



Central City Weed & Seed

Community Benchmark Survey Report September 16, 2005

Community Research Institute[®]

Supporting Community Improvement Through Research and Data Sharing



DOROTHY A. JOHNSON CENTER FOR PHILANTHROPY AND NONPROFIT LEADERSHIP

**Progress Report
September 16, 2005**

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About the Community Research Institute

The Community Research Institute (CRI) at Grand Valley State University, a partnership between the Dorothy A. Johnson Center for Philanthropy and Nonprofit Leadership and the Grand Rapids Community Foundation, serves the Greater Grand Rapids nonprofit and philanthropic community. CRI's mission is to assist nonprofit organizations with acquisition of information and technical skills that will help them to understand the evolving needs of the community, plan programs, solve problems, and measure outcomes.

CRI engages in applied research and Geographic Information Systems (GIS) projects and is a clearinghouse for community data. The CRI web site provides a comprehensive overview of community indicators at www.cridata.org. Questions about the Central City Weed & Seed Evaluation may be directed to Maria Gajewski at 269.331.7238 or gajewsma@gvsu.edu.

Executive Summary/Introduction

Central City Weed & Seed has contracted with the Community Research Institute (CRI) for evaluation services. Those services for 2005-2006 include conducting a community benchmark survey in the Weed & Seed area, which is the focus of this report. Future activities will include a process evaluation documenting activities, as well as an outcomes evaluation of two program components.

This report includes background information regarding the development of the survey instrument, and the steps taken to administer the survey. The Findings section discusses the analysis of the survey results.

The overall results of this survey show a mix of positive and negative perceptions about the Weed & Seed area.

- Forty-six percent of survey respondents rated their neighborhood as "Acceptable." This compares to 41% of respondents to a recent survey of Kent County residents who rated their neighborhoods "Desirable."
- Thirty-eight percent of respondents who have lived in the Weed & Seed area for over a year believed their neighborhood has gotten better in the past year.
- Seventy-two percent of respondents felt Somewhat Safe or Very Safe in their neighborhood. Interestingly, younger residents reported feeling less safe than older residents.
- Over 50% of all respondents believe that drugs and unemployment are big problems for their neighborhood. Juvenile crime and lack of community involvement were also cited by nearly 50% of respondents.
- Most respondents believe the police are doing an effective job at enforcing the law, preventing crime, and solving crime.
- Police officers have been observed driving through neighborhoods by 92% of respondents. Forty-seven percent had seen an officer on a bicycle or on foot. Only 35% had observed a friendly interaction between an officer and a neighborhood resident.

Methodology

Central City Weed & Seed included a resident survey as a data gathering tool in the funding application. Through statistical analysis, CRI determined that a door-to-door survey had the best chance at achieving a +/- 5% margin of error, which is the generally accepted range for social research. This is due to the small size of the area, which has 2,573 residential addresses and over 8100 people, as of the 2000 Census. A mail survey typically has a response rate of 2-3%, which would only be 51-77 expected responses. Cost was also a factor, as a mailed survey would cost over \$2,000. A phone survey was not possible because there is no reliable way of determining whether a telephone number is within the Weed & Seed boundaries.

In order to keep costs down and receive honest feedback, the Weed & Seed committee chose to utilize community volunteers as surveyors. However, it did not prove feasible to cover the number of addresses needed with only volunteers in the time allotted. Due to these time restraints, Grand Rapids Police Department Community Officers finished the surveying.

To make the survey as statistically valid as possible, CRI generated random samples of addresses. CRI used the City of Grand Rapids directory to determine which addresses fell within the Weed & Seed boundaries, then used the statistical analysis program SPSS to randomly sample 500 addresses. During the course of surveying, it became apparent that the response rate was not as high as anticipated, so CRI generated an additional 500 addresses, which made 1,000 total.

CRI trained volunteers to conduct surveys using a standardized protocol (Appendix B). The volunteers received a map of the Weed & Seed area which was divided into 44 quadrants, and a list of addresses for their assigned quadrant(s). All completed surveys were returned to CRI for analysis.

A total of 240 surveys were successfully completed. According to the most recent census, the Weed & Seed area has 5,340 residents aged 18 or over. This sample size results in a +/- 6.3% margin of error. In some instances, such as comparisons by age, a much larger margin of error will apply.

CRI designed the survey instrument to measure resident perceptions as outlined in the Central City Weed & Seed funding proposal. The specific measures noted in the proposal are resident perceptions of juvenile crime, narcotics-related crime, aggravated assaults, and gun crime. It also includes questions about police effectiveness, gang activity, housing availability, and community involvement.

Some questions were modeled from national Weed & Seed 1995 and 1997 Community Surveys. Other questions were borrowed from the annual Kent County Community Survey conducted by CRI. This will allow comparison between the Weed & Seed area and the county as a whole. A copy of the survey is attached.

Findings

The 2005 Central City Weed & Seed Community Benchmark Survey collected information regarding residents' perceptions of their neighborhood. Areas of focus in the survey included: overall desirability of the neighborhood, safety, police job performance, and neighborhood challenges.

