

SPECTRUM HEALTH

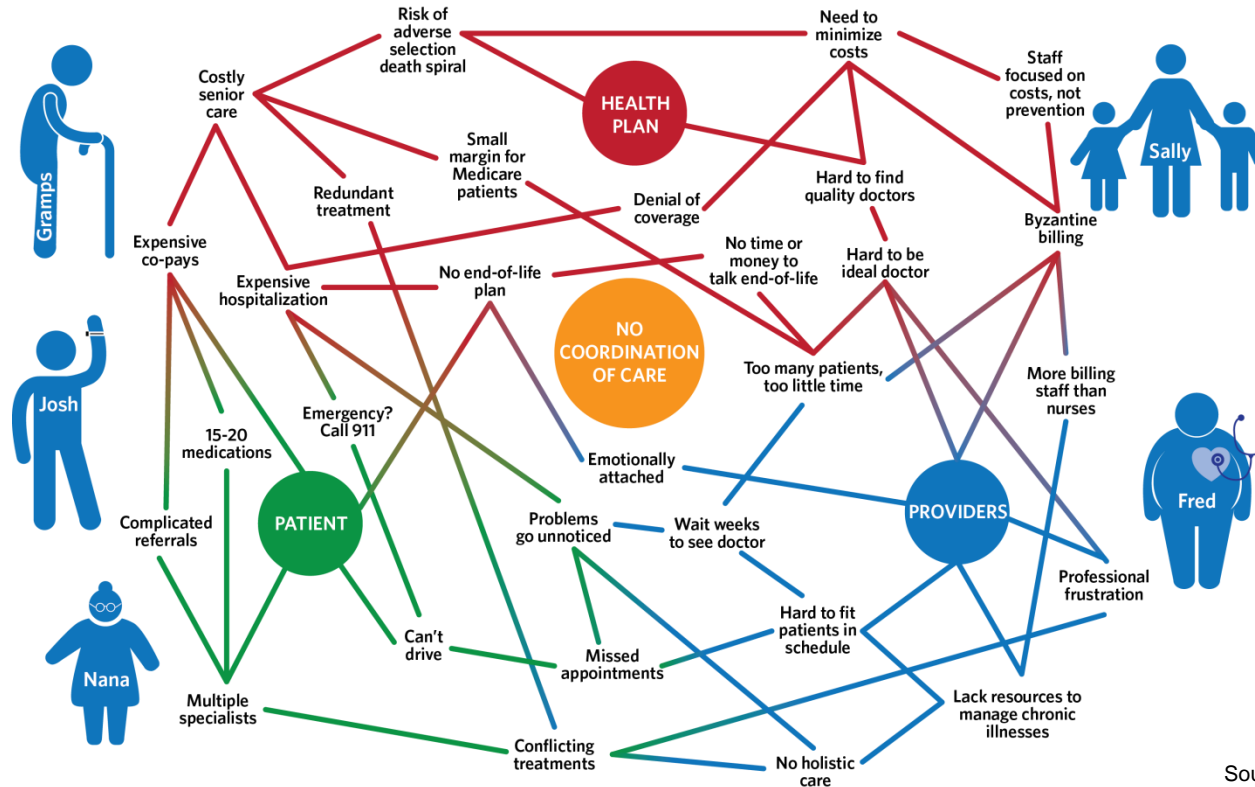


Evolution of Healthcare

Health Forum of West Michigan
