

Frequently Asked Questions

Thank you for visiting “Frequently Asked Questions” about procedures, services, and resources available to Pew Campus students. Click on any highlighted & underlined words to connect directly with a GVSU departmental webpage. If you do not see a topic addressed below, please submit your question to [Steven Lipnicki](#), Pew Student Services Director, or call 616.331.7188.

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[Who can attend classes at the Grand Rapids Campus?](#)

While some programs offer most classes at a specific campus location, students are able to take classes at any GVSU location based on personal considerations, including seat availability, meeting times, or simply convenience. Consult the [Annual Class Schedule](#) or check with an advisor to determine where courses are generally offered based on the academic program you are pursuing.

[How can I arrange a tour of the Grand Rapids Campus?](#)

Campus tours can be arranged Monday - Friday. Contact the [Admissions Office](#) at 1.800.748.0246 for more information.

[How do I learn about activities, programs, entertainment and other services?](#)

The on-line [Campus Calendar](#) is a clearinghouse for all departmental and university activities, including educational, cultural, music/theater, athletic/recreational, and social events.

The Office of Student Life operates the 2020 Information Desk in Kirkhof Center. The well-trained staff can provide detailed information about upcoming events, ticket information, and more by calling 616.331-2020.

[The Lanthorn](#) is GVSU's student-managed and operated weekly newspaper featuring articles, editorials, and classified sections.

[What support services are available from Pew Student Services?](#)

[Pew Student Services](#), located in 101B DeVos Center, is the central location for obtaining assistance and resources for students attending the Grand Rapids Campus.

Students can access services from Admissions, Career Services, Counseling and Career Development, Financial Aid, as well as tutoring and testing services. Additionally, academic advising is available through GVSU's Advising Resource Center. Seidman Undergraduate Student Services offers an array of academic support programs to students in business-related majors. Several other departments schedule office hours, as needed, to serve downtown students.

For additional information regarding services, hours, and locations, simply click on the department title. When you call to set your appointment specify your desire to meet at the Pew Campus.

Advising Resources & Special Programs	616.331.3588
Admissions	616.331.2025 or 1.800.748.0246
Career Services	616.331.6708 or 616.331.3311
Counseling & Career Development	616.331.3266
Events Calendar	616.331.2020
Financial Aid	616.331.3234 or 1.800.748.0246
Disability Support Services	616.331.3588
Pew Campus Student Services	616.331.7220
Seidman Undergraduate Student Services	616.331.7500

[Testing Services](#)

616.331.3588

[Tutoring & Writing Assistance](#)

616.331.6407

[What services are available at the Student Assistance Center?](#)

The Student Assistance Center, in the DeVos Center Plaza, provides the same services as its counterpart located in the Student Services Building, including registration, tuition payments, GVSU ID cards, transcripts and degree progress reports, processing of graduation requests and loan deferments, along with check-cashing and distributing student payroll checks. For your convenience, when classes are in session the downtown office holds evening and Saturday hours. Contact [Records & Registration](#) at 616.331.3327 for information.

[Where is the nearest ATM?](#)

An ATM machine is located on the north side of the DeVos Plaza.

[If I am attending more than one GVSU campus, where should I purchase my textbooks?](#)

Based on the location of the class section, the related textbooks will be available through the [University Bookstore](#) at that campus.

[How do I obtain a parking permit?](#)

Any commuting or resident student opting to park a vehicle at the Allendale or Grand Rapids campuses must purchase and display a parking permit. Order on-line by clicking on [parking permit](#).

Parking fees (semester): \$73 enrolled up to six (6) credit hours, or \$140, if enrolled for seven (7) or more credit hours. These charges are automatically added to the student account and the permit is mailed after July 15.

Parking permits provide access to the Pew Campus parking ramp and designated student parking locations but does not guaranty availability. Please refer to [Parking FAQ's](#), [Parking Map](#) and [Parking Regulations](#) for additional information.

[How do I request a security escort to my vehicle?](#)

Please contact Pew Campus Security to request an escort by dialing 616.331.6677 or dial extension 16677 from any campus telephone. However, be prepared to wait 10 -15 minutes for a security officer to arrive due to other patrol duties.

[Where is the lost & found?](#)

Contact Pew Campus Security, located on the main floor of Eberhard Center, at 616.331.6677.