Demographics

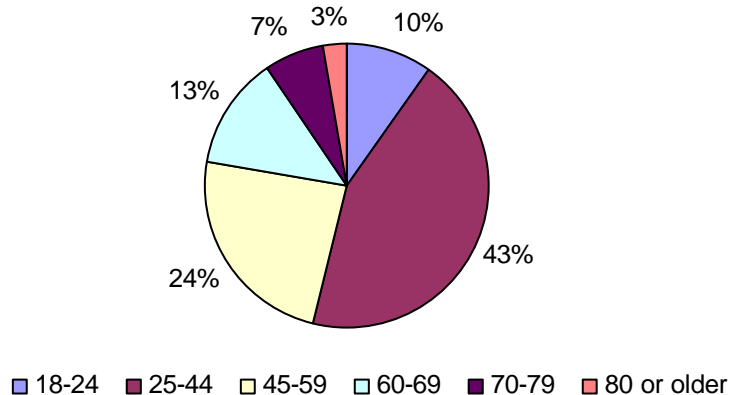
Through address randomization, CRI was able to draw a sample of residents representing the racial and ethnic demographics of the community. Of the survey respondents, 63% self-identified as Black/African American compared to 72% in the 2000 Census. White/Caucasian survey respondents were 24% of the sample compared to 17% in the 2000 Census. Hispanics were 5% compared to 7.7% in the 2000 Census (Exhibit 1). The gender distribution was 58% female and 39% male, with 3% of surveys completed with no gender identified. This compares to 54% female and 46% male in the 2000 Census.

Exhibit 1: Racial Demographics

	2005 Weed & Seed Respondents	2000 Census
Black	63%	72%
White	24%	17%
Hispanic	5%	7.7%

Respondents' ages ranged from 18 to over 80, with 25-44 being the most popular range (Exhibit 2). Length of residence varied from less than 1 year to 58 years, with 38% of residents living in the Weed & Seed area for 1-5 years.

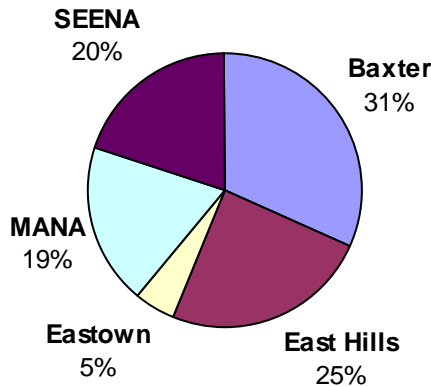
Exhibit 2: Age of Respondents



Neighborhood Representation

An effort was made to survey all the neighborhood association areas that fall within the Weed & Seed boundaries. Of the 240 completed surveys, Baxter residents completed 76, East Hills 59, SEENA 48, MANA 46, and Easttown 11. The following chart illustrates the percentages of the total each neighborhood association represents (Exhibit 3).

Exhibit 3: Residence by Neighborhood

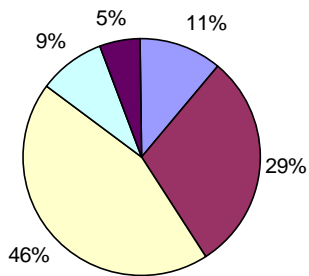


Neighborhood Perceptions

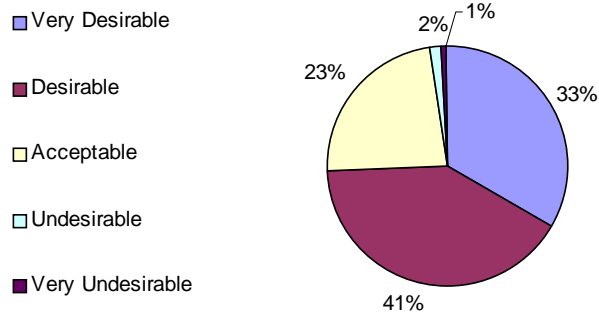
The charts below illustrate the contrast between Weed & Seed area residents' overall perceptions of their neighborhood as compared to Kent County residents at large. A full 14% of Weed & Seed area residents rated their neighborhood as Undesirable or Very Undesirable. This is compared to only 3% of Kent County residents. This suggests that a large group of Weed & Seed area residents perceive significant problems in their neighborhood. However, it should be noted that 40% of survey respondents rated their neighborhood as Very Desirable or Desirable (Exhibit 4).

Exhibit 4: How would you rate your neighborhood as a place to live?

Weed & Seed Survey Overall Ranking



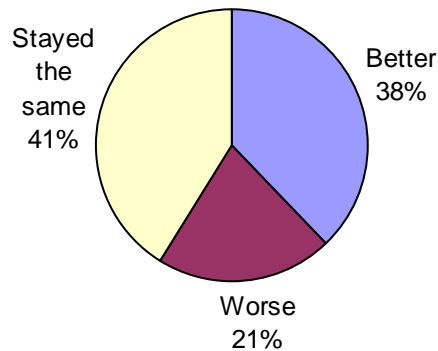
2005 Kent County Community Survey Overall Ranking



In general, overall neighborhood perceptions varied significantly by race, with 54% of Black respondents rating their neighborhood as Acceptable, while 48% of Whites rate their neighborhood as Desirable. It also appears that length of residence has a correlation to perception. New residents in the neighborhood for less than one year rated their neighborhood as Very Desirable 14% of the time. This declined to only 6% of 6-10 year residents, and increased to 17% of longtime residents of 26 years or more.

