



Grand Valley State University is switching all student email to Google Mail.

This decision was made to provide a more robust email application along with collaboration tools for student use. The exact date that Gmail will be available has not been determined as there are many details we are working out. The switch will occur sometime between May 2009 and August 2009.

Gmail is free to all students and will be required for all students. The Gmail account will be the official method of communication to students while they are enrolled at GVSU. We have contracted with Google to provide Gmail along with Google Apps for Education and Calendar. The contract provides for privacy for GVSU Gmail student accounts and an assurance of no data mining of GVSU information.

Account Information

When will Gmail be available for student use?

May I choose my login and password?

What will be the email address domain?

What will happen to my current @student.gvsu.edu email?

How much space will the Gmail account have?

May I maintain my current personal preferred email account?

May I maintain my current Gmail account if I already have one?

What are the security and privacy terms of use for my Gmail account?

Answers

When will Gmail be available for student use?

Gmail will be launched sometime after Winter 2009 semester. We are still working out the details and will announce the date as soon as possible.

May I choose my login and password?

Your Gmail account will be set to your network id (e.g. smithj) and your network password.

What will be the email address domain?

The domain for student email addresses will be @mail.gvsu.edu. Example would be smithj@mail.gvsu.edu.

What will happen to my current @student.gvsu.edu email?

Your current email will remain active for one year after we switch over to Gmail. We will not migrate any existing mail from the old system to the new system. Please forward and/or retrieve any mail from the old system prior to the inactivation date. All mail sent to your old address (@student.gvsu.edu) will be delivered to your new address for one year after the switch to the new address.

How much space will the Gmail account have?

You will have 5 GB or more of storage.

May I maintain my current personal preferred email account?

The GVSU Gmail account will be your official email account on file. You may forward your GVSU Gmail account to your preferred personal account.

May I maintain my current Gmail account if I already have one?

You May keep your personal Gmail account. The GVSU Gmail account will be your official email account on file. You may forward your GVSU Gmail account to your personal account.

What are the security and privacy terms of use for my Gmail account?

Please see <http://www.google.com/support/a/bin/answer.py?answer=60762&src=top5&lev=index>

Other

What other Google applications will be available for student use?

Is Google free or will I see advertising on student email pages?

Will faculty/staff be able to request a Gmail account?

May I maintain my Gmail account for life?

Answers

What other Google applications will be available for student use?

Besides Gmail, we are planning on offering calendaring and Google Docs. We are looking at other applications for possible use in the future.

Is Google free or will I see advertising on student email pages?

Gmail is free to all actively enrolled GVSU students. While you are an undergraduate at GVSU, you will see no advertising when you use the Gmail or other applications. Upon graduation, Google retains the rights to begin advertising.

Will faculty/staff be able to request a Gmail account?

Yes. We are still working out the details on the process and will post information on how to request a Gmail account as soon as possible.

May I maintain my Gmail account for life?

Yes. Based on GVSU maintaining a contract with Google, your Gmail account will remain active as long as you meet the criteria of being currently enrolled at GVSU or graduated from GVSU.

Support Documentation

Help documentation will be available within the GVSU Gmail site at <http://www.gvsu.edu/it/gmail>. If you wish to preview Google support documentation, please go to <http://mail.google.com/support/>