



Hey Lakers, welcome to Grand Valley! Whether you're brand new, transferring in, or coming back for another year, we've got your tech needs covered. We know how much you rely on technology for classes, and we're here to make sure you have what you need to succeed.

You can connect with GVSU IT through the [Service Portal](#), by emailing it@gvsu.edu, or calling **616-331-2101**. You can also visit a Service Desk on the Allendale (Valley) or Grand Rapids (City) campus for quick, in-person help.

In this newsletter, you'll find tech updates and key resources to help you make this year a success at GVSU.



One Drive for Students - Access Your Files Anywhere

GVSU IT is upgrading the way you store and access your files. Starting now, Microsoft OneDrive will replace your personal network drive (often called the N: drive).

With OneDrive, you can:

- Access your files anywhere – from any device with an internet connection
- Keep your work safe – automatic cloud backup helps protect against data loss
- Share and collaborate easily – work on files with classmates in real time
- Stay connected with Microsoft 365 – seamless integration with Word, Excel, Teams, and more

What's Changing

Your files from "My Documents," the N: drive, or department L: drives will be moved to OneDrive. All campus lab computers—both Mac and Windows—are now set up for OneDrive. Just sign in with your GVSU credentials to access your files and save new ones directly to OneDrive. This means you can start a project in the library, pick it up in a computer lab, and finish it on your laptop without ever needing a flash drive.

Why It Matters

OneDrive gives you flexibility, security, and convenience—whether you're working on campus, at home, or anywhere in between.

Need more help?

Browse these Knowledge Base articles for quick tips and step-by-step guides.

[Microsoft OneDrive: Private Drive Migration](#)

[Microsoft OneDrive: How to Use Guide For Mac and Windows Lab Environments](#)

For any additional questions, contact IT Services at it@gvsu.edu, 616-331-2101, or through the [Service Portal](#).

A New VPN is Here - GlobalProtect

GVSU IT is always looking for ways to keep you safe online. One change we're making is upgrading our VPN system—moving from Ivanti to GlobalProtect for secure access to campus resources.

Why the change?

GlobalProtect offers a smoother, more reliable connection experience, making it easier to access the tools and files you need from off campus.

What you need to do:

- Download and install the **GlobalProtect app** – [GlobalProtect VPN Overview](#)
- Log in with your usual GVSU student credentials

For any questions on GlobalProtect, contact GVSU IT through the [Service Portal](#) or at it@gvsu.edu.



Tech FAQs & How-Tos for Lakers

We've made it easier to get answers to your tech questions! Check out the Student Tech Resource page for FAQs, top resource links, and how-to videos on things like registering your device and printing at GVSU.



Navigate GVSU with Laker Dock

Need a one-stop spot for all things GVSU? Laker Dock is your go-to hub for quick access to resources, events, announcements, support services, and tech tools. Check dining hours, class schedules, IT help, and more—all in one place. Download the app or access on your desktop to stay connected and get the most out of your GVSU experience



Click to watch the Laker Dock video!

Unlock Creativity with Adobe Express - Free for All Students!

Want to level up your class projects, promote your student org, or just get creative?

All GVSU students get **free access to Adobe Express** — your go-to tool for making graphics, flyers, videos, web pages, and presentations.

No design skills? No problem. Use ready-made templates, AI tools, and collaborate online with **easel**! Get started anytime on your browser or phone. For step-by-step instructions, visit the [Accessing Adobe Express for GVSU Students](#) Knowledge Base article in the Service Portal.

New in 2025: Digital Skills Course to Explore Blackboard & More

All GVSU students are automatically enrolled in a self-paced Blackboard course called **Digital Skills for College Success**. It includes three quick modules on Essential Tech Skills, Cybersecurity, and Blackboard/Online Learning Orientation — each taking about 20–25 minutes.

You'll earn a certificate for each module you complete, but participation is optional. This course is here to help you strengthen the tech skills that set you up for success.



Check Out Our New IT Service Desk Location in Seidman

GVSU IT just made it easier for downtown students to get tech help! Our new walk-up Service Desk is now open at the Seidman Center (SCB 2046) on the City Campus.

This location joins our other two walk-up desks at Mary Idema Pew Library (LIB 010) in Allendale and Cook-DeVos Center for Health Sciences (CHS 100) in Grand Rapids — all to make IT support quick, convenient, and friendly wherever you are on campus.

Need help with Wi-Fi, password resets, software setup, or device issues? Stop by during open hours, which are posted on the [Service Portal](#) and the [GVSU IT website](#).

Away from a Service Desk? Contact IT at 616-331-2101, it@gvsu.edu, or via the [Service Portal](#).

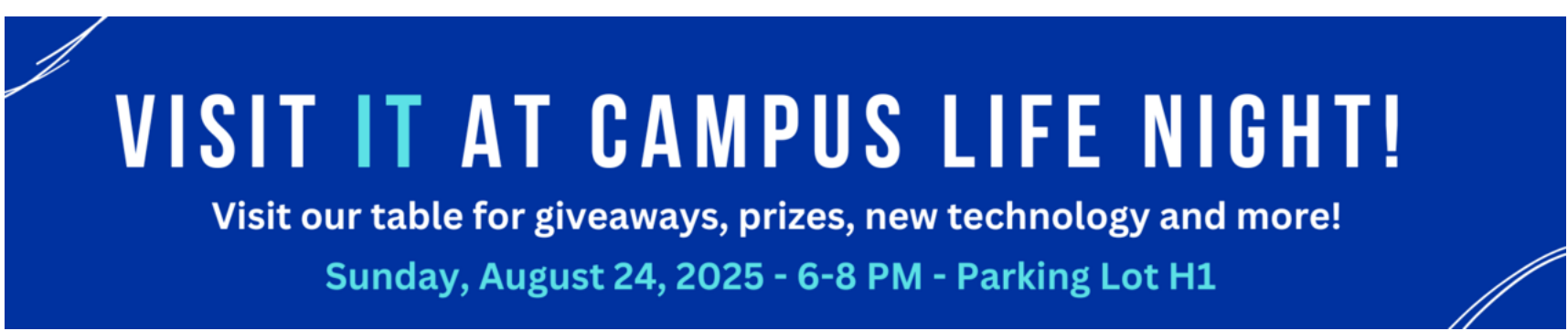


GVSU students, join us for the first-ever GV Technology Summit on Thursday, October 2, 2025, from noon to 5 p.m. This free event features 40+ presenters — including fellow students — sharing how technology is transforming learning, teaching, and research across campus.



The Summit will be held downtown at the Daniel and Pamela DeVos Center for Interprofessional Health (DCIH), rooms 102–104. Come for the whole event or drop in for a session or two.

Don't miss out! — Register to attend or volunteer today at gvsu.edu/it/summit.



Need IT Assistance?

Phone: (616) 331-2101 **Email:** it@gvsu.edu **Service Portal:** services.gvsu.edu

