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UND

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Employer

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Satisfaction

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Survey

Jean Chen

Carmen Williams

Office of Institutional Research

University of North Dakota

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2004 Employer Satisfaction Survey

Top 5 Satisfaction on Knowledge & Understanding

1. Knowledge in employee field of study
2. Understanding of job-related information
3. Specific technical knowledge required for the job
4. Knowledge of specific computer applications required for job
5. Understanding of organizational context

Top 5 Satisfaction on Qualities Expected

1. Willingness to learn
2. Reliability
3. Positive attitude toward work
4. Integrity
5. Accepts responsibility for consequences of actions

Top 5 Satisfaction on General Skills

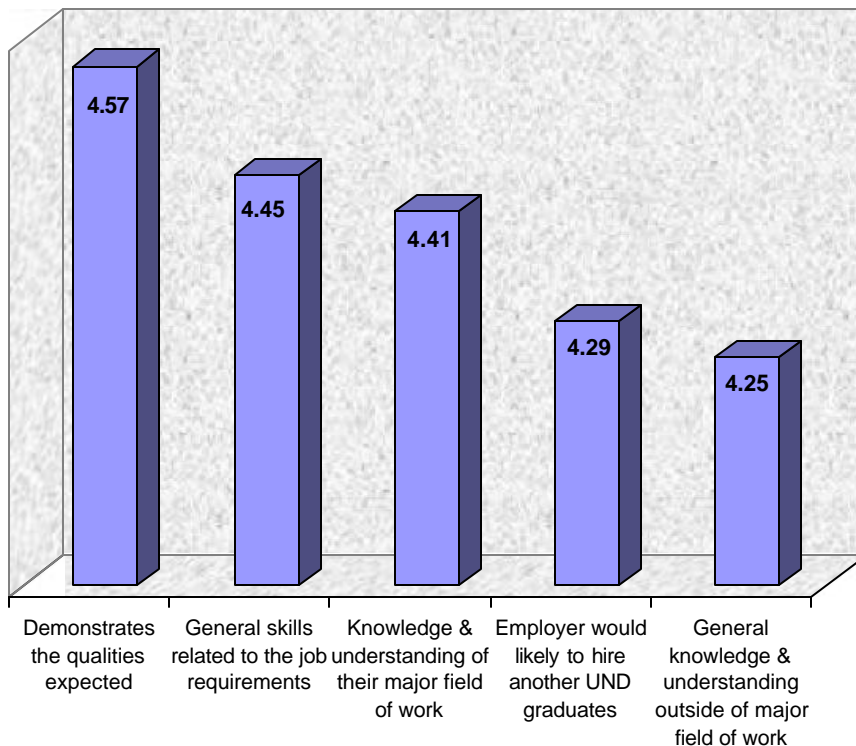
1. Teamwork
2. Reading
3. Customer service
4. Critical thinking
5. Listening to others

Top 5 Satisfaction on Specialized Skills

1. Ability to set goals & allocate time to achieve them
2. Ability to translate theory into practice
3. Mentoring or coaching colleagues
4. Fluency in a language other than English
5. Management of organizational resources

Overall, how satisfied is the employer with the employee

5 = Extremely satisfied, 4 = Very satisfied, 3 = Somewhat satisfied
2 = Not very satisfied, 1 = Not at all satisfied



How important when you were hiring to fill this employer's position

Previous work experience

Important: 91%
Not Important: 9%

Specialized training or skills

Important: 91%
Not Important: 9%

Degree in a specific major field

Important: 89%
Not Important: 11%

Bachelor's degree

Important: 85%
Not Important: 15%

Graduate degree

Important: 59%
Not Important: 41%

Specialized certification

Important: 57%
Not Important: 43%

Associate Degree

Important: 30%
Not Important: 70%

- 96% of the respondents are supervisor of the employee
- 83% of the respondents are familiar with UND
- 63% of the respondents have the daily work observation of the employee