

A new chapter for the Grand Valley State University retirement program



Transition seminar topics



- Why we're here today
- Transition experience
- Updates to the new investment menu
- Retirement program features
- Choosing your investment strategy
- Retirement plan investment advice and education
- Managing your TIAA account
- TIAA Brokerage Services
- How to learn more and suggested next steps



Why we're here today

The updates are the result of your employer's review of the retirement program. Changes may reflect an effort to:

- Reduce costs
- Improve the design and operation of the retirement plan
- Introduce new investment options

What is changing



- New accounts and Retirement Choice/Retirement Choice Plus contracts
- New investment options from well-known investment companies
- More help pursuing your retirement goals

Most aspects of your retirement program will stay the same



- 1 Eligibility requirements for participation
 - 2 GVSU Contribution
- 3 Vesting schedule



Transition experience

BUILT TO PERFORM.

CREATED TO SERVE.

It's all outlined in the Transition Guide



Mailed to your home address and posted at TIAA.org/gvsu.



For TIAA participants



New TIAA account

On April 24, 2018, participants in the Grand Valley State University retirement program will be enrolled in new accounts. Once you are enrolled, TIAA will mail you a confirmation.

Plan name	Current contract		New contract	
403(b) Retirement Plan	Retirement Annuity	•	Retirement Choice Annuity	
403(b) TDA Plan	Retirement Annuity			
	Group Supplemental Retirement Annuity	>	Retirement Choice Plus Annuity	
	Supplemental Retirement Annuity		y	
457(b) Deferred Compensation Plan	Group Supplemental Retirement Annuity	•	Retirement Choice Plus Annuity	

For TIAA participants



Beneficiary information

- Your current beneficiary designations will be applied to your new accounts.
- Review your beneficiary information to ensure that it is current.

How your future contributions and current account balances will be affected

- During the week of April 30, 2018, your mutual fund balances will be transferred to your new accounts.
- Any annuity balances will remain in your existing accounts, although no new contributions, rollovers or transfers in may be made to these accounts. You will be permitted to transfer balances:
 - among the remaining annuity accounts.
 - to the new accounts.
- Starting May 15, 2018, all contributions will be directed to your new accounts.
- Your contributions and balances will be invested in the same options, with a few exceptions..
- If you are investing in brokerage, your account will be re-registered under the new account.

For TIAA participants



Differences between the current contracts and your new ones:

- Under the Retirement Choice and Retirement Choice Plus contracts, TIAA Traditional has a rate guarantee
 that is between 1% and 3%, determined annually, which may be lower than the guaranteed rate in your
 current contract.* The adjustable rate guarantee in the new contracts allows TIAA to be more responsive to
 the prevailing interest rate environment, and provides the potential for higher credited rates through the
 crediting of additional amounts.**
- When TIAA Traditional balances are transferred out of an existing contract, you risk giving up a favorable crediting rate(s) on older contributions.
- TIAA Traditional balances in the Retirement Choice contract can be liquidated within a shorter time frame than under the existing Retirement Annuity contracts.
- Moving money from an existing contract to a new contract is a permanent decision. Money cannot be moved back into a Retirement Annuity, Supplemental Retirement Annuity, or Group Supplemental Retirement Annuity contract.

For details, see the Contract Comparison chart that was mailed to you or call 800-842-2252.

If you're thinking about transferring some or all of your account balances to your new contract, make sure you understand the differences.

It is recommended that you speak with a TIAA financial consultant before you initiate a transfer.

^{**} Guarantees are subject to TIAA's claims-paying ability.

^{**} TIAA's Board of Trustees declares whether additional amounts will be paid in March of each year. Additional amounts are not guaranteed. Such additional amounts, when declared, remain in effect for the "declaration year" which begins each March 1 for accumulating annuities and January 1 for payout annuities. Additional amounts are not guaranteed for periods other than the period for which they were declared.

