

# Student Success Collaborative



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The Office of Integrative Learning and Advising encourages faculty to consider using the Student Success Collaborative (SSC) as an advising tool. GVSU has many similar resources at your disposal, including MyBanner and MyPath. We encourage learning about what each offers so that you can identify which resource works best for you. Use this guide to determine if the SSC aligns with your personal strategies for advising students. As always, don't hesitate to reach out to our office with any questions that you may have about the SSC, other advising resources, or other concerns. We are happy to assist and value the partnerships we create with faculty.

*"EAB's Student Success Collaborative (SSC) combines technology, consulting, and best practice research to help colleges and universities use data to improve retention and graduation rates."*

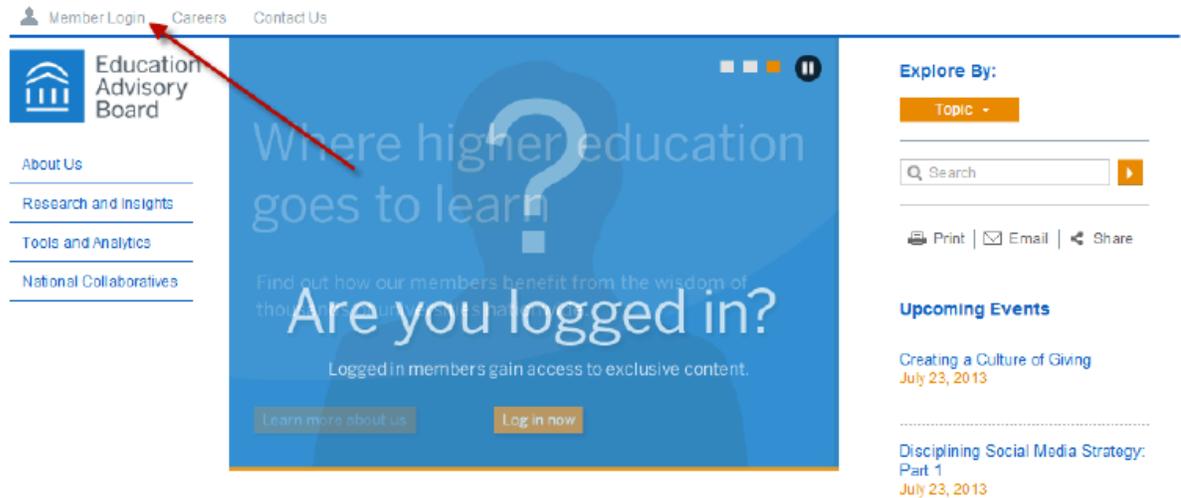
<http://www.eab.com>



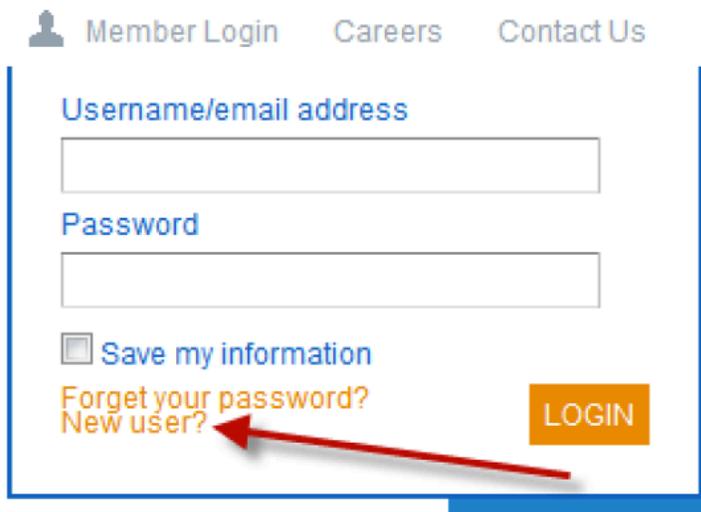
Education  
Advisory  
Board

# Accessing the SSC

1) Go to [www.eab.com](http://www.eab.com) and log-in.



2) If you don't have an EAB profile, create one.



# Accessing the SSC

3) Creating a profile on EAB takes only a few moments.

## Register for Education Advisory Board

Welcome! Please complete the three steps below to activate your site access. We will email you a confirmation code to use for your initial login to EAB.com.

Starred (\*) items are required.

### Location of Your Organization

\*Country

United States

\*State

Florida

\*City

Jacksonville

4) Once you're logged in, click on "Technology" in the left-hand column. Then click on Student Success Collaborative.