A separate question asked residents whether they believe their neighborhood has improved in the past year. Of the respondents who had lived in the neighborhood for at least one year, 37% said they believed the neighborhood has gotten better, while 21% believed it has gotten worse, and 41% said it has stayed about the same (Exhibit 5).

Exhibit 5: Would you say that this neighborhood has improved in the last year?



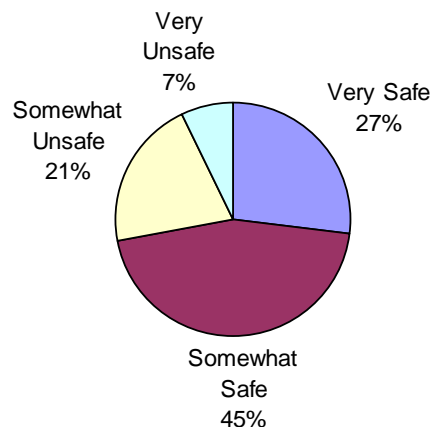
Responses did not vary significantly by length of residence, but did show differences by race. Fifty percent of White respondents believed their neighborhood has gotten better in the past year, while 27% of Black respondents agreed. Also, 23% of Black residents believed the neighborhood has gotten worse, and only 5% of White residents agreed. Older residents tend to feel more pessimistic about their neighborhood than younger residents. Of respondents aged 60 and over, 27% believe the neighborhood has gotten worse in the past year, while only 9% of those aged 25-44 agreed.

Safety

Residents' perceptions of personal safety are an important measure of progress toward the Weed & Seed goals. However, perceptions of safety can be a lagging indicator in areas with traditionally high crime rates. In other words, residents may continue to feel unsafe even if the crime rate in the Weed & Seed area improves in the future. Tracking these perceptions may help community leaders educate residents about the true conditions of their neighborhood.

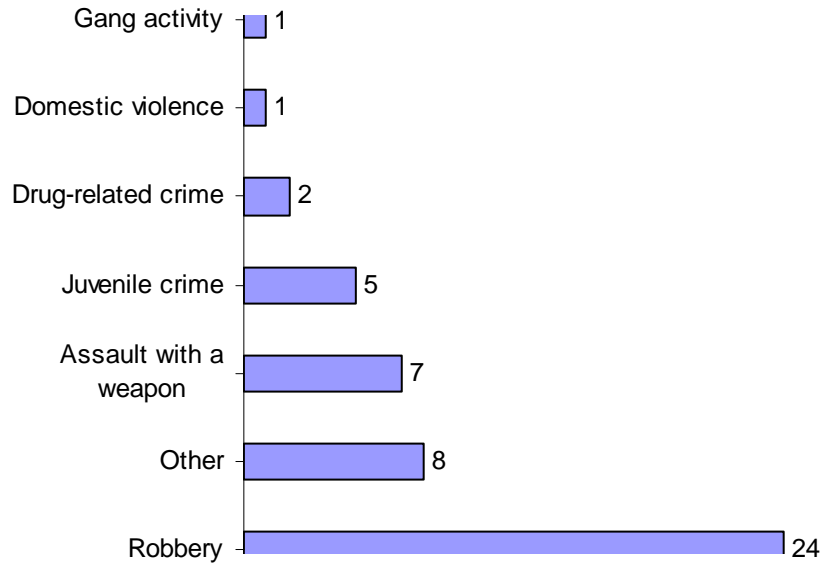
In general, survey participants reported feelings of safety (Exhibit 6). Seventy-two percent of respondents felt Safe or Very Safe in their neighborhood. Black residents (32%) were more likely to report feeling Unsafe or Very Unsafe than White residents (17%). Also, younger residents felt less safe than older residents. In the 18-24 age range, 31% reported feeling Unsafe, compared to 21% of all respondents.

Exhibit 6: How safe do you feel in your neighborhood?



Survey respondents were also asked if they had been victims of a crime in the year prior. Forty-two residents, 17% of all respondents, stated that they had been crime victims. Robbery was by far the most common crime, with 24 respondents, or 10% of the total sample reporting that they had been robbed (Exhibit 7).

