

GRAND VALLEY STATE UNIVERSITY

STUDENTS OF CONCERN

1

REACH OUT TO STUDENTS

- Build relationships with your students. Reach out, on your own, if you're concerned about a student (Student contact information can be located in Navigate or Banner).
- Monitor student engagement and risk factors using Blackboard Retention Center dashboard.
- Incorporate the 8 dimensions of wellness into your everyday classroom practices.

2

GIVE STUDENTS RESOURCES

If students express they are in need of help, then point them to support offices:

- University Counseling Center
- Student Academic Success Center
- Tutoring Center
- Writing Center
- The Knowledge Market
- Career Center
- Recreation & Wellness
- Financial Aid
- Academic Advisors
- Student Ombudsman
- Victim Advocate

3

REFERRING COVID CONCERNS

If a student tells you that they are experiencing symptoms of COVID, or have tested positive for COVID, encourage the student to fill out their daily Self-Assessment Form. You can also encourage a student to report by calling the GVSU COVID-19 hotline at 833-734-0020.

4

SUBMIT ACADEMIC CONCERNS THROUGH NAVIGATE

Please note the first point of contact with the student should always be done by the faculty. If the faculty feels the student could use some pro-active outreach from the Student Academic Success Center concerning an academic need, then they can file a referral through Navigate. Academic concerns in need of pro-active support might include poor time management, academic procrastination, student was performing well and now all the sudden has stopped attending or stopped turning in assignments.

Submit an Alert In Navigate: gvsu.edu/navigate

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SUBMIT A CARE REFERRAL

If a student expresses a non-academic concern and you feel they could benefit from having the Student Support Manager reach out to provide resources you can submit as CARE referral at: www.gvsu.edu/care. Concerns might include a student disclosing mental health concerns, illness, loss of family member, dependence on alcohol or drugs, student is displaying concerning behavior. For immediate student emergencies call 9-1-1.