The screenshot shows the user interface of the Education Advisory Board website. At the top, there is a navigation bar with the user's name 'Hello, Griha Singla' and links for 'Your Memberships', 'Your Events', 'Your Preferences', 'Your Account Manager', and 'Member Logout'. The main content area features a large orange banner for 'ABOUT THE STUDENT SUCCESS COLLABORATIVE' with the headline 'An end-to-end solution for degree completion' and a 'Learn more about us' button. On the left, a sidebar menu lists 'About Us', 'Research and Insights', 'Tools and Analytics', and 'Technology', with 'Technology' highlighted in red and a red arrow pointing to it. On the right, there is an 'Explore By:' section with a 'Topic' dropdown, a search bar, and 'Print | Email | Share' options. Below that is a 'Meet Our Experts' section featuring a profile for Ed Ventt, Senior Consultant.

# Accessing the SSC

- 5) There are several resources available on the Student Success Collaborative. Click on the “eLearning Modules” link to access the training videos.

- 6) There is a short assessment following each module. For activation, you are required to complete the assessment following e-learning module #1, The 30 second advising “gut check.” It is here that your name and email will be captured for activation purposes. You will be best prepared for training sessions if you view all the modules.

[Training](#)   [Additional Resources](#)   [e-Learning Modules](#)

- ➔ **Module 1: The 30-second advising "gut check"**  
Aug. 7, 2014 | Training  
Learn how to access and view student profiles and assess risk with a 30-second advising "gut check."

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- ➔ **Module 2: Navigating the predictive workbooks**  
Aug. 7, 2014 | Training  
Get an introduction to the data analytics available in SSC's predictive workbooks.

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- ➔ **Module 3: How to create success markers**  
Aug. 7, 2014 | Training  
Learn to create success markers using your institution's historical data to determine whether students are on track to graduate in their current major.

# Accessing the SSC

- 7) Once your access has been granted, find the link to SSC at <http://www.gvsu.edu/advising/> under "Faculty and Staff" on the left hand list of options. Enter your GVSU username and password. You may also bookmark this link: <https://ssc.advisory.com/gsrc/SSO/GrandValley>

Advising Main Menu	
Advising Centers	
Faculty & Staff	Student Success Collaborative
What is Advising?	Predictive Workbooks/Histogram
Undergraduate Students	Academic Advising Council
Graduate Students	Advising Center Referral Chart
Advising Video Tutorials	Faculty Undergraduate Academic Advising Committee List 2012
GVSU Blueprint for Student Success	
Undergraduate Academic Advising Mission Statement	Undergraduate Academic Advising Structure
Parents	Undergraduate Academic Advising Charge
Frequently Asked Questions	University Curriculum Committee
Forms	University-wide Academic Advising Services
Outstanding Academic Advising and Student Services Award	

**Then login with your GVSU Network ID and password**



Enter your GVSU Network ID (e.g. smithj) and Password below.

Username:

Password:

*Having problems accessing the SSC? We can help! Contact the Office of Integrative Learning and Advising if you need assistance at any point.*

# SSC Overview

Upon logging in, you will be taken to this homepage.

Search for any GVSU student here, and you'll be taken directly to that student's profile with all academic information

Grand Valley State University - Allendale

Welcome Brian Sign Out

Students Institutional Analytics

Search all students (Name or ID) Go

Create a List

Saved Lists

- +100 credits, below 2.5
- +100, below 2.3
- Brooks College - All

Watch List (0)

## Welcome

### Create a List

Use Lists to target a population of students.

Students will be automatically added and removed from the List based on the search criteria you select.

### View Watch List

Use your Watch List to monitor specific students.

Add students to the Watch List by clicking the "Add to Watch List" button beneath the student's name.

### View Reminders

Reminders help you plan future outreach with students.

Reminders are set on the student's profile page, and both overdue and upcoming reminders are shown on your Reminder list.

Your Saved Lists will be shown here. These ones shown reflect ways that we have used the SSC in our office. See page 9 for how to create lists.

- *The SSC pulls information for every GVSU student from other advising tools, such as MyBanner and MyPath, so each student profile reflects the most updated academic information*
- *See next page for an overview of a student profile.*

# SSC Overview

A “**risk indicator**” is automatically generated for each student profile.

Turning on the “**Student View**” will hide certain information (such as the student’s risk level) that you would not want the student to view during an advising appointment.

