Frequently Asked Questions

For Students Requesting Online Tutoring

Can I get tutoring for my classes now that they are online?

Yes! Many (but not all) of the classes that were tutored in person are now being tutored online. Complete a tutoring request on the webpage and you will either be connected with a tutor or you will be notified that a tutor is not available.

How does online tutoring work?

Once you submit a tutoring request, your email address is sent to a tutor who is qualified to tutor the requested course. The tutor will contact you to arrange a session. Once a time/day has been arranged your request will be "assigned" and the tutor will send you a link to join their online session through Blackboard Collaborate Ultra. This will continue every week for the remainder of the semester at the same day and time each week.

What technology do I need to access tutoring?

A computer or laptop is ideal, but anything that will provide you access to Blackboard.

Do I have to have video ability to work with a tutor?

No, you do not need to have a webcam or video in order to participate in online tutoring. You do need access to Blackboard.

When does online tutoring happen?

This depends on your tutor's availability; you will determine a time that works for both of you.

Is online tutoring individual or in groups?

It depends. There are both small groups and individuals. It depends on demand and tutor availability.

What if I just have a few quick questions?

You can visit one of the drop-in centers for their online tutoring. Click on the Drop-in Center links on our website for additional instructions on how to access drop-in tutoring.

What if I don’t hear from a tutor?

Email us at tutoring@gvsu.edu. Provide your course information, your name and if you have had contact from any tutor.