

# INFORMATION TECHNOLOGY DIVISION

## MAY 2026 NEWSLETTER

### Zoom at GVSU: New Training and a Refreshed Web Experience

#### Zoom Webinar Training

Faculty and staff are invited to attend an upcoming Zoom Webinar training session for the GVSU community on June 8 at 3 p.m., focused on understanding and using Zoom Webinars.

As part of the university's renewed Zoom agreement, Zoom Webinars are now available to all GVSU faculty and staff, creating new opportunities for hosting large-scale virtual events, presentations, lectures, and more.

This session will cover the differences between Zoom Meetings and Zoom Webinars, how to schedule and configure webinar settings, tips for participant engagement, navigating the host and panelist experience, and live Q&A.

Whether you are new to Zoom Webinars or looking for a refresher, this training will provide practical guidance and tips for hosting virtual events with confidence.

[Register for the Zoom Webinar Training session.](#)

#### Zoom's Web Portal Getting a New Look

Also beginning June 8, GVSU will roll out Zoom's new web experience to the university community. This update introduces a simplified, modernized interface designed to improve navigation and usability across the Zoom web portal.

To learn more about the features included in this update, view Zoom's article, "[Introducing Zoom Workplace for Browsers.](#)"

### Planned Update to Mac Administrative Access

Starting May 26, Information Technology will begin updating administrative access to IT-managed Mac devices. As part of this change, user accounts will move to standard access by default.

If administrative privileges are needed, users will be able to request temporary access through a simple self-service process. This update is designed to improve security, reduce risk, and keep devices running smoothly - while still supporting tasks that require admin access.

Users with impacted IT-managed Mac devices will receive an email with additional details, instructions, and timing ahead of the update.

Beginning today, all newly deployed and reimaged IT-managed Mac devices will also default to standard user access.

Learn more about requesting temporary administrator access: [macOS: How to Request Temporary Administrator Access Knowledge Base article.](#)

### Technology Acquisition Update: Changes to Quote Timing

Ongoing supply constraints affecting memory and storage components are continuing to impact pricing, lead times, and product availability across the technology industry. In response, many suppliers are shortening the amount of time quotes remain valid.

Faculty and staff are encouraged to carefully review quote expiration dates when receiving quotes from Technology Acquisition. For non-stock item purchases, please also notify your Workday approvers of shortened quote timelines to help expedite the approval process and avoid pricing or availability changes before orders can be placed.

For questions, visit the [Technology Acquisition webpage](#) or email the Technology Acquisition team at [techsupply@gvsu.edu](mailto:techsupply@gvsu.edu).



### IN CASE YOU MISSED IT: MORE GVSU IT HIGHLIGHTS!



#### GV Technology Summit: Presenter Proposal Deadline Extended

We heard you! Many have expressed interest in presenting at the 2026 GV Technology Summit on November 3, 2026, but needed additional time to submit their ideas. To support broader participation, the proposal deadline has been extended to **September 15, 2026.**

[Visit the GV Technology Summit webpage to learn more and submit a proposal or register to attend today!](#)



#### Nominate an IT Colleague for a 2026 Service Award

Each year, IT recognizes outstanding team members in Service Excellence, Innovation, and Leadership. Nominations are open through July 31, 2026, and can be submitted by anyone across the university. The IT Community Advocates (ITCA) will review all submissions and announce recipients at the Fall Service Awards event.

Know someone in IT who goes above and beyond? [Visit the ITCA webpage to submit a nomination today!](#)



### Meet Rory Webb IT Services Specialist

Rory Webb is an IT Services Specialist within GVSU's Information Technology division and has been with the university for 13 years as of June 2026. In his role, Rory works closely with student technicians to support presentation technology and AV equipment in classrooms, labs, and conference spaces across both the City and Valley campuses.

What Rory enjoys most about his work is that no two days are ever the same. He finds it rewarding to help the GVSU community troubleshoot technology issues during important classes and events, while also mentoring student technicians as they build professional and critical thinking skills.

Rory earned his Bachelor of Arts in Film and Video Production from GVSU in 2005. Outside of work, he and his partner have been married for nearly 20 years and have three children ages 17, 15, and 10. Rory has loved music since middle school and plays both guitar and trombone. He has also created several independent films, including two feature-length projects. In his free time, he enjoys gaming, tabletop role-playing, and co-creating graphic novels with his partner. Since 2012, the two have collaborated on multiple projects and are currently working on a six-book fantasy series.

#### Need IT Assistance?

**Phone:** (616) 331-2101 **Email:** [it@gvsu.edu](mailto:it@gvsu.edu) **Service Portal:** [services.gvsu.edu](https://services.gvsu.edu)