TIAA Traditional Annuity



Current Retirement Annuity contract

- No lump-sum withdrawal option
- Withdraw or transfer funds in 10 annual installments
- Guarantees your principal and a 3% minimum annual interest rate*
- Option for you (or you and a spouse or partner) to receive income for life in retirement

New Retirement Choice Annuity contract

- Lump-sum withdrawal is available within 120 days of termination or a date specified by the plan (2.5% fee)
- Withdraw or transfer funds in monthly payments over 84 months (7 years)
- Guarantees your principal and a minimum interest rate between 1% and 3%, and provides the potential for a higher total interest rate than under RA contracts*
- Option for you (or you and a spouse or partner) to receive income for life in retirement

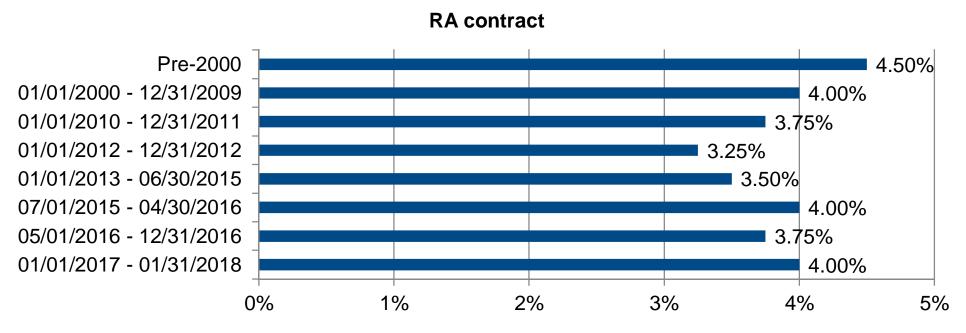
^{*} All guarantees are subject to TIAA's claims-paying ability.

TIAA Traditional Annuity in the Retirement Annuity



Accumulating State Total Rate (Guaranteed Plus Additional Amounts)

As of 12/31/2017



Rates for premiums applied during the dates above.1

The dates above specify "vintages"—periods in which TIAA received a premium or transfer. The rates shown are currently in effect for each vintage and will remain so through February 28, 2018. For current information on rates credited to TIAA Traditional Annuities, visit our website at **TIAA.org**. Additional amounts are not guaranteed for the future years.

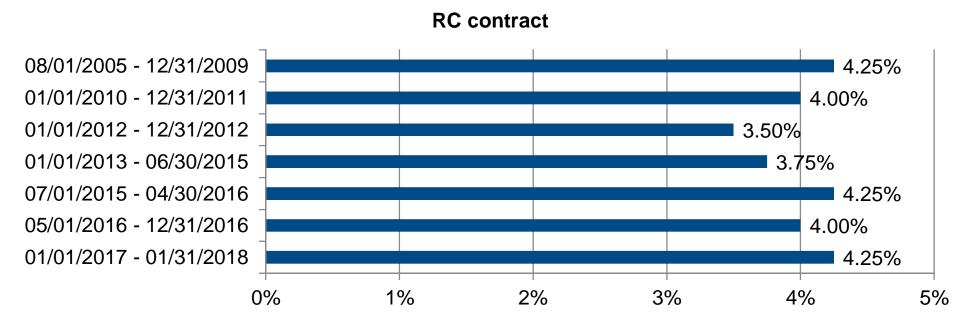
1 Interest on accumulations credited to TIAA Traditional Annuities in the accumulating stage includes a guaranteed amount (3% for current premiums in RA contracts), plus additional amounts that may be declared on a year-by-year basis and are not guaranteed for future years. For information about current rates on additional amounts, visit our website at **TIAA.org**. Guarantees under the TIAA Traditional Annuity are backed by TIAA's claims-paying ability.

TIAA Traditional in the Retirement Choice Contract



Accumulating State Total Rate (Guaranteed Plus Additional Amounts)

As of 12/31/2017



Rates for premiums applied during the dates above.¹

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Updates to the investment menu

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Changes to the investment menu



Two new investment options will be added.

New Investment Options/Share Class	Ticker Symbol
PRIMECAP Odyssey Growth Fund	POGRX
Vanguard Federal Money Market Fund – Investor	VMFXX

Changes to the investment menu



Four current investment options will be restricted and they will no longer accept new money. Balances will remain where they are, but future contributions will go to the replacement options. You can always change your allocation.