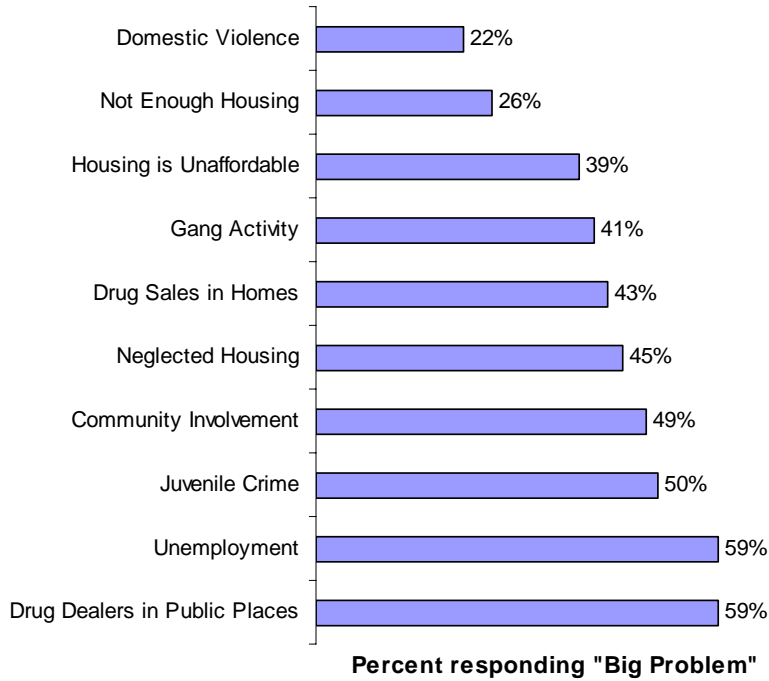
Exhibit 7: Number of Crimes Committed Against Residents



Neighborhood Challenges

Question 5 of the survey asked residents to assess the challenges faced by the Weed & Seed neighborhoods. All of the challenges presented in the questions were taken from the original Weed & Seed grant language. The majority of respondents (59%) said that Unemployment and Dealers in Public Places are big problems in the neighborhood, but a full 84% identified Drug Dealers in Public Places as either a Big Problem or Small Problem, while 77% had the same opinion of Unemployment. Juvenile Crime was also highly identified with 50% classifying it as a Big Problem and 34% as a Small Problem. Lack of community involvement (People Don't Get Involved in Efforts to Improve the Community) was the fourth most often cited Big Problem at 49% and another 26% as a Small Problem. Neglected or Rundown Housing was the fifth most identified Big Problem at 45% and 34% as a Small Problem. At the other end of the scale, Domestic Violence was the least identified as a problem. Only 22% of respondents said it is a Big Problem and 34% said it is No Problem (Exhibit 8).

Exhibit 8: Challenges Facing Weed & Seed Neighborhoods



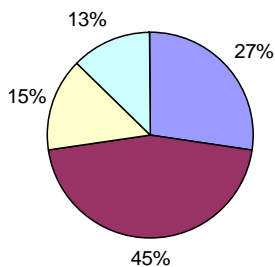
Police Job Performance

Two questions in the survey asked residents to discuss their observations and opinions of police activity. In Question 8 Part A, respondents were asked whether they had observed a police car driving through their neighborhood. The vast majority (93%) responded yes. In Part B, 47% had seen an officer riding a bicycle or walking on patrol. In Part C, 35% of respondents had seen an officer having a friendly conversation with a neighborhood resident, 33% had not, and 32% did not know or refused to answer.

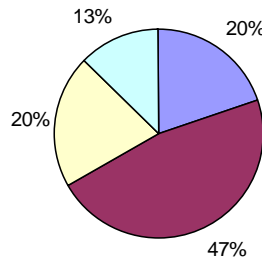
Question 7 consisted of three parts asking respondents to rate the effectiveness of the police at Enforcing the law, Solving crime, and Preventing crime. Overall, respondents believed that the police do a good job of enforcing the law with 68% rating them as Very Effective or Somewhat Effective. Fewer respondents believed the police solve crime well, with 58% responding Very Effective or Somewhat Effective, and the response was nearly identical for preventing crime, with almost 59% responding Very Effective or Somewhat Effective (Exhibit 9)

Exhibit 9: How effective do you think...?

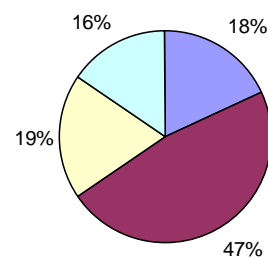
Question 7A. Enforcing the law



Question 7B. Solving crime



Question 7C. Preventing crime



Legend: Very Effective (blue), Somewhat effective (maroon), Somewhat ineffective (yellow), Very ineffective (cyan)

Appendix A

Central City Weed and Seed Community Benchmark Survey

Introduction

Hello, my name is (SAY FIRST NAME). I'm a community volunteer. You might have seen flyers letting residents know that people would be knocking on doors and asking residents their opinions about important neighborhood issues.

I just have a few short questions for you. Please feel free to express your opinions, because there are no right or wrong answers.

The form we complete today will not be marked in any way that would identify you.

Background Information

Q1. How long have you lived in this neighborhood?

Years _____

Months _____

(OR)

Since _____ (TRANSLATE LATER TO YEAR AND/OR MONTHS)

Perceptions of Neighborhood/Safety

Q2. How do you rate your neighborhood overall as a place to live? Would you say it is. . .(READ LIST)?

