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Objective

To obtain the SAP Analyst position at Steelcase, utilizing technical and business process knowledge in a customer-focused and results-oriented work environment.

Education

Grand Valley State University, Allendale, MI
BBA, Management Information Systems

Obtained December 2018
Major GPA: **3.32**

Professional Knowledge and Technical Skills

- ABAP, Java, HTML, C, SQL, and Visual Basic programming experience
- SAP Business Process Integration and Solution Architect Certification (TERP10) with SAP ERP 6.0 (Completed August 2018)
- Lotus Notes, Service Manager, Microsoft Access, Oracle, Linux, Adobe Dreamweaver CC, and Adobe Photoshop CC knowledge
- AGILE and SDLC methodologies

Internship Experience

Consumers Energy, Jackson, MI

May–August 2018

SAP Development Intern

- Worked as part of the Work Order and Asset Management Team as an ABAP Developer
- Completed change tickets that added to and improved usability of existing business objects
- Participated as a member of the Power Toastmasters Club
- Collaborated with members of other teams to complete and test development work
- Improved both ABAP development and problem-solving skills
- Worked with a fully implemented SAP system and other professional enterprise software suites

ABAP Development

- Improved performance of existing work order costs interfaces by adding binary searches when reading internal tables; maintained Excel spreadsheet of all business development objects
- Modified an enhancement to allow table driven pasting limits when using T-codes SE16, SE16N, SQVI that significantly reduced the load on the system
- Created an interface that kept track of modified equipment details to include eight fields in an output spool, printed the spool to a text file within SAP, and sent the information to a proxy to be stored on a centralized database

Related Educational Experience

Enterprise Information Systems, MGT 351

Winter 2018

Business Process Integration

- Analyzed and conducted the financial and material impacts of the various steps in the integration process using SAP

Customized ERP Solutions, MGT 475

Fall 2018

ABAP Development Assignments

- Learned techniques and the importance of customizing off-the-shelf software such as SAP
- Programmed ABAP solutions tailored to various user needs commonly used in business practices

Professional Experience

Moving Crew, Grand Valley State University, Allendale, MI

May 2016–December 2018

Package Handler, FedEx Ground, Grand Rapids, MI

May 2015–Present