [Laker Dock](#), our student portal
- Expanding Zoom Phone and Zoom Rooms
- Strengthening Wi-Fi and campus network architecture
- Modernizing classroom technology and support services
- Building a modern data platform to drive informed and strategic decision-making

These successes were possible because of your collaboration and feedback.

As we look to the next three to five years, GVSU Information Technology is refreshing the DX Strategy to enable, support, and advance the university's Reach Higher Together plan. Your voice is essential to ensuring our digital priorities reflect the needs of our entire campus community.

Over the next few months, we'll host listening sessions—both in person and on Zoom—and share short online surveys. **The [first survey is open and available for feedback through early 2026](#)**. Whether you're faculty, staff, a student, or an alum, your feedback will help shape the future of technology at GVSU.

Watch for invitations and sign-up links soon and plan to join us in this important conversation. Together, we can create a digital experience that empowers all Lakers to learn, teach, research, and connect more effectively.


Ivanti VPN Retiring: Move to GlobalProtect by January 2026

The Ivanti VPN product will reach its end of life in January 2026. To ensure secure and reliable remote access to university resources, all users connecting from personal (non-GVSU managed) devices must switch to the GlobalProtect VPN before that date.

- GVSU managed Windows 11 and macOS devices already have GlobalProtect installed and configured.
- Personal devices require users to install GlobalProtect manually. Step-by-step setup instructions are available in the [GlobalProtect VPN Knowledge Base article](#).

Please set up GlobalProtect now to avoid any disruption to your remote access. Reminder emails will be sent later this fall to anyone who hasn't yet made the switch.

IN CASE YOU MISSED IT:
MORE GVSU IT HIGHLIGHTS!




GV Tech Summit Retrospective Video

GV Technology Summit a Success!

The first-ever GV Technology Summit took place on October 2, 2025, showcasing more than 40 presentations from students, faculty, and staff. Attendees explored how technology is enhancing teaching, learning, research, and the overall student experience at GVSU.

Couldn't make it? Read the [GVNext article](#) to see what you missed. Stay tuned for details about the 2026 Summit—coming soon!




Congratulations to our 2025 IT Service Award Recipients!

The 2025 GVSU Information Technology Service Awards were held on Tuesday, October 7. At this annual event, three team members are presented with awards in the categories of Service Excellence, Innovation, and Leadership.

The awards program, under the leadership of [Information Technology Community Advocates \(ITCA\)](#), brings peer endorsement and recognition to professional accomplishments.

[Get to know the 2025 IT Service Award recipients!](#)



IT Innovation + Research Collaborates with the GVSU Art Museum to Bring Art to Life

When the GVSU Art Museum asked IT Innovation + Research to help enhance its fall 2025 exhibit [Stories Reimagined: Artistic Narrative in the Digital Age](#), the team eagerly accepted.

Together, they created innovative ways for visitors to engage with and be transformed by art—resulting in a truly dynamic partnership. [Learn more about this collaboration.](#)



Meet Megan Koeman-Eding IT Operations Specialist, Technology Acquisition Team

Megan Koeman-Eding has been part of the GVSU community for over seven years, starting in Academic Affairs before joining Information Technology. As an IT Operations Specialist, she monitors technology purchases to ensure compliance with university policy, assists faculty and staff with tech questions, collaborates across IT teams, and helps track the division's budget.

Megan enjoys finding ways to improve processes and make things run smoother for the campus community. A proud Laker for a Lifetime, she holds a B.A. in History from GVSU and an M.A. in History from Colorado State University, and she still takes classes at GV just for fun.

Outside of work, she's a big sports fan (especially baseball!) who enjoys exercising, reading, cross-stitching, and spending time with her spouse, family, and doggo.

Need IT Assistance?

Phone: (616) 331-2101 **Email:** it@gvsu.edu **Service Portal:** services.gvsu.edu