- Very desirable
- Desirable
- Acceptable
- Undesirable, or,
- Very undesirable
- (DO NOT READ) Don't know/Refused

Q3. In general, in the past year, would you say this neighborhood has become a better place to live, a worse place to live, or stayed about the same? (DO NOT READ IF RESPONDENT ANSWERED LESS THAN 1 YEAR IN Q1)

- Better
- Worse
- About the same
- (DO NOT READ) Don't know/Refused

Q4. How safe do you feel in your neighborhood? Would you say...(READ LIST)

- Very Safe
- Somewhat Safe
- Somewhat Unsafe
- Very Unsafe
- (DO NOT READ) Don't know/Refused

Q5. Now, I'm going to read you a list of problems that occur for some neighborhoods. After I mention each problem tell me how big you think the problem is for your neighborhood.

How about (INSERT)? Would you say it's a big problem, a small problem or not a problem in your neighborhood? (MARK THE SQUARE NEXT TO THE APPROPRIATE ANSWER FOR EACH ITEM)

- a. Unemployment Big problem Small problem No problem
 (DON'T READ) Don't know/Refused
- b. Not enough housing available Big problem Small problem No problem
 (DON'T READ) Don't know/Refused
- c. Available housing is not affordable Big problem Small problem No problem
 (DON'T READ) Don't know/Refused
- d. Neglected or rundown housing Big problem Small problem No problem
 (DON'T READ) Don't know/Refused
- e. Youth or juvenile crime Big problem Small problem No problem
 (DON'T READ) Don't know/Refused
- f. Gang activity Big problem Small problem No problem
 (DON'T READ) Don't know/Refused
- g. Drug dealers on streets, street corners, or other public places Big problem
 Small problem No problem (DON'T READ) Don't know/Refused
- h. Drug sales out of homes or apartments Big problem Small problem No problem
 (DON'T READ) Don't know/Refused
- i. Fights in families or domestic violence Big problem Small problem No problem
 (DON'T READ) Don't know/Refused
- j. Robbery or other street crime Big problem Small problem No problem
 (DON'T READ) Don't know/Refused
- k. Assault with a weapon Big problem Small problem No problem
 (DON'T READ) Don't know/Refused
- l. People don't get involved in efforts to improve the community Big problem Small problem
 No problem (DON'T READ) Don't know/Refused

Q6. In the past year, have you had a crime committed against you?

- Yes
- No
- (DO NOT READ) Don't know/Refused

(ONLY READ IF ANSWER IS YES) What type of crime was it?

- Robbery (EXPLANATION: THEFT OF MONEY OR PROPERTY IN THE HOME OR ON THE STREET)
- Assault with a weapon
- Gang Activity (EXPLANATION: ANY TYPE OF CRIME COMMITTED BY AN ORGANIZED GANG)
- Juvenile Crime (EXPLANATION: ANY TYPE OF CRIME COMMITTED BY A YOUNG PERSON UNDER AGE 18)
- Drug-related crime (EXPLANATION: ANY TYPE OF CRIME COMMITTED BECAUSE OF DRUG SALES OR USE)
- Fighting in your family or domestic violence

- Other (WRITE IN) _____
- (DO NOT READ) Don't know/Refused

Q7. Do you think the police in your neighborhood are very effective, somewhat effective, somewhat ineffective, or very ineffective at (INSERT)? (MARK THE SQUARE NEXT TO THE APPROPRIATE ANSWER FOR EACH ITEM)

- a. Enforcing the law Very effective Somewhat effective Somewhat ineffective Very ineffective (DO NOT READ) Don't know/Refused
- b. Solving crime Very effective Somewhat effective Somewhat ineffective Very ineffective (DO NOT READ) Don't know/Refused
- c. Preventing crime Very effective Somewhat effective Somewhat ineffective Very ineffective (DO NOT READ) Don't know/Refused

Q8. Here are a few specific situations in which you might have seen the police. During the past month, have you seen... (INSERT)? (MARK THE SQUARE NEXT TO THE APPROPRIATE ANSWER FOR EACH ITEM)

- a. A police car driving through your neighborhood Yes No (DO NOT READ) Don't know/Refused
- b. A police officer riding a bicycle or walking on patrol in the neighborhood Yes No (DO NOT READ) Don't know/Refused
- c. A police officer chatting/having a friendly conversation with people in the neighborhood Yes No (DO NOT READ) Don't know/Refused

Demographics

Now we'd like to ask a few more questions that tell us about the people taking this survey. Please remember that this survey isn't marked in any way that could identify you.

Q9. In what year were you born?

Q10. (RECORD RESPONDENT GENDER BY OBSERVATION)

- Male
- Female
- Don't know

Q11. Are you of Hispanic origin?

- Yes
- No
- (DO NOT READ) Don't know/Refused

Q12. Which of the following U.S. Census categories best describes you? (READ LIST)–

- White or Caucasian
- Black or African American
- Asian or Pacific Islander
- American Indian or Native American, or,
- Multi-racial
- (DO NOT READ) Don't know/Refused

Q13. (RECORD RESPONDENT DWELLING TYPE BY OBSERVATION)

- House
- An apartment
- Don't know

Q14. Do you own or rent the place where you live?

