

INFORMATION TECHNOLOGY DIVISION

DECEMBER 2023 NEWSLETTER

WORKDAY SET TO GO LIVE: TRAINING AND KEY DATES



Now is the time to complete training and become familiar with key dates associated with the transition to Workday.

Training Reminder: Over 1,700 faculty and staff have already completed the [WD 101: Getting Started with Workday for Employees course](#). If you have not yet completed this training, please do so by December 22.

Visit the [Workday Training FAQ's](#) or the [Training Overview webpage](#) for additional information.

Key Dates: As Workday progresses toward go-live, it's important to take note of key dates for activity suspensions, training, and deadlines. To view all key dates, visit the [Workday Key Dates](#) webpage.

Please use the [Workday Project Team contact form](#) if you have any remaining questions not answered by these resources. Thank you for your engagement in the Workday implementation process.



Tech Talk Video Series Features Student Employees

Each month, GVSU IT produces [Tech Talk videos](#) to highlight different projects and team members. In the November video, several IT student employees were featured in order to raise awareness about the integral role they play within their teams and within the Division as a whole. Over 130 IT student employees contribute to GVSU IT's work and mission. These students play a vital role in offering technology resources and services to the GVSU community. Thank you IT student employees!



Innovation Insights: Innovation and Research and Digital Creator Lab featured in futurEDlab Ribbon Cutting and Open House

On November 18, GVSU celebrated the opening of the futurEDlab with a ribbon cutting. With state-of-the-art tools, the futurEDlab combines technology, student innovation, and imagination to catalyze ideas and develop Michigan's future talent. In addition, futurEDlab is an important part of GVSU's commitment to developing tech talent and is part of the [BLUE DOT ecosystem](#).

Focusing on innovative technologies, the X>STUDIO highlighted the IT Innovation and Research's futures-oriented work, including support for GVSU's Grand Path and Laker Learning Futures initiatives along with the Atomic Object Technology Showcase and Student Technology and Innovation Guilds (STING). In addition, virtual reality research was shared at the open house.

Finally, the Digital Creative Lab provided demonstrations around podcasting and digital video production and editing capabilities for students.

[Information and Photos from futurEDlab Opening Event](#)

eLearning Virtual Office Hours

The eLearning Technologies team will be hosting virtual office hours for Winter course preps. Use this [Zoom link](#) and bring your questions! If these dates and times don't work with your schedule, contact your [eLearning Liaison](#) with questions or submit a [consultation request](#) through our service portal.

- December 15, 2023 - 9:00 am - 11:00 am
- January 4, 2024 - 12:00 pm and 1:00 pm - 3:00 pm
- January 5, 2024 - 11:00 am and 1:00 pm - 3:00 pm

University Portal to Launch in 2024

In recent months, the project team shared plans to launch a university-wide portal in 2024. The purpose of a portal is to facilitate easy access to information, streamline communication, and improve engagement. In addition, the portal will increase awareness of the university's resources, services, and technology.

In the coming months, a soft launch of the portal is planned, followed by a full launch in the Fall of 2024. As part of the portal project, faculty and staff are invited to provide feedback, test the portal, and provide their suggestions. Please contact Nick Nelson, Director of Enterprise Applications, at nelsnich@gvsu.edu if you are interested in participating.

Security Corner: Mobile Safety

Mobile phones have become indispensable companions in our daily lives. However, as our reliance on these pocket-sized powerhouses grows, so does the risk of mobile phone attacks. From phishing attempts to malware infiltrations, threats are diverse and ever-present. Here are some essential strategies to fortify your mobile fortress and protect your digital kingdom.

[Mobile Safety Strategies](#)



IT Team Member Highlight

Paul Harmelink, IT Service Desk Technician

As an IT Service Desk Technician, Paul Harmelink is the first contact for technology-related issues for students, staff, faculty, alumni, retirees, parents, vendors, and the public. Paul's role aims to triage requests, either by resolving the inquiry himself or by referring the request to the appropriate GVSU contact.

When asked what he finds most rewarding about his work, Paul shared, "The people I work with or help are the main rewards of my work, as I like following a request through to the end. Sometimes there may be an issue and we do not hear anything back about it, that missing resolution can be one of the most challenging parts of my job."

Paul has worked for GVSU for over 20 years and holds a bachelor's degree in mathematics with minors in economics and computer science. Another career highlight includes studying for six months in Strasbourg, France.

Outside of work, Paul has a wide range of hobbies and interests. He is self-described as a coffee snob, podcast developer, trivia expert, grilling specialist, movie aficionado, mystery solver, and considers himself an all-around lucky person. Thank you for all you do, Paul!

Need IT Assistance?

Phone: (616) 331-2101 Email: it@gvsu.edu Service Portal: services.gvsu.edu