Restricted Investment Options	Ticker Symbol		Replacement Investment Options	Ticker Symbol
CREF Bond Market Account – R2 (variable annuity)	QCBMPX	•	PIMCO Total Return Fund - Institutional	PTTRX
CREF Growth Account – R2 (variable annuity)	QCGRPX	•	PRIMECAP Odyssey Growth Fund	POGRX
CREF Money Market Account – R2 (variable annuity)	QCMMPX	•	Vanguard Federal Money Market Fund - Investor	VMFXX
CREF Stock Account – R2 QCSTPX (variable annuity)		•	CREF Equity Index Account – R2 (variable annuity)	QCEQPX

A range of asset classes lets you diversify



GUARANTEED*

MONEY MARKET

FIXED INCOME

MULTI-ASSET

REAL ESTATE

EQUITIES

BROKERAGE SERVICES**

- * Options offered in the "guaranteed*" asset class are subject to the claims-paying ability of the issuing company.
- **The Brokerage Account option is available to participants who maintain both a legitimate U.S. residential address and a legitimate U.S. mailing address. Certain securities may not be suitable for all investors. Securities are not FDIC insured and are not a deposit or other obligation of or guaranteed by any bank or TIAA. Securities are subject to investment risk, including possible loss of the principal amount invested. If you open a brokerage account, you will be charged a commission on all transactions and other account-related fees in accordance with the TIAA Commission and Fee Schedule. Please review the TIAA Brokerage Account Customer Agreement using the following link:

https://www.tiaa.org/public/pdf/forms/SDA_Customer_Account_Agreement.pdf. The Agreement contains important information about the brokerage account as well as the TIAA Commission and Fee Schedule. Other fees and expenses that apply to a continued investment in the funds are described in the fund's current prospectus. Please note: Advice is not provided on brokerage assets.

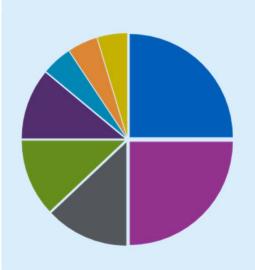
Investing involves risk of loss of principal.

Diversification is a technique to help reduce risk. It is not guaranteed to protect against loss.

For your specific investment options go to: TIAA.org/gvsu.

TIAA Brokerage Services





- You can choose your own investments
- Access to thousands of mutual funds
- You can buy, sell or transfer funds online or by phone
- Minimum \$1,000 investment
- Brokerage service fees for transactions may apply
- Grand Valley State University will not monitor performance of brokerage services investment options
- TIAA does not offer investment advice for brokerage investment options

Some securities may not be suitable for all investors.

By opening a brokerage account, you will be charged a commission on all transactions and other account-related fees in accordance with the TIAA Commission and Fee Schedule. Visit **TIAA.org/public/offer/products/brokerage** and click on *Learn about fees* for a complete list of commissions and fees. Other fees and expenses apply to a continued investment in the funds and are described in the fund's current prospectus. The Brokerage Account option is available to participants who maintain both a legitimate U.S. residential address and a legitimate U.S. mailing address.



Retirement program features

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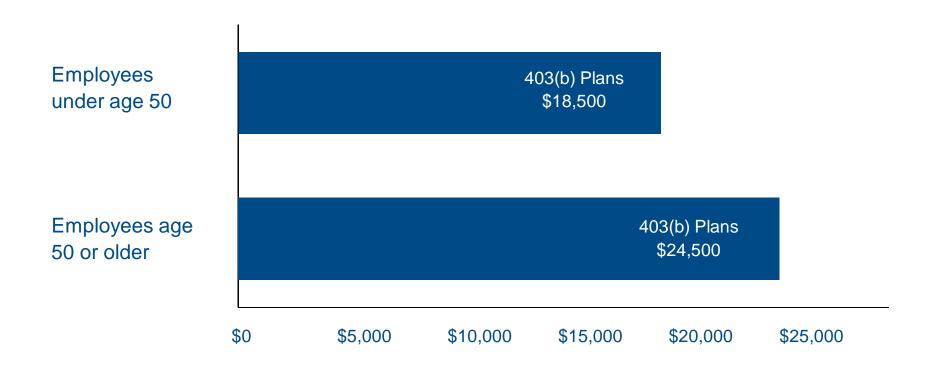
Retirement program features