- Own
- Rent
- Neither
- (DO NOT READ) Don't know/Refused

Those are all the questions we have today. Thank you for taking our survey about these important neighborhood issues. Have a great day.

Appendix B

Central City Weed and Seed Community Benchmark Survey Surveyor Protocol

Pre-Survey

- All interviewers will have a partner. This is for safety and support, so please stay in pairs throughout the day. You will also have Survey Volunteer nametags for safety and to reassure participants.
- Each team will receive a packet with survey forms, a map, a list of addresses, a clipboard and pens.
- After approaching a residence and knocking or ringing the bell, if the resident does not appear to be home, write “Not Home” next to the address on the list.
- If a resident answers, but refuses to take the survey, or a resident is obviously home but does not answer the door, write “Refused” next to the address on the list.
- If a young person answers the door, ask if he or she is 18 or older before asking any survey questions. If an adult aged 18 or over is not available, write “Not Home” next to the address on the list.
- If the address on the list is for a vacant lot, write “Vacant Lot” next to the address on the list.
- If the address on the list is for an unoccupied apartment or house, write “Unoccupied” next to the address on the list.
- If at any time you feel unsafe approaching a house or interviewing a resident, leave the area immediately and contact the police or the neighborhood coordinator.

Survey Questions

Q1-5. “**Neighborhood**” is the Weed and Seed area. Show the resident the Weed and Seed Surveying Quadrants Map – the White & Red Map – if needed.

Q1. **How long have you lived in this neighborhood?**: If respondent does not live in the neighborhood, ask if a resident is home. If not, thank him or her and write “Not Home” next to the address on the list.

Q5.

b. **Not enough affordable housing**: Not enough housing available, or the housing that is available is too expensive for residents to afford

c. **Neglected housing:** Housing that looks bad from the street, has lots of interior problems such as bad plumbing or bad electric, or abandoned/vacant houses.

e. **Juvenile crime:** Crimes committed by people under 18.

f. **Gang activity:** Crimes committed by people in organized gangs

k. **Assault with a weapon:** Using a weapon to commit a crime such as stealing or physical violence

l. **People don't get involved in efforts to improve the community:** Can include volunteering with neighborhood associations, attending meetings, helping church groups or youth programs

Q7. **Police in your neighborhood:** All the police that you see in your neighborhood including community police officers and regular patrol officers.

Q9-14. **Demographics section:** We ask the questions in these ways in order to match the U.S. Census. This helps us compare our community to others.

Q11. and Q12. **Are you of Hispanic origin?:** Whether the resident answers "Yes" or "No", they also need to answer "Which of the following U.S. Census categories best describes you?" A person can be Hispanic and White, Hispanic and Black, or any other race. They can also be Non-Hispanic and White, Black or any other race.

Q13. **Dwelling type:** a "House" is a single-family, stand-alone home. "Apartment" is any building with more than one unit. If you can't tell by looking, you can ask the resident.

Appendix C Question Responses by Neighborhood

Q2. How do you rate your neighborhood overall as a place to live?

	<u>Baxter</u>		<u>East Hills</u>		<u>Eastown</u>		<u>MANA</u>		<u>SEENA</u>	
	Percentage	Number	Percentage	Number	Percentage	Number	Percentage	Number	Percentage	Number
Very Desirable	8%	6	20%	12	27%	3	2%	1	10%	5
Desirable	26%	20	45%	27	27%	3	11%	5	29%	14
Acceptable	43%	33	31%	18	36%	4	65%	30	44%	21
Undesirable	18%	14	2%	1	9%	1	7%	3	6%	3
Very Undesirable	3%	2	0%	0	0%	0	15%	7	8%	4

Q3. In general, in the past year, would you say this neighborhood has become a better place to live, a worse place to live, or stayed about the same?

	<u>Baxter</u>		<u>East Hills</u>		<u>Eastown</u>		<u>MANA</u>		<u>SEENA</u>	
	Percentage	Number	Percentage	Number	Percentage	Number	Percentage	Number	Percentage	Number
Better	29%	22	49%	29	27%	3	11%	5	38%	18
Worse	29%	22	5%	3	18%	2	20%	9	15%	7
About the Same	36%	27	20%	12	27%	3	59%	27	31%	15

Q4. How safe do you feel in your neighborhood?

	<u>Baxter</u>		<u>East Hills</u>		<u>Eastown</u>		<u>MANA</u>		<u>SEENA</u>	
	Percentage	Number	Percentage	Number	Percentage	Number	Percentage	Number	Percentage	Number
Very Safe	30%	23	36%	21	36%	4	13%	6	19%	9
Somewhat Safe	41%	31	53%	31	45%	5	39%	18	46%	22
Somewhat Unsafe	21%	1	8%	5	9%	1	37%	17	23%	11
Very Unsafe	8%	6	0%	0	9%	1	11%	5	10%	5

Q5. Now, I'm going to read you a list of problems that occur for some neighborhoods. After I mention each problem tell me how big you think the problem is for your neighborhood.