[Where do I board the "GVSU Campus Connector" to Allendale Campus](#)

Students, faculty, and staff may ride any ITP transit bus without charge whenever the Campus Connector is operating by presenting a valid GVSU ID.

All buses are outfitted to provide wheelchair access and are equipped with bike racks.

The Campus Connector (#50) departs from Front Street (beneath the 131 expressway overpass, between the DeVos and Eberhard Centers) and also stops across the street from GVSU's parking ramp at the intersection of Winter and Lake Michigan Drive before departing for the Allendale Campus. The route includes several stops along Lake Michigan Drive, including the Meijer store (Standale), with Allendale Campus drop-off points at Mackinac Hall/Fieldhouse and Kirkhof Center. Bus services are also provided to the apartments located adjacent to the Allendale Campus.

During fall and winter semesters, bus services are provided Monday through Saturday whenever GVSU classes are in session; on weekends, the #50 route also includes a loop to Cook DeVos Center for Health Sciences and the Rapid Central Station, where you can take a bus to any area served by the system.

Weekend service is curtailed during the Spring/Summer sessions. Please consult the [Connector Bus Schedule](#) for information regarding all GVSU routes and other bus options.

[Where do I catch the "CHS Express" bus to Cook-DeVos Center for Health Sciences?](#)

For students commuting to the Cook DeVos Center for Health Sciences (CHS), the "[CHS Express](#)" (a.k.a., "DASH to the Hill") regularly operates between CHS and DeVos Center. The Pew Campus bus stop is located on Seward Street - north of Lake Michigan Drive - across from the parking ramp. Student parking is not available at CHS.

[Can I use my GVSU meal-plan to purchase food and beverages?](#)

All [DeVos Center dining options](#) including the Plaza Café, Gazebo Market, and Starbucks, along with the Recovery Room Cafe (Cook-DeVos CHS), accept "meal exchange" or declining balance cards, including the Laker Express dining card. In addition, vending machines are located in the third floor lounge of Eberhard Center and the main floor of DeVos Plaza.

[How do I reserve meeting space for a student organization?](#)

[Registered Student Organizations](#) (RSO) may reserve a table in the DeVos Center Plaza to promote membership, events, or conduct fundraising activities.

Representatives from RSO's can reserve space at DeVos but are also required to submit a GVSU Fundraising Application to the Office of Student Life for approval - at least five days prior to the event, including signatures from the organization's president and advisor. Applications can be obtained from the Office of Student Life, 110 Kirkhof Center - Allendale Campus or Pew Student Services in 101B DeVos Center - Pew Campus.

To reserve space in the Leven Student Project Center, contact Pew Student Services at 616.331.7220.

To request use of classrooms, labs, or any other location for meetings or events, including the University Club or banquet facilities in the Eberhard Center, contact [Conference Services](#) at 616.331.6620.

[Does GVSU offer health care services or health insurance to students?](#)

The Kirkhof College of Nursing manages the downtown [Family Health Clinic](#) located at 72 Sheldon SE (one block south of Fulton Street). This facility serves the health care needs of the community, including faculty, staff and students from GVSU. As a nurse-managed primary care site, nurse practitioners provide services including health promotion, acute illness diagnosis and treatment, and chronic disease management. Services include immunizations, physical exams, laboratory tests and prescriptions. For additional information please call 616.988.8774.

In Allendale, the [Campus Health Center](#), operated by Spectrum Health Systems, provides primary health care to students, faculty, staff, and their families. The Center is located at 10383A 42nd Ave. next to Papa John's Pizza on South Campus. Those attending the Pew Campus can access the Center via GVSU's Connector shuttle service. For more information, contact the Campus Health Center at 616.331.2435.

While there are numerous health plan options available to students, Grand Valley offers a [Student Health Insurance](#) plan, underwritten by Columbian Life Insurance Company, to any enrolled student. Participation in this insurance plan is voluntary for domestic students. International students are required to have health insurance and may choose to use this health insurance to fulfill that requirement.

[How do I acquire tickets for athletic events, musical and theatrical performances at the Allendale Campus?](#)

All GVSU students are able to attend university events at the established student rate, regardless of where the activity is taking place. If tickets are required, the event announcement will typically state how, when, and where to purchase tickets for musical concerts, theatrical performances, and athletic events. For a complete listing of events, visit the GVSU [Events Calendar](#) or call the Information Desk at 616.331.2020.