March 4, 2014

Patrick O'Hare, Sr. Vice President and
Chief Information Officer

Healthcare —1985 to 2016



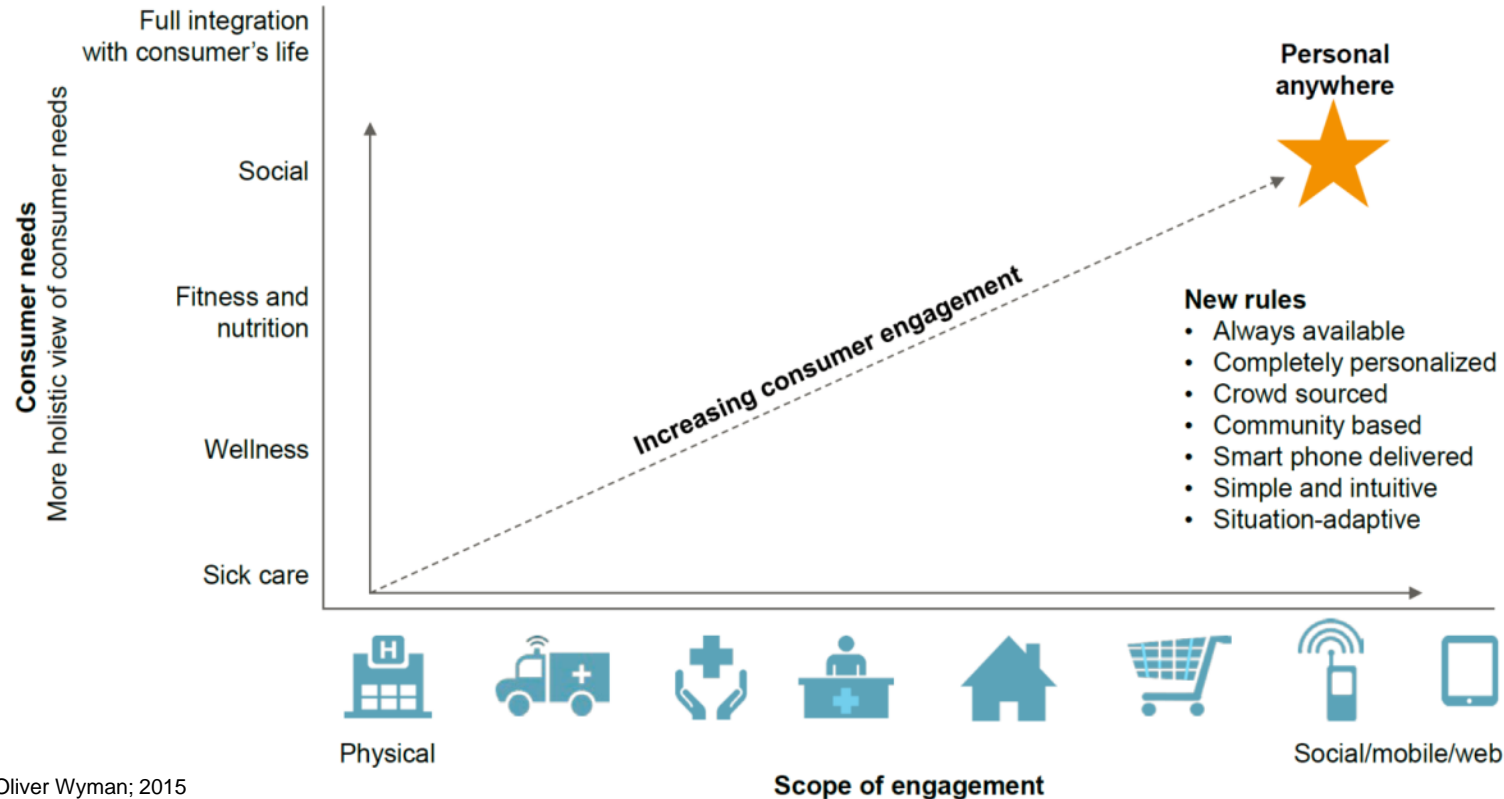
Challenges

~~1985~~ ✓
Cost 2016

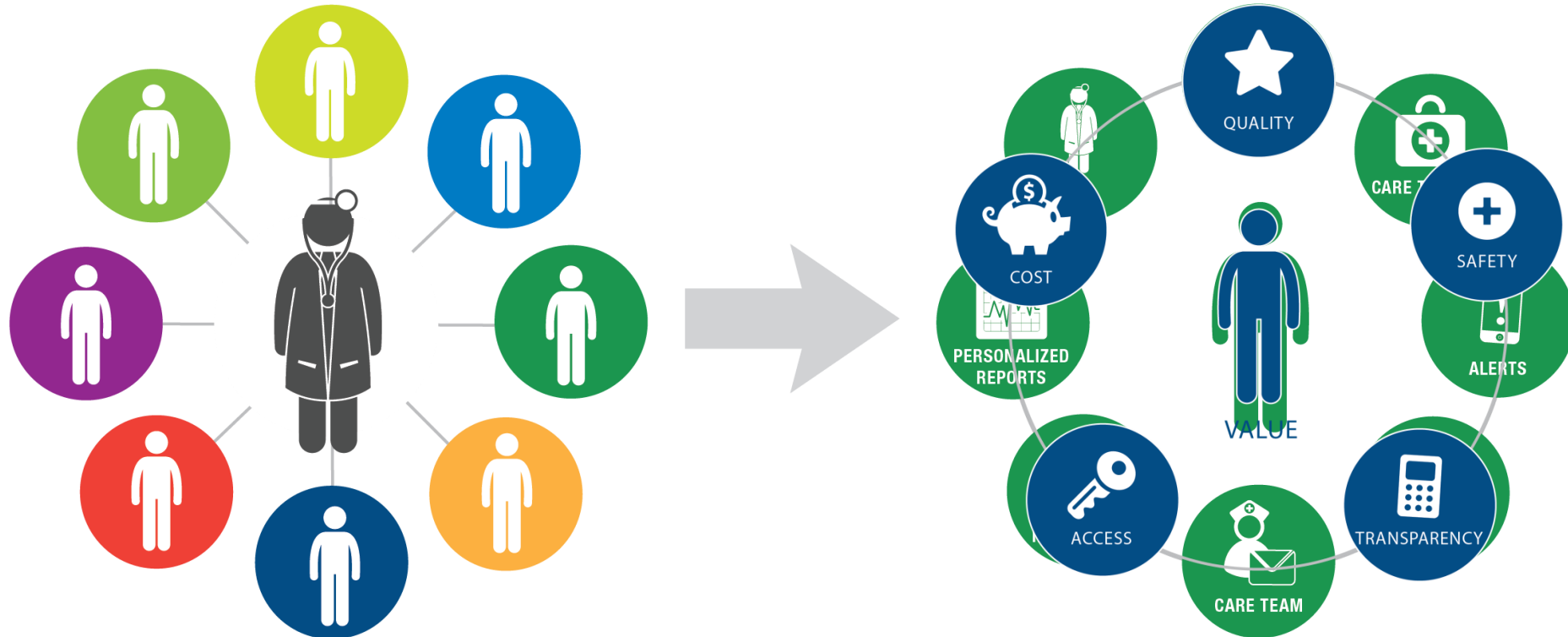