Q5A. Unemployment

	<u>Baxter</u>		<u>East Hills</u>		<u>Eastown</u>		<u>MANA</u>		<u>SEENA</u>	
	Percentage	Number	Percentage	Number	Percentage	Number	Percentage	Number	Percentage	Number
Big Problem	62%	47	31%	18	45%	5	87%	40	67%	32
Small Problem	17%	13	34%	20	9%	1	4%	2	4%	2
No Problem	8%	6	20%	12	18%	2	4%	2	13%	6

Q5B. Not enough housing available

	<u>Baxter</u>		<u>East Hills</u>		<u>Eastown</u>		<u>MANA</u>		<u>SEENA</u>	
	Percentage	Number	Percentage	Number	Percentage	Number	Percentage	Number	Percentage	Number
Big Problem	21%	16	8%	5	9%	1	59%	27	27%	13
Small Problem	26%	20	17%	10	27%	3	20%	9	21%	10
No Problem	45%	34	68%	40	55%	6	15%	7	38%	18

Q5C. Available housing is not affordable

	<u>Baxter</u>		<u>East Hills</u>		<u>Eastown</u>		<u>MANA</u>		<u>SEENA</u>	
	Percentage	Number	Percentage	Number	Percentage	Number	Percentage	Number	Percentage	Number
Big Problem	45%	34	5%	3	45%	5	74%	34	48%	23
Small Problem	18%	14	32%	19	9%	1	20%	9	31%	15
No Problem	29%	22	46%	27	27%	3	7%	3	19%	9

Q5D. Neglected or rundown housing

	<u>Baxter</u>		<u>East Hills</u>		<u>Eastown</u>		<u>MANA</u>		<u>SEENA</u>	
	Percentage	Number	Percentage	Number	Percentage	Number	Percentage	Number	Percentage	Number
Big Problem	53%	40	19%	11	27%	3	70%	32	48%	23
Small Problem	26%	20	54%	32	27%	3	22%	10	31%	15
No Problem	18%	14	24%	14	45%	5	7%	3	19%	9

Q5E. Youth or juvenile crime

	<u>Baxter</u>		<u>East Hills</u>		<u>Eastown</u>		<u>MANA</u>		<u>SEENA</u>	
	Percentage	Number	Percentage	Number	Percentage	Number	Percentage	Number	Percentage	Number
Big Problem	63%	48	14%	8	36%	4	65%	30	65%	31
Small Problem	24%	18	63%	37	27%	3	26%	12	23%	11
No Problem	8%	6	17%	10	27%	3	7%	3	6%	3

Q5F. Gang activity

	<u>Baxter</u>		<u>East Hills</u>		<u>Eastown</u>		<u>MANA</u>		<u>SEENA</u>	
	Percentage	Number	Percentage	Number	Percentage	Number	Percentage	Number	Percentage	Number
Big Problem	58%	44	7%	4	0%	0	59%	27	46%	22
Small Problem	14%	11	37%	22	73%	8	28%	13	27%	13
No Problem	17%	13	37%	22	18%	2	9%	4	15%	7

Q5G. Drug dealers on streets, street corners, or other public places

	<u>Baxter</u>		<u>East Hills</u>		<u>Eastown</u>		<u>MANA</u>		<u>SEENA</u>	
	Percentage	Number	Percentage	Number	Percentage	Number	Percentage	Number	Percentage	Number
Big Problem	13%	10	15%	9	36%	4	80%	37	69%	33
Small Problem	28%	21	24%	14	18%	2	13%	6	23%	11
No Problem	30%	23	46%	27	36%	4	2%	1	4%	2

Q5H. Drug sales out of homes or apartments

	<u>Baxter</u>		<u>East Hills</u>		<u>Eastown</u>		<u>MANA</u>		<u>SEENA</u>	
	Percentage	Number	Percentage	Number	Percentage	Number	Percentage	Number	Percentage	Number
Big Problem	53%	40	15%	9	27%	3	72%	33	38%	18
Small Problem	18%	14	24%	14	0%	0	9%	4	23%	11
No Problem	16%	12	46%	27	36%	4	9%	4	17%	8

Q5I. Fights in families or domestic violence

	<u>Baxter</u>		<u>East Hills</u>		<u>Eastown</u>		<u>MANA</u>		<u>SEENA</u>	
	Percentage	Number	Percentage	Number	Percentage	Number	Percentage	Number	Percentage	Number
Big Problem	18%	14	2%	1	27%	3	54%	25	19%	9
Small Problem	33%	25	36%	21	27%	3	13%	6	40%	19
No Problem	38%	29	54%	32	27%	3	9%	4	27%	13

Q5J. Robbery or other street crime

	<u>Baxter</u>		<u>East Hills</u>		<u>Eastown</u>		<u>MANA</u>		<u>SEENA</u>	
	Percentage	Number	Percentage	Number	Percentage	Number	Percentage	Number	Percentage	Number
Big Problem	37%	28	12%	7	18%	2	61%	28	29%	14
Small Problem	26%	20	42%	25	18%	2	9%	4	29%	14
No Problem	33%	25	37%	22	45%	5	17%	8	31%	15

