## Housing Staff & Roles

### Within Residential Building/Community
- Resident Assistant (RA)
- Assistant Living Center Director (ALCD)
- Living Center Director (LCD)

### Central Housing Office
- Director of Housing & Residence Life
- Assistant & Associate Directors
- Customer Service Representatives
- Assignment Coordinators
- Occupancy, Marketing & Facilities Staff

### On-Call Duty Process
- Emergencies - call 911
- Non-emergency (noise complaint, party, etc.), call the duty phone number & start the chain of command

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**Flowchart:**

1. RA
2. GA
3. AP
4. AD & Director
5. Police, Counseling, Etc.
Freshman Housing Options

NORTH CAMPUS
(Rate Includes 14+ Meal Plan)
• Traditional Style
• Cluster Style
• Suite Style
• 1 Bedroom Apartment Style
• 2 Bedroom Apartment Style

SOUTH CAMPUS
(Meal Plans Selected and Purchased Individually)

Living Learning Communities
• Honors
• Women in Science & Engineering
• International House
• Movement Science House
• Art Housing
• Gender Justice House
Freshman Housing Assignments

- Application opened in September
- Assignments made in order of application date
- Roommate requests granted if mutual, received by deadline, and roommate choice is ranked higher than building choice
- A matched roommate pair is placed based on the earlier of the two application dates
- Room assignment information will be sent via email starting in mid-June
- Room assignments will continue to be made throughout the summer months
Roommate Issues

Communication
• Call, text, Facebook, and/or e-mail prior to arrival
• Remember - online profiles can be deceiving; meet in person if possible!

Coordination
• Who is bringing what (Refer to Move-In Guide)
• Cleaning schedule and general expectations and considerations

Conflict Mediation
• Address concern with roommate!
• Discuss issues/mediate with RA
• Meet with LCD or ALCD
• Room Change
Campus Dining

• Cost of meal plan (10+, 14+ or 19+) is $1,475/semester
• 14+ Meal Plan is included in semester housing rate for Traditional, Suite, Cluster, 1BR and 2BR Apt Freshmen Styles
• 14+ Meal Plan may be purchased ala cart for student living in Apartments

"10-14-19" = meals per week “+” = dining dollars per semester

<table>
<thead>
<tr>
<th>Plan</th>
<th>Meals/Week</th>
<th>Dining Dollars</th>
<th>Average Cost/Meal</th>
<th>Cost of Plan</th>
</tr>
</thead>
<tbody>
<tr>
<td>19+</td>
<td>19/week</td>
<td>$150</td>
<td>$4.65</td>
<td>$1,475</td>
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<tr>
<td>14+</td>
<td>14/week</td>
<td>$250</td>
<td>$5.83</td>
<td>$1,475</td>
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<tr>
<td>10+</td>
<td>10/week</td>
<td>$350</td>
<td>$7.50</td>
<td>$1,475</td>
</tr>
</tbody>
</table>

Meals (10/14/19 per week)
• Meals can be used at any Campus Dining locations, including C-Stores. Starbucks, Argo Tea, Which Witch, Einsteins and Qdoba take Debit Dollars only.
• Up to four meals may be used per day. Meals do not carry over week to week.

Dining Dollars (+)
• Works like a debit card, each time purchase is made, the money is subtracted from account. Dining Dollars carry over through end of Winter semester.
• Dining Dollars can be used at any Campus Dining location. Starbucks, Argo Tea, Which Witch, Einsteins and Qdoba take Debit Dollars only.
Success Center At North C

Located in North C Living Center:
• In the heart of North Campus
• Available to all first year students
• Open Monday-Friday
• Appointments and walk-in services

In accordance with High Impact Experiences and the Blueprint for Student Success

One-stop place for:
Student Academic Success Center
Academic Advising
Career Counseling
Disability Support Resources
Financial Aid
Tutoring
Study Abroad
Campus Health Center

www.gvsu.edu/campushealth

General medical care, including immunizations, women’s health services & physical exams
Appointments and walk in services available
Accepts all major health insurance plans/will bill your insurance
The center is near the water tower, just south of Laker Village
GVSU student health insurance policies available – www.gvsu.edu/riskmanagement
Move-In Process
Amenities

Furniture/Appliances
- Twin extra long mattresses
- Loftable furniture
- Students may have one microwave and one refrigerator per traditional or suite style unit
- Refrigerators are provided in apartment-style and apartment units

Mail
- One mailbox per room or apartment
- Students are notified via email of package delivery and pickup location

Maintenance
- Maintenance available for facilities concerns
- Students may submit work order requests online
Amenities

Laundry
• Each building has access to their own laundry room
• Laundry cards issued at move-in, pre-loaded with 90 cycles for year

Internet
• All units equipped with both wireless and high-speed ethernet access
• No wireless routers are permitted

Cable
• Digital cable TV service provided in all buildings
• 90+ stations provided (25 HD channels)
• TV with a QAM tuner and coaxial cable needed
Student Credentials

-Student ID Card-
-Access Card-
-Brass Key-
-Laundry Card-

Notify Community Desk of lost access card or brass key immediately.

Loan and replacement costs range from $10-$85.
(billed to student account)
Policies & Protocol

Alcohol
• No alcohol (or containers/paraphernalia) in freshman areas on north campus
• On campus apartment residents who are 21 or over may have alcohol in their units

Bikes
• Must be stored/locked outside
• Encouraged to register with campus police

Fire Safety
• No smoking in or 25ft from any campus building
• No candles/incense – lit or unlit
• See Residential Services Guide for prohibited cooking appliances

Pets: Non-predatory fish ONLY

Guests: 2-consecutive nights, with roommate(s) permission

See “Policies A-Z” on the Housing Website
Looking Ahead: Upperclass Housing

Apartments, Living Learning Communities, Downtown Housing

- Application Opens in September
- Two-Step Process
  1. Apply
  2. Select a Bed
- Selection begins in October
- Upperclass students self-select housing assignments

DATES/DEADLINES/INSTRUCTIONS SENT VIA GVSU EMAIL!
GVSU (@mail.gvsu.edu) e-mail account is main form of University communication

- Housing Application & Room Selection
- Packages
- Changes in Policy/Protocol
- Check-in & Check-Out Procedures
- Programming & Events
- Facilities Updates
- Required Meetings
Reminders

Tours

- **North Campus**: includes traditional style, suite style, 1-BR apt style and 2-BR apt style; leaves from 20/20 Desk at 3:00pm, 3:15pm, 3:30pm
- **South Campus**: by request; leaves from 20/20 Desk at 3:30pm, includes South Apartments and Laker Village
- **Niemeyer**: 2BR and 4 BR units available; visit Honors College Office
- **Virtual Tours**: [https://www.youtube.com/watch?v=leA7TXlyhKk](https://www.youtube.com/watch?v=leA7TXlyhKk)

Follow us on Twitter & Facebook - @gvsuhousing
Questions

What else is on your mind? Is there something we didn’t cover?

THANK YOU!