Quality

Access

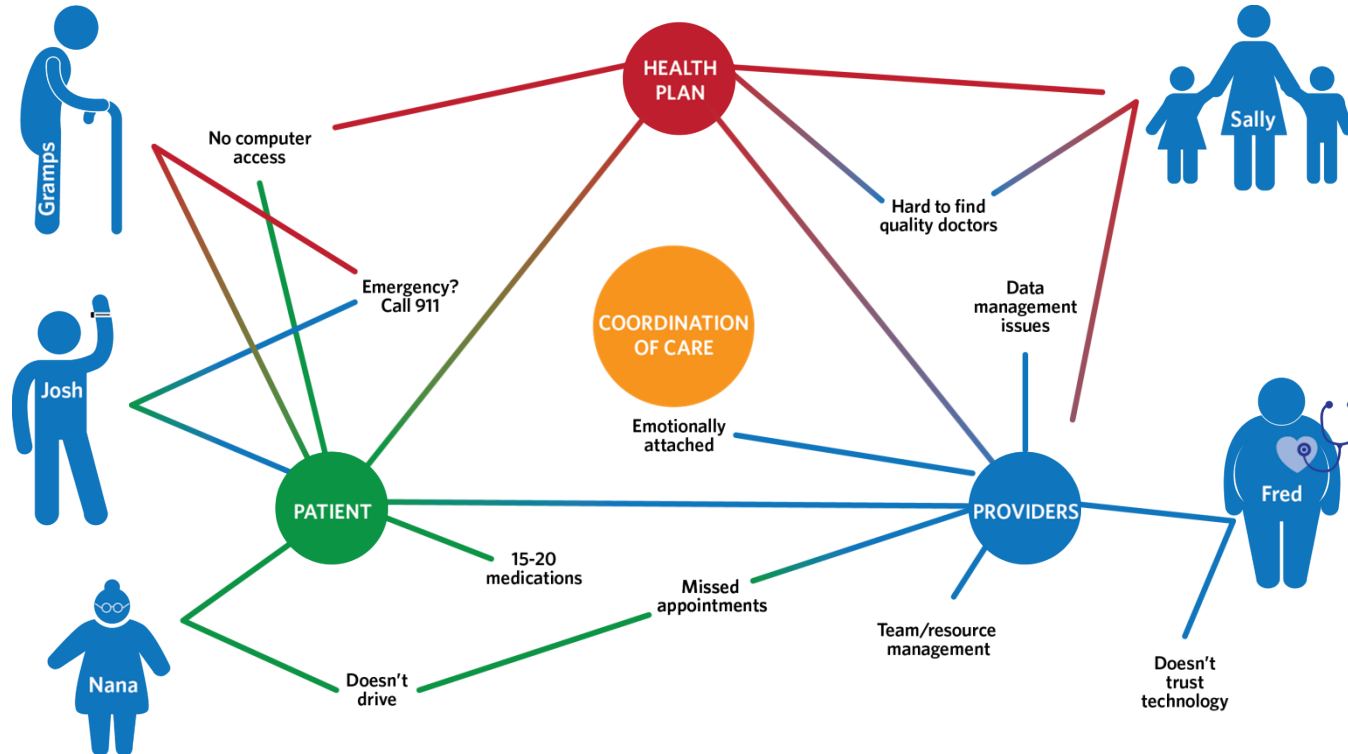
Consumers drive change



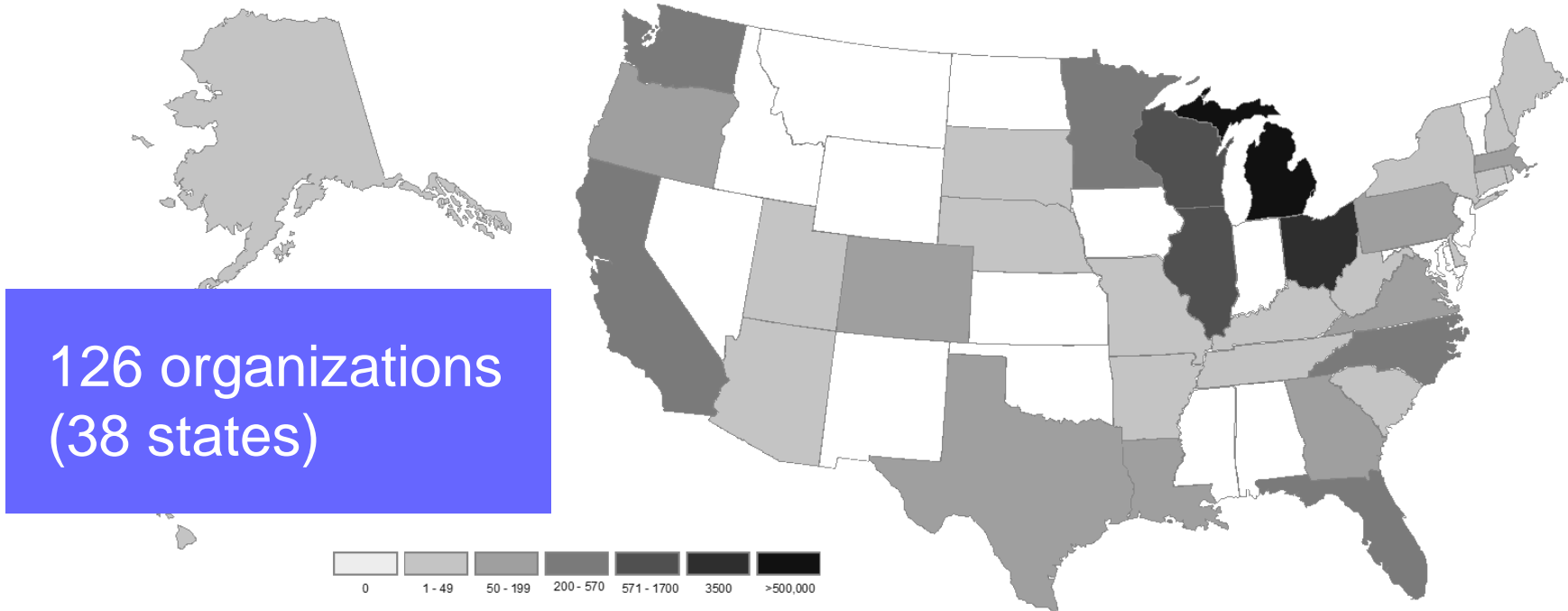
