



Automated Process Equipment Corporation

August 7, 2008

Van Andel Global Trade Center
Grand Valley State University Pew Campus
401 West Fulton Street 121E
Grand Rapids, MI 49504

Attn: Sonja Johnson

Dear Sonja,

I would like to take a few moments to thank you for all of the help that VAGTC has given APEC. The professional's at VAGTC made our exploration of the India and China markets quite painless. We already do business in several other countries so I am familiar with the process of qualifying customers and preparing documentation, so I was pleasantly surprised at how smooth the process went. It did not take very long for the people at VAGTC to grasp our business and put together market research that we found to be right on target. I was especially pleased with the reaction that our translated brochures had in China. What a difference it makes to be able to present business cards and brochures in the native language. We will be looking to VAGTC to assist us in future efforts to penetrate foreign markets. I will recommend your services to any company that is interested in starting to export or import.

The exceptional support and service that APEC has received has been so consistent that it has become a matter of course. Thank you again for making this happen, and for the exceptional service that you and your company have provided to APEC.

Sincerely,

Terry Stemler

V.P. Sales

APEC (Automated Process Equipment Corp.)