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To: Van Andel Global Trade Center
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From: Kim Maynard, Ranir LLC

Date: July 28, 2008

Years ago, I attended a NAFTA seminar hosted by Van Andel Global Trade Center. Since then, I have attended numerous events and training seminars, including VAGTC's Export and Import training and compliance courses and found them extremely useful. VAGTC has become a sounding board for Ranir for advice and helpful perspective on business decisions. As our relationship has grown, the Center has also delivered in-house training here at Ranir—all very well received by our staff.

We've consulted VAGTC on a wide array of topics over the years, including customs compliance, NAFTA, international logistics and security. These are broad topics to be sure, but VAGTC has helped us drill down to the right depth of understanding for our business, e.g., in areas of product classification, binding rulings, NAFTA qualifications and audits, duties, Export/Import shipping requirements, customs concerns, MOD act, post-9/11 border protection, and so on. Their support ranges from simple guidance to sharing knowledge and experience to providing specific training and networking opportunities. As a result, they have helped us develop and sustain global business expertise in-house.

Van Andel Global Trade Center is much respected as experts in the field and have always been very helpful and responsive to our needs. I find the Center's staff to be extremely friendly and knowledgeable and I highly recommend any business to explore the services the Center offers.

Sincerely,

A handwritten signature in cursive script that reads "Kim Maynard".

Kim Maynard
Ranir, LLC