Fee-for-service to consumer-centric



Emerging model of care

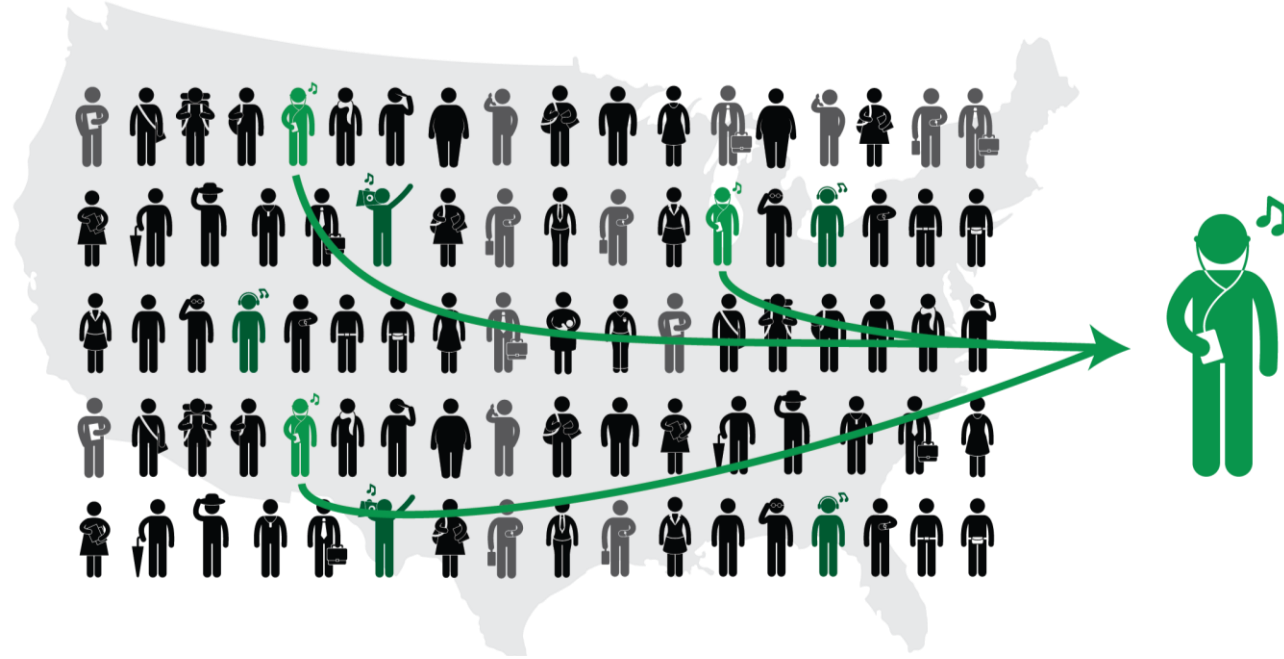


