Q & A for Metro Health
GVSU Campus Health Center

Q: What does my student need before they come to campus in the fall?
   - A copy of their insurance card (front and back) – a Xerox copy is fine
   - The date of birth of whomever carries the insurance
   - Medication & family history list

Q: How do I know if I am in-network or out-of-network?
A: There is a 1-800 number on the back of your insurance card. Call and verify with the insurance company if the health center is in or out-of-network. The health center bills under Dr. Caroline Beall. The insurance company may ask for the NPI number, which is 1306080213.

Q: Do you bill as an urgent care or family practice office?
A: The health center bills as a family practice office. We cannot bill as an urgent care.

Q: Is there a fee for students who use the health center?
A: There is not a fee for students who use the health center, nor is there a fee that gets put into their tuition if they use the health center. The health center will bill all major insurance companies and if the patient does not have insurance, they will receive a 40% discount on their services. The only fee the student is responsible for is their copay.

Q: How would my child receive services after hours?
A: Students who need services after hours should go to Metro Health Hospital, located at 5900 Byron Center Ave., Wyoming 49519 or the closest urgent care. To receive information about Metro Health Hospital, visit metrohealth.net. Visit gvsu.edu/campushealth for more information regarding office hours, location, and services provided.

Other Resources Available in the Area

**DENTISTS**
- Meade Zolman
  - Family Dentistry
  - 11301 Commerce Dr.
  - Suite A
  - 616.895.7199
- Frederick Hoekzema
  - 4868 Lake Michigan Dr.
  - Suite A
  - 616.895.7415

**OPTOMETRISTS**
- Allendale Eye Care
  - 11301 Commerce Dr.
  - Suite A
  - 616.895.9550
- Allendale Family Vision
  - 6101 Lake Michigan Dr.
  - 616.895.2020

**PHARMACIES**
- Walgreens (on bus route)
  - 4365 Lake Michigan Dr.
  - 616.791.1655
- Family Fare - Allendale
  - 6370 Lake Michigan Dr.
  - 616.895.6665
- Meijer (on bus route)
  - 315 Wilson Ave NW
  - 616.735.2100

**COUNSELING CENTERS**
- Solace Counseling Services
  - 11304 Edge Water Dr.
  - Suite D
  - 616-892-1070