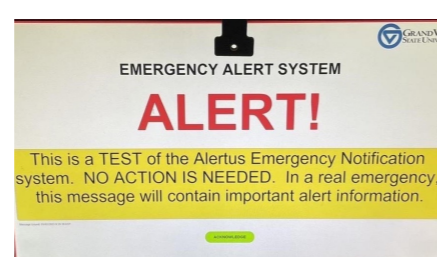## IT Takes Steps to Ensure Lab Users Receive Emergency Alerts
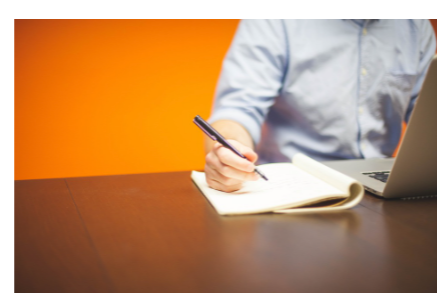
Respondus Lockdown Browser is a common application on college campuses for assisting students with exams and preventing academic dishonesty. Using this Browser, all running applications on the computer are blocked except for the content within the exam. During a recent emergency on a university campus, a student was taking an exam in one of the campus computer labs using the Respondus Lockdown Browser. When messages about the event were sent out using the emergency notification system (called Alertus), Respondus blocked them from displaying on the computer

Patrick Kemp, an IT Systems Engineer at Grand Valley, heard about the Respondus Lockdown Browser issue. He was particularly interested in the information because GVSU, like many other colleges and universities, also uses Respondus and Alertus. GVSU's Alertus system, known as GVSU Alert, updates desktops and digital signage with notifications as needed.

Action was quickly taken to resolve the issue.

See Full Article

Innovation Corner: IT Participates in ChatGPT Forum

Since its release in November of 2022, ChatGPT has garnered a significant amount of public attention. While critics have been quick to note issues related to academic plagiarism, coded biases, and the growing threat of inequality instigated by artificial intelligence, others have lauded the technology for its ability to offload inefficient tasks and promote a culture of self-education. While opinions are varied, it's clear that the adoption of ChatGPT has become a watershed moment for reconciling the social, political, and economic implications of artificial intelligence.

Discover More About ChatGPT

How to Secure Your Online Experience

Protecting and safeguarding your GVSU accounts and devices requires everyone to be aware of online risks. IT (Information Technology) Security at GVSU created more tools and resources to help you ensure that your GV and personal devices are secure

Explore Security Resources

Grand Valley to Host miBug Conference

Grand Valley State University is pleased to be hosting the Spring 2023 conference for the Michigan Blackboard Users Group (miBUG). This year's conference will take place on May 5th and will focus on Blackboard Ultra, lessons learned, and best practices.

Conference events will take place on Grand Valley's downtown Robert C. Pew Grand Rapids Campus. The conference is FREE and includes breakfast and lunch. Complete the [registration form](#) to reserve your spot and identify any diet restrictions. More information about this event is available on our [miBUG website](#).

Learn More About miBug Conference

IT Team Member Highlight

Tagny Diake, Director, IT Services

As Director of IT Services, Tagny Diake is responsible for IT technical support to the GVSU community and for enabling customer service excellence. He assumed this role in November 2022 and is responsible for clearing hurdles for the IT Services team and assisting the GVSU community with technical issues. When asked what he enjoys most about his work, Tagny replied, "The problem-solving and decision-making part of my job is what I love."

Tagny holds a bachelor's degree in electrical engineering, a master's degree in telecommunication systems, and an MBA with a focus on communications management. Before joining GVSU, he was associated with the United Nations for 17 years in various leadership capacities worldwide. Additionally, Tagny worked with Bosch in the position of Technical Support Manager for North America and the USA Agency for International Development (USAID) as an IT Branch Chief.

When not working, Tagny enjoys cooking, home-brewing beer, hunting, and traveling.

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