2015 Spectrum Health EMR exchanges

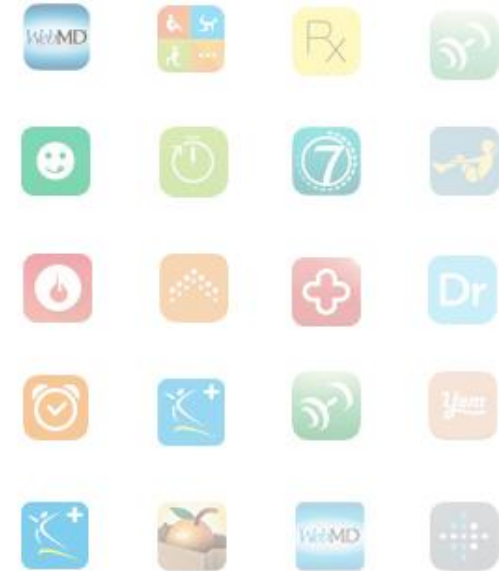
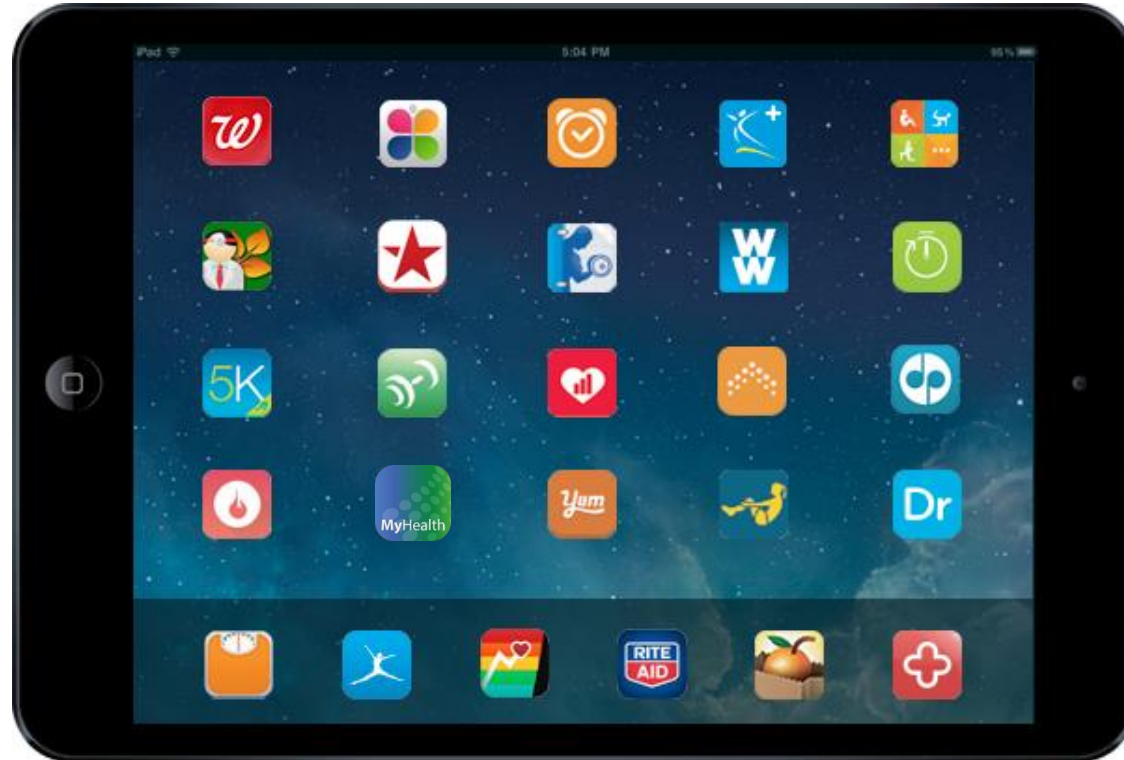