The screenshot displays the SSC Overview page for a student. The page is divided into several sections:

- Navigation:** Includes 'Students >' and 'Student View' (OFF).
- Overview:** Features a profile picture, ID, Age (22), and DOB. A sidebar on the left lists 'Overview', 'Success Progress', 'Term Details', 'History', and 'Major Explorer'.
- ACADEMIC SUMMARY:** Shows 'Liberal Studies Interdisciplinary Studies' as the 'Most recent enrollment Winter 2015'. It includes statistics: COURSE GRADE OF D/F (4), REPEATED COURSES (1), and COURSE WITHDRAWALS (0). Course details for BMS290 (Fall 2013, Grade: D+) and CHM232 (Winter 2013, Grade: D+) are listed. A note states: 'There were none in this student's history'. Other stats include Cum GPA (3.029), Total Credits (106.00 Senior), and Institution Credit Completion % (97%).
- MAJOR SELECTION:** Shows 'Currently Liberal Studies Bachelor of Science Winter 2014' and 'Previously Allied Health Sciences Bachelor of Science Fall 2011'. It also includes 'Next follow-up: None' and 'Last profile edit: Never'.
- STUDENT:** A sidebar on the right with 'No action taken' and options: 'I want to...', 'Change student status', 'Email student', 'Remind me to follow-up', and 'Add a note on this student'. Below this is 'RECENT NOTES' with 'No notes added.'

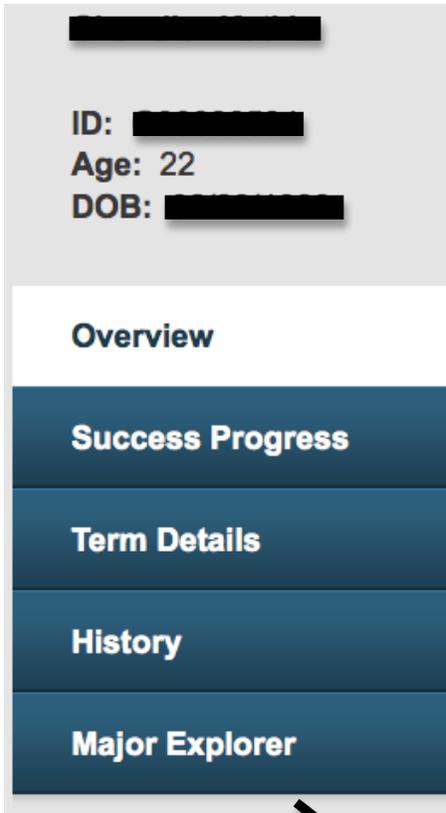
## From this overview:

- View **previous majors** the student had
- View **repeated courses and withdrawals**
- View cumulative **GPA and total credits**
  
- View **degree percentage completion**
  - Careful to note this percentage may be inaccurate for Liberal Studies majors if their Area of Focus courses have not yet been factored in by Records

Easy access to directly **email** the student from here, **set a reminder** to follow-up with this student, or **change the student’s status**.

**Add Notes** - one of the best features of the SSC is the ability to add notes for your students that will be saved automatically and remain in the student’s profile for your reference.

# SSC Overview



These other tabs are highly useful in looking at the overall progress for a student. **Success Progress** shows charts highlighting improvements or struggles over time.

**Term Details** show all the courses and grades for a student's history at GVSU, (an easy view like an academic transcript).

**History** shows when majors were changed.

**Major Explorer** is best for when students may be thinking about changing majors. To answer the question, "What other majors might I want to consider?" this tab is useful. It presents similar major options and suggestions for what majors a student may excel in based on his or her strengths and success with certain subjects.

Major Explorer also indicates a risk level for each potential major, shows related careers, and allows you to filter by College or search directly for a certain major.

CURRENT MAJOR		
Major Name	Risk Level	Related Careers
Liberal Studies Interdisciplinary Studies	Low Risk	

MAJOR OPTIONS		
<input type="text" value="Search for a major or career"/>		
College	<input type="text" value="All colleges"/>	
Major Name	Risk Level	Related Careers
Business Economics Seidman College of Business	Low Risk	Account Manager / Representa... Actuary Auditor Budget Analyst Contract Administrator 23 more...
Therapeutic Recreation College of Health Professions	Low Risk	Art / Music / Recreational T...

# Making Lists

The SSC allows you to create lists of students that you can save and return to as you track your students. Making lists can be useful for collecting aggregate data about students in certain categories. For example, the EAB has advised considering making lists for the following reasons:

**Undeclared Students:** Identify low risk undeclared students with 45-60 credits, who might be ready to declare a major

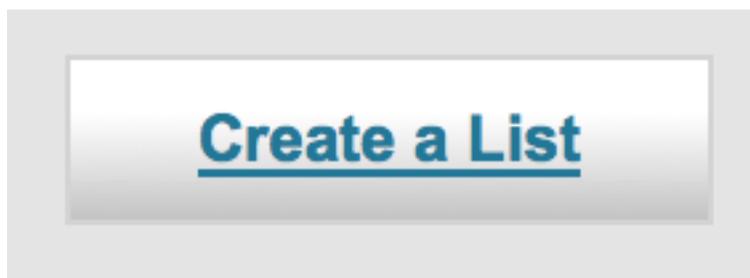
**Success Markers:** Filter to see if students did not register for an important fall term success marker course

