

GRAND VALLEY STATE UNIVERSITY

TIPS FOR STUDENT OUTREACH

1

REACH OUT TO STUDENTS

Students prefer to hear from people whom they have a relationship. Make a point to reach out to students who seem to be struggling. Faculty can find phone numbers in Banner.

2

GIVE STUDENTS RESOURCES

If students express they are in need of help point them to support office websites:

- [University Counseling Center](#)
- [Student Academic Success Center](#)
- [Tutoring Center](#)
- [Writing Center](#)
- [Tips for Online Learning](#)
- [Recreation & Wellness](#)
- [Financial Aid](#)
- [Academic Advisors](#)
- [COVID-19 Information for Students](#)

3

SUBMIT ACADEMIC CONCERNS THROUGH EAB/NAVIGATE

Please note the first point of contact with the student should always be done by the faculty. This can include poor academic performance, missing crucial academic milestones, poor time management, academic procrastination, student was performing well and now all the sudden has stopped attending, turning in assignments or responding to outreach attempts.

Enter a report in Navigate at gvsu.edu/navigate

4

SUBMIT A CARE REPORT

If a student expresses mental health concerns, illness symptoms in line with COVID-19, loss of family member, suicide ideation/attempt or food and shelter needs, you can submit a CARE report at: www.gvsu.edu/care