Bringing new meaning to a 2nd opinion

Record sharing
among providers
for clinical insight



Today: Multiple data sources; no integration



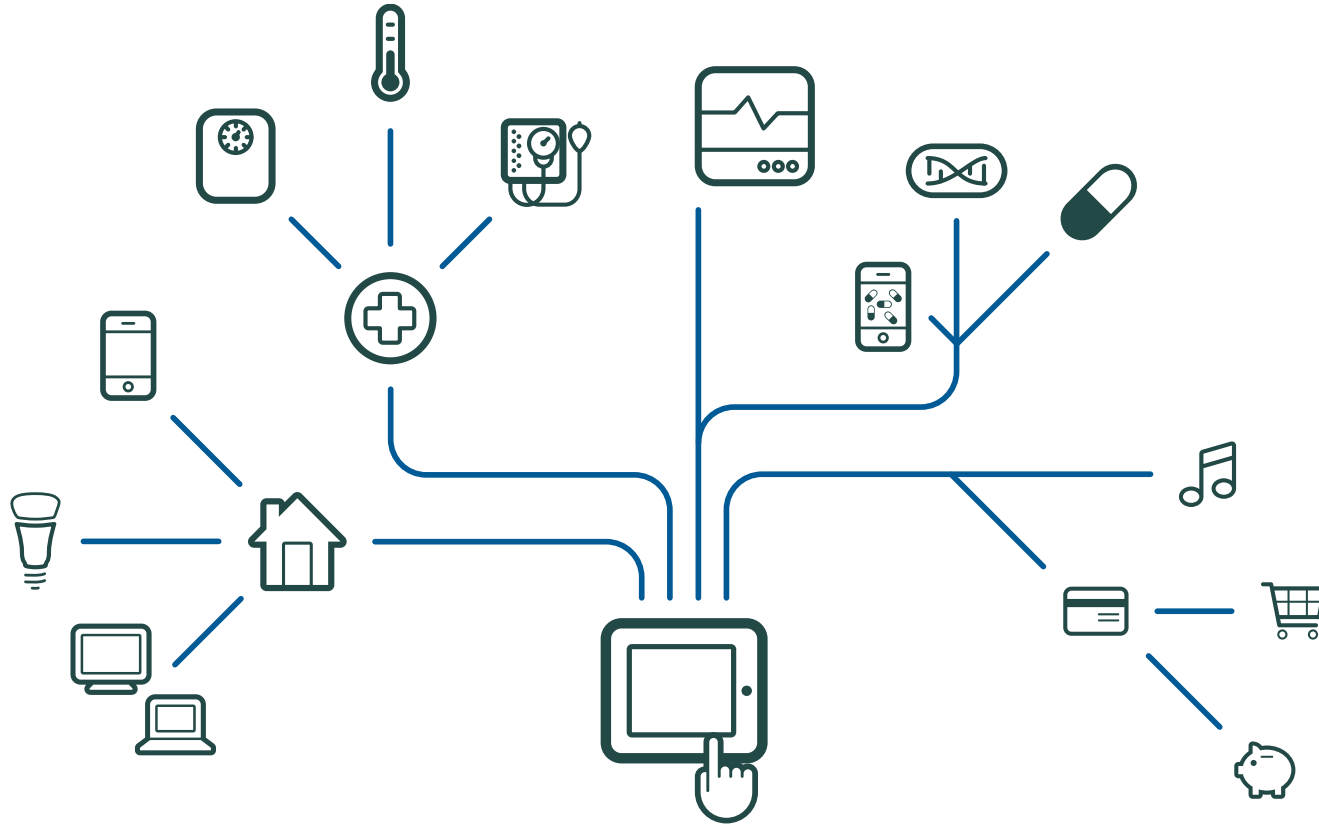
MyHealth

29 Delivery Features

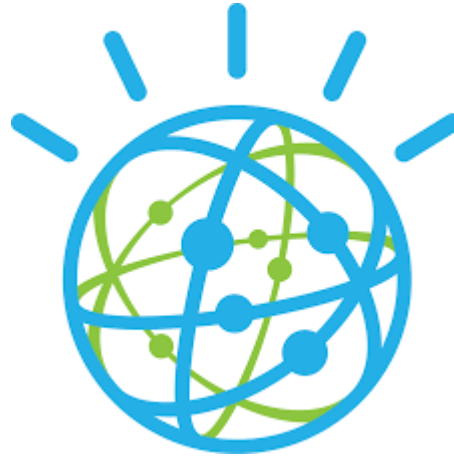
32 Insurance Features



Technology opens access to information sharing



Health Evolution



Technology + Doctor = Health Advisor

Advice to the next generation of leaders

Future leaders must be able to:

Lead change

Be curious—ask questions—practice systems thinking

Better understand information systems and leverage data

Discussion

SPECTRUM HEALTH

