

Q & A for Metro Health GVSU Campus Health Center

Q: What does my student need before they come to campus in the fall?

- A copy of their insurance card (front and back) – a Xerox copy is fine
- The date of birth of whomever carries the insurance
- Medication & family history list

Q: How do I know if I am in-network or out-of-network?

A: There is a 1-800 number on the back of your insurance card. Call and verify with the insurance company if the health center is in or out-of-network. The health center bills under Dr. Caroline Beall. The insurance company may ask for the NPI number, which is 1306080213.

Q: Do you bill as an urgent care or family practice office?

A: The health center bills as a family practice office. We cannot bill as an urgent care.

Q: Is there a fee for students who use the health center?

A: There is not a fee for students who use the health center, nor is there a fee that gets put into their tuition if they use the health center. The health center will bill all major insurance companies and if the patient does not have insurance, they will receive a 40% discount on their services. The only fee the student is responsible for is their copay.

Q: How would my child receive services after hours?

A: Students who need services after hours should go to Metro Health Hospital, located at 5900 Byron Center Ave., Wyoming 49519 or the closest urgent care. To receive information about Metro Health Hospital, visit metrohealth.net. Visit gvsu.edu/campushealth for more information regarding office hours, location, and services provided.

Other Resources Available in the Area

DENTISTS

**Meade Zolman
Family Dentistry**
11301 Commerce Dr.
Suite A
616.895.7199

Frederick Hoekzema
4868 Lake Michigan Dr.
Suite A
616.895.7415

OPTOMETRISTS

Allendale Eye Care
11301 Commerce Dr.
Suite A
616.895.9550

Allendale Family Vision
6101 Lake Michigan Dr.
616.895.2020

PHARMACIES

Walgreens *(on bus route)*
4365 Lake Michigan Dr.
616.791.1655

Family Fare - Allendale
6370 Lake Michigan Dr.
616.895.6665

Meijer *(on bus route)*
315 Wilson Ave NW
616.735.2100

COUNSELING CENTERS

**Solace
Counseling Services**
11304 Edge Water Dr.
Suite D
616-892-1070

Metro Health GVSU Campus Health Center

10383 42nd Ave, Suite A
Allendale, MI 49401

p 616.252.6030 | **f** 616.252.6035