- Invest more for retirement
- Lower your current taxable income with pretax contributions
- Tax-deferred growth

2018 IRS limits for salary deferral retirement plans

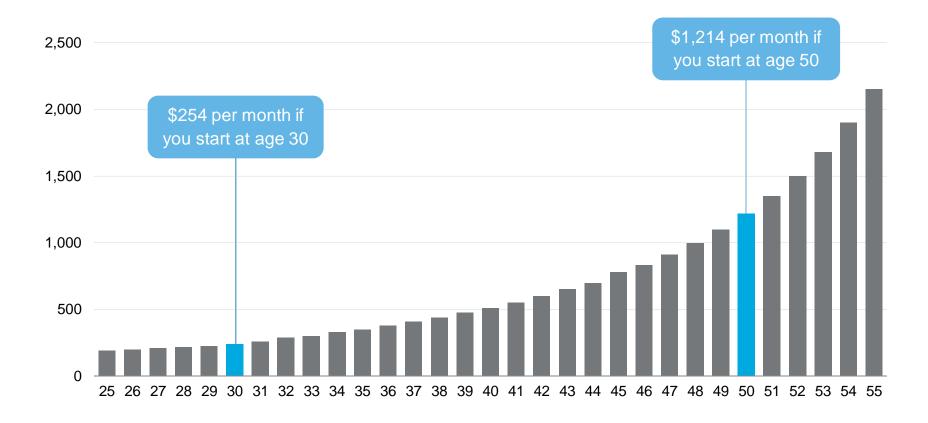




How retirement contributions can grow over time



Goal: A \$350,000 nest egg at age 65



The chart above is based on a hypothetical 6% annual rate of return and is not intended to represent the performance of any specific investment product. It cannot predict or project investment returns. Charges and expenses that would affect an actual investment and reduce performance, are not reflected in this illustration.



Choosing your investment strategy

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Choosing your investment strategy





Option

Select a lifecycle fund

A diversified retirement portfolio in a single "fund of funds"

Option B

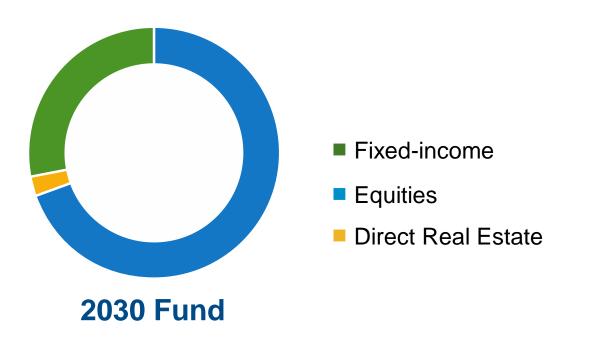
Build your own portfolio

An investment plan that you create based upon your own research and goals

Option A: Selecting a lifecycle fund



A TIAA-CREF Lifecycle Fund example



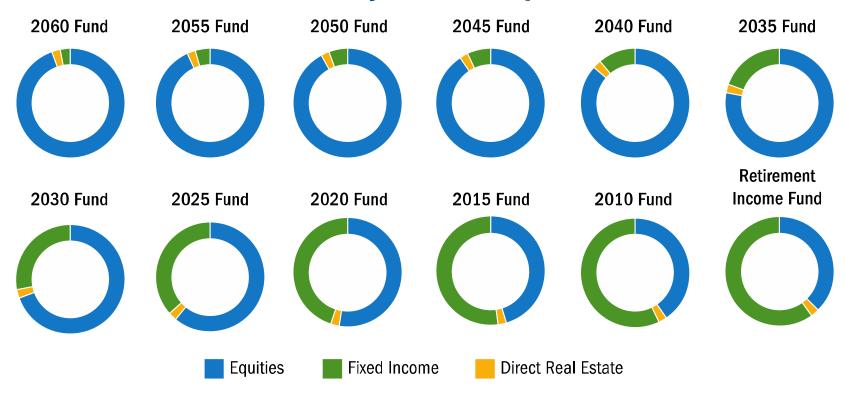
TIAA-CREF's Lifecycle Funds are actively managed, so their asset allocations are subject to change and may vary from those shown. Approximately seven to ten years after a lifecycle fund's target date, the fund may merge into the Lifecycle Retirement Income Fund or a similar fund. In addition to the fees and expenses associated with lifecycle funds, there is exposure to fees and expenses associated with the underlying investment options. The fund is also subject to risks associated with the types of securities held by each of its underlying funds.

