

GRAND VALLEY STATE UNIVERSITY
**INFORMATION TECHNOLOGY
DIVISION**

NOVEMBER 2023 NEWSLETTER



WORKDAY LAUNCHES JANUARY 2024

Prepare through Training and Resources, Know Key Dates

Workday at GVSU will be live for all faculty and staff on January 1, 2024. The time is now to plan for this transition, especially given the upcoming holiday break. Faculty and staff can prepare by following these steps:

Training: Workday training is now live! **To help create a smooth transition to Workday, all faculty and staff are encouraged to complete the [WD 101: Getting Started with Workday for All Employees training course](#) by December 22.** Options for this include a 30-45 minute self-paced or instructor-led course.

[Additional training courses](#) are available based on role and responsibilities in Workday.

Resources: In addition to training, other [resources are available such as Job Aids, Demo Videos, Change Guides, and Info pages](#) to help you navigate the Workday system.

Key Dates: In order for the transition to Workday to proceed smoothly, [certain activities will be temporarily suspended](#). It is critical to note these dates as they may affect current business processes.

Questions regarding Workday can be submitted to the [Project Team using this form](#). Additionally, please consider reaching out to your department's [Workday Change Agents](#) or [Super Users](#).

Blackboard LEARN Winter 2024 Bb Course Availability, Faculty Support, Bb Feedback

As of November 13, instructors listed in Banner as the instructor of record have access to their Winter 2024 Bb courses. The eLearning Technologies team will be hosting virtual office hours for Winter course preps and to assist with end-of-semester questions. See the [eLearning Technologies homepage](#) for the dates/times and a Zoom meeting link. [Consultations](#) can also be requested.

Blackboard Product Development and the Director of Ultra Adoption will host a session at GVSU on December 6, 2023, inviting all faculty members to attend. During this event, they will present a six-month roadmap, highlight upcoming features, and actively seek feedback and suggestions from participants. The session is scheduled to take place at the Kirkhof Center Room 2266 on the Allendale campus from 1:00 to 3:00 p.m. No reservations are required for attendance.

Innovation Insights: Innovation + Research Team Presents at EDUCAUSE

From October 9 through 12, several IT team members had the opportunity to attend and participate in the 2023 EDUCAUSE Annual Conference in Chicago.

The [IT Innovation and Research Team](#) (Eric Kunnen, Hunter Bridwell, Jacob Fortman) presented to attendees on a variety of topics and technology trends.



Security Corner: Phishing - See Something, Say Something

Phishing is when a cybercriminal attempts to expose your information by making an email, URL, or website appear to be authentic so that the victim will input their credentials, giving the cybercriminal access to the victim's accounts.

The Information Security team at GVSU is committed to monitoring and preventing phishing attacks. This team has created and maintains a [webpage that communicates phishing examples](#) from across the university. A link is also provided on this page for [reporting attacks](#). The security team should be notified whenever phishing or scams are suspected.

Remember: If you see something - say something!

Gartner Generative AI Resource Center Resource for GVSU Faculty, Staff and Students

Most likely, you have heard of or are using Generative Artificial Intelligence (such as Chat GPT) in some capacity (or your students are). Generative AI refers to deep-learning models capable of generating high-quality text, images, and other content based on the data they are trained on.

AI can be researched and learned using a variety of tools. It is, however, difficult to determine which are reliable and accurate. GVSU has partnered with [Gartner](#) to provide research and services to the university community.

Gartner offers a [Generative AI Resource Center](#) that contains research, tools, and other items. This center serves as a resource for those interested in learning more about how this advancement may influence current and future business and personal processes.



IT Team Member Highlight



Michael Telder, System Analyst, Information Security

As a Security Analyst with IT's Security Team, Michael Telder is responsible for monitoring the university's network for potential risks. In addition to his daily work, Michael also manages special projects, such as the recent implementation of [1 Password](#) for university faculty and staff members.

Michael began working in this role in December 2022. He holds an Associate of Science degree in Computer Networking from Baker College as well as a Bachelor of Science degree in Information Technology Security.

When asked what he finds most enjoyable about his work, Michael shared, "I love learning new things about my field while also getting new experiences. I really love the culture at GVSU. The people I've interacted with since starting have all been passionate about their jobs and have been incredibly welcoming."

Outside of work, Michael enjoys board games and reading fantasy or sci-fi novels. Additionally, he loves spending time with family and friends, especially finding creative activities that his four-year-old will enjoy.



Need IT Assistance?

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