Q5K. Assault with a weapon

	<u>Baxter</u>		<u>East Hills</u>		<u>Eastown</u>		<u>MANA</u>		<u>SEENA</u>	
	Percentage	Number	Percentage	Number	Percentage	Number	Percentage	Number	Percentage	Number
Big Problem	45%	34	8%	5	9%	1	54%	25	35%	17
Small Problem	17%	13	20%	12	18%	2	13%	6	27%	13
No Problem	32%	24	59%	35	64%	7	17%	8	21%	10

Q5L. People don't get involved in efforts to improve the community

	<u>Baxter</u>		<u>East Hills</u>		<u>Eastown</u>		<u>MANA</u>		<u>SEENA</u>	
	Percentage	Number	Percentage	Number	Percentage	Number	Percentage	Number	Percentage	Number
Big Problem	59%	45	14%	8	45%	5	72%	33	54%	26
Small Problem	18%	14	42%	25	27%	3	11%	5	29%	14
No Problem	17%	13	36%	21	9%	1	13%	6	13%	6

Q6. In the past year, have you had a crime committed against you?

	<u>Baxter</u>	<u>East Hills</u>	<u>Eastown</u>	<u>MANA</u>	<u>SEENA</u>
Yes	9	13	2	8	10
Percentage	12%	22%	18%	17%	21%

Q7. Do you think the police in your neighborhood are very effective, somewhat effective, somewhat ineffective or very ineffective at..

Q7A. Enforcing the law

	<u>Baxter</u>		<u>East Hills</u>		<u>Eastown</u>		<u>MANA</u>		<u>SEENA</u>	
	Percentage	Number	Percentage	Number	Percentage	Number	Percentage	Number	Percentage	Number
Very Effective	17%	13	49%	29	18%	2	22%	10	17%	8
Somewhat Effective	47%	36	39%	23	27%	3	57%	26	27%	13
Somewhat Ineffective	9%	7	5%	3	27%	3	9%	4	33%	16
Very Ineffective	21%	16	2%	1	18%	2	7%	3	15%	7

Q7B. Solving crime

	<u>Baxter</u>		<u>East Hills</u>		<u>Eastown</u>		<u>MANA</u>		<u>SEENA</u>	
	Percentage	Number	Percentage	Number	Percentage	Number	Percentage	Number	Percentage	Number
Very Effective	13%	10	22%	13	9%	1	22%	10	17%	8
Somewhat Effective	43%	33	49%	29	27%	3	43%	20	25%	12
Somewhat Ineffective	16%	12	5%	3	9%	1	22%	10	35%	17
Very Ineffective	17%	13	3%	2	36%	4	4%	2	13%	6

Q7C. Preventing crime

	<u>Baxter</u>		<u>East Hills</u>		<u>Eastown</u>		<u>MANA</u>		<u>SEENA</u>	
	Percentage	Number	Percentage	Number	Percentage	Number	Percentage	Number	Percentage	Number
Very Effective	12%	9	25%	15	18%	2	17%	8	13%	6
Somewhat Effective	42%	32	56%	33	36%	4	46%	21	23%	11
Somewhat Ineffective	13%	10	3%	2	9%	1	20%	9	42%	20
Very Ineffective	25%	19	5%	3	27%	3	4%	2	15%	7

Q8. Here are a few specific situations in which you might have seen the police. During the past month, have you seen...

Q8A. A police car driving through your neighborhood

	<u>Baxter</u>		<u>East Hills</u>		<u>Eastown</u>		<u>MANA</u>		<u>SEENA</u>	
	Percentage	Number	Percentage	Number	Percentage	Number	Percentage	Number	Percentage	Number
Yes	91%	69	93%	55	91%	10	61%	28	27%	13
No	4%	3	5%	3	0%	0	37%	17	73%	35
Don't Know/Refused	5%	4	0%	0	9%	1	0%	0	0%	0

Q8B. A police officer riding a bicycle or walking on patrol in your neighborhood

	<u>Baxter</u>		<u>East Hills</u>		<u>Eastown</u>		<u>MANA</u>		<u>SEENA</u>	
	Percentage	Number	Percentage	Number	Percentage	Number	Percentage	Number	Percentage	Number
Yes	55%	42	41%	24	45%	5	61%	28	27%	13
No	45%	34	59%	35	55%	6	37%	17	73%	35
Don't Know/Refused	0%	0	0%	0	0%	0	0%	0	0%	0

Q8C. A police officer chatting/having a friendly conversation with people in the neighborhood

	<u>Baxter</u>		<u>East Hills</u>		<u>Eastown</u>		<u>MANA</u>		<u>SEENA</u>	
	Percentage	Number	Percentage	Number	Percentage	Number	Percentage	Number	Percentage	Number
Yes	33%	25	36%	21	27%	3	52%	24	21%	10
No	37%	28	47%	28	36%	4	15%	7	25%	12
Don't Know/Refused	29%	22	17%	10	36%	4	33%	15	54%	26