[Can I use the recreational facilities at the Allendale Campus?](#)

A fully equipped, state-of-the-art fitness center, located adjacent to the Fieldhouse, is available to all students with a valid GVSU student ID. The [Climbing Center](#) can also be found on the lower level of the Fieldhouse. You can ride the Campus Connector to the Fieldhouse by exiting the bus at Mackinac Hall.

[Campus Recreation](#) offers many services that are free or involve minimal charges, including aerobics and spinning classes. Additional services include fitness appraisal, equipment orientation, fitness consultation, personal training, nutrition counseling, and massage. Students are also welcome to participate in a wide offering of [Intramural Sports](#) and competitive club sports, including crew, wrestling, and dodgeball!

If you are unable to take advantage of the Allendale recreation facilities, a partnership with the [YMCA of Greater Grand Rapids](#), waives the joining fee while providing a discounted rate for GVSU students. YMCA membership provides access to any location affiliated with the YMCA of GRR including the David D. Hunting YMCA, located at 475 Lake Michigan Drive NW (across the street from GVSU's DeVos Center), and many area branches including the Visser Family (Grandville), Wolverine Worldwide (Belmont), Southeast (Cascade), Lowell, and Ionia. Call the YMCA of Greater Grand Rapids at 616.222.9622 for more information.

[Do I have access to a golf course?](#)

[The Meadows](#) is GVSU's nationally acclaimed par 71 golf course that challenges experts and novices alike. Course tees and holes have been carefully sculpted into a natural landscape of meadows, grassy hollows, lakes, and planned sand and grass bunkers.

The course is open to the public, but offers a discounted greens fee for GVSU students. Alumni may take advantage of customized discount packages. The Meadows also offers a golf school and camp option. Beyond that, the Clubhouse is home to a full-service restaurant and catering facility, as well as a fully equipped golf shop, featuring equipment and attire. Please call The Meadows at 616.895.1000 for more information.

[What will I find at the Kirkhof Student Center?](#)

The expanded Kirkhof Center provides GVSU students with a place to gather, study, socialize, relax, and unwind. Near the north entrance, the 2020 Information Desk is staffed with helpful individuals who can direct you to activities within the Center, provide information about other campus activities, checkout recreational equipment, and answer your questions.

The Kirkhof Center is home to GVSU's [Student Senate](#), more than 250 student organizations, a big-screen theater, and a game area with pool tables, video games, and more. The building also features many meeting rooms of various sizes to readily accommodate most needs with full event planning capabilities, including food and media services.

The Kirkhof Center is home to the [Office of Student Life](#), [Women's Center](#), [University Bookstore](#) and much more! [Dining options](#) include the River Landing on the lower level featuring Subway, sushi, soups, pizza, pasta, traditional grilled favorites and Zoca Mexican Grille. The Lobby Shop, located on the main

floor, features beverages and treats from Java City and Freshens Smoothies, as well as grab-and-go snacks. From Pew Campus, it is only a short 30-minute ride to Kirkhof Center on the [Campus Connector](#) and GVSU students ride free!

[How do I find licensed child-care while attending the Grand Rapids campus?](#)

Grand Rapids students are welcome to use GVSU's [Children's Enrichment Center](#) located on the Allendale Campus. Please call 616.331.4146 for hours of operation, rates, and other information. If this is not convenient for you, the following resources may be helpful.

David D. Hunting [YMCA Child Development Center](#), located directly across the street from the DeVos Center, is accepting applications for its full-service child-care center. For more information, call 616.222.9625.

The [State of Michigan](#) provides on-line resources and a searchable database of licensed child daycare centers, group homes, and family homes that allows you to search by county, city, or postal zip code.

The [Kent Regional 4C Association](#) can provide informational resources and referral assistance by calling 1.800.448.6995.

[Do any of the local businesses offer discounts to GVSU students?](#)

There are more than 60 area businesses that have agreed to provide discounts to GVSU students ranging from restaurants to the Van Andel Arena. For a complete listing click on [Student Discounts](#).

[What else is happening in, and around, Grand Rapids?](#)

There are many things to do within greater [Grand Rapids](#) and throughout [West Michigan](#).