**Graduation:** Students with low risk who have earned more than 120 credits who should apply for graduation

**Advising Status:** Use our latest filter to find students who were not advised in the fall and get them in the door in the spring

**Major and Career Insights:** Identify high performing juniors who are eligible for upcoming internships to help guide and prepare them for their desired career opportunities

**As faculty advisors, the most useful thing you can do is create a list for the students on your advisee list.**

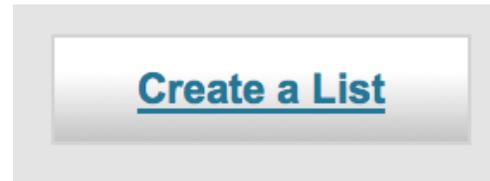


- View all students on your advisee list in one location by creating a list
- Within your list, you'll have the ability to export an Excel spreadsheet with all your students' contact information and other academic details
- See next page for details on how to create your advisee student list

# Making Lists

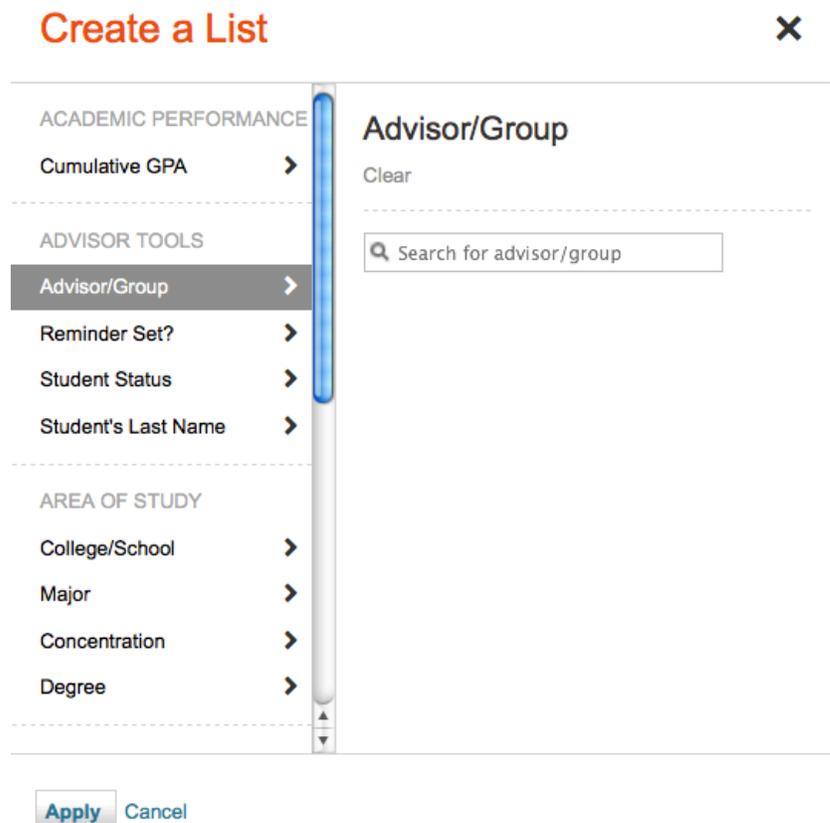
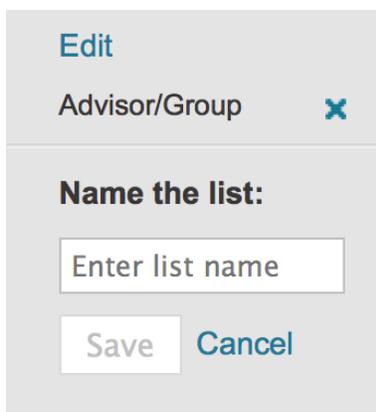
How to create an SSC list for the students on your advisee list:

1) Click "Create a List"



2) There will be many categories that you can filter by. Select "**Advisor/Group**" and type your name in the search by. Click "Apply" and this will generate a student list consisting of all students who are assigned to you as their faculty advisor.

3) Enter a name for your list, then click "**Save**"



# Making Lists

Export

## Exporting your list:

- Exporting your SSC list will generate an **Excel document** with all contact details and some academic information about your students
- **Tip:** Use the Email column in the Excel document to copy & paste all the email addresses into Outlook so you can easily send block emails to all your students

## Main Takeaways from the SSC

- The SSC is another **advising resource** GVSU offers. Its main purpose is a tool that can help advisors identify students who are at risk so interventions can happen early, and we can catch students who are struggling.
- The SSC allows you to **create a list** of the students on your advisee list
- The SSC allows you to easily view **student progress, explore other majors, directly email your students, and save online notes** for your future referencing

## For more information...

Visit: [www.eab.com/technology/student-success-collaborative](http://www.eab.com/technology/student-success-collaborative)

or contact the Office of Integrative Learning and Advising



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