The charts are only visual representations of the target date, fixed-income and equity percentages. Please refer to the prospectus for the funds for more details on asset allocation for each of the target-date funds.

Option A: Selecting a lifecycle fund



Pick the fund closest to your anticipated retirement date



TIAA-CREF's Lifecycle Funds are actively managed, so their asset allocations are subject to change and may vary from those shown. Approximately seven to ten years after a lifecycle fund's target date, the fund may merge into the Lifecycle Retirement Income Fund or a similar fund. In addition to the fees and expenses associated with lifecycle funds, there is exposure to fees and expenses associated with the underlying investment options. The fund is also subject to risks associated with the types of securities held by each of its underlying funds.

The charts are only visual representations of the target date, fixed-income and equity percentages. Please refer to the prospectus for the funds for more details on asset allocation for each of the target-date funds.

Option B: Building your own portfolio





You can:

- Choose from among the plan's investment options to create a portfolio.
- Go to **TIAA.org/tools**. Select the Asset Allocation Evaluator located under the *Saving & Investing* tab.
- Work with a TIAA financial consultant.



Retirement plan investment advice and education

Retirement plan investment advice and education



You can get personalized retirement plan advice and education from a TIAA financial consultant.

- Available as part of your retirement plan at no additional cost to you
- Personal, face-to-face advice sessions (or by phone)
- Based on your time horizon, investment goals and risk tolerance



This transition may be a good time to take a fresh look at your account.

- Are you saving enough?
- How should you invest?
- How do you meet your retirement income needs?

Retirement plan investment advice and education



One-to-one advice sessions



Scheduling options you can take advantage of:



TIAA.org/schedulenow



Call TIAA at 800-732-8353

Weekdays, 8 a.m. to 8 p.m. (ET)

Online investment advice



Prefer an online advice tool?

TIAA Retirement Advisor



- Four simple steps to address your goals and financial situation directly
- Quickly update your account

You can log in to your account at TIAA.org/retirementadvisor.

IMPORTANT: The projections or other information generated by the retirement advisor tool regarding the likelihood of various investment outcomes are hypothetical in nature, do not reflect actual investment results and are not guarantees of future results. Results may vary with each use and over time.



Managing your TIAA account

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Accessing and updating your account





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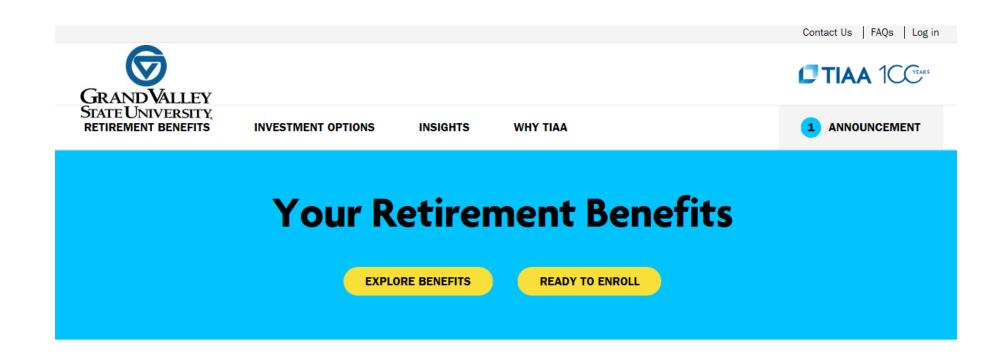


Online

One-on-one advice session

Phone





RETIREMENT BENEFITS

Get to know your benefits

You can put away money for retirement, while saving on taxes. Find out what's available to you.

