Position available: Fitness Center Attendant - Part Time

Type of Position: Part-Time / Internship Positions

Segment of Industry: General Hospitality & Tourism Management

SUMMARY: Greet and assist members and guests who enter the Plaza Fitness Center. Ensure guest satisfaction by fulfilling any requests made by patrons of the fitness center. As a Fitness Center Attendant you will greet the guest, care for the equipment and facility, and assist the Fitness Center Manager in managing the membership.

ESSENTIAL FUNCTIONS:
- Basic Microsoft Office and computer usage.
- Receive and understand Pool Chemical/ Operation training.
- Perform pool chemical maintenance and cleaning of pool and hot tubs.
- Attend all 3 Guest Service Trainings
- Attend departmental meetings.
- Follow AHC handbook policies and standard operating procedures.
- Actively working, always looking for ways to assist guests and going above and beyond to provide guest service.
- Ensuring the quality and level of service that the General Manager, Fitness Center Manager, Manager on Duty and Guests expect.
- Reads and understands all memos that pertain to the Fitness Center
- Uses other AHC hotels and staff as resources.
- Must be or become TIPS certified.
- Complete all daily responsibilities/cleaning checklists

Daily Responsibilities:
- Pool and Hot tub chemical testing
- Ensure cleanliness of locker rooms, pool area, workout area and seasonal recreation area.
- Follow our hotel green policies.
- Ensure trash/recyclables are taken out.
- Follow AHC guest service standards.
- Food and Beverage Sales while conducting proper cash handling.
- Actively work with department staff, while following all departmental rules.
- Any other additional responsibilities that may be asked by General Manager, Guest Care Manager, Manager on Duty or Supervisor.

EDUCATION and/or EXPERIENCE:
- High school diploma or equivalent preferred

LANGUAGE SKILLS: Ability to read and interpret documents such as safety rules, operating and maintenance instructions, and procedure manuals. Ability to write routine reports and correspondence. Ability to speak effectively before guests or associates of organization.

MATHEMATICAL SKILLS: Ability to perform addition, subtraction, division, and multiplication. Ability to calculate figures and amounts such as discounts or percentages.

REASONING ABILITY: Ability to solve practical problems and deal with a variety of concrete variables in situations where only limited standardization exists. Ability to interpret a variety of instructions furnished in written, oral, diagram, or schedule form.

PHYSICAL DEMANDS: The physical demands described here are representative of those that must be met by an associate to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.
While performing the duties of this job, the associate:
- Is regularly required to stand and walk.
- Is required to use hands and fingers to handle or feel objects
- Is required to frequently reach with hands and arms
- Is regularly required to talk or hear.
- Is occasionally required to sit and stoop; kneel, crouch, or crawl
- Must occasionally lift and/or move up to 50 pounds
- Specific vision abilities required by this job include close vision, distance vision, and peripheral vision. Must not be color blind in order to perform pool chemical tests.

**WORK ENVIRONMENT:** The work environment characteristics described here are representative of those an associate encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

**Qualifications:**
- Must be able to stand for up to 8 hours.
- To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform essential functions.

**Salary:** Paid

*If paid, please enter the amount per hour, or yearly salary.*

$9

**Number of hours:** 24+

**How to apply:** Please visit the link: [www.ahchospitality.com/careers](http://www.ahchospitality.com/careers). Here you can create your own personal login/password for AHC+Hospitality so that you can fill out our online application. There is an option to upload your resume through the link, however, you still need to finish the entire online application process. PLEASE make sure you either attach your availability or put in the days and times you are available to work on the application.

-OR-

Visit the Employment Center at the Amway Grand Plaza Hotel - 187 Monroe NW, Downtown Grand Rapids MI. Entrance off of Pearl Street. Parking available in the Amway Ramp, bring in your ticket for validation.

**Application Deadline: 04/14/2017**

**Company Information**

**Company Name**
AHC+Hospitality
187 Monroe Ave.
Grand Rapids, MI 49503
616-774-6464
Contact: Patrick Fritz

**Additional information about this position (i.e. company website, online application link, etc.):** ALL positions include free uniforms with laundry service, a locker, a free meal in the cafeteria during your shift, travel benefits, 401k and much more. FT positions include Medical/Dental-Vision, 2 weeks vacation, plus other benefits.