Grand Valley State University 403(b)
Retirement Plan

Grand Valley State University 403(b) TDA Plan

VIEW PLAN DETAILS

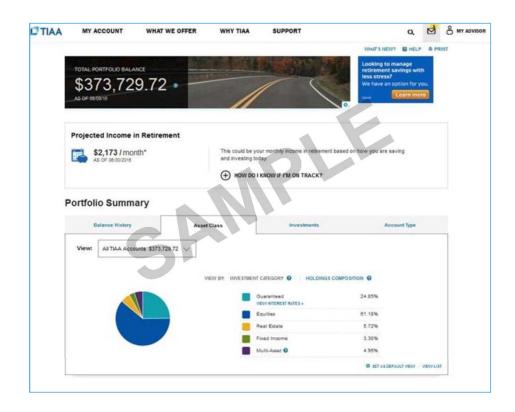
FEEDBACK

My Account at TIAA.org: Secure account access



You can:

- 1 Review investment options
- 2 Manage your portfolio
- 3 Update beneficiaries



My TIAA Account



How to update your beneficiary:

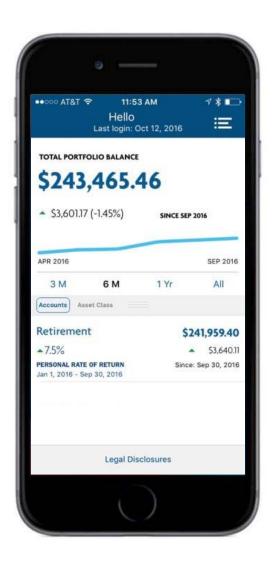
- Under the *My Account* header, select *Change Beneficiaries*
- 2 Input your information
- Add your beneficiary designations and coordinating percentages

You'll receive a confirmation of your updates.



The TIAA app





With the TIAA app, you can:

- See account details at a glance
- Monitor your contributions and asset allocations
- Contact your advisor or get in touch with a TIAA financial consultant anytime, anywhere
- Manage your account any time of the day, wherever you are





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How to learn more and suggested next steps

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Key dates and resources



Date	Event
Week of April 23, 2018	You will be enrolled in new account(s). Once you are enrolled, TIAA will mail you a confirmation with important information about your new account(s).
Week of April 30, 2018	On or about this date, your existing mutual fund balances will be transferred to your new account(s). If you are investing in brokerage, your account will be re-registered under the new account.
May 15, 2018	All contributions will be directed to your new account.

- Dedicated retirement plan website:TIAA.org/gvsu
- You can call TIAA at **800-842-2252**. Consultants are available weekdays, 8 a.m. to 10 p.m. and Saturday, 9 a.m. to 6 p.m. (ET).

Consider these next steps



- Review and update your beneficiary designation
- Review the new investment options and Transfer chart
- Get personalized retirement plan advice on the plan's investment options from a financial consultant
- Use the advice tools at TIAA.org



Review the Transition Guide



One-on-one advice sessions



Questions?



This material is for informational or educational purposes only and does not constitute a recommendation or investment advice in connection with a distribution, transfer or rollover, a purchase or sale of securities or other investment property, or the management of securities or other investments, including the development of an investment strategy or retention of an investment manager or advisor. This material does not take into account any specific objectives or circumstances of any particular investor, or suggest any specific course of action. Investment decisions should be made in consultation with an investor's personal advisor based on the investor's own objectives and circumstances.

Investment products may be subject to market and other risk factors. See the applicable product literature or visit **TIAA.org/gvsu**. Distributions from 403(b) plans before age 59½, severance from employment, death, or disability may be prohibited, limited, and/or subject to substantial tax penalties. Different restrictions may apply to other types of plans.

Investment, insurance and annuity products are not FDIC insured, are not bank guaranteed, are not bank deposits, are not insured by any federal government agency, are not a condition to any banking service or activity, and may lose value.

You should consider the investment objectives, risks, charges and expenses carefully before investing. Go to TIAA.org/gvsu for current product and fund prospectuses that contain this and other information. Please read the prospectuses carefully before investing.

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